



Joyce Eisenberg-Keefer
Medical Center of the Los
Angeles Jewish Home
Community Health Needs Assessment, 2014



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2014 JOYCE EISENBERG-KEEFER MEDICAL CENTER COMMUNITY HEALTH NEEDS ASSESSMENT

Introduction

The Joyce Eisenberg-Keefe Medical Center (JEKMC) is the highest-acuity portion of the Los Angeles Jewish Home. It includes a 10-bed acute geriatric psychiatric hospital and a 239 bed distinct part skilled nursing facility. As a nonprofit acute psychiatric hospital, and a licensed facility of the Los Angeles Jewish Home (LAJH), JEKMC is dedicated to improving the health of the Los Angeles area geriatric residents. This can only be accomplished by partnering with the Los Angeles Jewish Home and others within the community to address key community senior health issues.

A critical step in this process is to identify priority needs through a Community Health Needs Assessment (CHNA) and subsequently, develop an implementation strategy to address these identified priority needs.

The Patient Protection and Affordable Care Act (ACA) enacted on March 23, 2010, added new requirements, which nonprofit hospital organizations must satisfy to maintain their tax-exempt status under section 501(c) 3 of the Internal Revenue Code. One such requirement added by ACA, Section 501(r) of the Code, requires nonprofit hospitals to conduct a Community Health Needs Assessment (CHNA) as redefined by the ACA at least once every three years. As part of the CHNA, each hospital is required to collect input from designated individuals in the community, including public health experts, as well as members, representatives or leaders of low-income, minority, and medically underserved populations and individuals with chronic health conditions.

A Community Health Needs Assessment (CHNA) was directed by the Joyce Eisenberg-Keefe Medical Center of the Los Angeles Jewish Home (JEKMC) and associated skilled nursing facility (SNF) for over 1.5 million residents belonging to the hospital service area, located in a total of 40 zip codes (incorporated and unincorporated cities/communities) of the San Fernando Valley. This area is interposed with rural communities, mountain ranges and public open spaces. JEKMC service area provides services to this geographically, economically, and ethnically diverse region.

JEKMC contracted HFS Consultants (HFS) who subcontracted with the Valley Care Community Consortium (VCCC) to conduct the CHNA which complies with California's Senate Bill 697 (SB 697) and also meets the new requirements under the Patient Protection and Affordable Care Act. HFS has conducted several CHNA processes for San Fernando Valley Hospitals over the past year. VCCC has over 16 years of experience in conducting CHNAs and has significant research expertise that harnesses the collective wisdom of its membership representing multiple institutions and disciplines. The process and the outcome of the CHNA are described in this report. To better understand the health needs in the hospital service area, numerous state and county sources were reviewed. A local literature review was conducted, and community assets and resources were documented.

Immediate Health Needs

The process of developing the most pressing health needs facing JEKMC's service area involved a three-step process. The first step used focus groups, key informant interviews and surveys to identify community needs. In the second step, a list of 32 health needs was compiled from the various sources, and the 25 needs with the most mentions were extracted from this list. The final step was to meet with key informants and hospital staff to pick the 10 top health needs. A total of 4 individuals designated by JEKMC participated in the prioritization process. These participants narrowed the list of 25 needs to 15 by voting for the needs they considered most important, and then selected the final 10 by ranking each item by priority. During the aggregation process, if two health needs were a tie, the health needs were discussed with the group in order to break the tie and rank them accordingly. Some needs as stated were considered to be similar to, or subsets of, other stated needs.

The prioritization process with consensus resulted in a list of the 10 most immediate health needs for the hospital service area. The top ten needs are listed below in order from highest to lowest priority.

1. Aging Issues
2. Mental Health & Dementia
3. Chronic/Multiple Disease Management
4. Access to Community Resources
5. Affordable Long Term Care
6. Financial Support
7. Healthcare Access
8. Elder Abuse
9. Medication
10. Nutrition

Collection and Analysis of Primary and Secondary Data

The JEKMC CHNA required several methods of data gathering including primary and secondary data in order to ensure an all-inclusive report. The following sections expand on these methods.

Primary Data

Primary data was collected utilizing various methods, such as key informant interviews, focus groups with both health professionals and community residents, and paper surveys that were conducted with community residents within the 40 zip codes of JEKMC service area.

Key Informant Interviews

A total of 20 key informant interviews were conducted for the JEKMC service area (Table 7). Each interview lasted between 20 to 60 minutes. The key informants included individuals from the Joyce Eisenberg-Keefer Medical Center, Los Angeles County Department of Mental Health as well as geriatric and mental health experts from local community agencies. For the key informant interview questionnaire please refer to Appendix D.

The JEKMC CHNA required several methods of data gathering including primary and secondary data in order to ensure an all-inclusive report. The following sections expand on these methods.

Focus Groups

Utilizing a focus group facilitation guide, three one-hour focus groups were conducted with 48 community members and service providers. For a copy of the facilitation guide and focus group questions, please refer to Appendix D. Table 8 contains the list of focus groups participants.

Community Surveys:

A total of 109 paper surveys were administered to participants made up of community residents, particularly older adults. The community stakeholders that participated in the CHNA represented the broad interests of the senior community.

Prioritization Process

VCCC staff summarized the needs raised by all the focus groups, key informant interviews and surveys conducted. After summarizing the needs stated, 32 need categories were extracted. The most commonly mentioned 25 needs were selected as a starting point for final priority selection.

In order to cut down the list of 32 health needs, a multi-voting approach was executed. A total 4 individuals (Table 9) participated in the prioritization process. Before commencing the process, the group identified the criteria for which to identify the top 10 needs from the 25 needs. The participants considered:

- the number of people impacted by the health need,
- availability of resources with which to implement potential interventions,
- risk management in terms of liability,
- the ability to assess internal competency,
- referral to community partners that may already be providing certain services, and
- whether the interventions could be within the scope of JEKMC mission.

The participants were instructed to recognize and mark the most important health needs out of the 25 needs identified during the primary and secondary data collection process. This process streamlined the list to 15 top health needs. In the second part of the multi-voting approach, the participants were asked to rank the 15 health needs from 1 (being most important) to 10 (being least important). Each health need was assigned a point value (1=10, 2=9, 3=8 and so on). During the aggregation process, if two health needs were a tie, the health needs was discussed with the group in order to break the tie and rank it accordingly.

Secondary Data

Secondary data was retrieved through a review of publicly-collected demographic and health statistics. Except on rare occasions, data was retrieved via electronic data searches. Demographic data such as age, ethnicity, income, insurance, disease prevalence, and five-year projected estimate information was extracted from the Nielson Company, Thomson Reuter 2012 report (Appendices A & B). Additional data on education attainment, region of birth, grandparents caring for their grandchildren, and English proficiency was gathered from the U.S. Bureau of Census (American Factfinder). In addition, the Catholic Healthcare West (CHW) Community Need Index (CNI) tool was reviewed to assist with the identification of high need areas. Information for this report consisted of both secondary and primary data, and therefore the collection of data came from multiple sources.

Data gathered was analyzed using methods such as grouping and statistical analysis. Data was grouped according to the health conditions, co-morbidities, age, gender, and ethnicity, in addition to other specific needs for the CHNA report. The zip code level data collected was used to compare various communities in the JEKMC service area service area. This comparative data was presented to show the disparities between communities.

Appendix C consists of a comprehensive list of community assets and resources pertaining to the older adult population. This list, while not exhaustive, was compiled based on electronic searches of various websites on the national, state, county, and local levels.

Community Input

The long standing partnership and collaboration with various local agencies including L.A County departments helped VCCC to identify representatives from health and mental health departments who serve the broad interests of the communities in the JEKMC service area. In addition, focus groups were conducted with community residents. Below is a listing of the key informants interviewed and focus groups conducted within the community.

Joyce Eisenberg-Keefe Medical Center Service Area

Individuals with special knowledge of or expertise in senior and/or mental health

Name (Last, First, Academic Distinction)	Title	Affiliation	Date of Consult	Type of Consult
Beri, Haya	Nursing Director	Joyce Eisenberg-Keefe Medical Center, Los Angeles Jewish Home	7/18/2014	Key Informant
Clarke, Maureen	Director of Discharge Planning	Kaiser Permanente	7/21/2014	Key Informant
Cunningham, Sherri	Chief Financial Officer	Los Angeles Jewish Home	7/23/2014	Key Informant
Davidovich, Patricia	Community Education/Case Manager	New Horizons	7/17/2014	Key Informant
Dunn, Jody	Vice President, Services Interaction	Partners in Care Foundation	7/23/2014	Key Informant
Forest, Molly	Chief Executive Officer	Los Angeles Jewish Home, Corporate Office	8/4/2014	Key Informant
Friedman, Jeffrey	Vice President of Community Relations	Dynamic Nursing, Inc.	7/18/2014	Key Informant
Gaines, Fred	Board of Directors	Grancell Village, Los Angeles Jewish Home	7/23/2014	Key Informant
Friedman-Rusdski, Judith	Chair	Grancell Village Board, Los Angeles Jewish Home	8/6/2014	Key Informant
Gershon, Janice	Discharge Planning Director - Psychiatry	Joyce Eisenberg Keefe Medical Center, Los Angeles Jewish Home	7/18/2014	Key Informant
Grossman, Ilana	Chief Executive Officer/Administrator	Joyce Eisenberg Keefe Medical Center, Los Angeles Jewish Home	7/18/2014	Key Informant
Moore, Sheila	Director, Senior Center Services	Jewish Family Services of Los Angeles	7/25/2014	Key Informant
Nanda, Nitin MD	Medical Director	Joyce Eisenberg Keefe Medical Center, Los Angeles Jewish Home	7/23/2014	Key Informant

Joyce Eisenberg-Kefer Medical Center Service Area

Individuals with special knowledge of or expertise in senior and/or mental health

Name (Last, First, Academic Distinction)	Title	Affiliation	Date of Consult	Type of Consult
Possick, Arnold	Vice President, Planning and Community-Based Services & Corporate Compliance Officer	Los Angeles Jewish Home	7/16/2014	Key Informant
Randall, James	Outreach Coordinator, SPA 2	Los Angeles County Department of Mental Health	7/18/2014	Key Informant
Shepherd, Michele	Assistant Director of Older Adult Services	San Fernando Valley Community Mental Health Center, Inc.	7/17/2014	Key Informant
Silverberg, Barbara	Supervisor, Senior Outreach Program	Providence Health & Services	7/22/2014	Key Informant
Simmons, June	Chief Executive Officer	Partners in Care Foundation	7/23/2014	Key Informant
Smith, Rick MD	Medical Director	Los Angeles Jewish Home	8/6/2014	Key Informant
Toledo, Sylvia LCSW	Clinical Director	Grandparents as Parents	7/22/2014	Key Informant

Joyce Eisenberg-Kefer Medical Center Service Area

Leaders, representatives, or members of medically underserved person, low income persons, minority populations and populations with chronic disease needs

Leader / Rep. Name (Last, First) OR Member Type/#	Description of leadership, representative, or member role	What group(s) do they represent? (medically underserved, low income, minority population, population with chronic disease)	Date of Consult	Type of consult
25 Adults	ONE Generation	Low income, older adults	7/22/2014	Focus Group
13 Adults	San Fernando Valley Community Mental Health Center, Inc.	Professionals working with older adults and persons with mental health conditions	7/23/2014	Focus Group
10 Adults	Valley Storefront Senior Center	Low income, older adults	7/25/2014	Focus Group

Identification and Prioritization of Community Health Needs

Discussions with Key Informants and Focus Groups, as well as survey results, yielded at least 32 ideas as to the most pressing community health needs. In order to work with a manageable number of issues, JEKMC Health Needs Ranking extracted the 25 most commonly identified needs that include the following:

Access to community resources (#4 in Top 10)	Heart disease and stroke
Affordable health insurance	High blood pressure
Affordable housing	Infectious diseases
Affordable long-term care (#5 in Top 10)	Medication (appropriate & adequate) - (#9 in Top 10)
Aging issues (#1 in Top 10)	Mental health and Dementia (#2 in Top 10)
Cancers	Motor vehicle crash injuries
Chronic/multiple disease management (#3 in Top 10)	Nutrition (#10 in Top 10)
Dental issues	Obesity
Diabetes	Poverty
Domestic violence	Respiratory diseases
Elder abuse (#8 in Top 10)	Sexually transmitted diseases and HIV/AIDS
Financial support (#6 in Top 10)	Transportation
Healthcare access (#7 in Top 10)	

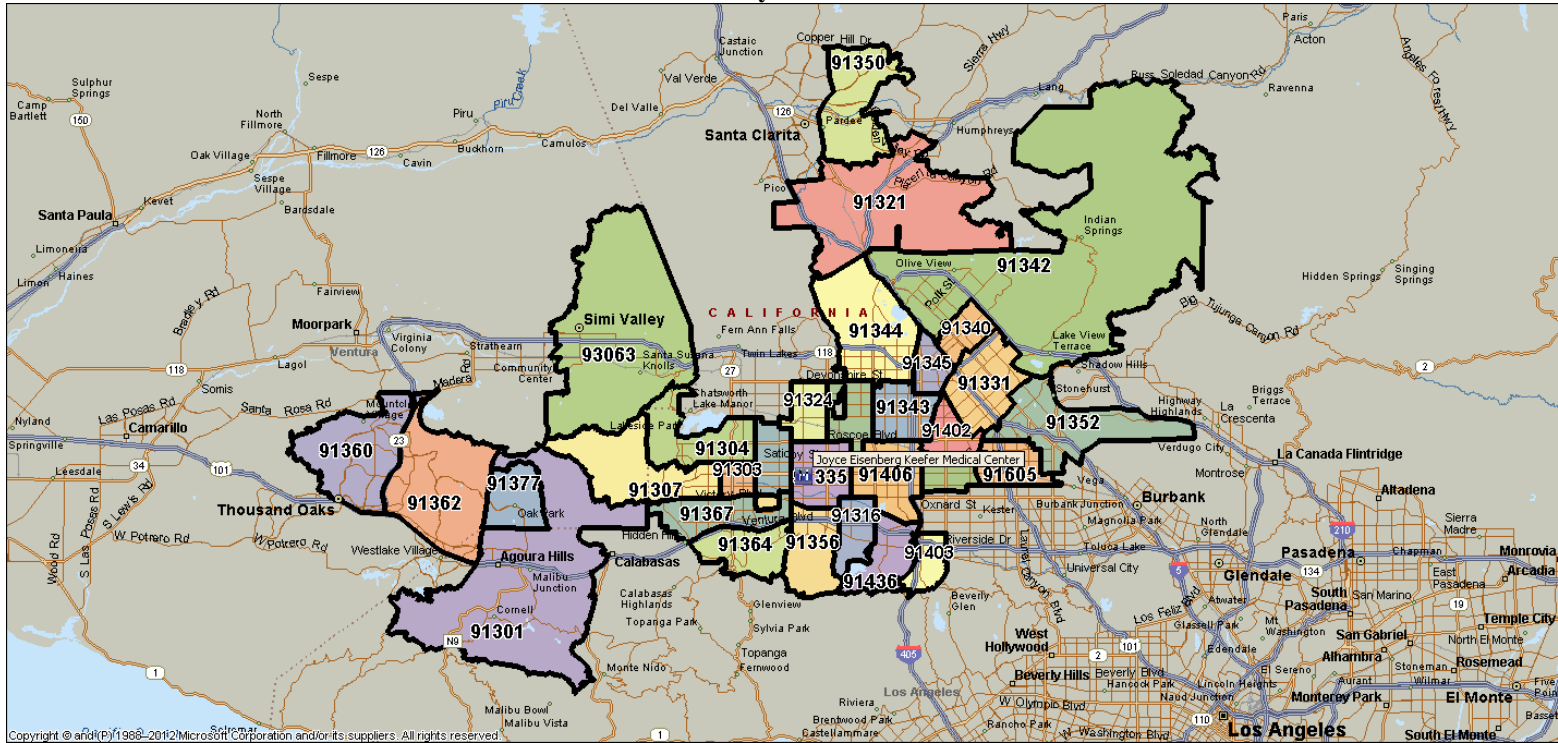
The top ten community needs as noted above are discussed below and JEKMC's current services to address them summarized. Future plans to deal with these priorities are set out in a later Action Plan section. The remaining 15 and the extent to which JEKMC addresses them are discussed in less detail in Appendix E.

Description of Community Served by JEKMC

The service area of the Joyce Eisenberg-Keefer Medical Center of the Los Angeles Jewish Home (JEKMC) comprises a range of cities and communities in Los Angeles County. The medical center actually provides two levels of care, each of which draws from a slightly different area.

The smaller Auerbach Geriatric Psychiatry Unit is an Acute Psychiatric Hospital (APH), which consists of a ten-bed wing within the hospital, and provides acute care services to clients with acute mental health issues. The service area for the JEKMC APH includes Agoura Hills (91301), Calabasas (91302), Canoga Park (91303, 91304), Chatsworth (91311), Encino (91316, 91436), Granada Hills (91344), Mission Hills (91345, 91346), Newhall (91321), North Hills (91343), North Hollywood (91605, 91606), Northridge (91324,91325), Pacoima (91331), Panorama City (91402), Porter Ranch (91326), Reseda (91335), Santa Clarita (91350), San Fernando (91340), Sherman Oaks (91403, 91423), Sun Valley (91352), Sylmar (91342), Tarzana (91356), West Hills (91307), Winnetka (91306), Woodland Hills (91364, 91367, 91371), Van Nuys (91405, 91406, 91411) and Valley Village (91607) in the Los Angeles County; Oak Park (91377), Simi Valley (93063) and Thousand Oaks (91360, 91362) in the Ventura County. With over 1.5 million residents, the JEKMC service area is a home to diverse socio-economic and cultural populations.

Auerbach Geriatric Psychiatric Unit Service Area



The second and much larger portion of the JEKMC is housed in the LaKreta/Black tower and Pavilion sections of the building. This section is licensed as Distinct Part Skilled Nursing Facility (DP-SNF). This section includes 239 beds, and is considered a medically-oriented skilled nursing facility, although it is housed in the same building as the APH wing. It draws a much different clientele, and serves residents with dissimilar length of stay and mental capacity characteristics. Since the primary focus of the CHNA is to be on “hospitals” as defined in the ACA, the service area for this portion of the JEKMC is considered less germane to the report, and only the general map of the area is shown below.

SNF Service Area

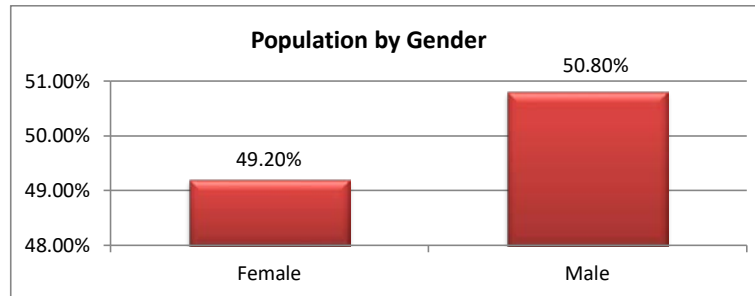


The analysis of population data for JEKMC’s service area is done using the APH service area as outlined earlier.

Age and Gender

The 2012 Thomson Reuters and The Nielsen Company estimates show that male and female populations in the hospital service area evenly distributed. The communities of Reseda, Sylmar, Pacoima and Granada Hills, Simi Valley, Chatsworth and Woodland Hills have the highest number of people over the age of 65 years. Approximately 11.96% of the total population of JEKMC service area is adults over the age of 65 years. Out of the total population, 23,758 are adults over the age of 85 years (15,685 are female and 8,073 are male).

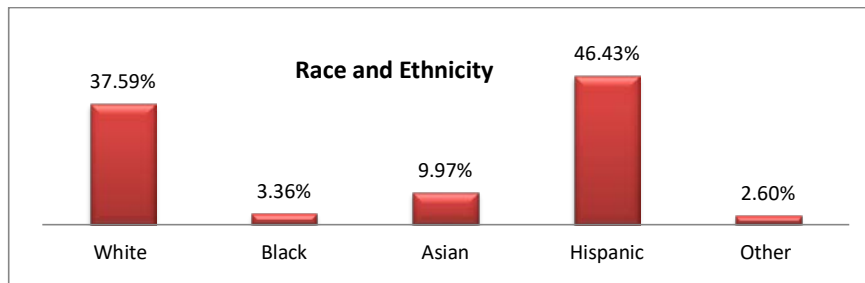
Out of the total female population (721,794), Pacoima (51,170), Sylmar (46,411), Reseda (37,864), and Panorama City (34,658) have the highest number of female population. The total male population in the service area is 701,345. Communities of Pacoima (52,577), Sylmar (46,689), Panorama City (35,267), Reseda (37,055) and North Hills (30,415) have the highest number of male population.



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Ethnicity

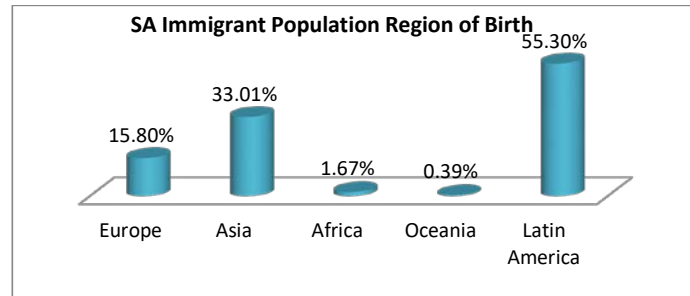
Although the race/ethnic composition of JEKMC is diverse (37.59% Caucasian, 3.36% Black, 9.97% Asian, 46.43% Hispanic), Caucasian and Hispanics represent the largest racial/ethnic group. The highest number of Hispanic population resides in the community of Pacoima (91,770), Van Nuys (73,362), Sylmar (70,882), and North Hollywood (61,465). The highest Caucasian population resides in Thousand Oaks (54,529), Woodland Hills (45,565), Sherman Oaks (38,932), Canoga Park (24,825) and Granada Hills (23,834). Asians (9.97%) and African Americans (3.36%) comprise a relatively small proportion of the population.



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Region of Birth

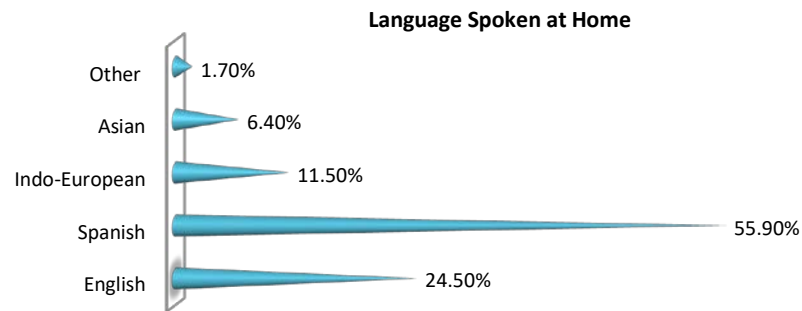
It needs to be understood that there might be some practical issues or barriers to services that could develop around immigrant populations. The immigrant population could experience difficulty with acculturation, could feel lost due to language barriers and lack of extended family support. These issues could potentially create barriers to seeking social and/or health care services. According to the U.S. Census Bureau, American Community Survey 2008-2012, there are 569,453 residents are born outside of the United States within the Service Area. Almost half of the foreign born 55.30% are Latin America, 33.01% is Asia and 15.80% are European descendants. Communities with high number of total foreign born population include Van Nuys (57,339), North Hollywood (50,292), Pacoima (44,297), Reseda (34,492) and Panorama City (37,635).



(U. S Census Bureau, 2008-2012 American Community Survey)

Language Spoken at Home

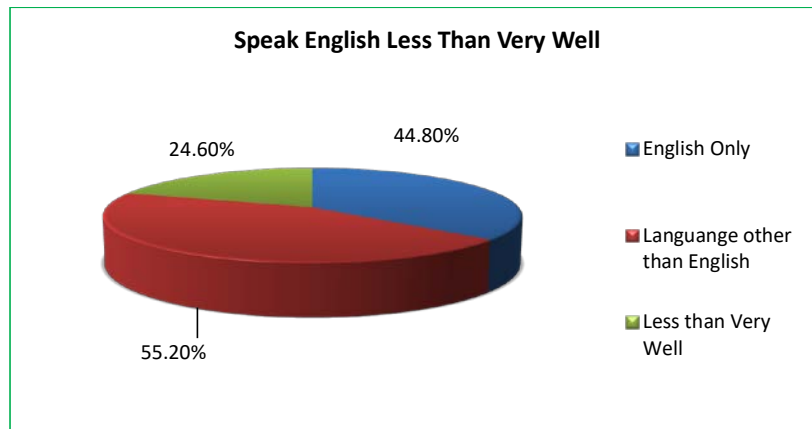
The language spoken at home is a representation of the ethnic diversity within the JEKMC service area. Language could create a barrier for an individual or a community to access health care. Data from the U.S. Census Bureau, 2008-2012 American Community Survey reflects a general trend where population of specific language tends to migrate together. For example, communities such as Agoura Hills (80.6%), Calabasas (72.9%), Sherman Oaks (70.5%), Thousand Oaks (78.4%) and West Hills (70.7%) have a majority of residents who speak only English in contrast to Pacoima (80.0%), Panorama City (77.8%) and Sun Valley (64.9), have a high percent of population that speak Spanish. Similarly, the communities of Encino (29.0%) and Tarzana (22.3%) have the highest percent of people who speak Indo-European languages; whereas the Asian/Pacific Islanders are concentrated in communities such as Porter Ranch (19.0%), Winnetka (13.7%), Chatsworth (12.1%) and Northridge (11.7%).



Source: U.S. Census Bureau, 2008-2012 American Community Survey.

Speak English Less than Very Well

In general, ethnic groups prefer speaking in their native tongue at home and practice their cultural and religious customs in order to pass it down to the next generation. Language, culture and food could sustain the most intimate relationship with one's origin of birth. Inability to speak, write or understand English could result in communication gap between the patient and healthcare providers. Additionally, language barriers could limit a person's ability to receive health related information. Panorama City (47.3%), North Hollywood (44.4%), Pacoima (42.2%) are communities with the highest percent of people who speak English less than very well. On the other hand, Oak Park (81.2%), Santa Clarita (75.60%), Thousand Oaks (78.4%), Agoura Hills (78.60%) have the highest percentage of English speakers. Furthermore, communities such as Pacoima (84.6%), Sun Valley (80.0%), Panorama City (82.5%), North Hollywood (79.8%), and San Fernando (78.9%) have the highest percentage of population that speaks a language other than English (U.S. Census Bureau, 2008-2012 American Community Survey). It is important to take into account the cultural composition of a community to put culturally appropriate health intervention programs in place.



Source: U.S. Census Bureau, 2008-2012 American Community Survey.

Grandparents Caring for Grandchildren

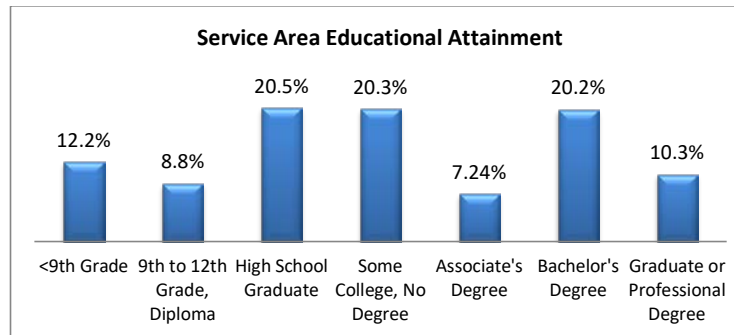
Grandparents play an integral part in the upbringing of their grandchildren. Grandparents who are responsible for raising their grandchildren face a new set of issues and barriers. Most often, grandparents take on the responsibility of raising their grandchildren when the grandchild's own parents abandon them; children cannot live with their parents due to the parents' mental disorder, substance abuse, or incarceration. This puts an additional burden on the grandparents as they need to make a number of sacrifices to raise their grandchildren (Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services, 2006).

In the JEKMC service area, the communities with the highest number of grandparents living with their own grandchildren (younger than 18 years of age) include Encino (46.6%), Newhall (38.9%), Northridge (38.4%), Oak Park (37.4%), Granada Hills (35.3%) and Santa Clarita (35.1%)

(Source: U.S. Census Bureau, 2008-2012 American Community Survey).

Education Attainment

Education presents an individual with their greatest opportunity to further their income level. More than 20.0% of the total population living in the JEKMC service area did not graduate from high school. Individuals with a lower level of education will lack opportunities for well-paying jobs with insurance benefits. More than 25.0% of the total population in the communities of Pacoima, North Hollywood, Van Nuys, Sun Valley, Panorama City and San Fernando did not graduate from high school. These communities also have the highest percent of uninsured population.



Source: U.S. Census Bureau, 2008-2012. American Community Survey

Income Level

Low income levels create barriers to gaining access to medical services, purchasing healthy foods, and other necessities. The service area has 495,941 total households, of which 43.05% earns less than \$50,000 annually. Van Nuys, Panorama City, North Hollywood, and North Hills are communities with higher number of household making less than \$15,000. On the other hand, Communities who have higher number of household earning over \$100,000 annually are Calabasas (91302), Encino (91436, 91316), Porter Ranch (91326), Oak Park (91377) and Agoura Hills (91301)

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Health Insurance

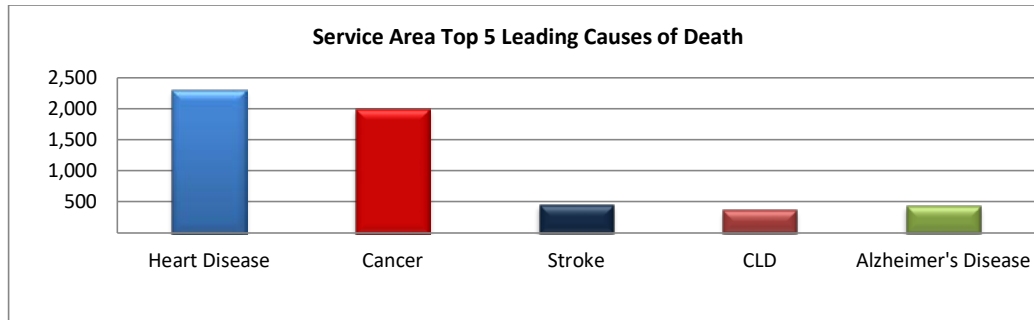
Insurance plays a key role in the health status of individuals. People with health insurance are able to access health care. On the other hand, the uninsured population experiences difficulty accessing primary, specialty, dental, and mental health care services. The advent of the ACA on insurance coverage is expected to be significant, but minimal data is currently available regarding its direct impact on residents in the JEKMC service area. The data presented here is based on information that predates the initial enrollment period for Covered California, the state's Health Insurance Exchange for ACA-compliant insurance providers

Out of the total population of 1,550,738 as of 2012, 14.70% of people have MediCal and 7.8% of people have Medicare. The highest numbers of MediCal recipients within the target communities are North Hollywood, Van Nuys, Santa Clarita, North Hills and Canoga Park. High Medicare recipients are located in Agoura Hills, Calabasas Porter Ranch, Chatsworth, Granada Hills, Encino, and Woodland Hills. Some communities such as Panorama City, San Fernando and Pacoima have a high uninsured population. About 17.2% of the total JEKMC service area residents do not have health insurance, although it should be noted that Covered California enrolled over 3 million new members statewide in either an ACA compliant insurance policy, or MediCal. It is unknown how many of these are located within the JEKMC service area.

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Death Profile

Death in a family can create a structural void which can have a profound effect on an individual. Data from the California Department Public Health, Death Records indicates that 8,199 people died in the JEKMC service area communities in 2012. Within the target communities, Van Nuys had the highest number of deaths (736), followed by Thousand Oaks (608), Woodland Hills (556), North Hollywood (535) and Sylmar (519). The top leading causes of death in the target communities are heart disease (2,229), cancer (1,990), stroke (443), Alzheimer (424) and Chronic Lower Respiratory (CLD) Disease (336). The same communities also had the highest number of deaths among adults over the age of 85 years; Thousand Oaks (281), Woodland Hills (248), Van Nuys (235) and Reseda (231).



Source: California Department of Public Health, Death Records, 2012

Community Needs Index Data

In an attempt to identify the areas with most need, Dignity Health (previously known as Catholic Healthcare West) partnered with Solucient, LLC, to apply a scientific model to fulfill community benefits needs. Dignity Health's research has shown that Community Need Index (CNI) data applies to hospital readmissions. Residents of communities with the highest CNI scores (4.2 to 5.0) are twice as likely to be hospitalized for manageable conditions, like pneumonia and asthma, as the communities with lower CNI scores. Hospital readmissions for preventable conditions contribute to an increase in health care costs, for families, hospitals, and the health care sector as a whole. Below are the communities in JEKMC's service area with high CNI scores (between 4.2 and 5.0).

Table 1: Zip Codes with Highest CNI Score (4.2 to 5)

Zip Codes	City/Community	2013 Total Population	2013 CNI Score
91343	North Hills	61,579	4.8
91606	North Hollywood	45,667	4.8
91303	Canoga Park	27,653	4.6
91331	Pacoima	104,778	4.6
91402	Panorama City	71,069	4.6
91352	Sun Valley	47,757	4.6
91401	Van Nuys	39,674	4.6
91405	Van Nuys	51,761	4.6
91411	Van Nuys	24,162	4.6
91605	North Hollywood	56,704	4.6
91306	Winnetka	45,852	4.4
91335	Reseda	75,345	4.4
91340	San Fernando	35,429	4.4
91601	North Hollywood	38,881	4.4
91304	Canoga Park	50,907	4.2
91321	Newhall	35,996	4.2
91324	Northridge	27,473	4.2

Source: Dignity Health Community Need Index, and Improving Public Health & Preventing Chronic Disease: CHW's Community Need Index.

What follows is a more detailed analysis of the Service Area CNI data focusing on the specific elements of poverty, culture, employment/uninsured, and housing:

Poverty

Poverty is a major determinant on an individual's health status. It is both a cause and a consequence of poor health. It forces people to live a lifestyle and in an environment that makes them sick or unhealthy. The income barrier describes the percent of elderly, children, and single parents that are living in poverty. People living in poverty in the target areas have problems in accessing health care.

Through primary data collection it was clear that many of the elderly in the target communities are worried about their financial stability. Elderly with limited income have to make tough choices on a daily basis. They have to figure out whether they pay the rent, buy food or refill their prescription medications. Poverty has been brought up as one of the main issues causing depression and anxiety among elderly population.

There are 18 zip codes in JEKMC's service area with high poverty levels for elderly, children, and single parents with kids in the target communities. The city of North Hills (91343) has a greater need of single parents (48.70%) with children and Van Nuys (91405) has the highest percent of children (28.09%) and elderly (21.38%) living in poverty. The table below shows communities with the highest poverty scores.

Table 2: Zip Codes with Highest Poverty Scores

Zip Code	City/Community	Elderly Poverty	Child Poverty	Single Parent Poverty	Barrier Score
91343	North Hills	13.92%	24.98%	48.70%	4
91606	North Hollywood	18.62%	21.65%	41.09%	4
91331	Pacoima	13.64%	22.75%	36.86%	3
91304	Canoga Park	8.08%	20.35%	36.30%	3
91303	Canoga Park	19.89%	24.97%	35.63%	3
91306	Winnetka	12.83%	16.13%	33.04%	3
91335	Reseda	16.50%	17.37%	33.12%	3
91321	Newhall	12.41%	17.60%	40.40%	3
91352	Sun Valley	10.33%	20.32%	38.80%	3
91405	Van Nuys	21.38%	28.09%	34.76%	3
91601	North Hollywood	15.22%	21.19%	37.15%	3
91605	North Hollywood	14.62%	22.81%	33.70%	3
91324	Northridge	7.64%	16.97%	35.04%	3
91402	Panorama City	15.24%	26.73%	35.67%	3
91340	San Fernando	9.18%	19.79%	30.26%	3
91401	Van Nuys	14.85%	23.91%	37.98%	3
91411	Van Nuys	15.01%	21.13%	37.47%	3

Source: Dignity Health Community Need Index, and Improving Public Health & Preventing Chronic Disease

Culture

Culture/language defines a person’s identity. Additionally, culture/language defines the percent of minority populations in the communities, as well as the English proficiency among the residents of each community. Limited English proficiency creates barriers in patient and care giver communication; and for understanding the health need protocols. The minority populations with limited English speaking skills may face difficulty communicating effectively with the health care professionals, understanding the health care materials, and treatment options presented. Within the target communities, 17 communities have the highest barrier score for culture/limited language. Moreover, Pacoima, Panorama City, Van Nuys, Sun Valley and North Hollywood have the highest percentage of limited English speaking skills.

Table 3: Culture/ Language

Zip Code	City/Community	Limited English	Minority	Barrier Score
91331	Pacoima	24.59%	96.45%	5
91304	Canoga Park	13.02%	62.95%	5
91303	Canoga Park	20.46%	78.36%	5
91306	Winnetka	16.12%	74.39%	5
91335	Reseda	18.27%	71.33%	5
91321	Newhall	12.61%	60.39%	5
91352	Sun Valley	22.24%	83.15%	5
91405	Van Nuys	23.58%	74.18%	5
91343	North Hill	18.94%	80.56%	5
91601	North Hollywood	14.68%	58.57%	5
91605	North Hollywood	25.16%	77.26%	5
91606	North Hollywood	21.72%	67.39%	5
91324	Northridge	12.02%	64.76%	5
91402	Panorama City	28.03%	90.95%	5
91340	San Fernando	20.00%	95.82%	5
91401	Van Nuys	20.08%	53.90%	5
91411	Van Nuys	19.27%	64.78%	5

Source: Dignity Health Community Need Index, and Improving Public Health & Preventing Chronic Disease

Employment/Insured

Employment gives people a sense of financial security. However, the global recession of 2009 caused a dramatic increase in unemployment throughout the country and the state of California. Job insecurity or unemployment contributes to health insurance coverage issues. The low-income uninsured population either avoids or postpones accessing health care they need due to the high cost of health care. As is the case with insurance coverage, the advent of ACA enrollment is changing the ability of people without employer-based insurance coverage to obtain coverage from other sources. The data reported below is expected to change significantly when effects of Covered California enrollments are reported. The zip codes in JEKMC's service area with high barrier scores are listed in Table 4.

Table 4: Unemployment and Insurance Coverage

Zip Code	City/Community	Unemployment	Uninsured	Barrier Score
91331	Pacoima	12.62%	19.90%	5
91303	Canoga Park	10.52%	24.16%	5
91352	Sun Valley	11.52%	21.78%	5
91405	Van Nuys	13.27%	28.18%	5
91343	North Hills	9.18%	21.65%	5
91601	North Hollywood	12.90%	22.19%	5
91605	North Hollywood	14.60%	22.95%	5
91606	North Hollywood	14.29%	26.21%	5
91402	Panorama City	12.82%	24.85%	5
91401	Van Nuys	10.84%	24.99%	5

Source: Dignity Health Community Need Index, and Improving Public Health & Preventing Chronic Disease

As it is evident in the above table, the unemployment and lack of health insurance received a high score of 5.0 showing the need in the communities.

Housing

In today's economy people are losing their homes or cannot afford to buy a home due to their household income. Housing problems can contribute to the overall health of an individual; especially the elderly. Research has shown that inequalities in housing quality and the ability to deal with financial problems is a recipe for mental health problems in older adults (<http://www.biomedcentral.com/1471-2458/11/682>). Table 5 illustrates the areas within JEKMC's service area with high barrier scores and significant renter populations.

Table 5: Population Renting

Zip Code	City/Community	Renting	Barrier Score
91331	Pacoima	40.36%	5
91304	Canoga Park	46.46%	5
91303	Canoga Park	72.61%	5
91306	Winnetka	41.57%	5
91335	Reseda	48.53%	5
91321	Newhall	40.13%	5
91352	Sun Valley	44.21%	5
91405	Van Nuys	71.48%	5
91343	North Hills	46.81%	5
91601	North Hollywood	80.72%	5
91605	North Hollywood	59.12%	5
91606	North Hollywood	66.90%	5
91324	Northridge	46.24%	5
91402	Panorama City	65.02%	5
91340	San Fernando	44.43%	5
91401	Van Nuys	63.49%	5
91411	Van Nuys	71.54%	5

Source: Dignity Health Community Need Index, and Improving Public Health & Preventing Chronic Disease

Disease Profile

The Centers for Disease Control (CDC) monitors the status of eleven general disease categories as a means of measuring overall community health. Measuring the morbidity and mortality of the hospital service area will help to bridge the gaps in services, assessing the linkage between the social determinants of health and available assets in the community to improve the health outcome of the residents to whom the hospital provides services. In this section of the report, the health status of the communities will be discussed and the prevalence of major health issues will be presented using the CDC monitored disease categories of angina, arthritis, coronary heart disease, depression, dementia and Alzheimer's disease, diabetes, hearing impairment, heart attack, hypertension, pain and aching joints, and stroke.

Disease data has been sourced from many different providers. Census data has been used for large-scale comparisons, and smaller geographic areas have been analyzed where data was available. The Los Angeles County Department of Health (DPH) compiles data from various sources and reports in some detail, although not to zip code level. The most precise data is organized by Service Planning Area (SPA). DPH divides Los Angeles into 8 SPAs, and JEKMC is located in SPA-2, which incorporates the San Fernando Valley and extends as far north as Santa Clarita, and east to the Ventura County Line. Its southern boundary is the Santa Monica Mountains and it extends east to Glendale.

Another source is Healthy People 2020, provided by the U.S. Department of Health and Human services. This website provides detailed data on diseases where it can be obtained, and services as repository for state and national disease data.

Data used was benchmarked against the SPA, LA County, California, the nation, and the Healthy People 2020 when appropriate. Data at the zip code level (unless otherwise specified) was acquired from The Nielson Company and Thomson Reuter, 2012 data source. It should be noted that JEKMC's primary focus is on mental health issues, so most of the diseases discussed are outside the organization's area of expertise. Since they are community issues, they are listed here.

Angina

According to the CDC, Angina, a symptom of Coronary Artery Disease (CAD), this causes chest pain or discomfort that occurs when the heart muscle is not getting enough blood. Angina may feel like pressure or a squeezing pain in the chest. The pain may also occur in the shoulders, arms, neck, jaw, or back.

There are two forms of angina—stable or unstable. Stable angina happens during physical activity or under mental or emotional stress. Unstable angina is chest pain that occurs even while at rest, without any apparent reason (CDC, 2012).

Communities with the highest number of angina cases among the population 65 and below included Van Nuys (974), North Hollywood (747) and Pacoima (670). The highest cases of 65 and older were Woodland Hills (723), Van Nuys (659) and North Hollywood (529). Several hospitals in the Valley specialize in Coronary Care, including Providence Tarzana Medical Center, Valley Presbyterian Hospital, and Northridge Hospital Medical Center. JEKMC has referral relationships with these organizations.

Arthritis

The CDC states that Arthritis contains more than 100 different rheumatic diseases and conditions, the most common of which is osteoarthritis. Other forms of arthritis include rheumatoid arthritis, lupus, fibromyalgia, and gout. Symptoms include pain, aching, stiffness, and swelling in or around the joints. Some forms of arthritis, such as rheumatoid arthritis and lupus, can affect multiple organs and cause widespread symptoms. The pattern, severity and location of symptoms can vary depending on the specific form of the disease (CDC, 2013).

Communities with the highest number of arthritis cases among the population 65 and below included Van Nuys (10,225), Thousand Oaks (8,883) and North Hollywood (7,731). The highest cases of 65 and older were Woodland Hills (5,477), Van Nuys (5,068) and Thousand Oaks (5,020). Most services for Arthritis treatment are provided on an outpatient basis, with numerous rheumatology practices offering treatment options.

Heart Disease

According to the Center of Disease Control and Prevention (CDC), heart disease is a term given to a group of health conditions that affect the heart. The most common type of heart disease in the United States is coronary artery disease, which can cause heart attacks, angina and heart failure. Also, as a person ages, the heart undergoes subtle physiological changes and heart disease may become a major threat among the aging adult population.

Communities with the highest number of heart disease cases among the population 65 and below included Van Nuys (1,556), North Hollywood (1,182) and Sylmar (1,049). The highest cases of 65 and older were Woodland Hills (1,691), Van Nuys (1,477) and Thousand Oaks (1,204). Several hospitals in the Valley specialize in Coronary Care, including Providence Tarzana Medical Center, Valley Presbyterian Hospital, and Northridge Hospital Medical Center. JEKMC has referral relationships with these organizations.

Depression

Life events and changes that occur later in life can affect a person's mental health. Events such as retirement, death of loved ones, medical problems and isolation can lead to depression. Depression affects everyday living, appetite, sleep and physical health. Depression is a serious illness but family support and the use of medications has demonstrated to be an effective treatment (CDC, 2013).

Communities with the highest number of depression cases among the population 65 and below included Van Nuys (9,758), Pacoima (7,695) and North Hollywood (7,582). The highest cases of 65 and older were Van Nuys (1,071), Woodland Hills (1,063) and Thousand Oaks (980). Available

services for depression include JEKMC for both inpatient and outpatient settings, as well as community-based services such as the National Alliance on Mental Health - San Fernando Valley.

Dementia and Alzheimer's Disease

Dementia, an umbrella term for conditions characterized by an irreversible decline in memory and other thinking skills (i.e., learning and language) that affect a person's ability to perform daily activities, encompass such diseases as Alzheimer's disease, vascular disease and Parkinson's disease. These dementias are caused by damage of nerve cells in the brain that result in abnormal functions result in symptoms such as memory loss, confusion, decreased judgment and changes in mood and personality (Alzheimer's Association, 2014).

Alzheimer's disease is the most common dementia in the nation affecting a projected 5.2 million Americans in 2014 and causing the death of over 83,000 people age 65 and older in 2010 at 27 deaths per 100,000 (Hebert et al, 2013). Of these, 5 million are 65 and older. The number of new cases of Alzheimer's disease increases with age and due to the increasing population of people age 65 and older, the number of new cases of Alzheimer's and other dementias is expected to double from an estimated 469,000 by 2050 (Hebert et al, 2001).

According to Hebert et al (2001), the number of Californians age 65 and older with Alzheimer's disease is projected to increase by 44.8% from 580,000 in 2014 to 840,000 in 2025 with California maintaining the highest prevalence among the states. Additionally, California has the highest death rate due to Alzheimer's disease among the states at 10,856 in 2010, a mortality rate of 29.1% according to the National Center for Health Statistics (Murphy et al, 2013).

The Alzheimer's Association 2009 report stated that over 147,000 people in Los Angeles County lived with Alzheimer's disease in 2008. This rate is expected to almost double to over 278,808 by 2030. Moreover, there were 16.3 deaths per 100,000 due to Alzheimer's disease in 2005 resulting in about 1600 deaths total.

Table 6: Estimated Prevalence and Mortality Rate of Alzheimer's Disease Ages 65 and Over

Region	Prevalence	Mortality ³	Population ⁴	Mortality Rate per 100,000
United States	5.0 million ¹	83361.93	308,747,716	27.04
California	580,000 ¹	10840.93	37,253,959	29.14
Los Angeles County	147,140 ²	1600.03	9,816,153	16.35

¹Prevalence of Alzheimer's disease for the United States and California are projected rates.

²Prevalence of Alzheimer's disease for LA County for 2008.

³All mortality rates are calculated based on the number of death per 100,000.

⁴Calculations for the nation and California utilized population statistics from 2010 U.S. Census.

2005 population for LA County was derived from the Los Angeles Almanac.

JEKMC's services deal with Alzheimer's issues on a regular basis, although primarily in terms of acute incidents related to the progress of the disease. Referrals to and from other providers are common and well-organized.

Diabetes

Diabetes is a condition resulting from high blood sugar levels due to defects in insulin production, insulin action or both. Diabetes can lead to serious complications and premature death. However, working with the support of health care providers, and taking steps to control the disease can lower the risk of complications. Diabetes type I occurs when the pancreas produces little or no insulin. Diabetes type II takes place when the body becomes resistant to insulin; it is most commonly associated with overweight and obesity. Diabetes risk factors include being obese, age, heredity and poor dietary habits. Dealing with diabetes comes with day to day problems and as one gets older, jumping over each challenge becomes more difficult. With age comes an increased risk of complications and require diligence and care to properly overcome them (American Diabetes Association, 2014).

Communities with the highest number of diabetes cases among the population 65 and below included Van Nuys (5,451), Pacoima (4,638) and North Hollywood (4,267). The highest cases of 65 and older were Van Nuys (2,301), Woodland Hills (2,094) and Sylmar (2,086). Diabetes is not typically an admitting condition to hospital care, although complications due to diabetes are common. Most of the admitting conditions are acute physical problems such as cardiac incidents, kidney failure and limb problems often resulting in amputations. These issues are most often seen in emergency rooms and hospital admitting departments. In addition, specialists such as the Amputation Prevention Center at Valley Presbyterian Hospital are addressing some of the most common co-morbidities directly. LEKMC is developing relationships with providers to refer patients as appropriate.

Hearing Impairment

Hearing impairment is the gradual or rapid loss of hearing. Hearing impairment can significantly reduce ones independence and make everyday activities harder to do. It affects communication and the ability to respond to warnings. It can also make it hard to enjoy talking with friends and family. It can all be very frustrating and even dangerous (National Institute of Deafness and other Communication Disorders, 2014).

Communities with the highest number of hearing impairment cases among the population 65 and below included Van Nuys (1,982), Thousand Oaks (1,849) and Woodland Hills (1,548). The highest cases of 65 and older were Woodland Hills (1,938), Thousand Oaks (1,736) and Van Nuys (1,636).

With the exception of hearing loss due to trauma, hearing impairment is an issue addressed in outpatient settings. Loss of hearing is sometimes encountered as a co-morbidity to other acute mental health problems, and as such is addressed when encountered during the course of care.

Heart Attack

A heart attack is also called a myocardial infarction and occurs when a section of the heart muscle dies or becomes damaged because of reduced blood supply. Coronary artery disease (CAD) is the main cause of a heart attack. A less common cause is severe spasm of a coronary artery, which

can also prevent blood supply from reaching the heart (National Center for Chronic Disease Prevention and Health Promotion, Division for Heart Disease and Stroke Prevention, 2012).

Communities with the highest number of heart attack cases among the population 65 and below included Van Nuys (1,238), Thousand Oaks (974) and North Hollywood (945). The highest cases of 65 and older were Woodland Hills (1,274), Thousand Oaks (1,150) and Van Nuys (1,121).

Several hospitals in the Valley specialize in Coronary Care, including Providence Tarzana Medical Center, Valley Presbyterian Hospital, and Northridge Hospital Medical Center. JEKMC has referral relationships with these organizations.

Hypertension

Blood pressure is the force of blood against the artery wall as it circulates through the body. Blood pressure normally rises and falls throughout the day, but it can cause health problems if it stays high for a long period of time. Having high blood pressure increases the risk for heart disease and stroke which is the leading causes of death in the United States (CDC, 2014).

Communities with the highest number of hypertension cases among the population 65 and below included Van Nuys (16,510), North Hollywood (12,640) and Pacoima (1,840). The highest cases of 65 and older were Woodland Hills (6,706), Van Nuys (6,543) and Thousand Oaks (6,152).

Hypertension is closely related to other coronary issues, and the same Valley hospitals that specialize in Coronary Care, also care for Hypertension clients. JEKMC has referral relationships with these organizations.

Pain and Aching Joints

Bone mass or density begins to deteriorate as a person ages. The bone loses calcium among other minerals and as a result they become brittle. Joints become stiffer and less flexible as fluid between the joints begins to decrease and result in cartilage rubbing against each other. Inflammation, pain and stiffness may be due to the structure of the joint. Many older adults are affected by joint changes and posture and mobility becomes an issue. Movement becomes slower and walking may lead to a falls risk.

Communities with the highest number of joint pain cases among the population 65 and below included Van Nuys (19,236), North Hollywood (14,751) and Thousand Oaks (14,716). The highest cases of 65 and older were Woodland Hills (5,153), Van Nuys (4,828) and Thousand Oaks (4,750).

Joint pain is typically classed as an orthopedic issue, and several Valley hospitals provide orthopedic care, both on inpatient and outpatient bases. Providence Tarzana and Providence Holy Cross Hospitals, as well as Northridge Hospital Medical Center and Mission Community Hospital have well-established orthopedic practices and JEKMC has referral relationships with these organizations.

Stroke

A Stroke is a leading cause of adult disability in the United States. A stroke occurs when a clot blocks the blood supply to the brain or when a blood vessel in or around the brain bursts. In either incident, parts of the brain become damaged or die. An ischemic stroke is when blood vessels that feed the brain are blocked due to a blood clot. When the supply of blood is blocked from a part of the brain, the brain cells begin to die. The result of a stroke will be the inability to carry out routine activities (CDC, 2013).

Communities with the highest number of stroke cases among the population 65 and below included Van Nuys (1,139), North Hollywood (875) and Pacoima (865). The highest cases of 65 and older were Woodland Hills (952), Van Nuys (852) and Thousand Oaks (846).

Stroke patients who survive the initial attack are generally managed through their acute periods in acute care hospitals, most often in coronary care units. Depending on the extent of damage to motor skills or other issues, the recovery process may occur in Skilled Nursing Facilities or other step-down locations. JEKMC's skilled nursing component is one place where this rehabilitation process may occur.

Implementation Strategy - Top 10 Community Health Needs and Current JEKMC Resources to Address Them

#1 - Aging Issues

Aging is one of the major issues in the service area because as the population ages, the quality of health and health care across racial, ethnic and socioeconomic boundaries become a critical issue. The conditions of aging can prompt seniors to begin exhibiting unusual behavior and other health conditions. Among the most prevalent health conditions in the elderly population in the service areas are Arthritis, Alzheimer/Dementia, Depression, Diabetes, Isolation etc. Additionally, lack of access to affordable health care, health literacy, communication barriers and financial difficulties prevents individuals from maintaining good health. In LA County, over 22,000 senior and dependent adult abuse cases are investigated annually.

Some of the issues, such as financial support, health literacy (or which Medication and Nutrition are subsets), and various chronic diseases are addressed in other Top 10 listings. The totality of aging issues is an overarching category with multiple potential resolutions. JEKMC in conjunction with the rest of the LAJH organization provides multiple services that address various issues.

The mission of the Los Angeles Jewish Home, of which the JEKMC is a licensed facility, is “Excellence in senior care reflective of Jewish Values”. This mission focuses all the clinical and financial resources of the LAJH and the JEKMC on addressing the issues of aging. The LAJH currently serves in residence approximately 1,000 residents per year. An additional 3,300 are served through the Home’s community-based programs including short-term rehabilitation, Skirball Hospice, palliative care, acute geriatric psychiatric unit, community clinic, PACE, care transitions, and home care. There is a waiting list of approximately 300 people for the skilled nursing facilities. The average age of residents is 90; nine out of ten residents are female

The JEKMC Auerbach Geriatric Psychiatric Unit (AGPU) serves as a regional hospital for geriatric psychiatric diagnoses. In addition to employed staff of the JEKMC, there are a large number of volunteers who assist the patients with aging issues such as isolation by providing one-to-one support and social interaction. Medical care and intelligent programming are vital to a quality of life; the caretaking of the soul is equally important. Confidential, compassionate, spiritual counseling is an integral part of the daily lives of the seniors at the JEKMC. Each campus employs a full time Rabbi, and offers clergy visits to residents of all faiths. The facility will bring in other spiritual professionals from the community to provide meaningful senior spiritual care.

The Jewish Home offers an annual educational Sarnat symposium bringing current research, in-depth understanding, and discussion of political, social, and clinical issues affecting the elderly. Los Angeles community participants include social workers, PhDs, nurses and administrators, who work in all aspects of elder care. JEKMC staff participates in this symposium. Each year the symposium chooses four (4) experts in the field of senior care to inform, assist, and further the education of these various professionals in the field of aging. The LAJH supports this program annually with funding for the speakers’ honorariums, food and labor costs.

Additional services are planned and/or already in process. They are detailed in the Action Plan

#2 - Mental Health and Dementia

Depression is a serious illness. Many people with depression may not seek treatment. However, with proper treatment, majority of the patients can get better. Medications, psychotherapies, and other methods can effectively treat people with depression. According to the primary data collected via key informant interviews, focus groups and surveys, many of the health care providers, professionals identified mental health as a major issue in the JEKMC service area. The cities with the highest cases of depression among 65 and older adults were Van Nuys (1,071), Woodland Hills (1,063) and Thousand Oaks (980).

Dementia encompasses a set of conditions that are caused by the damage of nerve cells in the brain that result in abnormal functions that ultimately result in memory loss, confusion, decreased judgment and changes in mood and personality. Alzheimer disease is the most common dementia in the nation. In Los Angeles County, over 147,000 people live with Alzheimer's disease and this figure is expected to double by 2030.

The JEKMC serves as a regional center for geriatric psychiatric care. Since its inception the Auerbach Geriatric Psychiatric Unit (AGPU) has operated at or near capacity. It is one of a few Lanterman-Petris-Short Act (LPS) facilities still operating in the San Fernando Valley or adjacent areas. The LPS Act set guidelines for involuntary commitment of patients, and is considered a landmark in mental health progress, as it outlawed open-ended commitments to mental hospitals. LPS facilities have had varying financial success, and currently, access is limited in the area for geriatric psychiatry units since several have closed in the past few years. Among the closed units are St. John's Hospital of Oxnard LPS, Simi Valley Adventis LPS and Los Robles Hospital geriatric psychiatry. All of these units provided specialized care to patients 55 and over and all have been closed permanently. – Geriatric psychiatry beds in the surrounding area are limited. Lanterman-Petris-Short Act (LPS) Designated beds for seniors are found at Encino Hospital (14 beds), Sherman Oaks Hospital (22 beds) and Verdugo Hills Hospital (24 beds). There are no voluntary units for seniors. The AGPU obtained its LPS designation in May 2010, and may now admit both LPS and voluntary geriatric patients. JEKMC is planning to increase the number of acute geriatric psychiatric beds to reduce the placement wait time for geriatric psychiatric patients. JEKMC is contracting with Beacon Health Strategies LLC, a managed behavioral healthcare organization (MBHO) that specializes in the treatment of mental illness and substance use on a fully integrated basis, treating the whole person to address mental health and substance use conditions. Through this contract JEKMC will be part of a network for the treatment of dual eligible (Medicare and MediCal) behavioral health patients.

#3 - Chronic/Multiple Disease Management

Chronic diseases are long-term illnesses, such as heart disease, cancer, and diabetes. Individuals with multiple chronic diseases need good case management in place to provide navigation through the health care system and education about managing their conditions. Data was unavailable for the hospital service area.

Mental health issues are often considered chronic, and JEKMC's staff works with other in-house agencies as well as with other medical and social service agencies to coordinate care when mental health issues are combined with other chronic problems. As more mental health services become available in the future, coordination with other providers will become a more important consideration in care planning for patients admitted to JEKMC.

The hospital currently maintains strong collaborative relations with local acute hospitals and home health agencies, as well as hospice services. These relations provide referral pathways to and from the hospital as patients' needs increase or decrease. With electronic health records (EHRs) the hospitals can provide detailed patient history data to assist in the management of chronic diseases.

The JEKMC manages chronic/multiple disease management from the admission screening where chronic diseases are assessed and medications adjusted, if needed. The interdisciplinary team (IDT) develops an individualized care plan to assist the team and the patients manage chronic/multiple-disease. When the patient is preparing to discharge social service with work with the patient, the family and outside community based organizations to create and educate on managing chronic/multiple-diseases and medications in the home setting.

The LAJH and the JEKMC provides two support groups to assist patients and their families understand and manage chronic diseases:

Alzheimer's Support Groups

Led by community experts in the area of Alzheimer's and related dementia, these free programs help non-professional community caregivers caring for a loved one afflicted with Alzheimer's disease or dementia.

Stroke Association Support Group

The LAJH hosts a weekly activity group for Jewish Home residents and individuals from the community who are stroke survivors. Families, friends and caregivers are welcomed.

#4 - Access to Community Resources

Access to community resources in the service areas can help improve the quality of life in the communities. However, a large number of people who live in the JEKMC service area have little or no access to community resources. Additionally, the few available community organizations struggle daily to respond to the growing needs or demands for health care for the large number of people in the communities. Although, there are individual talents, skills and potentials in the various communities, they are not coordinated well enough to work towards improving the quality of life of the communities. This need was brought up in both the key informant interviews and the focus group meetings.

Community resources included a variety of services and locations that could be involved in maintaining and rehabilitating health status. Resources cited included other services within LAJH, clinics, Long-term Care providers, social service agencies with specific disease focuses, insurance coverage for various issues, and health and wellness education. The category is not included in the Key Indicators of Health report from the LA County Department of Public Health, so no incidence rate is available. Many of the specific resource issues mentioned are included in other community health needs discussed in the following section.

The LAJH has implemented several programs in the last few years to increase access to community resources. A brief description is listed below:

Connections to Care

Connections to Care was launched in 2013, as an innovative approach linking together the Home's full spectrum of senior healthcare programs and services. The goal is to improve senior health, to streamline access to patient care, to provide patients with better care and experience, and to lower the cost of services. Through Connections to Care, a single call does it all: one phone number connects seniors and their family members or health advisors directly to any of our community-based, in-your-home and residential offerings.

Care Transitions

The Care Transitions Program (CTP) started in 2013 and is a patient-centered program designed to improve coordination of services to Medicare patients following acute hospital discharge. With the goal of reducing the high rate of hospital readmissions for senior patients that occur within 30 days of hospital discharge, enrollees have access to a personal transition coach who will help them learn to better self-manage their health concerns and live more safely at home.

The Brandman Centers for Senior Care (BCSC)

The Jewish Home's first Program of All-inclusive Care for the Elderly (PACE) site is located on the Grancell Village Campus and opened in February 2013. Designed to help "nursing home-eligible" seniors retain their independence as long as safely possible, the BCSC offers comprehensive health and support services on-site and in their own homes. In its first fifteen months of operation the PACE program had a 0.0% hospital re-admission rate compared to a CMS calculation of 22.6% for four local hospitals. The LAJH is currently evaluating adding a

second PACE program on the west side of Los Angeles. The LAJH has plans to expand the program with a network of PACE sites, each serving between 250-400 seniors, primarily living in their own homes.

#5 - Affordable Long-Term Care

Affordable long-term care is an issue for the elderly and disabled since many insurance plans do not cover community-based supports and services. Offering affordable options will create a longer, healthier life for these vulnerable populations and their families, who shoulder high out-of-pocket costs. Data was unavailable for the hospital service area.

This issue was addressed in the original ACA as the Community Living Assistance Services and Supports Act (CLASS act for short), but the mechanism to finance it was deemed actuarially unstable and the program has been stopped. Private insurance companies still offer coverage, but several providers have either raised prices significantly or abandoned the business entirely. It is beyond the scope of JEKMC to provide an insurance product for a small risk pool when national insurers are experiencing difficulty keeping their products sustainable. Staff will monitor changes to this market but no specific plans are being made to address this issue.

The JEKMC is a licensed facility of the LAJH. As a related party of the LAJH the JEKMC realizes overhead expense savings in areas such as administrative and support services. This sharing of administrative services lowers the cost of a skilled nursing bed day.

JEKMC also participates in MediCal, which is by far the predominant payment source for JEKMC's skilled nursing beds. MediCal recipients pay a minimal out-of-pocket "share of cost" with the majority of payment to JEKMC coming from the MediCal program which is jointly funded by the state and federal governments.

The LAJH has been proactive in working with its professional associations such as the California Hospital Association and the Hospital Association of Southern California to advocate at the State level for adequate funding for long-term care and budget adjusting reductions to the daily MediCal room rate.

The PACE clinic and the Care Transitions programs described above are meant to leverage healthcare dollars by providing community based services when possible and providing skilled nursing care when medically necessary to complement the community based care.

#6 - Financial Support

The majority of older adults does not work and/or have fewer options for continued income. They are at risk for rising costs of living, which may place them at an economic disadvantage and potentially at lower levels of socio-economic status (SES) (American Psychological Association, 2014). About 86 percent of older adults with income receive Social Security income (U.S. Census Bureau, 2006). For 21 percent of these older adults, Social Security is their sole source of income (Social Security Administration, 2006).

Through primary data collection it was clear that many of the elderly in the target communities are worried about their financial stability. SES is a key factor in determining the quality of life of older Americans, nearly 10 percent of who live below official poverty thresholds (U.S. Census Bureau, 2006). Declines in health and the death of a spouse, common among older adults, are factors that can affect financial standing and other aspects of SES. As a large proportion of the U.S. population approaches retirement, greater demand is placed on Social Security, and cuts in these benefits are frequently discussed by lawmakers. These circumstances place low-income older Americans at a serious disadvantage, as they are more likely to rely on Social Security as their main source of income.

There is an increasing demand for residential services for a frail, elderly population who have very little or no financial resources. The Los Angeles Jewish Home's admission policy offers admission to the neediest, regardless of their physical state or ability to pay. Currently over 85% of the Jewish Home's skilled nursing residents and approximately 60% of the Home's residents living in the Residential Care Facility for the Elderly (RCFE) rely on government reimbursement programs for their cost of care.

In 2012, the LAJH organized the Jewish Home Foundation (the Foundation) to engage in charitable and educational activities on behalf of LAJH. As a licensed facility of the LAJH, JEKMC may submit requests for program or capital funding to the Jewish Home Foundation through the parent corporation.

The JEKMC is a seven year old facility that was built using a lower interest California –Statewide Communities Development Authority Insured Health Facility Revenue Bonds. This one reason why cost per day for the skilled nursing facility is significantly less than the statewide median cost for all hospital-based skilled nursing units.

#7 - Healthcare Access

A lack of access to care presents barriers to good health. The supply and accessibility of facilities and physicians, the rate of uninsured, financial hardship, transportation barriers, cultural competency, and coverage limitations affect access. This indicator is relevant because a shortage of health professionals contributes to access and health status issues. While data was unavailable for the hospital service area, 28.9% of adults have difficulty accessing medical care in Service Planning Area 2 (SPA 2). In addition, 16.8% of adults did not see a doctor when needed in the past year because they could not afford it (LAC DPH, Key Indicators of Health, 2013).

Access issues include both financial and educational barriers. JEKMC staff attempt to find financial support for all patients admitted. With regard to the educational problem, JEKMC works with local providers as well as with the Jewish Home to promote awareness of services available to area residents, and will continue to do so as inpatient service options are expanded and additional awareness needed.

In addition to the community based programs discussed above, the JEKMC is involved in the training of clinical care professionals. The LAJH Annenberg School of Nursing offers comprehensive vocational nurse and nurse assistant programs. Now in its seventh year of operation, the vocational nursing program has seen 71 graduates complete the vocational nursing program. Many of the graduates are employed at the JEKMC. In addition, JEKMC participated in intern program with the following educational institutions:

- USC School of Social Work
- USC Federal Work Study Grant – Social Work
- Oakwood University – Dietetics Program
- Annenberg School of Nursing
- USC School of Pharmacy
- Western University
- Pacific School of Pharmacy

#8 - Elder Abuse

Elderly abuse has become rampant in the United States. It happens everywhere in the communities, hospitals and nursing homes. Over 2,000,000 cases of elderly abuse are reported each year in the United States of which, 58.5% are cases of neglect, 15.7% are cases of physical abuse, 12.3% are cases of financial exploitation, 7.3% are cases of emotional abuse and 5.2% are cases of sexual abuse and other unknown cases (National Center on Elder Abuse, Bureau of Justice Statistics, 2014). The County investigates more than 22,000 senior and dependent adult abuse cases annually (Los Angeles County, 2014).

The JEKMC proactively trains all the staff in the identification and reporting of elder abuse. The medical center has extensive policies and procedures on the identification, documentation and reporting of elder abuse. As mandated reporters, staff is trained to report all forms of suspected abuse, and staff receives training twice a year on elder abuse. This training encompasses physical, mental, sexual, financial and emotional abuse, neglect, exploitation, abandonment and self-neglect.

In the AGPU the staff assesses each patient and their environment filing adult protective services reports when warranted. As part of the discharge planning process the social service staff reviews the discharge setting to ensure it is a safe environment for the patient to return to.

In the skilled nursing facility each new resident is assessed by the interdisciplinary team for physical, mental and emotional health. In the process if there is suspected abuse the staff follows the internal policies for documenting and reporting the abuse.

#9 - Medication (Appropriate & Adequate)

Older individuals of lower Socio-Economic Status have been found to be exposed to substandard prescription practices, such as receiving excessive amounts of prescription drugs for the same ailment and being prescribed combinations of drugs that may lead to potentially harmful interactions (Odubanjo, Bennett, and Feely, 2004)

JEKMC has its own on site pharmacy that is staffed by two full-time pharmacists. The pharmacists, supported by pharmacy technicians and pharmacy interns, provide consultations to medical and nursing staff.

Each new resident in the skilled nursing unit has a comprehensive admission assessment. One of the areas of assessment is a comprehensive medication review for each patient to ensure their medication dosages are appropriate and adequate.

In the AGPU patients are evaluated to ensure their medications are appropriate and that they follow State guidelines for reducing psychotropic medicines, when appropriate. The proposed implementation of an Electronic Health Record (EHR) system will provide additional support in the review of medication trends to ensure reductions are being made appropriately.

#10 - Nutrition

Nutrition is the intake of food based on the body's dietary needs. Poor nutrition reduces immunity and makes a person more susceptible to diseases, physical/mental development issues, and reduction of productivity (WHO, 2013). The lack of affordable healthy foods and access to grocery stores that provide fresh fruits and vegetables prevents the individual from making better food choices. Data was unavailable for the hospital service area. However, in SPA 2, only 17.1% of the adults reported consuming five or more servings of fruits and vegetables on a daily basis. About 37.9% of adults reported eating fast food at least once a week (LAC DPH, Key Indicators of Health, 2013).

As mentioned above, each newly admitted resident receives a comprehensive screening for mental and physical diseases. Weight is one of the areas assessed. Once admitted the nursing and patient care staff monitor the food consumption of the residents who are weighed monthly unless their medical conditions warrants more frequent weighing. JEKMC employs full time dietitians, dietitian aids and operates a dietitian internship program, all of which contributes to monitoring and maintenance of patient dietary health.

The JEKMC provides kosher meals in both the AGPS and the distinct part nursing facility.

The AGPU is the only acute psychiatric facility that provides kosher meals in the region.

Action Plan to Address Top 10 Community Needs

Planned strategies to deal with these priorities are

#1 - Aging Issues

Action items include:

- Enhance the already large volunteer pool at the JEKMC to supplement staff in the providing of one-on-one social interaction to assist the patient in dealing with isolation issues.
- Continue to provide the Sarnat Symposium as a source for staff education, primarily social work and nursing, on the latest medical treatments for care of the aging.
- Monitor the impact of the support groups previously mentioned for patients and their families and enhance and improve as necessary.

#2 - Mental Health and Dementia

Action items include:

- Mental Health issues received significant community mention, and the ACA adds emphasis to the issue by requiring parity with physical health issues in insurance packages
- JEKMC has contracted with Beacon Health Strategies LLC, the managed care vendor for LA Care and Care First. The action plan is to continue with this contract and evaluate the network referrals from Beacon Health Strategies LLC for dual eligible patients. The impact will be to allow a greater number of dual eligible patients treatment in a kosher geriatric psychiatric facility
- Acknowledging the regional need for acute geriatric psychiatric care, JEKMC is planning to expand geriatric psychiatric beds. The JHLA has completed an analysis with an action plan to increase the size of the AGPU on the second floor of JEKMC from the existing 10 bed acute psychiatric unit to a total of 24 beds. This can be accomplished by converting the 8 adjacent shared skilled nursing rooms with 16 beds into 7 rooms with 14 psychiatric beds and the creation of a new nursing station. JEKMC is currently working with an architect to prepare a draft design for the bed conversion. This conversion will require submitting documentation and obtaining State Licensing approval for the conversion. The impact is 14 additional acute psychiatric beds and 16 fewer skilled nursing beds.
- The AGPU accepts both voluntary and involuntary admissions. Limited County Psychiatric Evaluation Teams (PET) results in involuntary seniors, with acute psychiatric diagnoses, remaining in the community. JEKMC is currently in the process of establishing a PET team that can go into the community to evaluate and prepare the required documentation for a 72-hour hold under the California Mental Health law. This will allow for quicker hospitalization for involuntary admissions currently in the community. The action plan is to obtain approval for a JEKMC PET team, in the next fiscal year, to go out into the community and write 72 hour holds. The program will be monitored and evaluated for the number of 72-hour holds written by JEKMC staff.

- Continue monthly meetings conducted by APGU Medical Director, Nitin Nanda M.D., to assist JEKMC social service staff review mental health cases, discussing treatments and outcomes.
- Implement EHR in the AGPU, utilizing the system to track patient care data and to monitor the usage of psychotropic medications.

#3 - Chronic/Multiple Disease Management

Action items include:

- Implement the current IDT training on the treatment and documentation of chronic/multiple disease management. This effect of the training can be measured by good patient outcomes and lack of citing in the annual licensing surveys.
- Continue to conduct annual training for the medical staff to discuss recent surveys, new regulations, new policies and procedures in the management of chronic/multiple disease management.
- Continuing program monitoring and expansion of the PACE program by the JHLA will allow individuals who meet the criteria for skilled nursing placement to remain in the community utilizing PACE services to manage chronic and multiple diseases.
- The JEKMC implemented an Electronic Health Record (EHR) in 2013 in the skilled nursing facility. Hospital staff is working with their Information Technology vendor and staff to maximize their use of the EHR to manage individual patient care including those with chronic/multiple disease management. The hospital is exploring the opportunities to share clinical information with community providers and acute hospitals to provide better clinical management for patients with chronic/multiple disease management.
- Continue to provide support groups for dementia and stroke patients and their families.
- The LAJH hospice staff discovered a segment of the population that needed assistance with pain management and living with chronic disease and/or disabilities. Hence, the palliative care program was developed. This new service has assisted 160 patients. The action plan is to continue and expand the palliative care program to support patients managing chronic/multiple diseases in the community.

#4 - Access to Community Resources

Action items include:

- In the last five years the Los Angeles Jewish home has expanded the community and home based services it provides. Leadership has been closely monitoring the home and community-based programs described previously and are currently in the process of planning for continuation of all new programs and expansion where resources are available subject to governmental approval.

Connections to Care

The LAJH is currently seeking funding to expand the Connections to Care program beyond LAJH services to include community based services provided by outside providers. If funding can be obtained the plan is to include services of providers who are credentialed and have demonstrated quality outcomes. If funding is not obtained the JHLA will continue to operate the Connection to Care program for LAJH services as a service to seniors in the Los Angeles area. LAJH monitors the program monthly.

Care Transitions

The Care Transitions Program (CTP) started in 2013 and is currently being closely monitored and evaluated by the LAJH. The program has been highly effective to-date and the plan is to continue the program. This program positively impacts the local hospitals positively at the same time providing additional services for their discharged patients. LAJH will continue to work with local hospitals to monitor the impact of the Care Transitions.

PACE

The program began in 2013 and has completed half of the demonstration period. The plan is to continue to monitor the program and expand the program at the BCSC site at the end of the demonstration period. In addition, the JHLA is currently reviewing the feasibility of creating a second PACE program on the west side of Los Angeles.

- The JEKMC realized the impact to its patients of supportive discharge planning. JEKMC has begun to start the discharge planning process earlier utilizing community based services provided by the JHLA and community providers to ensure patients have the services necessary to support them transition back to the community.

#5 - Affordable Long-Term Care

Action items include:

- Continue to operate the JEKMC as fiscally efficient as possible realizing economies of scale from shared services with the JHLA.
- Utilizing the EHR, continue to document all rehabilitation services provided to ensure that Medicare short term rehabilitation patient reimbursement is reflective of the level or services provided.
- Continue to work with the California Hospital Association and the Hospital Association of Southern California to advocate for Medi-Cal rates reflective of the cost of provided services, and not subject to budget reductions.

#6 - Financial Support

Action items include:

- Work with professional organizations to continue to advocate for financial support for governmental programs.
- Continue to have social service and administration staff assist patients in completing applications for governmental and non-governmental financial and health care coverage support.
- Provide speakers to assist patient and families understand healthcare coverage and programs and options available under the Affordable Care Act and the California dual eligible demonstration program.

#7 - Healthcare Access

Action items include:

- The Jewish Home, in partnership with California State University, Northridge (CSUN), is developing a program to transition RN and LVN graduates from the classroom into the work place with confidence and additional skills. Recently registered nursing (RN) and license vocational nursing (LVN) graduates will experience direct patient care within the scope of their practice, at different practice sites, such as the JEKMC, and at the JHLA. Patient care training includes assessment, planning and implementation of a care plan and evaluating patient progress toward expected outcomes.
- This transition program will assist CSUN to provide the post-graduate training through the Annenberg School of Nursing (ASN) at a lesser cost, and provides ASN an opportunity to prepare new RN's for jobs in area acute hospitals and post acute settings.
- Continue to serve as a training site for the vocational nursing and nursing assistant programs at the Annenberg School of Nursing.
- The LAJH is planning to continue the PACE program at the conclusion of the three year demonstration project. The current PACE program has been in operations for 15 months. The JHLA is currently working on the development of a PACE clinic on the Westside of Los Angeles. These programs will be reviewed and monitors to ensure they are meeting their projected volumes and continue to have minimal readmission rates for program participants.
- Continue JEKMC clinical internship programs: Western University pharmacy interns, USC social work students, UCLA nurse practitioner interns and CSUN Dietitian interns.

#8 - Elder Abuse

Action items include:

- Continue to provide semi-annual training of all staff in the recognition, documentation and reporting of elder abuse. This training includes the review of all abuse policies and procedures with emphasis on their responsibilities as mandated reporters.
- Train staff on recognizing abuse and preparing Adult Protective Services referrals when warranted.
- Continue to assess for all forms of abuse on newly admitted patients in the AGPU and the skilled nursing facility.
- Continue to maintain AGPU services for the geriatric population suffering from prior life trauma, including the Holocaust, rape, assault and elder abuse.

#9 - Medication (Appropriate & Adequate)

Action items include:

- Utilize EHR medication information to monitor and develop trending information to be used for patient care management.
- Continue to operate the pharmacy intern program.
- Upon discharge continue provide patients and their families with education and information to manage their medications properly at home. If the patient and/or family do not understand the medication management instructions correctly make a referral to a home health or community based service to assist in medication management.
- Continue in-house pharmacy and intern program.
- As part of the admitting assessment, the IDT will evaluate Meds assessed on admissions adjusting medications when necessary to provide customized medication management for each patient

#10 - Nutrition

Action items include:

- Continue to screen for nutritional issues as part of the initial admissions assessment. If nutritional deficiencies are noted a corrective action plan will be created and incorporated into the individualized care plan.
- Consistent with the LAJH mission, continue to provide culturally sensitive kosher meals.
- Continue with the dietician intern program.
- Continue to monitor patients' weight monthly unless a patient's condition requires more frequent weighing.
- Continue monitoring of patients daily intake by IDT staff.
- Continue to utilize specific mealtime protocols to address the challenges of weight loss in dementia patients.

Board Approval

The Community Health Needs Assessment and Implementation Strategies for the Joyce Eisenberg-Keefer Medical Center was approved by the Grancell Village Board of Directors on August 31, 2014.

Comment [NA1]: To be completed by client

Appendix A - Demographic Data

Community Need Index (CNI) Score Including Barriers by Zip Code

Need	Zip code	City	Population	CNI SCORE					INCOME			CULTURAL/LANGUAGE			EDUCATION		INSURANCE			HOUSING	
				2013	Elderly Poverty	Child Poverty	Single Parent Poverty	Barrier Score	Limited English	Non-Caucasian	Barrier Score	Without HS Diploma	Barrier Score	Unemployed	Uninsured	Barrier Score	Renting %	Barrier Score			
Highest	91606	North Hollywood	45,667	4.8	18.6%	21.7%	41.1%	4	21.7%	67.4%	5	30.4%	5	14.3%	26.2%	5	66.9%	5			
	91343	North Hills	61,579	4.8	13.9%	25.0%	48.7%	4	18.9%	80.6%	5	31.0%	5	9.2%	21.7%	5	46.8%	5			
	91605	North Hollywood	56,704	4.6	14.6%	22.8%	33.7%	3	25.2%	77.3%	5	37.9%	5	14.6%	23.0%	5	59.1%	5			
	91411	Van Nuys	24,162	4.6	15.0%	21.1%	37.5%	3	19.3%	64.8%	5	26.2%	5	12.0%	20.1%	5	71.5%	5			
	91406	Van Nuys	53,129	4.6	21.4%	28.1%	34.8%	3	23.6%	74.2%	5	29.2%	5	13.3%	28.2%	5	71.5%	5			
	91402	Panorama City	71,069	4.6	15.2%	26.7%	35.7%	3	28.0%	91.0%	5	40.1%	5	12.8%	24.9%	5	65.0%	5			
	91371	Woodland Hills	-	4.6	14.9%	23.9%	38.0%	3	20.1%	53.9%	5	23.5%	5	10.8%	25.0%	5	63.5%	5			
	91352	Sun Valley	47,757	4.6	10.3%	20.3%	38.8%	3	22.2%	83.2%	5	38.6%	5	11.5%	21.8%	5	44.2%	5			
	91331	Pacoima	104,778	4.6	13.6%	22.8%	36.9%	3	24.6%	96.4%	5	51.0%	5	12.6%	19.9%	5	40.4%	5			
	91303	Canoga Park	27,653	4.6	19.9%	25.0%	35.6%	3	20.5%	78.4%	5	28.7%	5	10.5%	24.2%	5	72.6%	5			
	91601	North Hollywood	38,881	4.4	15.2%	21.2%	37.2%	3	14.7%	58.6%	5	17.4%	4	12.9%	22.2%	5	80.7%	5			
	91340	San Fernando	35,429	4.4	9.2%	19.8%	30.3%	3	20.0%	95.8%	5	44.8%	5	14.5%	17.8%	4	44.4%	5			
	91335	Reseda	75,345	4.4	16.5%	17.4%	33.1%	3	18.3%	71.3%	5	25.1%	5	10.9%	19.0%	4	48.5%	5			
	91306	Winnetka	45,852	4.4	12.8%	16.1%	33.0%	3	16.1%	74.4%	5	24.0%	5	10.5%	18.0%	4	41.6%	5			
	91324	Northridge	27,473	4.2	7.6%	17.0%	35.0%	3	12.0%	64.8%	5	17.4%	4	10.5%	17.9%	4	46.2%	5			
91321	Newhall	35,996	4.2	12.4%	17.6%	40.4%	3	12.6%	60.4%	5	21.5%	4	11.1%	18.0%	4	40.1%	5				
91304	Canoga Park	50,907	4.2	8.1%	20.4%	36.3%	3	13.0%	63.0%	5	20.2%	4	8.7%	15.8%	4	46.5%	5				
91325	Northridge	35,541	3.8	10.3%	11.8%	23.4%	2	9.2%	59.7%	5	13.0%	3	9.8%	19.2%	4	52.9%	5				
91342	Sylmar	93,317	3.8	10.7%	13.3%	25.6%	2	14.9%	87.3%	5	32.7%	5	11.1%	13.7%	3	31.2%	4				
91345	Mission Hills	18,739	3.8	11.9%	4.8%	20.8%	2	14.7%	83.4%	5	24.5%	5	9.2%	12.6%	3	27.9%	4				
91316	Encino	27,243	3.6	18.9%	8.8%	26.5%	2	8.8%	27.2%	4	8.5%	2	8.8%	20.8%	5	46.4%	5				
91607	Valley Village	28,885	3.6	14.3%	11.7%	22.3%	2	6.8%	33.3%	4	9.4%	2	13.4%	19.9%	5	68.2%	5				
91356	Tarzana	29,753	3.4	9.6%	12.5%	21.0%	2	7.1%	30.1%	4	9.0%	2	10.5%	15.2%	4	42.3%	5				
91356	Tarzana	29,753	3.4	9.6%	12.5%	21.0%	2	7.1%	30.1%	4	9.0%	2	10.5%	15.2%	4	42.3%	5				
91344	Granada Hills	51,792	3.2	7.1%	7.8%	24.9%	2	6.9%	53.7%	5	11.5%	3	11.0%	12.5%	3	24.8%	3				
91423	Sherman Oaks	29,846	3.0	10.5%	5.6%	20.2%	2	4.0%	27.6%	4	4.4%	1	10.9%	13.6%	3	59.4%	5				
91311	Chatsworth	37,362	2.8	6.1%	4.0%	10.2%	1	6.0%	48.3%	5	9.8%	2	8.4%	9.7%	2	30.9%	4				
91367	Woodland Hills	40,740	2.8	10.8%	5.2%	17.2%	1	3.4%	34.2%	4	5.1%	1	8.2%	14.8%	3	43.5%	5				
91403	Sherman Oaks	23,697	2.8	4.7%	6.6%	19.7%	1	3.4%	27.7%	4	3.1%	1	7.1%	13.0%	3	55.1%	5				
93063	Simi Valley	56,091	2.8	9.8%	8.0%	20.6%	2	3.7%	37.8%	4	8.5%	2	7.3%	7.3%	2	25.4%	4				
91360	Thousand Oaks	42,937	2.0	5.0%	3.5%	12.1%	1	3.7%	30.9%	4	7.7%	1	5.4%	7.2%	2	29.2%	4				
91326	Porter Ranch	34,615	2.4	5.6%	3.7%	9.1%	1	5.5%	50.9%	5	6.4%	1	8.5%	9.3%	2	21.2%	3				
91362	Thousand Oaks	36,774	2.4	3.8%	7.5%	20.0%	2	3.2%	29.3%	4	5.6%	1	8.3%	7.1%	2	24.7%	3				
91364	Woodland Hills	25,530	2.4	9.2%	2.5%	12.0%	1	2.8%	24.9%	4	4.3%	1	8.7%	8.6%	2	28.9%	4				
91301	Agoura Hills	25,543	2.2	3.8%	5.3%	19.1%	1	1.9%	21.5%	4	4.3%	1	8.1%	7.9%	2	22.7%	3				
91302	Calabasas	26,934	2.2	2.9%	4.4%	10.5%	1	1.9%	19.6%	4	3.2%	1	9.2%	6.5%	2	21.1%	3				
91377	Oak Park	13,743	2.0	4.4%	3.7%	10.4%	3	2.8%	19.2%	4	4.4%	1	7.0%	6.8%	2	19.3%	3				
91350	Santa Clarita	34,293	2.0	6.3%	3.6%	14.7%	2	2.2%	29.1%	4	5.9%	1	5.1%	5.9%	1	13.1%	1				
91436	Encino	15,043	2.0	5.7%	5.1%	25.9%	2	3.3%	17.2%	3	4.1%	1	7.0%	10.6%	2	18.9%	2				
91307	West Hills	24,886	1.8	7.2%	3.8%	9.6%	1	3.0%	33.8%	4	5.7%	1	9.3%	9.2%	2	14.8%	1				

Source: Dignity Health Community Need Index, and Improving Public Health & Preventing Chronic Disease: CHW's Community Need Index
Available at <http://cni.chw-interactive.org/index.asp>

Educational Attainments Estimates																
Zip Code	Name of Community	2012 Population on 25 and Older	< 9th Grade	% Across	9th to 12th Grade, No Diploma	% Across	High School Graduate	% Across	Some College, No Degree	% Across	Associate's Degree	% Across	Bachelor's Degree	% Across	Graduate or Professional Degree	% Across
91301	Agoura Hills	17,341	237	1.4%	478	2.8%	2,123	12.2%	3,495	20.2%	1,552	8.9%	5,567	32.1%	3,889	22.4%
91302	Calabasas	16,896	139	0.8%	297	1.8%	1,807	10.7%	2,695	16.0%	857	5.1%	5,944	35.2%	5,157	30.5%
91303	Canoga Park	16,034	2,888	18.0%	1,981	12.4%	3,912	24.4%	3,224	20.1%	898	5.6%	2,169	13.5%	962	6.0%
91304	Box Canyon, Canoga Park	34,284	4,402	12.8%	2,565	7.5%	7,603	22.2%	7,682	22.4%	2,644	7.7%	6,022	17.6%	3,366	9.8%
91306	Canoga Park, Winnetka	30,427	4,343	14.3%	3,132	10.3%	7,330	24.1%	5,902	19.4%	2,412	7.9%	5,361	17.6%	1,947	6.4%
91307	Bell Canyon, West Hills	17,138	417	2.4%	600	3.5%	3,250	19.0%	3,703	21.6%	1,377	8.0%	4,890	28.5%	2,901	16.9%
91311	Chatsworth	26,966	1,047	3.9%	1,313	4.9%	5,741	21.3%	6,150	22.8%	2,522	9.4%	6,651	24.7%	3,542	13.1%
91316	Encino	20,217	484	2.4%	853	4.2%	3,189	15.8%	4,512	22.3%	1,293	6.4%	6,239	30.9%	3,647	18.0%
91321	Newhall	21,873	2,933	13.4%	2,654	12.1%	4,367	20.0%	5,417	24.8%	1,615	7.4%	3,288	15.0%	1,599	7.3%
91324	Northridge	16,854	1,598	9.5%	912	5.4%	3,208	19.0%	3,524	20.9%	1,242	7.4%	4,213	25.0%	2,157	12.8%
91325	Northridge	20,918	1,256	6.0%	1,197	5.7%	3,671	17.5%	4,884	23.3%	1,907	9.1%	5,477	26.2%	2,526	12.1%
91326	Northridge, Porter Ranch	24,296	511	2.1%	885	3.6%	3,775	15.5%	4,609	19.0%	1,945	8.0%	8,245	33.9%	4,326	17.8%
91331	Pacoima	56,150	18,530	33.0%	10,787	19.2%	13,614	24.2%	6,836	12.2%	1,986	3.5%	3,490	6.2%	907	1.6%
91335	Encino, Reseda	48,025	7,259	15.1%	4,758	9.9%	11,636	24.2%	9,735	20.3%	3,631	7.6%	8,265	17.2%	2,741	5.7%
91340	San Fernando	19,306	5,654	29.3%	3,684	19.1%	4,782	24.8%	2,603	13.5%	1,084	5.6%	1,034	5.4%	465	2.4%
91342	Kagel Canyon, Sylmar	52,810	9,550	18.1%	7,904	15.0%	12,703	24.1%	10,687	20.2%	3,500	6.6%	6,351	12.0%	2,115	4.0%
91343	North Hills	36,719	6,276	17.1%	4,138	11.3%	7,395	20.1%	7,703	21.0%	2,468	6.7%	6,523	17.8%	2,216	6.0%
91344	Granada Hills	36,603	1,809	4.9%	2,401	6.6%	8,771	24.0%	7,798	21.3%	3,405	9.3%	8,226	22.5%	4,193	11.5%
91345	Mission Hills	12,279	1,378	11.2%	1,467	11.9%	3,488	28.4%	2,490	20.3%	1,097	8.9%	1,691	13.8%	668	5.4%
91350	Santa Clarita	21,470	1,110	3.6%	901	4.2%	4,014	18.7%	5,431	25.3%	2,490	11.6%	5,646	26.3%	2,211	10.3%
91352	Sun Valley	28,597	6,601	23.1%	3,871	13.5%	7,367	25.8%	4,962	17.4%	1,488	5.2%	3,287	11.5%	1,021	3.6%
91356	Tarzana	21,668	925	4.3%	1,006	4.6%	3,883	17.9%	4,549	21.0%	1,596	7.4%	6,291	29.0%	3,418	15.8%
91360	Thousand Oaks	28,962	1,100	3.8%	1,477	5.1%	5,357	18.5%	6,748	23.3%	2,287	7.9%	7,414	25.6%	4,575	15.8%
91362	Thousand Oaks	23,962	439	1.8%	589	2.5%	3,013	12.6%	4,900	20.4%	1,938	8.1%	7,727	32.2%	5,356	22.4%
91364	Woodland Hills	18,353	432	2.4%	380	2.1%	2,832	15.4%	3,913	21.3%	1,023	5.6%	5,766	31.4%	4,007	21.8%
91367	Woodland Hills	28,509	662	2.3%	549	1.9%	4,242	14.9%	5,805	20.4%	2,392	8.4%	9,377	32.9%	5,482	19.2%
91377	Oak Park	9,402	112	1.2%	178	1.9%	836	8.9%	1,767	18.8%	846	9.0%	3,318	35.3%	2,350	25.0%
91402	Panorama City	40,981	10,444	25.5%	6,199	15.1%	9,534	23.3%	6,643	16.2%	2,416	5.9%	4,769	11.6%	976	2.4%
91403	Sherman Oaks, Van Nuys	18,463	239	1.3%	150	0.8%	2,262	12.3%	3,499	19.0%	1,572	8.5%	6,741	36.5%	4,000	21.7%
91405	Van Nuys	32,304	5,501	17.0%	4,340	13.4%	8,120	25.1%	6,154	19.1%	2,053	6.4%	4,338	13.4%	1,798	5.6%
91406	Van Nuys	34,626	4,951	14.3%	3,601	10.4%	8,864	25.6%	7,340	21.2%	2,527	7.3%	5,263	15.2%	2,112	6.1%
91411	Sherman Oaks, Van Nuys	16,271	2,624	16.1%	1,434	8.8%	3,135	19.3%	3,568	21.9%	1,087	6.7%	3,280	20.2%	1,143	7.0%
91423	Sherman Oaks, Van Nuys	23,631	446	1.9%	593	2.5%	2,825	12.0%	5,683	24.0%	1,416	6.0%	8,306	35.1%	4,362	18.5%
91436	Encino	10,200	197	1.9%	247	2.4%	970	9.5%	1,615	15.8%	665	6.5%	3,330	32.6%	3,176	31.1%
91605	North Hollywood	33,987	8,249	24.3%	4,658	13.7%	7,135	21.0%	6,090	17.9%	2,589	7.6%	4,087	12.0%	1,179	3.5%
91606	North Hollywood	30,390	5,431	17.9%	3,714	12.2%	6,890	22.7%	6,043	19.9%	1,873	6.2%	4,859	16.0%	1,580	5.2%
91607	North Hollywood, Valley Village	21,657	725	3.3%	1,120	5.2%	3,455	16.0%	5,274	24.4%	1,427	6.6%	6,848	31.6%	2,808	13.0%
93063	Simi Valley	36,470	1,317	3.6%	1,912	5.2%	8,480	23.3%	10,233	28.1%	3,711	10.2%	7,887	21.6%	2,930	8.0%
Total		1,005,039	122,216	12.2%	88,925	8.8%	205,579	20.5%	203,866	20.3%	72,831	7.2%	208,180	207.1.0%	103,808	10.3%

Source: U.S. Census Bureau, 2008-2012 American Community Survey

Region of Birth Estimates												
Zip Code	Name of Community	Foreign Born	Europe	% Across Europe	Asia	% Across Asia	Africa	% Across Africa	Oceania	% Across Oceania	Latin America	% Across Latin America
91301	Agoura Hills	4,589	1,259	27.4%	2,091	45.6%	81	1.8%	0	0.0%	974	21.2%
91302	Calabasas	6,123	1,552	25.3%	3,278	53.5%	238	3.9%	15	0.2%	747	12.2%
91303	Canoga Park	11,917	598	5.0%	2,714	22.8%	17	0.1%	57	0.5%	8,429	70.7%
91304	Box Canyon, Canoga Park	19,865	1,183	6.0%	6,396	32.2%	267	1.3%	135	0.7%	11,760	59.2%
91306	Canoga Park, Winnetka	20,881	866	4.1%	8,066	38.6%	397	1.9%	7	0.0%	11,437	54.8%
91307	Bell Canyon, West Hills	5,849	784	13.4%	3,916	67.0%	90	1.5%	16	0.3%	853	14.6%
91311	Chatsworth	10,242	1,177	11.5%	5,360	52.3%	191	1.9%	13	0.1%	3,304	32.3%
91316	Encino	10,708	2,487	23.2%	6,513	60.8%	224	2.1%	0	0.0%	1,335	12.5%
91321	Friendly Valley, Newhall	10,139	579	5.7%	1,358	13.4%	182	1.8%	8	0.1%	7,901	77.9%
91324	Northridge	9,547	614	6.4%	4,458	46.7%	219	2.3%	14	0.1%	4,124	43.2%
91325	Northridge	11,260	1,044	9.3%	5,644	50.1%	353	3.1%	25	0.2%	3,948	35.1%
91326	Northridge, Porter Ranch	12,426	897	7.2%	8,804	70.9%	478	3.8%	97	0.8%	1,930	15.5%
91331	Arieta, Pacoima	44,297	196	0.4%	3,187	7.2%	350	0.8%	0	0.0%	40,535	91.5%
91335	Encino, Reseda	34,492	2,305	6.7%	13,206	38.3%	299	0.9%	220	0.6%	18,259	52.9%
91340	San Fernando	13,318	20	0.2%	227	1.7%	0	0.0%	0	0.0%	13,068	98.1%
91342	Kagel Canyon, Sylmar	31,404	610	1.9%	4,192	13.3%	188	0.6%	69	0.2%	26,210	83.5%
91343	North Hills	26,819	680	2.5%	7,552	28.2%	358	1.3%	16	0.1%	18,011	67.2%
91344	Granada Hills	18,902	2,012	10.6%	9,842	52.1%	634	3.4%	55	0.3%	6,009	31.8%
91345	Mission Hills	6,927	236	3.4%	1,898	27.4%	140	2.0%	0	0.0%	4,639	67.0%
91350	Santa Clarita	9,796	1,858	19.0%	5,566	56.8%	200	2.0%	207	2.1%	1,611	16.4%
91352	La Tuna, Sun Valley	21,579	385	1.8%	5,091	23.6%	53	0.2%	54	0.3%	15,923	73.8%
91356	Tarzana	10,869	1,797	16.5%	5,158	47.5%	267	2.5%	9	0.1%	9,451	87.0%
91360	Thousand Oaks	7,797	1,363	17.5%	2,730	35.0%	313	4.0%	107	1.4%	7,819	100.3%
91362	Thousand Oaks	5,635	1,333	23.7%	2,275	40.4%	138	2.4%	76	1.3%	1,674	29.7%
91364	Woodland Hills	6,399	1,346	21.0%	3,583	56.0%	215	3.4%	73	1.1%	798	12.5%
91367	Woodland Hills	11,355	2,187	19.3%	6,513	57.4%	285	2.5%	88	0.8%	1,916	16.9%
91377	Oak Park	3,298	802	24.3%	1,340	40.6%	96	2.9%	8	0.2%	910	27.6%
91402	Panorama City	37,635	515	1.4%	8,961	23.8%	161	0.4%	42	0.1%	27,908	74.2%
91403	Sherman Oaks, Van Nuys	6,227	1,742	28.0%	3,360	54.0%	186	3.0%	68	1.1%	655	10.5%
91405	Lake Balboa, Van Nuys	25,404	1,159	4.6%	6,002	23.6%	546	2.1%	140	0.6%	17,498	68.9%
91406	Van Nuys	25,708	2,280	4.7%	5,125	23.1%	586	2.2%	156	0.7%	18,561	72.2%
91411	Sherman Oaks, Van Nuys	9,797	728	7.4%	1,688	17.2%	200	2.0%	32	0.3%	7,054	72.0%
91423	Sherman Oaks, Van Nuys	6,955	1,871	26.9%	2,732	39.3%	181	2.6%	118	1.7%	1,859	26.7%
91436	Encino	3,213	746	23.2%	1,854	57.7%	126	3.9%	38	1.2%	422	13.1%
91605	North Hollywood	28,214	714	2.5%	8,415	29.8%	113	0.4%	17	0.1%	18,924	67.1%
91606	North Hollywood	22,078	1,798	8.1%	5,720	25.9%	233	1.1%	61	0.3%	14,191	64.3%
91607	North Hollywood, Valley Village	8,186	1,990	24.3%	3,343	40.8%	185	2.3%	27	0.3%	2,494	30.5%
93063	Santa Susana, Simi Valley	9,603	1,089	11.3%	3,866	40.3%	66	0.7%	49	0.5%	4,326	45.0%
	Total	569,453	44,802	15.8%	182,024	33.0%	8,856	1.7%	2,117	0.4%	337,467	55.3%

Source: U.S. Census Bureau, 2008-2012 American Community Survey

Zip Codes 91371 and 91346 are either a business or P.O.Box

**Number of Deaths by Zip Code of Decedent's Residence
By Gender and Age of Decedent and Select Leading Causes of Death
California, 2012**

Zip Code	Name of Community	Total Deaths	Gender		Age													Unk
			M	F	<1	1-4	5-14	15-24	25-34	35-44	45-54	55-64	65-74	75-84	85+			
91301	Agoura Hills	142	66	76	-	-	-	2	-	-	3	7	14	18	30	66	-	
91302	Calabasas	117	48	69	-	-	-	1	-	1	10	12	20	26	47	-		
91303	Canoga Park	114	62	52	3	1	-	1	7	4	15	16	13	21	33	-		
91304	Canoga Park	313	144	169	-	-	1	1	2	7	23	49	38	67	125	-		
91306	Winnetka	231	116	115	4	-	-	5	2	5	20	36	41	49	69	-		
91307	West Hills	203	100	103	-	-	-	2	4	1	7	14	29	50	96	-		
91311	Chatsworth	306	160	146	2	-	-	2	3	7	21	36	46	82	107	-		
91316	Encino	199	92	107	1	-	-	-	1	6	7	14	25	53	92	-		
91321	Newhall	260	134	126	2	-	-	5	6	4	13	25	42	61	102	-		
91324	Northridge	197	97	100	2	-	-	2	3	4	11	27	17	43	88	-		
91325	Northridge	218	103	115	1	-	-	-	3	5	13	22	22	60	92	-		
91326	Porter Ranch	207	97	110	2	1	-	-	4	7	8	23	24	69	69	-		
91331	Pacoima	377	193	184	8	4	1	9	12	16	38	60	54	83	92	-		
91335	Reseda	517	222	295	4	-	1	3	8	10	30	55	67	108	231	-		
91340	San Fernando	140	72	68	1	1	-	1	6	4	19	19	23	33	33	-		
91342	Sylmar	519	306	213	4	-	2	10	10	20	45	86	107	99	136	-		
91343	North Hills	286	141	145	5	1	-	4	7	9	18	38	38	60	106	-		
91344	Granada Hills	394	194	200	-	-	1	1	5	10	31	43	50	95	158	-		
91345	Mission Hills	154	74	80	3	-	-	-	1	3	9	8	18	40	72	-		
91350	Santa Clarita	136	73	63	4	-	-	3	2	5	5	20	27	34	36	-		
91352	Sun Valley	230	132	98	3	1	1	5	8	10	13	34	33	61	61	-		
91356	Tarzana	227	118	109	-	-	-	1	3	4	7	17	34	38	123	-		
91360	Thousand Oaks	408	184	224	-	-	-	4	6	5	14	26	37	104	212	-		
91362	Thousand Oaks	200	94	106	1	-	-	1	4	5	6	16	35	63	69	-		
91364	Woodland Hills	254	113	141	1	-	-	2	4	5	5	19	26	66	126	-		
91367	Woodland Hills	302	161	141	-	1	1	3	5	2	18	32	43	75	122	-		
91377	Oak Park	55	25	30	1	-	-	1	-	-	3	9	11	13	17	-		
91402	Panorama City	282	131	151	4	-	-	5	12	11	17	50	45	69	69	-		
91403	Sherman Oaks	154	70	84	-	-	-	1	2	3	4	16	17	30	81	-		
91405	Van Nuys	290	146	144	4	-	-	5	6	7	22	49	45	67	85	-		
91406	Van Nuys	269	127	142	2	2	1	3	2	11	24	46	47	51	80	-		
91411	Van Nuys	177	79	98	2	-	-	1	2	6	13	26	25	32	70	-		
91423	Sherman Oaks	195	100	95	1	-	-	2	1	2	11	19	16	49	94	-		
91436	Encino	126	66	60	-	-	-	-	-	1	2	12	11	27	73	-		
91605	North Hollywood	269	164	105	2	-	-	4	4	15	22	33	46	73	70	-		
91606	North Hollywood	266	133	133	-	-	-	2	4	6	26	43	39	63	83	-		
91607	Valley Village	204	94	110	1	-	-	1	1	6	15	22	28	43	87	-		
93063	Simi Valley	340	155	185	4	-	-	4	4	9	21	42	54	89	113	-		
Total		9,278	4,586	4,692	72	12	11	95	156	239	593	1,128	1,311	2,176	3,485	-		

*Zip Codes 91371 and 91346 are either a business or P.O.Box

**Only ZIP Codes with five events or more are listed in this report. All deaths which occurred to residents in ZIP Codes with fewer than five events have been combined into ZIP Code '9999'

***All deaths to California residents with ZIP Codes missing or not in the appropriate range for California have been combined into ZIP Code '99999'.

Source: Department of Public Health, Death Records, 2012

**Number of Deaths by Zip Code of Decedent's Residence
By Gender and Age of Decedent and Select Leading Causes of Death
California, 2012**

Zip Code	Name of Community	Total Deaths	Gender		Cause of Death (See Definitions at Bottom)													
			M	F	HTD	CAN	STK	CLD	ALZ	INJ	DIA	PNF	LIV	HYP	SUI	NEP	OTH	
91301	Agoura Hills	142	66	76	31	42	5	8	15	2	4	2	2	2	2	2	-	27
91302	Calabasas	117	48	69	16	35	8	4	8	5	2	2	5	3	2	1	1	26
91303	Canoga Park	114	62	52	35	28	7	4	3	5	3	2	3	1	5	-	18	
91304	Canoga Park	313	144	169	102	72	17	14	24	9	8	5	5	2	4	5	46	
91306	Winnetka	231	116	115	56	62	23	14	5	10	9	6	1	4	4	6	31	
91307	West Hills	203	100	103	52	47	17	9	16	6	4	6	2	6	3	5	30	
91311	Chatsworth	306	160	146	80	75	11	13	21	12	13	7	5	8	4	3	54	
91316	Encino	199	92	107	56	45	13	10	10	6	7	12	2	4	3	1	30	
91321	Newhall	260	134	126	68	62	20	14	8	11	4	4	3	13	5	1	47	
91324	Northridge	197	97	100	58	37	5	16	13	10	7	4	-	4	4	3	36	
91325	Northridge	218	103	115	69	53	11	3	12	10	4	8	-	5	5	2	36	
91326	Porter Ranch	207	97	110	55	61	14	7	5	6	6	2	1	12	3	3	32	
91331	Pacoima	377	193	184	95	75	21	9	19	27	25	5	10	14	4	8	65	
91336	Reseda	517	222	295	152	111	27	23	30	11	18	18	14	7	5	14	87	
91340	San Fernando	140	72	68	29	34	12	4	2	3	9	5	6	2	1	1	32	
91342	Sylmar	519	306	213	159	122	26	23	13	15	31	18	18	11	7	9	67	
91343	North Hills	286	141	145	81	75	11	15	12	13	10	7	4	8	3	2	45	
91344	Granada Hills	394	194	200	107	110	24	17	26	18	10	10	7	12	5	3	45	
91345	Mission Hills	154	74	80	51	36	10	4	7	-	5	2	1	7	2	2	27	
91350	Santa Clarita	136	73	63	29	42	9	8	3	5	2	4	1	7	5	2	19	
91352	Sun Valley	230	132	98	74	58	11	9	3	10	6	4	4	4	5	1	41	
91356	Tarzana	227	118	109	65	60	10	13	13	6	5	12	1	1	7	3	31	
91360	Thousand Oaks	408	184	224	121	70	25	25	30	23	8	6	3	18	3	5	71	
91362	Thousand Oaks	200	94	106	45	47	15	10	14	9	5	4	3	5	3	1	39	
91364	Woodland Hills	254	113	141	70	60	18	5	29	8	5	3	-	5	6	6	39	
91367	Woodland Hills	302	161	141	76	86	9	13	23	10	7	7	5	2	6	6	52	
91377	Oak Park	55	25	30	12	23	-	1	2	1	1	-	-	-	1	-	14	
91402	Panorama City	282	131	151	80	79	10	9	7	17	12	8	3	5	2	10	40	
91403	Sherman Oaks	154	70	84	35	41	6	8	4	4	8	6	1	3	2	2	34	
91405	Van Nuys	290	146	144	105	59	14	13	10	12	2	9	11	5	3	4	43	
91406	Van Nuys	269	127	142	80	76	8	8	9	12	10	6	8	4	2	1	45	
91411	Van Nuys	177	79	98	61	34	12	10	7	1	7	3	3	4	5	1	29	
91423	Sherman Oaks	195	100	95	63	40	7	11	11	8	4	9	2	4	3	4	29	
91436	Encino	126	66	60	31	33	7	12	10	5	3	8	-	1	-	1	15	
91605	North Hollywood	269	164	105	75	59	20	9	6	8	15	12	5	3	4	4	49	
91606	North Hollywood	266	133	133	85	63	12	9	15	10	8	12	10	3	5	2	32	
91607	Valley Village	204	94	110	75	37	19	8	13	4	4	2	4	4	3	2	29	
93063	Simi Valley	340	155	185	84	73	15	21	18	14	16	3	10	8	4	5	69	
Total		9,278	4,586	4,692	2,618	2,222	509	413	476	346	307	243	163	211	140	129	1,501	

*Zip Codes 91371 and 91346 are either a business or P.O.Box

**Only ZIP Codes with five events or more are listed in this report. All deaths which occurred to residents in ZIP Codes with fewer than five events have been combined into ZIP Code '99998'.

***All deaths to California residents with ZIP Codes missing or not in the appropriate range for California have been combined into ZIP Code '99999'.

Source: Department of Public Health, Death Records, 2012

Cause Death Definitions and ICD-10 Codes					
Abbrev.	Label	ICD-10	Abbrev.	Label	ICD-10
HTD	Heart Disease	I00-I09, I11-I13, I20-I24	DIA	Diabetes Mellitus	E10-E14
CAN	Malignant Neoplasms (Cancer)	C00-C97	PNF	Influenza and Pneumonia	J09-J10, K70, K73, K74
STK	Cerebrovascular Disease (Stroke)	I60-I69	LIV	Chronic Liver Disease and Cirrhosis	K70, K73, K74
CLD	Chronic Lower Respiratory Disease	J40-J47	HYP	Essential Hypertension & Hypertensive Renal Disease	I10, I12, I15, I16, I68, I69, I70, I72, I73
ALZ	Alzheimer's Disease	F30	SUI	Intentional Self Harm (Suicide)	X60-X69, Y87.0
INJ	Unintentional Injuries (Accidents)	V01-X59, Y85-Y86	NEP	Nephritis, Nephrotic Syndrome and Nephrosis	N25-N27

2012 Insurance Estimates									
Zip Code	Name of Community	Total Current Adj Pop	Total 5Y Adj Pop	% Across	% Across	% Across	% Across	% Across	% Across
				Medicaid	Medicare Recipient	Medicare Dual Eligible	Private - Direct	Private - ESI	Uninsured
91301	Agoura Hills	25,772	25,953	6.0%	7.3%	3.7%	11.5%	64.4%	7.2%
91302	Calabasas	26,380	27,030	5.6%	7.6%	3.9%	11.5%	64.6%	6.7%
91303	Canoga Park	25,924	27,291	19.2%	4.1%	2.2%	7.6%	43.5%	23.4%
91304	Canoga Park	49,523	49,874	14.4%	7.0%	3.6%	8.5%	48.8%	17.5%
91306	Winnetka	46,553	46,941	14.7%	6.8%	3.5%	8.5%	48.6%	17.8%
91307	West Hills	24,742	24,948	6.6%	10.6%	5.4%	10.5%	59.0%	8.0%
91311	Chatsworth	36,818	37,482	9.4%	10.3%	5.2%	9.5%	54.1%	11.4%
91316	Encino	26,965	27,025	16.8%	13.3%	6.7%	6.3%	36.5%	20.5%
91321	Newhall	35,232	36,516	16.0%	7.6%	3.9%	7.9%	45.1%	19.4%
91324	Northridge	26,860	27,275	16.2%	9.1%	4.6%	7.6%	42.9%	19.7%
91325	Northridge	35,248	36,194	14.2%	8.3%	4.3%	8.4%	47.5%	17.2%
91326	Porter Ranch	33,924	36,197	5.8%	9.0%	4.6%	11.1%	62.5%	7.0%
91331	Pacoima	103,747	106,090	16.6%	4.8%	2.5%	8.4%	47.4%	20.2%
91335	Reseda	74,919	77,028	17.7%	7.3%	3.8%	7.4%	42.3%	21.5%
91340	San Fernando	34,801	34,917	17.0%	4.6%	2.4%	8.2%	47.0%	20.7%
91342	Sylmar	93,100	96,714	13.0%	6.0%	3.1%	9.3%	52.9%	15.7%
91343	North Hills	60,773	61,801	19.7%	6.3%	3.2%	7.0%	40.0%	23.9%
91344	Granada Hills	51,414	52,366	8.8%	9.4%	4.8%	10.0%	56.5%	10.6%
91345	Mission Hills	18,895	19,244	12.6%	8.8%	4.5%	8.8%	50.1%	15.3%
91350	Santa Clarita	32,512	33,861	23.1%	4.9%	2.6%	6.1%	35.3%	28.1%
91352	Sun Valley	47,016	47,641	19.3%	5.5%	2.9%	7.3%	41.6%	23.4%
91356	Tarzana	29,141	29,226	13.6%	10.7%	5.4%	8.0%	45.8%	16.5%
91360	Thousand Oaks	42,240	43,125	11.2%	8.0%	4.1%	9.2%	53.9%	13.6%
91362	Thousand Oaks	36,270	36,893	9.5%	10.0%	2.2%	9.0%	62.2%	7.2%
91364	Woodland Hills	25,721	26,239	7.6%	10.1%	5.1%	10.1%	57.9%	9.2%
91367	Woodland Hills	40,237	41,347	14.1%	11.7%	5.9%	7.6%	43.5%	17.2%
91377	Oak Park	13,743	14,216	21.2%	6.6%	3.4%	6.3%	36.7%	25.8%
91402	Panorama City	69,925	70,994	22.7%	4.2%	2.2%	6.4%	36.8%	27.6%
91403	Sherman Oaks	23,480	23,929	13.5%	9.7%	4.9%	8.2%	47.3%	16.4%
91405	Van Nuys	50,804	50,920	27.4%	5.4%	2.8%	4.5%	26.4%	33.4%
91406	Van Nuys	53,444	54,634	9.8%	10.0%	5.1%	9.2%	54.0%	11.9%
91411	Van Nuys	24,199	24,457	19.3%	5.3%	2.8%	7.2%	41.8%	23.5%
91423	Sherman Oaks	30,206	30,730	12.0%	9.7%	5.0%	8.6%	50.2%	14.6%
91436	Encino	14,964	15,126	8.0%	14.5%	7.1%	9.1%	51.6%	9.7%
91605	North Hollywood	56,416	56,380	24.9%	5.4%	2.8%	5.4%	31.3%	30.2%
91606	North Hollywood	44,930	44,778	25.0%	5.8%	3.0%	5.3%	30.5%	30.4%
91607	Valley Village	28,375	28,447	17.2%	8.5%	4.4%	7.2%	41.7%	21.0%
93063	Simi Valley	55,525	57,907	10.4%	9.6%	2.1%	8.9%	61.2%	7.9%
Total		1,550,738	1,581,736	14.7%	7.8%	3.8%	8.0%	46.2%	17.2%
Demographics Expert 2.7									
DEMO0034									
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Appendix B - Diseases

2012 Angina Estimates									
Zip Code	Name of Community	2012 Population	2012 Estimated Total Cases	Population < 65		Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
				2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	443	263	59.3%	180	40.7%	471	28
91302	Calabasas	26,380	468	270	57.7%	198	42.3%	494	26
91303	Canoga Park	25,924	287	187	65.3%	100	34.7%	330	43
91304	Canoga Park	49,523	741	405	54.6%	337	45.4%	776	35
91306	Winnetka	46,553	652	352	54.0%	300	46.0%	687	35
91307	West Hills	24,742	491	234	47.7%	256	52.3%	504	13
91311	Chatsworth	36,818	714	349	48.8%	366	51.2%	751	37
91316	Encino	26,965	618	257	41.5%	362	58.5%	645	26
91321	Newhall	35,232	532	273	51.2%	260	48.8%	572	40
91324	Northridge	26,860	448	212	47.3%	236	52.7%	471	24
91325	Northridge	35,248	569	283	49.7%	286	50.3%	608	38
91326	Porter Ranch	33,924	604	314	52.0%	290	48.0%	658	54
91331	Pacoima	103,747	1,110	670	60.4%	440	39.6%	1,197	88
91335	Reseda	74,919	1,095	575	52.5%	520	47.5%	1,171	77
91340	San Fernando	34,801	370	226	61.0%	144	39.0%	392	22
91342	Sylmar	93,100	1,161	656	56.5%	505	43.5%	1,259	98
91343	North Hills	60,773	796	436	54.8%	360	45.2%	845	49
91344	Granada Hills	51,414	910	451	49.5%	460	50.5%	952	42
91345	Mission Hills	18,895	287	133	46.5%	153	53.5%	296	9
91350	Santa Clarita	32,512	454	295	65.0%	159	35.0%	510	56
91352	Sun Valley	47,016	573	331	57.8%	242	42.2%	611	37
91356	Tarzana	29,141	583	274	47.0%	309	53.0%	599	16
91360	Thousand Oaks	42240	783	399	51.0%	385	49.2%	802	19
91362	Thousand Oaks	36,270	643	370	57.54%	272	42.30%	678	35
91364	Woodland Hills	25,721	527	269	51.1%	258	48.9%	557	30
91367	Woodland Hills	40,237	836	371	44.4%	465	55.6%	880	44
91377	Oak Park	13743	213	139	65.3%	74	34.7%	230	17
91402	Panorama City	69,925	722	452	62.6%	270	37.4%	788	66
91403	Sherman Oaks	23,480	461	236	51.2%	225	48.8%	495	34
91405	Van Nuys	50,804	628	366	58.3%	262	41.7%	672	44
91406	Van Nuys	53,444	684	411	60.0%	274	40.0%	739	55
91411	Van Nuys	24,199	320	197	61.7%	123	38.3%	350	30
91423	Sherman Oaks	30,206	594	303	51.1%	290	48.9%	638	44
91436	Encino	14,964	369	148	40.1%	221	59.9%	376	7
91605	North Hollywood	56,416	686	402	58.6%	284	41.4%	729	44
91606	North Hollywood	44,930	590	345	58.4%	245	41.6%	623	33
91607	Valley Village	28,375	508	272	53.6%	236	46.4%	539	31
93063	Santa Susana, Simi Valley	55,525	920	528	57.39%	391	42.50%	1,015	95
Total		1,550,738	23,391	12,655		10,736		24,910	

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.

** Note: Prevalent case estimates include population 18+ only.

** Note: Estimated cases are rounded to the nearest whole number.

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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Arthritis Estimates										
Zip Code	Name of Community	2012 Population	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017	
			2012 Estimated Total Cases	2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases			
91301	Agoura Hills	25,772	4,504	3,131	69.5%	1,373	30.5%	4,692	188	
91302	Calabasas	26,380	4,735	3,222	68.1%	1,513	31.9%	4,939	204	
91303	Canoga Park	25,924	2,695	1,932	71.7%	763	28.3%	3,071	376	
91304	Canoga Park	49,523	6,980	4,428	63.4%	2,552	36.6%	7,231	251	
91306	Winnetka	46,553	5,991	3,722	62.1%	2,270	37.9%	6,216	225	
91307	West Hills	24,742	4,684	2,726	58.2%	1,958	41.8%	4,767	83	
91311	Chatsworth	36,818	6,756	3,970	58.8%	2,786	41.2%	7,003	247	
91316	Encino	26,965	5,785	3,051	52.7%	2,734	47.3%	6,012	227	
91321	Newhall	35,232	4,940	2,935	59.4%	2,006	40.6%	5,228	288	
91324	Northridge	26,860	4,100	2,327	56.8%	1,773	43.2%	4,272	171	
91325	Northridge	35,248	5,351	3,193	59.7%	2,158	40.3%	5,640	289	
91326	Porter Ranch	33,924	5,772	3,614	62.6%	2,158	37.4%	6,198	427	
91331	Pacoima	103,747	9,591	6,217	64.8%	3,375	35.2%	10,295	704	
91335	Reseda	74,919	10,071	6,094	60.5%	3,977	39.5%	10,637	566	
91340	San Fernando	34,801	3,169	2,077	65.5%	1,092	34.5%	3,365	195	
91342	Sylmar	93,100	10,376	6,473	62.4%	3,903	37.6%	11,117	740	
91343	North Hills	60,773	7,169	4,469	62.3%	2,700	37.7%	7,538	369	
91344	Granada Hills	51,414	8,554	5,049	59.0%	3,506	41.0%	8,842	288	
91345	Mission Hills	18,895	2,506	1,335	53.3%	1,171	46.7%	2,560	53	
91350	Santa Clarita	32,512	4,619	3,395	73.5%	1,223	26.5%	5,054	435	
91352	Sun Valley	47,016	5,061	3,245	64.1%	1,815	35.9%	5,373	312	
91356	Tarzana	29,141	5,584	3,237	58.0%	2,346	42.0%	5,703	119	
91360	Thousand Oaks	42,240	7,519	4,583	60.9%	2,937	39.1%	7,624	105	
91362	Thousand Oaks	36,270	6,383	4,300	67.4%	2,083	32.6%	6,636	253	
91364	Woodland Hills	25,721	5,086	3,148	61.9%	1,939	38.1%	5,348	262	
91367	Woodland Hills	40,237	7,902	4,364	55.2%	3,538	44.8%	8,246	344	
91377	Oak Park	13,743	2,211	1,645	74.4%	566	25.6%	2,335	124	
91402	Panorama City	69,925	6,385	4,357	68.2%	2,028	31.8%	6,912	527	
91403	Sherman Oaks	23,480	4,539	2,815	62.0%	1,724	38.0%	4,834	295	
91405	Van Nuys	50,804	5,800	3,793	65.4%	2,007	34.6%	6,178	378	
91406	Van Nuys	53,444	6,412	4,308	67.2%	2,104	32.8%	6,863	451	
91411	Van Nuys	24,199	3,082	2,124	68.9%	957	31.1%	3,350	269	
91423	Sherman Oaks	30,206	5,874	3,639	61.9%	2,235	38.1%	6,277	403	
91436	Encino	14,964	3,380	1,749	51.7%	1,631	48.3%	3,428	48	
91605	North Hollywood	56,416	6,250	4,094	65.5%	2,155	34.5%	6,645	395	
91606	North Hollywood	44,930	5,521	3,637	65.9%	1,884	34.1%	5,825	304	
91607	Valley Village	28,375	5,031	3,194	63.5%	1,837	36.5%	5,320	289	
93063	Simi Valley	55,525	9,028	6,044	66.9%	2,984	33.1%	9,742	714	
Total		1,550,738	219,398	137,638		81,760		231,316		

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.
** Note: Prevalent case estimates include population 18+ only.
** Note: Estimated cases are rounded to the nearest whole number.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Coronary Heart Disease Estimates									
Zip Code	Name of Community	2012 Population	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
			2012 Estimated Total Cases	2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	830	412	49.6%	419	50.5%	898	68
91302	Calabasas	26,380	890	426	47.9%	464	52.1%	950	60
91303	Canoga Park	25,924	516	299	57.9%	217	42.1%	598	82
91304	Canoga Park	49,523	1,432	662	46.2%	770	53.8%	1,506	74
91306	Winnetka	46,553	1,248	583	46.7%	664	53.2%	1,316	68
91307	West Hills	24,742	973	378	38.8%	595	61.2%	1,004	31
91311	Chatsworth	36,818	1,418	575	40.6%	842	59.4%	1,501	83
91316	Encino	26,965	1,261	407	32.3%	854	67.7%	1,312	51
91321	Newhall	35,232	1,012	427	42.2%	586	57.9%	1,099	87
91324	Northridge	26,860	895	352	39.3%	543	60.7%	943	48
91325	Northridge	35,248	1,129	467	41.4%	661	58.5%	1,207	78
91326	Porter Ranch	33,924	1,198	532	44.4%	666	55.6%	1,313	115
91331	Pacoima	103,747	1,983	1,055	53.2%	928	46.8%	2,142	159
91335	Reseda	74,919	2,095	936	44.7%	1,159	55.3%	2,241	146
91340	San Fernando	34,801	647	350	54.1%	297	45.9%	688	41
91342	Sylmar	93,100	2,151	1,049	48.8%	1,102	51.2%	2,337	186
91343	North Hills	60,773	1,527	712	46.6%	815	53.4%	1,620	93
91344	Granada Hills	51,414	1,790	740	41.3%	1,050	58.7%	1,874	84
91345	Mission Hills	18,895	553	216	39.1%	337	60.9%	568	15
91350	Santa Clarita	32,512	827	471	57.0%	356	43.0%	949	122
91352	Sun Valley	47,016	1,048	521	49.7%	527	50.3%	1,122	74
91356	Tarzana	29,141	1,164	436	37.5%	728	62.5%	1,195	31
91360	Thousand Oaks	42240	1517	628	41.4%	889	58.6%	1563	46
91362	Thousand Oaks	36,270	1,219	587	48.2%	632	51.8%	1,300	81
91364	Woodland Hills	25,721	1,035	431	41.6%	604	58.4%	1,096	61
91367	Woodland Hills	40,237	1,692	605	35.8%	1,087	64.2%	1,783	91
91377	Oak Park	13743	388	221	57.0%	167	43.0%	427	39
91402	Panorama City	69,925	1,314	727	55.3%	587	44.7%	1,440	126
91403	Sherman Oaks	23,480	903	377	41.7%	526	58.3%	972	69
91405	Van Nuys	50,804	1,172	584	49.8%	588	50.2%	1,256	84
91406	Van Nuys	53,444	1,270	658	51.8%	612	48.2%	1,378	108
91411	Van Nuys	24,199	591	314	53.1%	277	46.9%	652	61
91423	Sherman Oaks	30,206	1,155	478	41.4%	677	58.6%	1,241	86
91436	Encino	14,964	762	233	30.6%	528	69.3%	777	15
91605	North Hollywood	56,416	1,267	639	50.4%	628	49.6%	1,352	85
91606	North Hollywood	44,930	1,084	543	50.1%	541	49.9%	1,149	65
91607	Valley Village	28,375	970	430	44.3%	540	55.7%	1,030	60
93063	Santa Susana, Simi Valley	55,525	1,727	845	48.9%	882	51.1%	1,934	207
Total		1,550,738	44,653	20,306		24,345		47,733	

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.
** Note: Prevalent case estimates include population 18+ only.
** Note: Estimated cases are rounded to the nearest whole number.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Depression and Anxiety Estimates									
Zip Code	Name of Community	2012 Population	2012 Estimated Total Cases	Population < 65		Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
				2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	2,278	2,012	88.3%	266	11.7%	1,755	-523
91302	Calabasas	26,380	2,298	2,010	87.5%	288	12.5%	1,780	-517.5
91303	Canoga Park	25,924	2,142	1,973	92.1%	169	7.9%	1,718	-424.1
91304	Canoga Park	49,523	4,165	3,644	87.5%	521	12.5%	3,519	-646.5
91306	Winnetka	46,553	3,835	3,352	87.4%	483	12.6%	3,424	-411.0
91307	West Hills	24,742	2,146	1,762	82.1%	384	17.9%	1,910	-236.6
91311	Chatsworth	36,818	3,279	2,719	82.9%	560	17.1%	3,129	-150.0
91316	Encino	26,965	2,561	2,033	79.4%	528	20.6%	2,260	-301.0
91321	Newhall	35,232	3,049	2,640	86.6%	409	13.4%	2,549	-500.1
91324	Northridge	26,860	2,317	1,955	84.4%	362	15.6%	2,108	-209.7
91325	Northridge	35,248	3,194	2,758	86.3%	436	13.7%	2,675	-518.8
91326	Porter Ranch	33,924	2,808	2,372	84.5%	436	15.5%	2,840	32.2
91331	Pacoima	103,747	8,555	7,695	89.9%	860	10.1%	7,369	-1186.4
91335	Reseda	74,919	6,349	5,504	86.7%	845	13.3%	5,673	-675.8
91340	San Fernando	34,801	2,883	2,600	90.2%	283	9.8%	2,414	-469.3
91342	Sylmar	93,100	7,804	6,895	88.4%	909	11.6%	7,034	-769.8
91343	North Hills	60,773	4,918	4,338	88.2%	580	11.8%	4,316	-602.5
91344	Granada Hills	51,414	4,475	3,757	84.0%	718	16.0%	4,104	-370.5
91345	Mission Hills	18,895	1,617	1,350	83.5%	267	16.5%	1,544	-73.0
91350	Santa Clarita	32,512	2,704	2,454	90.7%	250	9.3%	2,206	-497.5
91352	Sun Valley	47,016	3,876	3,459	89.3%	416	10.7%	3,251	-624.9
91356	Tarzana	29,141	2,650	2,198	83.0%	451	17.0%	2,177	-472.7
91360	Thousand Oaks	42,240	3,731	3,154	84.5%	577	15.5%	3,046	-684.8
91362	Thousand Oaks	36,270	3,114	2,711	87.1%	403	12.9%	2,584	-529.4
91364	Woodland Hills	25,721	2,348	1,974	84.1%	374	15.9%	2,017	-330.1
91367	Woodland Hills	40,237	3,662	2,973	81.2%	689	18.8%	3,308	-354.1
91377	Oak Park	13,743	1,121	1,011	90.2%	110	9.8%	890	-230.7
91402	Panorama City	69,925	5,424	4,958	91.4%	466	8.6%	4,511	-912.8
91403	Sherman Oaks	23,480	2,280	1,945	85.3%	335	14.7%	1,839	-441.2
91405	Van Nuys	50,804	4,191	3,768	89.9%	423	10.1%	3,224	-967.2
91406	Van Nuys	53,444	4,517	4,070	90.1%	447	9.9%	3,634	-883.8
91411	Van Nuys	24,199	2,120	1,919	90.5%	200	9.5%	1,645	-474.8
91423	Sherman Oaks	30,206	2,931	2,494	85.1%	437	14.9%	2,374	-557.4
91436	Encino	14,964	1,349	1,039	77.0%	310	23.0%	1,236	-113.0
91605	North Hollywood	56,416	4,626	4,152	89.8%	474	10.2%	3,660	-966.6
91606	North Hollywood	44,930	3,834	3,430	89.5%	404	10.5%	2,931	-903.5
91607	Valley Village	28,375	2,699	2,336	86.6%	362	13.4%	2,070	-628.5
93063	Simi Valley	55,525	4,758	4,153	87.3%	605	12.7%	4,202	-555.8
Total		1,550,738	132,607	115,569		17,038		112,925	

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.
** Note: Prevalent case estimates include population 18+ only.
** Note: Estimated cases are rounded to the nearest whole number.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Diabetes Estimates										
Zip Code	Name of Community	2012 Population	2012 Estimated Total Cases	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
				2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases			
91301	Agoura Hills	25,772	1,659	1,109	66.8%	550	33.2%	1,755	96	
91302	Calabasas	26,380	1,691	1,123	66.4%	567	33.6%	1,780	90	
91303	Canoga Park	25,924	1,475	1,099	74.5%	376	25.5%	1,718	243	
91304	Canoga Park	49,523	3,259	2,166	66.5%	1,093	33.5%	3,519	260	
91306	Winnetka	46,553	3,137	2,065	65.8%	1,072	34.2%	3,424	286	
91307	West Hills	24,742	1,843	1,067	57.9%	776	42.1%	1,910	67	
91311	Chatsworth	36,818	2,897	1,745	60.2%	1,152	39.8%	3,129	232	
91316	Encino	26,965	2,140	1,132	52.9%	1,007	47.1%	2,260	120	
91321	Newhall	35,232	2,259	1,430	63.3%	829	36.7%	2,549	290	
91324	Northridge	26,860	1,935	1,171	60.5%	764	39.5%	2,108	173	
91325	Northridge	35,248	2,425	1,511	62.3%	914	37.7%	2,675	250	
91326	Porter Ranch	33,924	2,572	1,615	62.8%	957	37.2%	2,840	268	
91331	Pacoima	103,747	6,700	4,638	69.2%	2,062	30.8%	7,369	669	
91335	Reseda	74,919	5,099	3,311	64.9%	1,788	35.1%	5,673	574	
91340	San Fernando	34,801	2,222	1,557	70.1%	665	29.9%	2,414	192	
91342	Sylmar	93,100	6,286	4,200	66.8%	2,086	33.2%	7,034	748	
91343	North Hills	60,773	3,900	2,618	67.1%	1,282	32.9%	4,316	416	
91344	Granada Hills	51,414	3,837	2,333	60.8%	1,505	39.2%	4,104	267	
91345	Mission Hills	18,895	1,441	850	59.0%	591	41.0%	1,544	103	
91350	Santa Clarita	32,512	1,937	1,394	72.0%	543	28.0%	2,206	269	
91352	Sun Valley	47,016	2,981	2,047	68.7%	934	31.3%	3,251	270	
91356	Tarzana	29,141	2,099	1,222	58.2%	877	41.8%	2,177	78	
91360	Thousand Oaks	42,240	2,918	1,774	60.8%	1,143	39.2%	3,046	129	
91362	Thousand Oaks	36,270	2,419	1,611	66.6%	808	33.4%	2,584	165	
91364	Woodland Hills	25,721	1,888	1,147	60.8%	740	39.2%	2,017	130	
91367	Woodland Hills	40,237	3,064	1,711	55.8%	1,354	44.2%	3,308	244	
91377	Oak Park	13,743	822	591	71.9%	231	28.1%	890	68	
91402	Panorama City	69,925	4,032	2,941	72.9%	1,092	27.1%	4,511	479	
91403	Sherman Oaks	23,480	1,691	1,041	61.6%	650	38.4%	1,839	148	
91405	Van Nuys	50,804	2,981	2,072	69.5%	909	30.5%	3,224	243	
91406	Van Nuys	53,444	3,281	2,314	70.5%	967	29.5%	3,634	353	
91411	Van Nuys	24,199	1,490	1,065	71.5%	425	28.5%	1,645	155	
91423	Sherman Oaks	30,206	2,180	1,332	61.1%	848	38.9%	2,374	193	
91436	Encino	14,964	1,205	607	50.4%	598	49.6%	1,236	31	
91605	North Hollywood	56,416	3,417	2,377	69.6%	1,040	30.4%	3,660	242	
91606	North Hollywood	44,930	2,757	1,890	68.5%	867	31.5%	2,931	174	
91607	Valley Village	28,375	1,943	1,232	63.4%	711	36.6%	2,070	127	
93063	Simi Valley	55,525	3,740	2,466	65.9%	1,274	34.1%	4,202	463	
Total		1,550,738	103,622	67,574		36,048		112,925		

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.
** Note: Prevalent case estimates include population 18+ only.
** Note: Estimated cases are rounded to the nearest whole number.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Hearing Impairment Estimates									
Zip Code	Name of Community	2012 Population	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
			2012 Estimated Total Cases	2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	1,122	656	58.4%	466	41.6%	1,190	68
91302	Calabasas	26,380	1,201	672	56.0%	528	44.0%	1,268	67
91303	Canoga Park	25,924	606	371	61.3%	235	38.7%	687	81
91304	Canoga Park	49,523	1,732	859	49.6%	872	50.4%	1,777	46
91306	Winnetka	46,553	1,438	697	48.5%	741	51.5%	1,471	32
91307	West Hills	24,742	1,235	555	44.9%	680	55.1%	1,261	26
91311	Chatsworth	36,818	1,741	779	44.8%	961	55.2%	1,801	61
91316	Encino	26,965	1,612	625	38.8%	986	61.2%	1,654	42
91321	Newhall	35,232	1,252	586	46.8%	666	53.2%	1,305	53
91324	Northridge	26,860	1,056	447	42.3%	609	57.7%	1,084	28
91325	Northridge	35,248	1,367	626	45.8%	741	54.2%	1,420	53
91326	Porter Ranch	33,924	1,453	696	47.9%	757	52.1%	1,568	115
91331	Pacoima	103,747	1,941	1,063	54.8%	878	45.2%	2,061	120
91335	Reseda	74,919	2,471	1,158	46.9%	1,312	53.1%	2,561	90
91340	San Fernando	34,801	629	361	57.4%	268	42.6%	658	29
91342	Sylmar	93,100	2,277	1,147	50.4%	1,130	49.6%	2,404	127
91343	North Hills	60,773	1,718	817	47.6%	901	52.4%	1,771	53
91344	Granada Hills	51,414	2,175	992	45.6%	1,183	54.4%	2,234	59
91345	Mission Hills	18,895	601	240	39.9%	361	60.1%	600	-1
91350	Santa Clarita	32,512	1,096	702	64.1%	394	35.9%	1,206	110
91352	Sun Valley	47,016	1,161	603	51.9%	558	48.1%	1,220	58
91356	Tarzana	29,141	1,498	662	44.2%	836	55.8%	1,522	24
91360	Thousand Oaks	42,240	1,983	963	48.6%	1,020	51.4%	2,004	21
91362	Thousand Oaks	36,270	1,603	886	55.3%	716	44.7%	1,674	72
91364	Woodland Hills	25,721	1,346	657	48.8%	688	51.2%	1,406	60
91367	Woodland Hills	40,237	2,141	891	41.6%	1,250	58.4%	2,213	72
91377	Oak Park	13,743	531	343	64.6%	188	35.4%	566	35
91402	Panorama City	69,925	1,401	768	54.8%	633	45.2%	1,500	99
91403	Sherman Oaks	23,480	1,199	589	49.2%	609	50.8%	1,260	62
91405	Van Nuys	50,804	1,390	732	52.6%	658	47.4%	1,465	75
91406	Van Nuys	53,444	1,503	830	55.2%	674	44.8%	1,581	78
91411	Van Nuys	24,199	725	420	58.0%	304	42.0%	782	57
91423	Sherman Oaks	30,206	1,535	753	49.0%	782	51.0%	1,615	81
91436	Encino	14,964	964	363	37.7%	601	62.3%	977	13
91605	North Hollywood	56,416	1,455	774	53.2%	682	46.8%	1,538	83
91606	North Hollywood	44,930	1,311	721	55.0%	590	45.0%	1,372	61
91607	Valley Village	28,375	1,288	668	51.9%	620	48.1%	1,347	59
93063	Simi Valley	55,525	2,244	1,254	55.9%	990	44.1%	2,434	190
Total		1,550,738	53,998	26,927		27,071		56,458	

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** Note: Prevalent case estimates include population 18+ only.
** Note: Estimated cases are rounded to the nearest whole number.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Heart Attack Estimates									
Zip Code	Name of Community	2012 Population	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
			2012 Estimated Total Cases	2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	650	332	51.1%	318	48.9%	701	51
91302	Calabasas	26,380	692	342	49.4%	350	50.6%	738	46
91303	Canoga Park	25,924	406	239	58.9%	167	41.1%	471	65
91304	Canoga Park	49,523	1,106	523	47.2%	584	52.8%	1,164	58
91306	Winnetka	46,553	965	459	47.6%	506	52.4%	1,018	53
91307	West Hills	24,742	751	301	40.1%	450	59.9%	776	25
91311	Chatsworth	36,818	1,090	453	41.6%	637	58.4%	1,153	63
91316	Encino	26,965	969	327	33.7%	642	66.3%	1,006	38
91321	Newhall	35,232	788	344	43.6%	444	56.4%	854	66
91324	Northridge	26,860	687	276	40.2%	411	59.8%	724	36
91325	Northridge	35,248	868	368	42.4%	500	57.6%	928	60
91326	Porter Ranch	33,924	921	415	45.0%	506	55.0%	1,008	87
91331	Pacoima	103,747	1,554	840	54.1%	713	45.9%	1,684	130
91335	Reseda	74,919	1,621	741	45.7%	880	54.3%	1,735	114
91340	San Fernando	34,801	507	280	55.2%	227	44.8%	541	34
91342	Sylmar	93,100	1,673	832	49.7%	841	50.3%	1,819	146
91343	North Hills	60,773	1,178	559	47.5%	618	52.5%	1,251	74
91344	Granada Hills	51,414	1,380	585	42.4%	796	57.6%	1,445	65
91345	Mission Hills	18,895	429	171	39.9%	258	60.1%	441	12
91350	Santa Clarita	32,512	649	378	58.2%	271	41.8%	740	90
91352	Sun Valley	47,016	821	416	50.7%	404	49.3%	880	59
91356	Tarzana	29,141	897	348	38.8%	548	61.2%	921	24
91360	Thousand Oaks	42,240	1,177	505	42.9%	672	57.1%	1,211	34
91362	Thousand Oaks	36,270	947	469	49.5%	478	50.5%	1,008	61
91364	Woodland Hills	25,721	801	345	43.0%	457	57.0%	848	47
91367	Woodland Hills	40,237	1,299	481	37.0%	817	63.0%	1,367	68
91377	Oak Park	13,743	304	177	58.3%	127	41.7%	333	29
91402	Panorama City	69,925	1,022	573	56.1%	449	43.9%	1,122	100
91403	Sherman Oaks	23,480	699	303	43.4%	396	56.6%	750	51
91405	Van Nuys	50,804	909	463	51.0%	446	49.0%	975	66
91406	Van Nuys	53,444	989	523	52.9%	465	47.1%	1,071	82
91411	Van Nuys	24,199	462	252	54.5%	210	45.5%	509	47
91423	Sherman Oaks	30,206	895	386	43.1%	510	56.9%	960	64
91436	Encino	14,964	584	187	32.0%	397	68.0%	596	12
91605	North Hollywood	56,416	986	510	51.7%	477	48.3%	1,053	67
91606	North Hollywood	44,930	847	435	51.4%	411	48.6%	897	50
91607	Valley Village	28,375	754	347	46.0%	407	54.0%	800	46
93063	Simi Valley	55,525	1,347	677	50.2%	671	49.8%	1,504	157
Total		1,550,738	34,624	16,163		18,462		37,003	

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.
** Note: Prevalent case estimates include population 18+ only.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Heart Attack Estimates									
Zip Code	Name of Community	2012 Population	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
			2012 Estimated Total Cases	2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	650	332	51.1%	318	48.9%	701	51
91302	Calabasas	26,380	692	342	49.4%	350	50.6%	738	46
91303	Canoga Park	25,924	406	239	58.9%	167	41.1%	471	65
91304	Canoga Park	49,523	1,106	523	47.2%	584	52.8%	1,164	58
91306	Winnetka	46,553	965	459	47.6%	506	52.4%	1,018	53
91307	West Hills	24,742	751	301	40.1%	450	59.9%	776	25
91311	Chatsworth	36,818	1,090	453	41.6%	637	58.4%	1,153	63
91316	Encino	26,965	969	327	33.7%	642	66.3%	1,006	38
91321	Newhall	35,232	788	344	43.6%	444	56.4%	854	66
91324	Northridge	26,860	687	276	40.2%	411	59.8%	724	36
91325	Northridge	35,248	868	368	42.4%	500	57.6%	928	60
91326	Porter Ranch	33,924	921	415	45.0%	506	55.0%	1,008	87
91331	Pacoima	103,747	1,554	840	54.1%	713	45.9%	1,684	130
91335	Reseda	74,919	1,621	741	45.7%	880	54.3%	1,735	114
91340	San Fernando	34,801	507	280	55.2%	227	44.8%	541	34
91342	Sylmar	93,100	1,673	832	49.7%	841	50.3%	1,819	146
91343	North Hills	60,773	1,178	559	47.5%	618	52.5%	1,251	74
91344	Granada Hills	51,414	1,380	585	42.4%	796	57.6%	1,445	65
91345	Mission Hills	18,895	429	171	39.9%	258	60.1%	441	12
91350	Santa Clarita	32,512	649	378	58.2%	271	41.8%	740	90
91352	Sun Valley	47,016	821	416	50.7%	404	49.3%	880	59
91356	Tarzana	29,141	897	348	38.8%	548	61.2%	921	24
91360	Thousand Oaks	42,240	1,177	505	42.9%	672	57.1%	1,211	34
91362	Thousand Oaks	36,270	947	469	49.5%	478	50.5%	1,008	61
91364	Woodland Hills	25,721	801	345	43.0%	457	57.0%	848	47
91367	Woodland Hills	40,237	1,299	481	37.0%	817	63.0%	1,367	68
91377	Oak Park	13,743	304	177	58.3%	127	41.7%	333	29
91402	Panorama City	69,925	1,022	573	56.1%	449	43.9%	1,122	100
91403	Sherman Oaks	23,480	699	303	43.4%	396	56.6%	750	51
91405	Van Nuys	50,804	909	463	51.0%	446	49.0%	975	66
91406	Van Nuys	53,444	989	523	52.9%	465	47.1%	1,071	82
91411	Van Nuys	24,199	462	252	54.5%	210	45.5%	509	47
91423	Sherman Oaks	30,206	895	386	43.1%	510	56.9%	960	64
91436	Encino	14,964	584	187	32.0%	397	68.0%	596	12
91605	North Hollywood	56,416	986	510	51.7%	477	48.3%	1,053	67
91606	North Hollywood	44,930	847	435	51.4%	411	48.6%	897	50
91607	Valley Village	28,375	754	347	46.0%	407	54.0%	800	46
93063	Simi Valley	55,525	1,347	677	50.2%	671	49.8%	1,504	157
Total		1,550,738	34,624	16,163		18,462		37,003	

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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Pain and Aching Joints Estimates									
Zip Code	Name of Community	2012 Population	2012 Estimated Total Cases	Population < 65		Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
				2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases		
91301	Agoura Hills	25,772	6,487	5,169	79.7%	1,318	20.3%	6,643	156
91302	Calabasas	26,380	6,675	5,238	78.5%	1,437	21.5%	6,896	222
91303	Canoga Park	25,924	4,508	3,772	83.7%	736	16.3%	4,944	436
91304	Canoga Park	49,523	10,285	7,867	76.5%	2,419	23.5%	10,471	186
91306	Winnetka	46,553	9,009	6,844	76.0%	2,166	24.0%	9,172	163
91307	West Hills	24,742	6,329	4,477	70.7%	1,852	29.3%	6,391	62
91311	Chatsworth	36,818	9,234	6,603	71.5%	2,631	28.5%	9,426	192
91316	Encino	26,965	7,619	5,060	66.4%	2,558	33.6%	7,787	168
91321	Newhall	35,232	7,348	5,451	74.2%	1,897	25.8%	7,637	289
91324	Northridge	26,860	5,872	4,188	71.3%	1,685	28.7%	6,015	143
91325	Northridge	35,248	7,857	5,811	74.0%	2,046	26.0%	8,129	272
91326	Porter Ranch	33,924	8,030	5,969	74.3%	2,061	25.7%	8,512	482
91331	Pacoima	103,747	16,205	12,888	79.5%	3,317	20.5%	17,006	801
91335	Reseda	74,919	14,968	11,206	74.9%	3,763	25.1%	15,541	572
91340	San Fernando	34,801	5,395	4,326	80.2%	1,069	19.8%	5,580	185
91342	Sylmar	93,100	16,298	12,521	76.8%	3,777	23.2%	17,145	847
91343	North Hills	60,773	11,007	8,428	76.6%	2,579	23.4%	11,369	363
91344	Granada Hills	51,414	12,004	8,677	72.3%	3,327	27.7%	12,264	260
91345	Mission Hills	18,895	3,659	2,538	69.4%	1,121	30.6%	3,712	53
91350	Santa Clarita	32,512	7,007	5,827	83.2%	1,180	16.8%	7,469	462
91352	Sun Valley	47,016	8,116	6,365	78.4%	1,752	21.6%	8,421	305
91356	Tarzana	29,141	7,607	5,401	71.0%	2,206	29.0%	7,681	74
91360	Thousand Oaks	42,240	10,502	7,733	73.6%	2,769	26.4%	10,520	18
91362	Thousand Oaks	36,270	8,964	6,983	77.9%	1,981	22.1%	9,181	218
91364	Woodland Hills	25,721	6,934	5,103	73.6%	1,831	26.4%	7,178	245
91367	Woodland Hills	40,237	10,638	7,316	68.8%	3,322	31.2%	10,953	315
91377	Oak Park	13,743	3,213	2,668	83.1%	544	16.9%	3,313	100
91402	Panorama City	69,925	10,785	8,824	81.8%	1,961	18.2%	11,324	539
91403	Sherman Oaks	23,480	6,368	4,754	74.6%	1,614	25.4%	6,636	268
91405	Van Nuys	50,804	9,159	7,254	79.2%	1,905	20.8%	9,491	332
91406	Van Nuys	53,444	10,068	8,057	80.0%	2,011	20.0%	10,486	419
91411	Van Nuys	24,199	4,837	3,925	81.2%	912	18.8%	5,082	245
91423	Sherman Oaks	30,206	8,203	6,110	74.5%	2,093	25.5%	8,573	370
91436	Encino	14,964	4,311	2,780	64.5%	1,531	35.5%	4,343	32
91605	North Hollywood	56,416	9,980	7,917	79.3%	2,063	20.7%	10,341	361
91606	North Hollywood	44,930	8,634	6,834	79.1%	1,801	20.9%	8,886	251
91607	Valley Village	28,375	7,229	5,501	76.1%	1,728	23.9%	7,475	246
93063	Simi Valley	55,525	13,037	10,185	78.1%	2,852	21.9%	13,762	725
Total		1,550,738	324,381	246,570		77,812		335,757	

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.

** Note: Prevalent case estimates include population 18+ only.

** Note: Estimated cases are rounded to the nearest whole number.

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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

2012 Stroke Estimates										
Zip Code	Name of Community	2012 Population	2012 Estimated Total Cases	Population < 65			Population 65+		2017 Projected Total Cases	Change in Number of Cases 2012-2017
				2012 Estimated Cases	% of Total Cases	2012 Estimated Cases	% of Total Cases			
91301	Agoura Hills	25,772	494	272	55.0%	222	45.0%	533	39	
91302	Calabasas	26,380	526	278	52.9%	247	47.1%	561	36	
91303	Canoga Park	25,924	352	221	62.8%	131	37.2%	406	53	
91304	Canoga Park	49,523	909	462	50.8%	447	49.2%	959	50	
91306	Winnetka	46,553	818	416	50.8%	402	49.2%	867	49	
91307	West Hills	24,742	585	248	42.5%	337	57.5%	605	20	
91311	Chatsworth	36,818	876	385	44.0%	490	56.0%	930	54	
91316	Encino	26,965	753	273	36.3%	480	63.7%	782	28	
91321	Newhall	35,232	652	307	47.0%	346	53.0%	711	59	
91324	Northridge	26,860	556	243	43.7%	313	56.3%	589	33	
91325	Northridge	35,248	706	325	46.0%	381	54.0%	757	51	
91326	Porter Ranch	33,924	726	345	47.5%	381	52.5%	797	72	
91331	Pacoima	103,747	1,466	865	59.0%	601	41.0%	1,583	117	
91335	Reseda	74,919	1,386	676	48.8%	710	51.2%	1,485	99	
91340	San Fernando	34,801	481	291	60.4%	190	39.6%	511	30	
91342	Sylmar	93,100	1,507	822	54.5%	685	45.5%	1,641	134	
91343	North Hills	60,773	1,005	519	51.6%	486	48.4%	1,075	71	
91344	Granada Hills	51,414	1,119	503	44.9%	617	55.1%	1,174	54	
91345	Mission Hills	18,895	378	165	43.8%	212	56.2%	393	15	
91350	Santa Clarita	32,512	519	320	61.7%	199	38.3%	588	69	
91352	Sun Valley	47,016	718	400	55.6%	318	44.4%	769	51	
91356	Tarzana	29,141	698	293	41.9%	405	58.1%	719	20	
91360	Thousand Oaks	42,240	920	419	45.5%	502	54.5%	946	26	
91362	Thousand Oaks	36,270	729	385	52.8%	344	47.2%	776	47	
91364	Woodland Hills	25,721	615	282	45.8%	334	54.2%	653	38	
91367	Woodland Hills	40,237	1,017	399	39.3%	618	60.7%	1,073	56	
91377	Oak Park	13,743	232	143	61.8%	89	38.2%	253	21	
91402	Panorama City	69,925	917	552	60.2%	366	39.8%	1,002	85	
91403	Sherman Oaks	23,480	555	253	45.6%	302	54.4%	593	38	
91405	Van Nuys	50,804	785	429	54.6%	356	45.4%	835	49	
91406	Van Nuys	53,444	843	482	57.2%	361	42.8%	910	68	
91411	Van Nuys	24,199	393	228	58.0%	165	42.0%	428	34	
91423	Sherman Oaks	30,206	717	325	45.3%	393	54.7%	765	47	
91436	Encino	14,964	436	152	34.8%	284	65.2%	445	9	
91605	North Hollywood	56,416	849	476	56.0%	373	44.0%	903	54	
91606	North Hollywood	44,930	721	399	55.4%	322	44.6%	759	38	
91607	Valley Village	28,375	610	294	48.3%	316	51.7%	641	31	
93063	Simi Valley	55,525	1,065	565	53.0%	500	47.0%	1,185	120	
Total		1,550,738	28,637	14,411		14,226		30,601		

** Note: Population counts displayed are derived from race specific population cohorts. Insignificant differences from population totals on other reports may be observed.
** Note: Prevalent case estimates include population 18+ only.
** Note: Estimated cases are rounded to the nearest whole number.
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Missing zip codes 91346 and 91371 because it was either a P.O. Box or company

Appendix C - Community Assets and Resources

Community Asset Mapping is an important aspect of this needs assessment work. The community assets and resources provided in this document help meet the needs of the communities in the JEKMC service area. Each of the following community based organizations can work in partnership with health and social service providers to take a collaborative action to address the identified health needs.

Hospitals

Agency	Address	City	Zip	Telephone
Encino Hospital Medical Center	16237 Ventura Blvd,	Encino	91436	818-995-5000
Kaiser Permanente Panorama City Medical Center	13652 Cantara St,	Panorama City	91402	818-375-2000
Kaiser Permanente Woodland Hills Medical Center	5601 De Soto Ave,	Woodland Hills	91367	818-719-2000
Los Angeles County Olive View / UCLA Medical Center	14445 Olive View Dr,	Sylmar	91342	818-364-1555
Mission Community Hospital	14850 Roscoe Blvd,	Panorama City	91402	818-787-2222
Pacifica Hospital of the Valley	9449 San Fernando Rd,	Sun Valley	91352	818-767-3310
Providence Holy Cross Medical Center	15031 Rinaldi St,	Mission Hills	91345	818-365-8051
Providence Tarzana Medical Center	18321 Clark St,	Tarzana	91356	818-881-0800
Sherman Oaks Hospital and Burn Center	4929 Van Nuys Blvd,	Sherman Oaks	91403	818-981-7111 818-904-4580
Valley Presbyterian Hospital	15107 Vanowen St,	Van Nuys	91405	818-782-6600
West Hills Hospital And Medical Center	7300 Medical Center Dr,	West Hills	91307	818-676-4000

Clinics

Agency	Address	City	Zip	Telephone
Community Speech and Hearing Center	18740 Ventura Blvd., #100	Tarzana	91356	818-774-0224
Comprehensive Community Health Centers, Inc.	12157 Victory Blvd,	North Hollywood	91606	818-755-8000
Del Carmen Medical Center	19234 Vanowen St,	Reseda	91335	818-705-1157
East Valley District Office	14545 Lanark St,	Panorama City	91402	818-901-4120
Facey Medical Group – Mission Hills	11333 N. Sepulveda Blvd,	Mission Hills	91345	818-365-9531
Facey Medical Group – Northridge	18460 Roscoe Blvd,	Northridge	91325	818-734-3600
Facey Medical Group – Porter Ranch	19950 Rinaldi St,	Porter Ranch	91326	818-403-2400
Independence Community Treatment Clinic	19231 Victory Blvd, Ste. 554	Reseda	91335	818-766-1755

Agency	Address	City	Zip	Telephone
Jewish Home Geriatric Clinic	7150 Tampa Ave,	Reseda	91335	818-774-3000
JHA Geriatric Clinic	18855 Victory Blvd,	Reseda	91335	818-774-3354
Los Angeles Jewish Home	7150 Tampa Ave,	Reseda	91335	818-774-3000
Medicina Familiar	13500 Van Nuys Blvd,	Pacoima	91331	818-896-2999
Meet Each Need With Dignity (MEND)	10641 N. San Fernando Rd,	Pacoima	91331	818-686-7300
Mid-Valley Comprehensive Health Center – LAC DHS	7515 Van Nuys Blvd,	Van Nuys	91405	818-947-4000
Mission City Community Network, Inc. – Main Office	15206/15210 Parthenia St,	North Hills	91343	818-895-3100
Mission City Community Network, Inc. – Mission Hills	10200 Sepulveda Blvd, #300A	Mission Hills	91345	818-830-6373
Mission City Community Network, Inc. - Northridge	8363 Reseda Blvd, Ste. 11	Northridge	91324	818-998-7085
Mission City Community Network, Inc. - Pacoima	9919 Laurel Canyon Blvd,	Pacoima	91331	818-686-4290
NEVHC – Canoga Park Health Center	7107 Remmet Ave,	Canoga Park	91303	818-340-3570
NEVHC – Homeless Health Care	7843 Lankershim Blvd,,	North Hollywood	91605	818-765-8656
NEVHC – L.A. Mission College	13356 Eldridge Ave,	Sylmar	91342	818-362-6182
NEVHC – Mobile Medical Clinic	Mobile Clinic			818-270-9500
NEVHC - Pacoima Health Center	12756 Van Nuys Blvd,	Pacoima	91331	818-896-0531
NEVHC – San Fernando Health Center	1600 San Fernando Rd,	San Fernando	91340	818-365-8086
NEVHC – Sun Valley Health Center	7223 N. Fair Ave,	Sun Valley	91352	818-432-4400
NEVHC – Teen Health Center	11133 O'Melvany Ave,	San Fernando	91340	818-365-7517
NEVHC – Van Nuys Pediatric Health Center	7138 Van Nuys Blvd,	Van Nuys	91405	818-778-6240
Pacoima Health Center	13300 Van Nuys Blvd,	Pacoima	91331	818-896-1903
San Fernando Health Center – LAC DHS	1212 Pico St,	San Fernando	91340	818-837-6969
Santa Clarita Medical and Mental Health Services	24625 Arch St,	Newhall	91321	661-288-2644
Tarzana Treatment Centers, Inc. – Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers, Inc. – Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
Tarzana Treatment Centers, Inc. – Family Medical Clinic	8330 Reseda Blvd,	Northridge	91324	818-534-1820
Therapeutic Living Centers for the Blind Inc.	7915 Lindley Ave,	Reseda	91335	818-708-1740
Valley Community Clinic	6801 Coldwater Canyon Blvd, 1B	North Hollywood	91605	818-763-8836
Van Nuys Medical and Mental Health Services	6265 Sepulveda Blvd,	Van Nuys	91411	818-779-0555

Adults School and Career Education

Agency	Address	City	Zip	Telephone
El Camino Real Community Adult School	5440 Valley Circle,	Woodland Hills	91367	818-595-8000
Hughes Adult Learning Center	5607 Capistrano Ave,	Woodland Hills	91367	818-587-4335
Kennedy-San Fernando Community Adult School	11254 Gothic Ave,	Granada Hills	91344	818-271-2550
North Valley Occupational Center	11450 Sharp Ave,	Mission Hills	91345	818-365-9645
Pacoima Skills Center	13545 Van Nuys Blvd,	Pacoima	91331	818-896-9558
Reseda Community Adult School	18230 Kittridge St,	Reseda	91335	818-758-3700
Van Nuys Community Adult School	6535 Cedros,	Van Nuys	91411	818-778-6000
West Valley Occupational Center	6200 Winnetka Ave,	Woodland Hills	91367	818-346-3540

Asthma

Agency	Address	City	Zip	Telephone
Allergy and Asthma Institute of the Valley – Granada Hills	10515 Balboa Blvd., #390	Granada Hills	91344	818-366-8112
Allergy and Asthma Institute of the Valley – Studio City	12660 Riverside Dr., #325	Studio City	91607	818-769-5998
Allergy and Asthma Institute – West Hills	7230 Medical Center Dr., Ste. 602	West Hills	91307	818-769-5998

Cancer Screenings and Information

Agency	Address	City	Zip	Telephone
American Cancer Society	4940 Van Nuys Blvd,	Sherman Oaks	91403	818-905-7766
Bienvenidos a Wellness	668 S. Workman St,	San Fernando	91340	818-361-4617
Circle of Hope Inc.	23560 Lyons Ave,	Newhall	91321	661-254-5218
Elysia Skye Breast Cancer Organization	5805 Whitsett Ave. # 211	Valley Village	91607	310-402-5163
Mid Valley Comprehensive Health Center – LAC DHS	7515 Van Nuys Blvd,	Van Nuys	91405	818-947-4026
NEVHC – San Fernando Health Center	1600 San Fernando Rd,	San Fernando	91340	818-365-8086
NEVHC – Sun Valley Clinic	7223 Fair Ave,	Sun Valley	91352	818-432-4400
NEVHC – HOPE Program	Women’s Health			818-898-1388 Ext 51115 or

Agency	Address	City	Zip	Telephone
				51116
San Fernando Health Center – LAC DHS	1212 Pico St,	San Fernando	91340	818-837-6969
Tarzana Treatment Centers - Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers – Northridge	8330 Reseda Blvd,	Northridge	91324	818-534-1820
Valley Community Clinic	6801 Coldwater Canyon Blvd, 1B	North Hollywood	91605	818-7638836
WeSPARK Cancer Support Center	13520 Ventura Blvd,	Sherman Oaks	91423	818-906-3022

Community Organizations

Agency	Address	City	Zip	Telephone
Activities Recreation & Care (ARC)	6456 Whitsett Ave,	North Hollywood	91606	818-762-4365
Adult Industry Medical Health Care Foundation	14241 Ventura Blvd., Ste. 105	Sherman Oaks	91423	818-981-5681
American Cancer Society	4940 Van Nuys Blvd,	Sherman Oaks	91403	818-905-7766
Build Rehabilitation Industries	12432 Foothill Blvd,	Sylmar	91342	818-898-0020
Build WorkSource	9207 Eton Ave,	Chatsworth	91311	818-701-9800
Chrysalis	14015 Van Nuys Blvd., Ste. E	Pacoima	91331	818-794-4200
Community Enhancement Services (CES)	16743 Schoenborn St,	North Hills	91343	818-891-1448
Haven Hills	6918 Owensmouth Ave,	Canoga Park	91303	818-887-6589
Human Interaction Research Institute	5435 Balboa Blvd., Ste. 115	Encino	91316	818-386-9137
International Institute of Los Angeles	14701 Friar St,	Van Nuys	91411	818-988-1332
Joni and Friends	30009 Ladyface Ct,	Agoura Hills	91301	818-707-5664
L.A. Family Housing	7843 Lankershim Blvd,	North Hollywood	91605	818-982-4091
Neighborhood Legal Services	13327 Van Nuys Blvd,	Pacoima	91311	818-485-0913
New Horizons	15725 Parthenia St,	North Hills	91343	818-894-9301
Old Town Newhall Association	24336 Main St,	Newhall	91321	661-253-0730
ONEgeneration	17400 Victory Blvd,	Van Nuys	91406	818-705-2345
ONEgeneration Senior Enrichment Center	18255 Victory Blvd,	Reseda	91335	818-705-2345
Operation Gratitude	16444 Refugio Rd,	Encino	91436	818-909-0039
Pacoima Beautiful	11243 Glenoaks Blvd., Ste. 1	Pacoima	91331	818-899-2454
Partners in Care Foundation	732 Mott St., Ste.150	San Fernando	91340	818-837-3775
Partnership for Prescription Assistance	N/A	N/A	N/A	888-477-2669

Agency	Address	City	Zip	Telephone
Pleasantview Industries Inc.	27921 Urbandale Ave,	Santa Clarita	91350	661-296-6700
Project GRAD Los Angeles	10200 Sepulveda Blvd., Ste. 255	Mission Hills	91345	818-810-5034
Project SAFE - The Help Group Administration	16360 Roscoe Blvd., 2nd Floor	Van Nuys	91406	818-901-4830
Pueblo y Salud Inc.	1024 N. Maclay Ave,	San Fernando	91340	818-837-2272
Ride On L.A.	10860 Topanga Canyon Blvd,	Chatsworth	91311	818-700-2971
Special Olympics Southern California - Tri-Valley	24779 Valley St,	Newhall	91321	818-342-0017
The Church on the Way	14300 Sherman Way,	Van Nuys	91405	818-779-8000
The Valley Economic Alliance	5121 Van Nuys Blvd,	Sherman Oaks	91403	818-379-7000
Topanga Station Boosters	21501 Schoenborn St,	Canoga Park	91304	818-756-4800
Total Family Support Clinic	13788 Foothill Blvd., Unit 8	Sylmar	91342	818-833-9789
UCP Wheels for Humanity	12750 Raymer St, Unit 4	North Hollywood	91605	818-255-0100
United Cerebral Palsy of Los Angeles, Ventura and Santa Barbara Counties	6430 Independence Ave,	Woodland Hills	91367	818-782-2211
Valley Economic Development Center	5121 Van Nuys Blvd., 3rd Floor	Van Nuys	91403	818-907-9977
Valley Industry & Commerce Association (VICA)	5121 Van Nuys Blvd., #203	Sherman Oaks	91403	818-817-0545
Valley Interfaith Council	4505 Las Virgenes Rd., #211	Calabasas	91302	818-880-4842
Valley Nonprofit Resources	5435 Balboa Blvd., #115	Encino	91316	818-591-9321
Valley Village	20830 Sherman Way,	Winnetka	91306	818-587-9450
Volunteer Center of Los Angeles	8134 Van Nuys Blvd., #200	Panorama City	91402	818-908-5066
Volunteers of America San Fernando Office #1	454 S. Kalisher St,	San Fernando	91340	818-837-0097
Volunteers of America San Fernando Office #2	604 S. Maclay Ave,	San Fernando	91340	818-365-6677
Wellness Works Therapy	6400 Laurel Canyon Blvd., 560	North Hollywood	91606	818-763-0136
WeSpark Cancer Support Center	13522 Ventura Blvd,	Sherman Oaks	91423	818-906-3022
West Valley Police BOOSTERS	17547 Ventura Blvd., #201	Encino	91316	818-377-2277
Zonta Club of Santa Clarita Valley	23642 Lyons Ave., #220117	Newhall	91321	661-252-9351

County of Los Angeles Departments

Agency	Address	City	Zip	Telephone
LAC Department of Public Social Services (DPSS) – San Fernando Sub Office	9188 Glendale Blvd,	Sun Valley	91352	818-613-3777
LAC Department of Public Social Services (DPSS)	21415-21615 Plummer St,	Chatsworth	91311	818-701-8200

CalWorks) - West Valley -82				
Los Angeles County Services Information Line				211

Crisis Assistance Prevention

Agency	Address	City	Zip	Telephone
American Red Cross	14717 Sherman Way,	Van Nuys	91405	818-376-1700
County of Los Angeles Dept. of Mental Health (LAC DMH) West Valley Mental Health	7621 Canoga Ave,	Canoga Park	91304	818-598-6900
El Centro De Amistad Inc.	566 S. Brand Blvd,	San Fernando	91342	818-898-0223
El Centro De Amistad Inc.	6800 Owensmouth Ave,	Canoga Park	91303	818-347-8565
Los Angeles County Department of Health Services - San Fernando Health Center	10605 Balboa Blvd., Ste. 100	Granada Hills	91344	818-832-2400
Los Angeles County Department of Mental Health - West Valley Mental Health Center	7621 Canoga Ave,	Canoga Park	91304	818-598-6900
Los Angeles Police Department Foothill Jeopardy Family Center	11844 Glenoaks Blvd,	San Fernando	91340	818-837-1167
Pine Grove Behavioral Healthcare System	7011 Shoup Ave,	Canoga Park	91307	818-348-0500
Tarzana Treatment Centers - Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers - Tarzana	18700 Oxnard St,	Tarzana	91356	818-654-3950
Tarzana Treatment Centers – Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
Tarzana Treatment Centers - Northridge	8330 Reseda Blvd,	Northridge	91324	818-534-1820
The Los Angeles Police Department	12760 Osborne St,	Pacoima	91331	818-756-8866
Therapeutic Living Centers for the Blind	7915 Lindley Ave,	Reseda	91335	818-708-1740
Valley Center for Prevention of Family Violence	13655 Victory Blvd., Ste. 201	Van Nuys	91405	818-786-2079
Valley Center for Prevention of Family Violence	20944 Sherman Way., Ste. 209	Canoga Park	91303	818-883-2132
Valley Community Clinic	6801 Coldwater Canyon Blvd, 1B	North Hollywood	91605	818-763-8836
Valley Trauma Center	7116 Sophia Ave,	Van Nuys	91406	818-886-0453

Dental Programs

Agency	Address	City	Zip	Telephone
Comprehensive Community Center - North Hollywood	12157 Victory Blvd,	North Hollywood	91606	818-755-8000
Gary N. Herman, DDS Comprehensive Dental Care	12849 Magnolia Blvd,	Valley Village	91607	818-766-3777
Meet Each Need With Dignity (MEND)	10641 N. San Fernando Rd,	Pacoima	91331	818-686-7300
Mid Valley Comprehensive Health Center - LAC DHS	7515 Van Nuys Blvd,	Van Nuys	91405	818-947-4026
NEVHC – Sun Valley Dental Clinic	7223 Fair Ave,	Sun Valley	91352	818-432-4400
NEVHC – San Fernando Dental Clinic	1600 San Fernando Rd,	San Fernando	91340	818-365-8086
San Fernando Valley Dental Society	9205 Alabama Ave., Ste. B	Chatsworth	91311	818-576-0116
UCLA Dental Clinic – San Fernando Valley Community Health Clinic MCH San Fernando Co	732 Mott St., Ste. 110	San Fernando	91340	818-837-0398
Valley Community Clinic	6801 Coldwater Canyon Blvd, 1B	North Hollywood	91605	818-763-8836

Diabetes Resources

Agency	Address	City	Zip	Telephone
Mid Valley Comprehensive Health Center – Diabetes Classes	7515 Van Nuys Blvd,	Van Nuys	91405	818-947-4026
Mission Community Hospital - San Fernando Campus For Health and Education (Diabetes Teaching Kitchen)	700 Chatsworth Dr,	San Fernando	91340	818-365-5059
NEVHC – San Fernando Health Center	1600 San Fernando Rd,	San Fernando	91340	818-365-8086
Valley Community Clinic	6801 Coldwater Canyon Blvd, 1B	North Hollywood	91605	818-763-8836

Domestic Violence

Agency	Address	City	Zip	Telephone
Counseling West	20700 Ventura Blvd., Ste. 210	Woodland Hills	91364	818-999-6164
Domestic Abuse Center	8817 Reseda Blvd., Ste. C	Northridge	91324	818-772-0176
Haven Hills	6918 Owensmouth Ave,	Canoga Park	91303	818-887-6589
Jewish Family Services	22622 Vanowen St,	West Hills	91307	818-464-3333

National Domestic Violence Hotline				800-799-7233
Tarzana Treatment Centers - Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers - Tarzana	18700 Oxnard St,	Tarzana	91356	818-654-3950
Tarzana Treatment Centers - Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
Valley Center for Prevention of Family Violence	13655 Victory Blvd., Ste. 201	Van Nuys	91405	818-786-2079
Valley Center for Prevention of Family Violence	20944 Sherman Way., Ste. 209	Canoga Park	91303	818-883-2132
Valley Family Center	302 S. Brand Blvd,	San Fernando	91340	818-365-8588
Valley Trauma Counseling Center	7116 Sophia Ave,	Van Nuys	91406	818-886-0453

Drug and Alcohol Recovery Programs

Agency	Address	City	Zip	Telephone
AA Alcoholics Anonymous	7417 Van Nuys Blvd., Ste. E	Van Nuys	91405	818-988-3001
Cocaine Anonymous				818-760-8402
CRI-Help Inc.	8330 Lankershim Blvd,	North Hollywood	91605	818-504-0505
El Dorado Community Service Center	24625 Arch St,	Newhall	91321	661-288-2644
El Nido Services	10200 Sepulveda Blvd., #350	Mission Hills	91345	818-830-3646
El Sereno Manor Sylmar Health and - Rehabilitation Center	12220 Foothill Blvd,	Sylmar	91342	818-834-5082 ext. 118
I-ADARP - Drug and Substance Abuse Programs	6911 Hayvenhurst Ave., Ste. 101	Van Nuys	91406	818-994-7454
NEVHC – Drug and Alcohol Recovery Programs	DUI, Drug and Alcohol, Smoking Cessation Programs			818-361-1211 818-365-2571 818-270-9508
Now & Forever Foundation	8745 Parthenia Place,	North Hills	91343	818-895-5002
People in Progress	8140 Sunland Blvd,	Sun Valley	91352	818-768-7494
Phoenix House	11600 Eldridge Ave,	Sylmar	91342	818-896-1121 877-769-9668
Pueblo Y Salud, Inc.	10224 N. Maclay Ave., M-13	San Fernando	91340	818-837-2272
San Fernando Valley Partnership	1131 Celis St,	San Fernando	91340	818-837-7767
Santa Clarita Drug Abuse Treatment Programs				800-943-0566
Substance Abuse				800-564-6600
Tarzana Treatment Centers – Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051

Tarzana Treatment Centers – Tarzana	18700 Oxnard St,	Tarzana	91356	818-654-3950
Tarzana Treatment Centers - Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
Total Family Support Clinic	13788 Foothill Blvd,	Sylmar	91342	818-833-9789
Via Avanta	11643 Glenoaks Blvd,	Pacoima	91331	818-897-2609

Elected Officials

Agency	Address	City	Zip	Telephone
Councilman Felipe Fuentes, 7th District	14117 Hubbard St., Unit D1	Sylmar	91342	818-756-8409
Office of State Assemblymember Raul Bocanegra	9300 Laurel Canyon Blvd., 1st Fl	Arleta	91331	818-504-3911

Emergency Assistance and Basic Needs

Agency	Address	City	Zip	Telephone
American Red Cross – West SFV District Office	6800 Owensmouth., Ste. 140	Canoga Park	91303	818-593-3500
LA County Dept. of Public Social Services	14545 Lanark St,	Panorama City	91402	818-901-4101
LA County DPSS – District 82	21415 Plummer St,	Chatsworth	91311	818-701-8200
Guadalupe Community Center	21600 Hart St,	Canoga Park	91303	818-340-2050
Meet Each Need With Dignity (MEND)	10641 N. San Fernando Rd,	Pacoima	91331	818-686-7300
North Valley Caring Services	15435 Rayen St,	North Hills	91343	818-891-0481
Salvation Army	14917 Victory Blvd,	Van Nuys	91411	818-781-5739

Employment and Job Training

Agency	Address	City	Zip	Telephone
Build Worksource	9207 Eton Ave,	Chatsworth	91311	818-701-9800
Canoga Park Work Source Center	21010 Vanowen St,	Canoga Park	91303	818-596-4448
Center for Living and Learning	14549 Archwood St., #221	Van Nuys	91405	818-781-1073
Chatsworth Work Source Center	9207 Eton Ave,	Chatsworth	91311	818-701-9800
Chrysalis	14015 Van Nuys Blvd., Ste. E	Pacoima	91331	818-794-4200
El Camino Community Adult School (LAUSD)	5440 Valley Circle,	Woodland Hills	91367	818-595-8000
Employment Development Department	11623 Glenoaks Blvd,	Pacoima	91331	818-890-9400
Goodwill	14760 Ventura Blvd,	Sherman Oaks	91403	818-990-0421

Kennedy Community Adult School (LAUSD)	11254 Gothic Ave,	Granada Hills	91340	818-271-2550
Loaves & Fishes II - Van Nuys	14640 Keswick St,	Van Nuys	91405	818-997-0943
L.A. ORT Technical Institute - Van Nuys Campus	14519 W. Sylvan St,	Van Nuys	91411	818-646-4714
Meet Each Need with Dignity (MEND)	10641 N. San Fernando Rd,	Pacoima	91331	818-896-0246
North Valley Occupational Center (LAUSD)	11450 Sharp Ave,	Mission Hills	91345	818-365-9645
Pacoima Skills Center (LAUSD)	13545 Van Nuys Blvd,	Pacoima	91331	818-896-9558
Pleasantview Industries Inc.	27921 Urbandale Ave,	Santa Clarita	91350	661-296-6700
West Valley Occupational Center (LAUSD)	6200 Winnetka Ave,	Woodland Hills	91346	818-346-3540

Food and Clothing Programs

Agency	Address	City	Zip	Telephone
Alpa Food Bank	7336 Bellaire Ave,	North Hollywood	91605	818-255-0080
Cornerstone Christian Ministry	11449 Sproule Ave,	Pacoima	91331	818-899-5900
El Centro de Amistad	566 S. Brand Blvd,	San Fernando	91340	818-898-0223
Family Rescue Center	22103 Vanowen St,	Canoga Park	91303	818-884-7587
Fish of the West Valley (Congregational Church)	20440 Lassen St,	Chatsworth	91311	818-882-3474
Guadalupe Community Center	6933 Remmet Ave,	Canoga Park	91303	818-340-2050
Hope of the Valley Rescue Mission	8165 San Fernando Rd,	Sun Valley	91352	818-392-0020
Interfaith Food Pantry Coalition Greater Community Church	10824 Topanga Canyon. Blvd., #7	Chatsworth	91311	818-718-6460
Loaves and Fishes II	14640 Keswick St,	Van Nuys	91405	818-997-0943
Manna From Heaven (Valley Vineyard) – Valley Food Bank	6642 Reseda Blvd,	Reseda	91335	818-343-3626
Meet Each Need with Dignity (MEND)	10641 San Fernando Rd,	Pacoima	91331f	818-896-0246
North Valley Caring Services	15435 Rayen St,	North Hills	91343	818-891-0481
Our Lady of Peace Catholic Church	15444 Nordhoff,	North Hills	91343	818-891-0481
Our Lady of The Holy Rosary Parish	7800 Vineland Ave,	Sun Valley	91352	818-765-3350
Panorama Baptist Church of Pacoima Valley Food Bank	8767 Woodman Ave,	Arleta	91331	818-894-2281

Agency	Address	City	Zip	Telephone
Rock of the Valley – Church of Christ in God – Valley Food Bank	7722 Kester Ave,	Van Nuys	91405	818-781-4156
Salvation Army Corps Community Center - San Fernando Valley	14917 Victory Blvd,	Van Nuys	91411	818-781-5739
San Fernando Rescue Mission	13422 Saticoy St,	North Hollywood	91605	818-785-4476
San Fernando Valley Japanese - American Community Center	12953 Branford St,	Pacoima	91331	818-899-1989
Santa Clarita Valley Food Pantry	34133 Railroad Ave,	Santa Clarita	91321	661-255-9078
Santa Clarita Valley Service Center	24271 S. Main St,	Newhall	91321	661-254-0070
SOVA Food Pantry - Valley	16439 Vanowen St,	Van Nuys	91406	818-988-7682
St. Didacus Church Parish Center	14339 Astoria St,	Sylmar	91342	818-896-0263
St. Elizabeth Parish – Van Nuys	6635 Tobias Ave,	Van Nuys	91405	818-779-1756
St. Ferdinand Outreach Center	1109 Coronel St,	San Fernando	91340	818-365-3194
Total Family Support Clinic	13788 Foothill Blvd., Unit 8	Sylmar	91342	818-833-9789
Tujunga United Methodist	9901 Tujunga Canyon Blvd,	Tujunga	91402	818-352-1481
Valley Food Bank	12701 Van Nuys Blvd,	Pacoima	91331	818-510-4140
Valley Interfaith Council	10824 Topanga Canyon Blvd., #7	Chatsworth	91311	818-718-6460
Volunteer League – Centre Clothes Corner	14603 Hamlin St,	Van Nuys	91411	818-785-4134
West Valley Food Pantry	5700 Rudnick Ave,	Woodland Hills	91367	818-346-5554
WIC Program (Women, Infants, and Children)	21013 Sherman Way,	Canoga Park	91303	818-361-7541
Women’s Care Cottage	6040 Vineland Ave,	North Hollywood	91606	818-753-4580

Heart Disease Resources

Agency	Address	City	Zip	Telephone
American Heart Association	4741 Laurel Canyon Blvd,	Valley Village	91607	818-984-0004
Right at Home-San Fernando Valley	9548 Topanga Canyon Blvd,	Chatsworth	91311	424-238-0403

HIV Resources

Agency	Address	City	Zip	Telephone
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AHF Healthcare Center – San Fernando Valley	4835 Van Nuys Blvd., Ste. 200	Sherman Oaks	91403	818-380-2626
LAC DHS - Olive View UCLA Medical Center and Health Center	14445 Olive View Dr,	Sylmar	91342	818-364-1555
Los Angeles Mission College-Student Health Center	13356 Eldridge Ave,	Sylmar	91342	818-364-7600
Mid Valley Comprehensive Health Center – LAC DHS	7515 Van Nuys Blvd,	Van Nuys	91405	818-947-4026
NEVHC – San Fernando Health Center	1600 San Fernando Rd,	San Fernando	91340	818-365-8086
Tarzana Treatment – Transitional Housing for Parolees with HIV/ AIDS - Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
San Fernando Health Clinic – LAC DHS	1212 Pico St,	San Fernando	91340	818-837-6969
Tarzana Treatment Centers - Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Center - Northridge	8330 Reseda Blvd,	Northridge	91324	818-534-1820
Tarzana Treatment Centers - Tarzana	18700 Oxnard St,	Tarzana	91356	818-654-3950
Valley Community Clinic	6801 Coldwater Canyon Ave., 1B	North Hollywood	91605	818-763-1718

Homeless Services and Shelters

Agency	Address	City	Zip	Telephone
5th Street Facility	531 5th St., Ste. A	San Fernando	91340	818-270-9700
Beyond Shelter	11243 Glenoaks Blvd., #6	Pacoima	91331	818-834-4885
Department of Public Social Services (DPSS)	12847 Arroyo St,	Sylmar	91342	818-837-6393
Eliza Shanks Home, Inc.	13055 Weidner St,	Pacoima	91331	818-335-1233
Independent Living Program (ILP)	12516 Chandler Blvd., # 103	North Hollywood	91607	213-351-0100
Jewish Family Services of Los Angeles - Family Violence Project	13949 Ventura Blvd,	Sherman Oaks	91423	818-789-1293
L.A. Family Housing	7843 Lankershim Blvd,	North Hollywood	91605	818-982-0425
Meet Each Need With Dignity (MEND)	10641 N. San Fernando Rd,	Pacoima	91331	818-686-7300
NEHHC – Homeless Health Care Services	7843 Lankershim Blvd,	North Hollywood	91605	818-765-8656

NEVHC – San Fernando Health Clinic	1600 San Fernando Rd,	San Fernando	91340	818-365-8086
Tarzana Treatment Centers	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers	7101 Baird Ave,	Reseda	91335	818-342-5897
Tamar House (Confidential Site)		Panorama City	91402	818-505-0900
Valley Interfaith Council	10824 Topanga Canyon Blvd., #7	Chatsworth	91311	818-718-6460

Housing

Agency	Address	City	Zip	Telephone
Concepts for Living: Senior Assisted Living	6351 Owensmouth Ave,	Woodland Hills	91367	818-340-7272
Department of Public Social Services - Cal Works, West Valley	21415 Plummer St,	Chatsworth	91311	818-718-5000 818-718-5216
Fair Housing Council	8134 Van Nuys Blvd., #206	Panorama City	91402	818-373-1185
Habitat for Humanity San Fernando/Santa Clarita	21031 Ventura Blvd., #610	Woodlands Hills	91364	818-884-8808
L.A. Family Housing	7843 Lankershim Blvd,	North Hollywood	91605	818-982-4091
Neighborhood Legal Services	13327 Van Nuys Blvd,	Pacoima	91331	818-896-5211
Tarzana Treatment Centers - Tarzana	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers - Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
United Cerebral Palsy of Los Angeles, Ventura and Santa Barbara Counties	6430 Independence Ave,	Woodland Hills	91367	818-782-2211

Legal Assistance

Agency	Address	City	Zip	Telephone
Los Angeles County Public Defender	900 3rd St, 2nd Floor,	San Fernando	91340	818-898-2440
Los Angeles County Public Defender	16350 Filbert St,	Sylmar	91342	818-364-2133
Neighborhood Legal Services - San Fernando Valley	13327 Van Nuys,	Pacoima	91331	818-896-5211 800-433-6251
San Fernando Valley Bar Association	5567 Reseda Blvd,	Tarzana	91356	818-227-0490

Tarzana Treatment Centers	18646 Oxnard St,	Tarzana	91356	800-996-1051
Tarzana Treatment Centers	18700 Oxnard St,	Tarzana	91356	818-654-3950
Tarzana Treatment Centers	7101 Baird Ave,	Reseda	91335	818-342-5897

Mental Health Services

Agency	Address	City	Zip	Telephone
31st District PTSA	17445 Cantlay St,	Van Nuys	91406	818-344-3581
Activities Recreation & Care (ARC)	6456 Whitsett Ave,	North Hollywood	91606	818-762-4365
Asian Pacific Counseling and Treatment Center	5900 Sepulveda Blvd., #425	Van Nuys	91406	818-267-1100
Aviva Center	5200 Lankershim Blvd,	North Hollywood	91606	818-980-3200
Bridge Focus, Inc.	14418 Chase St., Ste. 205	Panorama City	91402	818-895-5132
BRIDGES TruStart Inc.	6267 Variel Ave., Ste. B	Woodland Hills	91367	818-657-0411
Center for Assault Treatment Services	14531 Gault Street,	Van Nuys	91405	818-908-8632
Center for Hope and Health	7334 Topanga Canyon., Blvd., #213	Canoga Park	91303	818-708-8541
Center For Individual and Family Counseling	5445 Laurel Canyon Blvd,	North Hollywood	91607	818-761-2227
Center for Psychological Services (Catholic Charities of LA)	7120 Hayvenhurst Ave., #200	Van Nuys	91406	818-883-6015
Counseling West	4419 Van Nuys Blvd., Ste. 310	Sherman Oaks	91403	818-990-9898
Down Syndrome Association of Los Angeles	16461 Sherman Way., Ste.#180	Van Nuys	91406	818-786-0001
El Centro De Amistad	566 S. Brand Blvd,	San Fernando	91340	818-898-0223
El Centro De Amistad	6800 Owensmouth Ave., Ste. 310	Canoga Park	91303	818-347-8565
El Nido Services	13460 Van Nuys Blvd,	Pacoima	91331	818-896-7776
El Nido Services Administration Office	10200 Sepulveda Blvd., Ste.350	Mission Hills	91345	818-830-3646
Family Focus Resource Center – SFV	15400 Sherman Way., 3rd Floor	Van Nuys	91406	818-677-6854
Family Phases Counseling	21243 Ventura Blvd., Ste. 121	Woodland Hills	91364	818-883-9962
Friends of the Family	15350 Sherman Way., #140	Van Nuys	91406	818-988-4430
Grandparents As Parents, Inc.	22048 Sherman Way., Ste. 217	Canoga Park	91303	818-264-0880
Hillview Community Mental Health Center	12450 Van Nuys Blvd., Ste. 200	Pacoima	91331	818-896-1161
Hollywood and Vine Recovery Center	19642 Ballinger Street,	Northridge	91324	818-917-8500
Imagination Connection	9667 Natick Ave,	North Hills	91343	818-522-7904
Jewish Big Brothers and Big Sisters	4419 Van Nuys Blvd., Ste. 208	Sherman Oaks	91403	818-907-3871
Jewish Family Service of Los Angeles	13949 Ventura Blvd., #308	Sherman Oaks	91423	818-789-1293

Agency	Address	City	Zip	Telephone
Jewish Family Services of LA – SOVA	16439 Vanowen St,	Van Nuys	91406	818-988-7682
Jewish Family Services of LA – Storefront Senior Center	12821 Victory Blvd,	North Hollywood	91606	818-984-1380
Los Angeles County Department of Mental Health - West Valley Mental Health Center	7621 Canoga Ave,	Canoga Park	91304	818-598-6900
Mitchell Family Counseling Clinic	18111 Nordhoff St,	Northridge	91324	818-677-2568
NAMI -San Fernando Valley	14545 Sherman Cir,	Van Nuys	91405	818-994-6747
Narcotics Anonymous World Services	P. O. Box 9999	Pacoima	91331	818-773-9999
National Council on Alcoholism and Drug Dependence of the San Fernando Valley	6166 Vesper Ave,	Van Nuys	91411	818-997-0851
New Horizons Housing and Independent Living	15725 Parthenia St,	North Hills	91343	818-894-9301
North Los Angeles County Regional Center	15400 Sherman Way., #170	Van Nuys	91406	818-778-1900
Olive View Community Mental Health Urgent Care Center	14659 Olive View Dr,	Sylmar	91342	818-485-0888
Our House	21860 Burbank Blvd., Ste. 195	Woodland Hills	91367	818-222-3344
Pacific Asian Counseling Services	6851 Lennox Ave., #400	Van Nuys	91405	818-989-9214
Penny Lane Center Headquarters	15305 Rayen St,	North Hills	91343	818-894-3384
Penny Lane Centers - Burbank	10526 Dubnoff Way,	North Hollywood	91606	818-755-4950
Personal Growth Institute Inc.	5536 Tampa Ave,	Tarzana	91356	818-609-9989
Phillips Graduate Institute	19900 Plummer St,	Chatsworth	91311	818-386-5699
Phillips Graduate Institute/CalFam Counseling Center	18757 Burbank Blvd,	Tarzana	91356	818-654-1700
Phoenix House of Los Angeles	11600 Eldridge Ave,	Lake View Terrace	91342	818-686-3000
Ride On L.A.	10860 Topanga Canyon Blvd,	Chatsworth	91311	818-700-2971
San Fernando Mental Health Center (LAC Dept. of Mental Health)	10605 Balboa Blvd., Ste. 100	Granada Hills	91344	818-832-2400
SFV Community Mental Health Center for Family Living	11565 Laurel Canyon Blvd., Ste. 100 & 102	Mission Hills	91340	818-365-4723
SFV Community Mental Health Center for Family Living	14545 Sherman Circle,	Van Nuys	91405	818-901-4854
SFV Community Mental Health Center Inc.	6842 Van Nuys., 5th Floor	Van Nuys	91405	818-901-4830
SFV Community Mental Health Center, Inc.	14660 Oxnard St,	Van Nuys	91411	818-901-4836

Agency	Address	City	Zip	Telephone
SFV Community Mental Health Center, Inc. - Cornerstone	16360 Roscoe Blvd., 2nd Floor	Van Nuys	91406	818-901-4830
SFV Community Mental Health Center, Inc. - MacDonald Carey East Valley MHC	11631 Victory Blvd., Ste. 203	North Hollywood	91606	818-908-3855
SFV Community Mental Health Center, Inc. - Victory Wellness Center	14411 Vanowen St,	Van Nuys	91405	818-989-7475
SFV Community Mental Health Center, Inc.	6824 Van Nuys Blvd., 6th Floor	Van Nuys	91405	818-901-4830
San Fernando Valley Counseling Center	8350 Reseda Blvd,	Northridge	91324	818-341-1111
Santa Clarita Valley Mental Health Center	23501 Cinema Dr., Ste. 210	Valencia	91335	661-288-4800
Sherman Oaks Hospital	4929 Van Nuys Blvd,	Sherman Oaks	91403	818-907-2835
Sherman Oaks Hospital - Outpatient	4911 Van Nuys Blvd,	Sherman Oaks	91403	818-907-2835
Specialized Health Services, Inc.	6400 Laurel Canyon Blvd., #580	North Hollywood	91606	818-762-3855
Stirling Behavioral Health Institute	6931 Van Nuys Blvd., Ste. 102	Van Nuys	91405	818-376-0134
Tarzana Treatment Center - Tarzana	18646 Oxnard St,	Tarzana	91356	818-996-1051
Tarzana Treatment Centers - Tarzana	18700 Oxnard St,	Tarzana	91356	818-654-3950
Tarzana Treatment Centers - Reseda	7101 Baird Ave,	Reseda	91335	818-342-5897
Tarzana Treatment Centers - Northridge	8330 Reseda Blvd,	Northridge	91324	818-534-1820
The Help Group	15339 Saticoy St,	Van Nuys	91405	818-267-2747
The Help Group - Summit View (AB3632 only)	6455 Coldwater Canyon Blvd,	Valley Glen	91606	818-623-6300
The Village Family Services	6736 Laurel Canyon Blvd., Ste. 200	North Hollywood	91607	818-755-8786
Total Family Support Clinic	13788 Foothill Blvd., Unit 8	Sylmar	91342	818-833-9789
Valley Center for Prevention of Family Violence	13655 Victory Blvd., Ste. 201	Van Nuys	91405	818-786-2079
Valley Center for Prevention of Family Violence	20944 Sherman Way., Ste. 209	Canoga Park	91303	818-883-2132
Valley Community Clinic	6801 Coldwater Canyon Blvd, Ste.1B	North Hollywood	91605	818-763-8836
Valley Community Treatment Center	22110 Roscoe Blvd., Ste. 204	Canoga Park	91304	818-713-8700
Valley Counseling	16633 Ventura Blvd., Ste. 1008	Encino	91436	818-995-0368
Valley Family Center	302 S. Brand Blvd,	San Fernando	91340	818-365-8588
Valley Trauma Center	7116 Sophia Ave,	Van Nuys	91406	818-756-5330
Valley Trauma Counseling Center	8700 Reseda Blvd., Ste. 209	Northridge	91324	818-772-9982
Valley Women's Center	14430 Sherman Way,	Van Nuys	91405	818-785-9119
Valley Women's Center	22110 Roscoe Blvd., Ste.204	Canoga Park	91304	818-713-8700

Agency	Address	City	Zip	Telephone
Veterans Administration Greater L.A Healthcare System - Sepulveda Ambulatory Care Center	16111 Plummer St,	North Hills	91343	818-891-7711
West Valley Mental Health Center	7621 Canoga Ave,	Canoga Park	91304	818-598-6900 800-854-7771
Wrap Family Services (Pacific Asian Counseling Services)	6851 Lennox Ave., #400	Van Nuys	91405	818-989-9214

Senior Services

Agency	Address	City	Zip	Telephone
Alicia Broadous Duncan M/P Senior Center	11300 Glenoaks Blvd,	Pacoima	91331	818-834-6100
Bernardi Multipurpose Senior Center Meals on Wheels	6514 Sylmar Ave,	Van Nuys	91406	818-781-1101 818-374-5350
Concepts for Living: Senior Assisted Living Elder Abuse Hotline	6351 Owensmouth Ave,	Woodland Hills	91367	818-340-7272 800-992-1660
Guadalupe Center	6933 Remmet Ave,	Canoga Park	91303	818-340-2050
Mid-Valley Senior Citizens Center	14450 Valerio St,	Van Nuys	91406	818-785-8488
ONEgeneration S. Mark Taper Intergenerational Center – Adult Day Care and Child Care	17400 Victory Blvd,	Van Nuys	91406	818-705-2345
ONEgeneration Senior Enrichment Center	18255 Victory Blvd,	Reseda	91335	818-705-2345
Partners in Care Foundation	732 Mott St., Ste. 150	San Fernando	91340	818-837-3775
Santa Clarita Adult Day Health	22903 Soledad Canyon Rd,	Santa Clarita	91350	661-253-0700
Santa Clarita Adult Day Health Care Center	23911 Calgrove Blvd,	Santa Clarita	91321	661-253-0700
Santa Clarita Valley Senior Center	22900 Market St,	Santa Clarita	91321	661-259-9444
Senior Center Friendly Valley	19310 Avenue of the Oaks,	Santa Clarita	91321	661-299-4595
Sherman Oaks - SAGE Program	5000 Van Nuys Blvd., Ste. 201	Sherman Oaks	91403	818-341-7243
The Adult Skill Center	17400 Vanowen St,	Van Nuys	91406	818-996-3761
Valley Interfaith Council – Calabasas	4505 Las Virgenes Rd., #211	Calabasas	91302	818-880-4842
Valley Storefront Senior Center - JFS	12821 Victory Blvd,	North Hollywood	91606	818-984-1380
Valley Village	20830 Sherman Way,	Winnetka	91306	818-587-9450

Transportation

Agency	Address	City	Zip	Telephone
City Dial-A-Ride	117 Macnell St,	San Fernando	91340	818-366-4119
Mission City Transit	Tickets may be purchased at 208 Park Ave,	San Fernando		818-366-4119
ONEgeneration Senior Enrichment Center	18255 Victory Blvd,	Reseda	91335	818-705-2345

Vision

Agency	Address	City	Zip	Telephone
Mid Valley Comprehensive Health Center – DHS	7515 Van Nuys Blvd,	Van Nuys	91405	818-947-4026
Meet Each Need With Dignity (MEND)	10641 N. San Fernando Rd,	Pacoima	91331	818-686-7300
San Fernando Health Center – LAC DHS	1212 Pico St,	San Fernando	91340	818-837-6969
Valley Community Clinic	6801 Coldwater Canyon Blvd, Ste.1B	North Hollywood	91605	818-763-8836

Parks and Recreation Listings for the San Fernando Valley

Park	Street	City	Zip	Council District
Aliso Canyon Park	18041 Rinaldi St,	Northridge	91326	12
Alizondo Drive Park	Mulholland and Alizondo	Woodland Hills	91364	3
Andres and Maria Cardenas Recreation Center	14740 Blythes St,	Panorama City	91402	6
Andres Pico Adobe Park	10940 Sepulveda Blvd,	Mission Hills	91324	12
Balboa Park	6300 Balboa Blvd,	Van Nuys	91406	6
Bee Canyon Park	13150 Sesnon Blvd,	Granada Hills	91344	12
Bell Canyon Park	24501 Highlander Rd.	West Hills	91307	12
Bellaire Avenue Park	Bellaire Ave & Strathern St,	North Hollywood	91605	2
Blythe Street Park	14740 Blythe St,	Panorama City	91402	6
Brand Park (Mission Park)	15174 San Fernando Mission Rd,	Mission Hills	91345	7
Branford Park	13310 Branford St,	Pacoima	91331	6
Browns Creek Park	Browns Canyon Rd,	Chatsworth	91311	12
Castle Peak Park	24220 1/2 Clarington,	West Hills	91304	12
Chalk Hills	Delita Dr,	Woodland Hills	91364	3
Chase Park	22525 Chase St,	Canoga Park	91304	12
Chatsworth Oaks Park	9301 Valley Circle Blvd,	Chatsworth	91311	12
Chatsworth Park North	22300 Chatsworth St,	Chatsworth	91311	12
Chatsworth Park South	22360 Devonshire St,	Chatsworth	91311	12
Cohasset-Melba Park	7449 Melba Ave,	West Hills	91307	12
Dearborn Park	17141 Nordhoff St,	Northridge	91325	12
Deervale-Stone Canyon Park	Round Valley Dr,	Sherman Oaks	91403	4
Delano Park	15100 Erwin St,	Van Nuys	91411	6
Devonshire/Arleta Park	14215 West Devonshire St,	Pacoima	91331	6
Devonwood Park	10230 Woodman Ave,	Panorama City	91402	7
Dixie Canyon Park	End of Dixie Canyon Place,	Sherman Oaks	91423	4
Eddleston Park	11820 Reseda Blvd,	Reseda	91335	12
El Escorpion Park	Bell Canyon Blvd,	West Hills	91307	12
Encino Park (Genesta Park)	16953 Ventura Blvd,	Encino	91316	5
Estridge Canyon Wilderness Park	17500 Mulholland Dr,	Encino	91436	11
Fernangeles Recreation Center	8851 Laurel Canyon Blvd,	Sun Valley	91352	6

Fossil Ridge Park	Camino de la Cumbre,	Sherman Oaks	91423	4
Garden of the Gods Park	Santa Susana,	Chatsworth	91311	12
Granada Hills Park (Petit Park)	16370 Chatsworth St,	Granada Hills	91344	12
Hansen Dam Recreation Area	11770 Foothill Blvd,	Lake View Terrace	91342	7
Hartland Mini Park	Hartland / Woodman,	Van Nuys	91405	2
Hubert H. Humphrey Memorial Park	12560 Fillmore St,	Pacoima	91331	7
Jaime Beth Slavin Park	On Whitsett Avenue, South of Strathern St,	North Hollywood	91605	2
Jessie Owens Mini Park	7100 White Oak,	Reseda	91335	6
Jessup (Roger) Park	12467 West Osborne,	Pacoima	91331	7
Kagel Canyon Park	11435 Kagel Canyon St,	Sylmar	91342	7
Knapp Ranch Park	25000 Kittridge,	West Hills	91307	12
Lake Balboa/Anthony C. Beilenson Park	6300 Balboa Blvd,	Van Nuys	91406	6
Lake View Terrace Recreation Center	11075 Foothill Blvd,	Lake View Terrace	91342	2
Lanark Recreation Center	21816 Lanark St,	Canoga Park	91304	3
Las Palmas Park	505 S. Huntington St,	San Fernando	91340	7
Lazy J Ranch Park	Ingomar St & Valley Circle Blvd,	West Hills	91304	12
Libbit Park	5101 Libbit Ave,	Encino	91436	5
Limekiln Park	10300 Limekiln Canyon Rd,	Northridge	91326	12
Longridge Canyon Park	End of Dixie Canyon Place,	Sherman Oaks	91423	4
Los Encinos State Historic Park	16756 Moorpark St,	Encino	91436	5
Louise Park	7140 Louise Ave,	Van Nuys	91406	6
Mae Boyer Park	23936 Highlander Rd,	West Hills	91307	12
Marson St, Pocket Park	15262 Marson St,	Panorama City	91402	6
Marvin Braude Mulholland Gateway Park	3600 Reseda Blvd,	Tarzana	91356	3
Mason Park	10500 Mason Ave,	Chatsworth	91311	12
Mecca Avenue Park	5250 Mecca Ave,	Tarzana	91356	3
Moonshine Canyon Park	West of Tampa Avenue and South of Sesnon,	Northridge	91326	12
Moorpark Park	12061 Moorpark St,	Valley Village	91607	2
North Hills Community Park	8756 Parthenia Place,	North Hills	91343	6
Northridge Recreation Center	18300 Lemarsh St,	Northridge	91324	12
Oak Forest Canyon Natural Area	End of Camino de la Cumbre,	Sherman Oaks	91423	4

Old Mission Trail	Mason Ave & Old Mission Trails,	Chatsworth	91311	12
O'Melveny Park	17300 Sesnon Blvd,	Granada Hills	91344	12
Orcutt Ranch Horticultural Center and Community Garden	23600 Roscoe Blvd,	Canoga Park	91304	12
Pacoima Wash Greenway-Eighth St Park	8th St, and Newton St,	San Fernando	91340	7
Palisades Park	12034 Tampa Ave,	Porter Ranch	91326	12
Panorama Park	8600 Hazeltine Avenue,	Panorama City	91402	6
Parthenia Park	21444 Parthenia St,	Canoga Park	91304	3
Paxton Park	10731 Laurel Canyon Blvd,	Pacoima	91331	7
Porter Ranch Park	Chatsworth St, and Tampa Ave,	Porter Ranch	91326	12
Porter Ridge Park	Reseda Blvd & Sesnon Blvd,	Porter Ranch	91326	12
Quimby (John) Park	7008 Desoto Ave,	Canoga Park	91303	3
Reseda Parks	18411 Victory Blvd,	Reseda	91335	3
Ritchie Valens Park	10731 Laurel Canyon Blvd,	Pacoima	91331	7
Roscoe-Valley Circle Park	Valley Circle and Roscoe Blvd,	Canoga Park	91304	3
Runnymede Park	20200 Runnymede St,	Winnetka	91306	3
Santa Susana Pass State Historic Park	Northvalley,	Chatsworth	91311	12
Sepulveda Basin Dog Park	17550 Victory Blvd,	Encino	91316	6
Sepulveda Garden Center	16633 Magnolia Blvd,	Encino	91436	5
Sepulveda Recreation Center	8801 Kester Ave,	Panorama City	91402	6
Serrania Avenue Park	20864 Wells Dr,	Woodland Hills	91364	3
Shadow Ranch Park	22633 Vanowen St,	West Hills	91307	12
Sherman Oaks Castle Park	4989 Sepulveda Blvd,	Sherman Oaks	91403	4
Stetson Ranch Park	13877 Glenoaks Blvd,	Sylmar	91342	7
Stonehurst Recreation Center	9901 Dronfield Ave,	Sun Valley	91352	2
Stoney Point Park	Topanga Canyon Blvd,	Chatsworth	91311	12
Strathern Park North	Strathern and Whitsett,	North Hollywood	91605	2
Sun Valley Park	8133 Vineland Ave,	Sun Valley	91352	6
Sylmar Park	13109 Borden Ave,	Sylmar	91342	7
Taxco Trails Park	23367 Ingomar St,	West Hills	91304	12
Telfair Park (A.K.A. Valleycrest Park)	15721 Cobalt Ave,	Sylmar	91342	7
Tobias Avenue Park	9122-9132 Tobias Ave,	Panorama City	91402	6

Valley Glen Community Park (Erwin Park)	Erwin Street & Ethel Ave,	Van Nuys	91436	2
Valley Plaza Parks	12240 Archwood St,	North Hollywood	91606	2
Van Nuys/Sherman Oaks Park	14201 Huston St,	Sherman Oaks	91423	4
Vanalden Park	8956 Vanalden Ave,	Northridge	91324	12
Veterans Memorial Park	13000 Sayre St,	Sylmar	91342	7
Victory / Vineland Park and Recreation Center	11117 Victory Blvd,	North Hollywood	91606	2
Viking Park	Viking Ave. and Nau Ave,	Northridge	91326	12
West Valley Park	6731 Wilbur Ave,	Reseda	91335	3
Whitsett Fields Park	12240 Archwood St,	North Hollywood	91605	2
Wilson Canyon Park	14450 Olive View Dr,	Sylmar	91342	7
Winnetka Recreation Center	8401 Winnetka Ave,	Winnetka	91306	3
Woodland Hills Recreation Center	5858 Shoup Ave,	Woodland Hills	91367	3
Woodley Lake Park Course	6350 Woodley Ave,	Van Nuys	91411	6
Zelzah Park	11690 Zelzah Ave,	Granada Hills	91344	12

Parks and Recreation Listings for the Santa Clarita Valley

Park	Street	City	Zip
Bouquet Canyon Park	28127 Wellston Dr,	Santa Clarita	91350
Castaic Lake Water Agency Conservatory Garden & Learning Center	27234 Bouquet Canyon Rd,	Santa Clarita	91350
Central Park	27150 Bouquet Canyon Rd,	Santa Clarita	91350
Circle J Ranch Park	22651 Via Princessa,	Santa Clarita	91350
City of San Fernando Recreation and Community Services	208 Park Ave,	San Fernando	91340
Creekview Park	22200 Park St,	Newhall	91321
Discovery Park	27555 Canyon View Dr,	Santa Clarita	91350
Lost Canyon Park	Soledad Canyon Road, at Lost Canyon Rd,	Santa Clarita	91350
Mentryville Park	27201 Pico Canyon Rd,	Newhall	91321
Newhall Park	24923 Newhall Ave,	Newhall	91321
Pamplico Park	22444 Pamplico Dr,	Santa Clarita	91350
William S. Hart Park	24151 Newhall Ave,	Newhall	91321

http://la.curbed.com/archives/2012/05/las_median_park_size_is_666_acres_and_other_facts_about_our_crappy_park_system.php
<http://www.mapsportal.org/thecityproject/socialmap/LosAngelesCounty.html#>
<http://cd2.lacity.org/DISTRICT2/CD2Resources/index.htm>
<http://neighborhoodinfo.lacity.org/index.cfm?streetAddress=91340&go.x=-702&go.y=-280>
<http://www.ladpw.org/wmd/irwmp/docs/OSHARP122912/Appendix%20E%20part%202>
<http://www.santa-clarita.com/index.aspx?page=422>
<http://parks.lacounty.gov/wps/portal/dpr/parkslocator/>
<http://www.Glendaleparksfoundation.org/parks/foothills-parks>
http://www.ci.Glendale.ca.us/parks/pdf/ParksFacilitiesWithAcreage_Rev1-14-13.pdf
<http://www.ladpw.org/wmd/irwmp/docs/OSHARP122912/Appendix%20E%20part%202.pdf>
<http://www.google.com>

Note: Please note that parks in Glendale and Burbank are under their own city council and not under LA Council Districts. Additionally, Topanga Park is not under any council district.

Appendix D - Primary Data Collection Instruments

Key Informant Interview Questions

Thank you for agreeing to be a Key Informant. VCCC is conducting a needs assessment for the Joyce Eisenberg-Keefer Medical Center of the Los Angeles Jewish Home. The information you share will be part of a Community Health Needs Assessment Report for this hospital service area.

1. What are the most significant health problems in the community you serve? What ages and ethnic groups are affected by the issue?
2. What are the most significant educational/environmental & socio-economic factors affecting the community? What ages and ethnic groups are impacted?
3. What are the most significant mental health issues do you see most often among the people you serve?
4. What are the most risky behaviors affecting the community? What age groups most impacted?
5. What other problems or concerns affect the health of your clients/patients/people you serve? What age and ethnic group is most impacted?
6. What are the common concerns/issues you and/or your staff hear from your patients/clients?
7. If you could prioritize the issues in your community, what are the top 5 issues? Please rank the issues 1 being the most important and 5 being the least important.
8. You have shared a list of concerns, what are some of the community resources/assets that you are aware of that could help address the issues identified as a health need?
9. What are some of the barriers to accessing care?
10. What solutions would you like to share to address the identified community needs?
11. Thank you for participating as a key informant. Do you have any final health needs and or solutions you would like to offer?

Focus Group Questions

Problems and concerns

1. What are the most significant health problems in the community? What ages and ethnicities are most affected by the issue?
2. What is the most significant educational/environmental/socio-economic factors affecting the community. Who is most impacted?
3. What are the most risky health behaviors affecting the community? What age and ethnicity is most impacted?
4. What other problems or concerns are affecting the community?

Resources and Barriers

1. Reviewing the list of problems you mentioned, what are some the existing community resources to support the community to address the issues?
2. What are some of the barriers to accessing these resources?

Solutions

1. Suggest some possible solutions to the issues

Prioritization

1. Again reviewing the list, what are some of your suggestions for prioritization of the concerns/solutions listed?
2. Suggest methods for prioritization of issues?
3. What can be realistically accomplished?
4. Please prioritize the top 10 issues and concerns that you think need immediate attention.

Community Survey Questionnaire

Valley Care Community Consortium (VCCC)
2014 Community Health Survey
7515 Van Nuys Blvd 5th Floor
Van Nuys, CA 91405

To preserve your confidentiality, do not put your name or other personal identifiers on the survey. If you are at least 18 years of age, please take a few minutes to complete the survey below. The purpose of the survey is to create a snapshot of the health of the communities in which you live. Information gathered by the Community Health Needs Assessment can then be used for planning, programs and community benefit resource allocation. The results of the questionnaire will help identify problematic key issues that will be addressed through community input. If you have any questions about this survey, please call 818-947-4040. Make your opinion count by completing this survey. Thank you.

1) Zip code: _____

2) City: _____

3) Age: (Please check one)

40 or less 41-64
 65-79 80 or Older

4) Sex: (Please check one)

Male Female

5) Ethnic group you most identify with: (Please check one)

African America/Black Asian/Pacific Islander
 Hispanic/Latino Native American
 White/Caucasian Other: _____

6) Marital Status: (Please check one)

Married Divorced/Separated

Single
 Not Married Living Together

Widow/Widower
 Domestic Partners

7) Education: (Please check one)

Less than High School
 High School diploma/GED
 Some college
 College degree or higher

Valley Care Community Consortium (VCCC)
2013 Community Health Survey
7515 Van Nuys Blvd 5th Floor
Van Nuys, CA 91405

Para preservar su confidencialidad, no ponga su nombre u otros identificadores personales en la encuesta. Si usted tiene por lo menos 18 años de edad, por favor tome unos minutos para completar la siguiente encuesta. El propósito de la encuesta es de crear una instantánea de la salud en las comunidades en las que viven. La información recogida por Evaluación de Necesidades Comunitarias De Salud se puede utilizar para la planificación de programas y beneficios de la comunidad de asignación de recursos. Los resultados de la encuesta ayudarán a identificar claves problemáticas que se abordarán a través de aportes de la comunidad. Si usted tiene alguna pregunta sobre esta encuesta, por favor llame al 818-947-4040. Haga que su opinión cuente al completar esta encuesta. Gracias.

1) Código Postal: _____

2) Ciudad: _____

3) Edad: (por favor marque uno)

40 o menos 41-64
 65-79 80 años o más

4) Sexo: (Por favor marque uno)

Masculino Femenino

5) El grupo étnico se identifica más con: (Marque uno)

Americano Africano/Negro Asiático/de las Islas del Pacífico
 Hispano/Latino Nativo Americano
 White/Caucásico Otro: _____

6) Estado civil: (Por favor marque uno)

Casado Soltero
 Divorciado/Separado Viuda/Viudo

Parejas de Hecho

Viven juntos/no casado(a)

7) Educación: (Marque uno)

Menos de la Escuela Secundaria

Diploma de Escuela Secundaria / GED

Alguna experiencia en la universidad

Titulo de la universidad o superior

8) What is your household income? (Check one)

- Less than \$23,050 \$23,051 to \$40,338
 \$40,339 to \$57,625 \$57,626 to \$80,675
 \$80,676 to \$92,200 Over \$92,201

9) How do you primarily pay for your health care? (Please check all that apply)

- Cash (No Insurance)
 Health insurance (e.g., private insurance, Humana, Anthem, etc.)
 MediCal
 Medicare without supplemental coverage
 Medicare with Medicare supplemental coverage
 Medicare and MediCal dual coverage
 Veterans' Administration/Military
 Other: _____

10) During the past 12 months, was there any time when you needed to see a doctor, but could not because of the cost? (Check one)

- Yes No

11) During the past 12 months, was there any time that you did not have any health insurance or coverage? (Check one)

- Yes No

12) Where do you go to most often when you are sick or need advice about your health? Please check only one. (Check one)

- Doctor's Office/Family Doctor Community Clinic
 Local health department Hospital emergency room
 Urgent care center Free Clinic
 Hospital outpatient clinic Other: _____

13) Which of the following best describes your typical daily physical activity level?

(Check one)

- No Activity
- Limited
- Moderate
- Active
- Very Active

8) ¿Cuál es su ingreso familiar? (Marque uno)

- | | |
|--|--|
| <input type="checkbox"/> Menos de \$ 23,050 | <input type="checkbox"/> \$ 23,051 a \$ 40,338 |
| <input type="checkbox"/> \$ 40,339 a \$ 57,625 | <input type="checkbox"/> \$ 57,626 a \$ 80,675 |
| <input type="checkbox"/> \$ 80,676 a \$ 92,200 | <input type="checkbox"/> Más de \$ 92,201 |

9) ¿Cómo principalmente paga por su cuidado de salud? (Por favor, marque todas las que apliquen)

- Cash (No seguros)
 Seguro de Salud (por ejemplo, seguro privado, Humana, Anthem, etc.)
 Medicaid
 Medicare con o sin cobertura de Medicare suplementario
 Healthy Way LA
 Administración de Veteranos/ Militar
 No va al médico porque no pueden pagar
 Otros: _____

10) Durante los últimos 12 meses, ¿hubo algún momento en que necesitó consultar a un médico, pero no pudo debido al costo? (Marque uno)

Si No

11) Durante los últimos 12 meses, ¿hubo algún momento en que usted no tubo seguro de salud o cobertura? (Marque uno)

Si No

12) Donde usted va la mayoría de veces cuando usted está enfermo o necesita un consejo sobre su salud? Por favor, marque sólo una. (Marque uno)

- | | |
|--|--|
| <input type="checkbox"/> Oficina de Doctor/Doctor Familiar | <input type="checkbox"/> Clínica de la Comunidad |
| <input type="checkbox"/> Departamento de salud local | <input type="checkbox"/> Sala de emergencia |
| <input type="checkbox"/> Centro de Atención Urgente | <input type="checkbox"/> Clínica Gratuita |
| <input type="checkbox"/> Hospital de pacientes externos | <input type="checkbox"/> Otro: |

13) ¿Cuál de las siguientes opciones describe mejor el típico nivel diario de actividad física? (Marque uno)

- No Actividad
- Limitado
- Moderado
- Activo
- Muy active

14) Compared to a year ago, how is your health now? (Check one)

- Much better now than 1 year ago
- Better now than 1 year ago
- About the same
- Worse now than 1 year ago

15) How would rate your own personal health? (Check one)

- Excellent
- Very Good
- Good
- Fair
- Poor

16) Considering all types of alcoholic beverages, how many times during the past 30 days did you have 5 or more drinks in a day? (Check one) (8oz wine, 12oz beer, 1.5oz shot)

- None
- 1-5 times
- 6-10 times
- More than 10 times

17) How many cigarettes do you smoke per day? _____

18) Have you ever been told by a doctor, nurse, or other health professional that you are overweight or obese?

- Yes No

19) Have you ever been told by a doctor, nurse, or other health professional that you have high blood pressure?

- Yes No

20) Have you ever been told by a doctor, nurse, or other health professional that your blood cholesterol is high?

Yes No

21) Have you ever been told by a doctor that you have diabetes?

Yes Yes, but only during pregnancy No

14) En comparación con hace un año, ¿cómo está su salud? (Marque uno)

- Mucho mejor ahora que hace 1 año
- Mejor ahora que hace 1 año
- Casi igual que hace 1 año
- Peor ahora que hace 1 año

15) ¿Cómo calificaría su salud personal? (Marque uno)

- Excelente
- Muy Bien
- Bien
- Razonable
- Mal

16) Teniendo en cuenta todos los tipos de bebidas alcohólicas, ¿cuántas veces en los últimos 30 días ha tomado 5 o más bebidas en un día? (Marque uno) (8 oz de vino, cerveza 12oz, una copa de 1.5 oz)

- Ninguna vez
- 1-5 veces
- 6-10 veces
- Mas de 10 veces

17) ¿Cuántos cigarrillos fuma al día? _____

18) ¿Alguna vez le ha dicho un médico, enfermera u otro profesional de salud que usted está sobrepeso u obeso?

Sí No

19) ¿Alguna vez le ha dicho un médico, enfermera u otro profesional de salud que tiene la presión arterial alta?

Sí No

20) ¿Alguna vez le ha dicho un médico, enfermera u otro profesional de salud que su colesterol es alto?

_____ Sí _____ No

21) ¿Alguna vez le ha dicho un médico que tiene diabetes?

_____ Sí _____ Sí, pero sólo durante el embarazo _____ No

22) ¿Alguna vez ha sido diagnosticado con un trastorno de salud mental?

_____ Si _____ No

22) Have you ever been diagnosed with a mental health disorder?

Yes No

23) How do you rate your mental health? (Select one choice that fits best)

Excellent Very Good Good Fair Poor

24) On how many of the past 7 days did you exercise or participate in physical activity for at least 20 minutes that made you sweat or breathe hard, such as basketball, soccer, running, swimming laps, fast bicycling, fast dancing, or similar aerobic activities? (Check one)

0 1 2 3 4 5 6 7

25) Yesterday, how many times did you eat vegetables? (Check one)

DO count: Cooked and uncooked vegetables; salads; and boiled, baked and mashed potatoes.

DO NOT count: French fries, potato chips, or lettuce that is on a sandwich or sub.

I did not eat vegetables yesterday

1 time 2 times 3 times 5 or more

26) Yesterday, how many cans or glasses of non-diet soda did you drink? (Check one)

DEFINITION: A non-diet soda is a soda with sugar in it, such as Coke, Pepsi®, Sprite®, ginger ale, or root beer. Count a 20-ounce bottle as 2 glasses.

I did not drink any non-diet soda yesterday

1 can or glass

2 cans or glasses

3 or more cans or glasses

27) How often do you eat at fast food restaurants? (Check one)

4 or more times per week

1-3 per week

Between 1 per week and less than 4 per month

Less than 1 per month

Never

28) What type of medical provider do you use for routine care? (Check all that apply)

- Family doctor
- Community Health Center/Clinic
- Health Department
- Emergency Room/Hospital
- Specialist
- Other: _____

23) ¿Cómo calificaría usted su salud mental? (Seleccione una opción que se ajusta mejor)

_____ Excelente _____ Muy bien _____ Bien _____ Razonable _____ Mal

24) ¿En cuántos de los últimos 7 días ha hecho ejercicio o participo en actividad física por lo menos 20 minutos que lo/la hizo sudar o respirar fuerte, como el baloncesto, el fútbol, correr, natación, bicicleta rápida, baile rápido, o actividades aeróbicas similares? (Marque uno)

_____ 0 _____ 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____ 7

25) Ayer, ¿cuántas veces comiste verduras? (Marque uno)

SI cuente: los vegetales cocidos y crudos, ensaladas, hervidas, al horno y puré de papa.

NO cuente: papas francesas, papas fritas, lechuga o que está en un sándwich o sub.

_____ No Comí verduras ayer

_____ 1 Vez _____ 2 Veces _____ 3 Veces _____ 4 veces o más

26) Ayer, ¿cuántas latas o vasos gaseosos de dieta bebió? (Marque uno)

DEFINICIÓN: Un refresco de dieta es un refresco con azúcar, como Coca-Cola, Pepsi®, Sprite®, ginger ale o cerveza de raíz. Contar un 20 - oz botella como 2 vasos.

_____ No tome bebida gaseosa no dietética ayer

_____ 1 Lata o vidrio

_____ 2 Latas o vasos

_____ 3 O más latas o vasos

27) ¿Con qué frecuencia usted come en restaurantes de comida rápida?

_____ 4 veces o más por semana

_____ 1-3 por semana

_____ Entre 1 vez por semana y menos que 4 veces por mes

_____ Menos de 1 por mes

_____ Nunca

28) ¿Qué tipo de proveedor medico utiliza usted para la atención medica rutinal? (Marque todos los que apliquen)

- Médico Familiar
- Centro de Salud Comunitario/ Clínica
- Departamento de Salud
- Sala de Emergencia/Hospital
- Especialista
- Otro: _____

29) What concerns you most about health within your community? (Select 5 concerns; rate 1-5 with 1 being the most concerning and 5 being the least concerning)

- | | | |
|---|--|--|
| <input type="checkbox"/> Aging problems | <input type="checkbox"/> Homicide | <input type="checkbox"/> High blood pressure |
| <input type="checkbox"/> Cancers | <input type="checkbox"/> Infectious disease | <input type="checkbox"/> HIV/AIDS |
| <input type="checkbox"/> Elder abuse/neglect | <input type="checkbox"/> Mental health problems | <input type="checkbox"/> Obesity |
| <input type="checkbox"/> Dental Problems | <input type="checkbox"/> Motor vehicle crash injuries | <input type="checkbox"/> Other |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Rape/Sexual assault | |
| <input type="checkbox"/> Domestic violence | <input type="checkbox"/> Respiratory diseases | |
| <input type="checkbox"/> Firearm-related injuries | <input type="checkbox"/> Sexually transmitted diseases | |
| <input type="checkbox"/> Heart disease and stroke | <input type="checkbox"/> Suicide | |

30) What source do you primarily use to get your health-related information? (Check one)

- | | |
|--|--|
| <input type="checkbox"/> Friends and family | <input type="checkbox"/> Hospital |
| <input type="checkbox"/> Doctor/nurse | <input type="checkbox"/> Health department |
| <input type="checkbox"/> Pharmacist | <input type="checkbox"/> Help lines |
| <input type="checkbox"/> Religious Institution | <input type="checkbox"/> Books/magazines |
| <input type="checkbox"/> Internet | <input type="checkbox"/> Other: _____ |

31) How safe is your neighborhood? (Check one)

- Very safe
- Somewhat safe
- Somewhat unsafe
- Very unsafe

32) How safe is it to walk or play in the neighborhood park? (Check one)

- Very safe
- Somewhat safe
- Somewhat unsafe
- Very unsafe

33) Are you satisfied with the health care system in your County? (Consider health care options, access, cost, availability, quality, etc.) (Circle one)

Very Unsatisfied 1 2 3 4 Very Satisfied

34) What 2 health topic(s)/ disease(s) would you like to learn more about?

35) What services are needed in your community to create a healthier community?

29) ¿Qué le preocupa más acerca de la salud en su comunidad? (Seleccione 5 que más le preocupan con el 1 refiriéndose al más preocupante y 5 como el menos preocupante)

- | | |
|---|---|
| <input type="checkbox"/> Problemas de la tercera edad | <input type="checkbox"/> Violación/asalto sexual |
| <input type="checkbox"/> Cáncer | <input type="checkbox"/> Enfermedades respiratorias |
| <input type="checkbox"/> Abuso de niños/negligencia | <input type="checkbox"/> Enfermedades de transmisión sexual |
| <input type="checkbox"/> Problemas dentales | <input type="checkbox"/> Suicidio |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Presión arterial alta |
| <input type="checkbox"/> Violencia domestica | <input type="checkbox"/> VIH / SIDA |
| <input type="checkbox"/> Lesiones relacionadas con armas de fuego | <input type="checkbox"/> Obesidad |
| <input type="checkbox"/> Enfermedades del corazón y paro cardiaco | <input type="checkbox"/> El embarazo de adolescente |
| <input type="checkbox"/> Muerte infantil | <input type="checkbox"/> Homicidio |
| <input type="checkbox"/> Enfermedad infecciosa | <input type="checkbox"/> Otro: _____ |
| <input type="checkbox"/> Problemas de salud mental | |
| <input type="checkbox"/> Lesiones por accidentes de vehículo | |

30) ¿Qué fuente utiliza principalmente para obtener su información relacionada con la salud? (Marque uno)

- | | |
|--|--|
| <input type="checkbox"/> Amigos y familia | <input type="checkbox"/> Hospital |
| <input type="checkbox"/> Médico/enfermera | <input type="checkbox"/> Departamento de salud |
| <input type="checkbox"/> Farmacéutico | <input type="checkbox"/> Líneas de ayuda |
| <input type="checkbox"/> Iglesia | <input type="checkbox"/> Libros/revistas |
| <input type="checkbox"/> Internet | <input type="checkbox"/> Otro: _____ |
| <input type="checkbox"/> La escuela de mi hijo | |

31) ¿Qué tan seguro es su vecindario?

- Muy seguro
 Algo seguro
 Algo inseguro
 Muy inseguro

32) ¿Qué tan seguro es caminar o jugar en el parque del vecindario?

- Muy seguro

- Algo seguro
- Algo inseguro
- Muy inseguro

33) ¿Está usted satisfecho con el sistema de salud en su condado? (Tenga en cuenta las opciones de cuidado de la salud, el acceso, el costo, la disponibilidad, calidad, etc.) (Marque uno)

Muy insatisfecho 1 2 3 4 Muy Satisfecho

36) What are the 5 most important issues facing individuals over 65 in your community?

37) What barriers are there to services for individuals over 65?

Please return completed survey to person conducting the survey or by mail to VCCC 7515 Van Nuys Blvd. Van Nuys, CA 91405 Attention: Joni Novosel

34) ¿Qué 2 tema de salud/enfermedad(s) le gustaría aprender más?

35) ¿Qué servicios se necesitan en su comunidad para crear una comunidad más saludable?

36) ¿Cuáles son los 5 temas más importantes que enfrentan las personas mayores de 65 años en su comunidad?

1. _____

2. _____

3. _____

4. _____

5. _____

37) ¿Qué barreras existen para los servicios para las personas mayores de 65 años?

Por favor, devuelva la encuesta completada a la persona que realiza la encuesta o por correo a VCCC 7515 Van Nuys Blvd., Van Nuys, CA 91405
Atención: Joni Novosel

Appendix E - Community Health Needs Not Included in the Top 10

Affordable Health Insurance

Health insurance is an important key driver to the health status of the individual. Due to the current health care system and the cost of health care, people without health insurance may not receive proper health care. The Key Indicators of Health report from the LA County Department of Public Health reports that 27.0% of adults ages 18-64 are uninsured (LAC DPH, Key Indicators of Health, 2013). About 17.2% of the total JEKMC service area residents do not have health insurance. Some communities such as Panorama City, San Fernando and Pacoima have high numbers of uninsured individuals.

As was discussed earlier, this issue has been addressed by the Affordable Care Act, and the figure quoted above are expected to change substantially over the next three years. JEKMC will monitor the progress of insurance coverage for area residents and address issue raised by the changes. One expected change to be observed closely is the inclusion of mental health and substance use disorder services as part of the Essential Health Benefits required for all insurance coverages offer by the Health Insurance Marketplace or Covered California. The growth of residents with compliant policies should increase demand for mental health services such as those offered at JEKMC. The extent of this additional demand is not yet know, but staff will be monitoring demand and adjusting operations to address demand changes. Planning is already underway to expand acute mental health services at JEKMC.

Affordable Housing

Chronic homelessness is when: “An unaccompanied disabled person who has been continuously homeless for over one year or has had at least four episodes of homelessness in three years; or a family is considered chronically homeless if at least one member meets the definition of chronic homelessness” (LAHSA, 2011). While data from the recent homeless count will be released soon, 8,110 people are estimated to be homeless in Service Planning Area 2 (2013 Greater Los Angeles Homeless Count, LAHSA, June 2013). In SPA 2, 53.1% of adults were unable to pay their rent or mortgage in the past 2 years and 9.6% of adults reported income below 300% FPL and being homeless in the past 5 years (LAC DPH, 2013). In today’s economy people are losing their homes or cannot afford to buy a home due to the household income. Housing problems can contribute to the overall health of an individual especially the elderly living on limited income. Research has shown that inequalities in housing quality and ability to deal with financial problems are a recipe for mental health problems in older adults.

This issue is not directly addressable by JEKMC, although staff is monitoring discharges from the acute care facility to assure that all patients discharged are sent to appropriate housing situations.

Cancers

Cancer remains a serious health problem in the United States. It is one of the leading causes of death in the United States. Tobacco use is the major cause of cancer deaths in people. Cancer is one of the major health problems in the service area particularly prostate, lung and breast cancer. Death rates for most cancers have declined but still remain high for LA residents. Lung cancer is the number one killer for men (47 deaths per 100,000 population), followed by prostate and colon cancers. Among women, cancers of the lung are the number one killer followed by breast cancer. In 2012, 1990 cancer deaths were reported in the communities. Out of which, Woodland Hills (146), is the highest, followed by North Hollywood (122), Sylmar (122), Reseda (111) and Granada Hills (110).

Cancers and Oncological diseases are major practice lines for local community hospitals, and expertise in treating these diseases is readily available at other community hospitals. JEKMC has little ability to provide appropriate treatment for oncology issues, and if any patients admitted to the Acute Psychiatric facility are discovered to have cancer complications, those complications are referred to other providers.

Dental Issues

For residents who live in areas where a dentist is not available or who cannot afford treatment, getting dental care can be difficult. This indicator is relevant because engaging in preventive behaviors decreases the likelihood of developing future dental health problems. While data was unavailable in the hospital service area, in SPA 2, 49.0% of adults ages 18-64 do not have dental insurance. In addition, 29.8% adults (18+) did not obtain dental care (including check-ups) in the past year due to the cost (LAC DPH, Key Indicators of Health, 2013).

JEKMC has no expertise in providing dental care, and any dental problems presented by clients admitted to the hospital are referred to appropriate experts.

Diabetes

Diabetes is a condition resulting from high blood sugar levels. Diabetes risk factors include being obese, age, heredity, and poor dietary habits. With age comes an increased risk in complications and require diligence and care to properly overcome them. The highest cases of diabetes in 65 and older adults are in Van Nuys (2,301), Woodland Hills (2,094) and Sylmar (2,086). In SPA 2, 9.3% of adults are ever diagnosed with diabetes. Diabetes related death rate in SPA 2 is 15.7 per 100,000 (LAC DPH, Key Indicators of Health, 2013).

Diabetes is another chronic disease with minimal relation to mental health issues, and rarely generates any need for inpatient mental health services. If inpatient mental health services needs are identified by other providers JEKMC is available to provide those services. For patients with diabetes issues who are admitted for acute psychiatric care, dietary and rehab needs are addressed as part of the treatment course.

Domestic Violence

Domestic violence in the elderly occurs when one uses his or her power to cause physical, sexual, emotional or financial injury or harm upon an older adult with whom they have an ongoing relationship. Domestic violence occurs in every culture, race, community and age group however, women are more likely to experience domestic violence in their lifetime than men. The impact of domestic violence on the elderly is more severe and can lead to emotional and psychological breakdown in them.

Domestic violence issues are often precipitating events for admission to JEKMC's care, and the treatment course of the inpatient stay will include counseling for management of the presenting issues. Referrals to outside organizations with the capability to monitor the situation following discharge are part of the discharge plan, and future planning should include additional resources to address the

Heart Disease and Stroke

Coronary heart disease occurs when plaque builds inside the coronary artery, which supplies oxygen-rich blood to the heart muscle. When the plaque breaks away from the coronary artery it can cause a clot blocking blood flow through the coronary artery (NIH, 2012). In the hospital service area 2,299 deaths were due to heart disease. The communities with the highest deaths due to heart disease are Van Nuys (246), Thousand Oaks (166), North Hollywood (160), Sylmar (159) and Reseda (152).

A stroke, sometimes called a brain attack, occurs when a clot blocks the blood supply to part of the brain or when a blood vessel in or around the brain bursts. In either case, parts of the brain become damaged or die (CDC, 2013). Communities with the highest number of stroke cases in ages 65 and older are Van Nuys (2,301), Woodland Hills (2,094) and Sylmar (2,086). In the hospital service area there has been a total of 443 deaths due to stroke.

Coronary diseases are specialties of many major hospitals in the San Fernando Valley, including Providence Tarzana and Providence Holy Cross Hospitals, and Valley Presbyterian Hospital. Comprehensive coronary care services are readily available at those hospitals

High Blood Pressure (Hypertension)

High blood pressure is a serious condition that can lead to coronary heart disease, heart failure, stroke, kidney failure, and other health issues (NIH, 2012). Thomas Reuter reports a total of 104,447 cases of hypertension in the JEKMC service area. The cities with the highest prevalence of hypertension among adults ages 65 and older include Woodland Hills (6,706), Van Nuys (6,543) and Thousand Oaks (6,152). In the hospital service area there were a total of 193 deaths due to hypertension.

Hypertension typically a risk factor for coronary problems and is treated on an outpatient basis unless it precipitates an acute episode. Cardiology specialists serve this market.

Infectious Diseases

Although chronic diseases are associated with significant morbidity and mortality in the nation, infectious diseases continue to have a large impact on the health of individuals. Infectious diseases are caused by microorganisms such as bacteria, viruses, parasites and fungi (WHO, 2014). These diseases can be spread directly or indirectly from person to person or through animals.

Of the 5,432 notifiable diseases reported in Los Angeles County in 2012, 1,291 cases were reported in SPA 2 and 1000 cases (18.2%) of all cases occurred among adults 65 and older (LAC DPH, 2012).

Infectious diseases within a hospital are an ongoing concern, and LEKMC staff maintain rigid protocols to for infection control. LEKMC also coordinates with public health officials to promote awareness and prevention of infectious disease epidemics.

Motor Vehicle Crash Injuries

According to the CDC (2011), there were 183,000 older adults were injured in motor vehicle crashes and 5,500 killed in 2008. Age-related decline in vision and cognitive functioning, physical changes, increased susceptibility to injury as well as medical complication among older adults increase the risk for crashes. Between 2011, there were a total of 6.4 deaths per 100,000 in SPA 2 (LAC DPH, 2013). Data was unavailable for the JEKMC service area.

This issue is outside JEKMC's ability to affect, aside from educating patients discharged from the hospital about the dangers of medication use when driving. This is part of the medication management function discussed as one of the Top 10 health needs.

Obesity

Overweight or obesity is an accumulation of excess body fat that affects a person's overall health. It is calculated by using the Body Mass Index where the weight of the person divided by the square of their height. Overweight is a BMI equal to or more than 25 points and obesity is where the BMI is over 30 (WHO, 2012). Obesity has been identified as a health need among adults and children, and is a risk factor for other chronic diseases such as hypertension, high cholesterol, heart disease, and diabetes. While data was unavailable for the hospital service area, of adults are obese in SPA 2 (LAC DPH, Key Indicators of Health, 2013).

Obesity issues are tangentially related to mental health issues, but treatments for obesity are typically provided in doctors' offices or other outpatient settings.

Poverty

Poverty is a major determinant on an individual's health status. It is both a cause and a consequence of poor health. It forces people to live a lifestyle and in an environment that makes them sick or unhealthy. People living in poverty in the target areas have problems in accessing health care. Elderly with limited income have to make tough choices on a daily basis. They have to figure out whether they pay the rent, buy food or refill their prescription medications. Poverty has been brought up as one of the main issues causing depression and anxiety among elderly population.

There are 18 zip codes with high score of poverty levels for elderly, children, and single parents with kids in the target communities with Van Nuys having the highest number of elderly (21.38%) living in poverty.

LAJH includes care for low-income persons as part of its mission, and to the extent that low-income persons exhibit acute mental issues, they may be treated at JEKMC.

Respiratory Diseases

Respiratory (lung) diseases include asthma and chronic obstructive pulmonary diseases (COPD). COPD include chronic bronchitis and emphysema. There were 3,400 deaths (all ages) due to asthma noted in 2010 and 134,000 deaths (ages 18 and older) due to COPD. Older adults are disproportionately affected by respiratory diseases.

According to the U.S. Department of Health and Human Services (USDHHS, 2013) in 2010, approximately 25.0 per 10,000 adults 65 and older were hospitalized due to asthma nationally.

Compared with nearly 30.0 per 10,000 ages 45-64 years, there were about 110 per 10,000 persons ages 65 and above that were hospitalized due to COPD. Additionally, there were nearly 300 death per 100,000 attributed to COPD compared with approximately 50 per 100,000 deaths among those ages 45-64 years.

Respiratory diseases are often present in clients receiving mental health services, but actual treatment of pulmonary problems is referred to appropriate expters.

Sexually Transmitted Diseases and HIV/AIDS

Sexually transmitted diseases (STDs) are infections that are transmitted through sexual intercourse with a person who has the infection. The causes of STDs are bacteria, parasites and viruses. There are more than 20 types of STDs (NIH, 2012). While data was unavailable for the hospital service area, in SPA 2, HIV infection-related mortality rate is at 1.4 per 100,000 populations for adults. The incidence of chlamydia is at 320.5 per 100,000 persons while gonorrhea incidence is at 57.9 per 100,000 people in SPA 2 (LAC DPH, Key Indicators of Health, 2013).

While commonly considered young peoples' problems, STDs in the elderly are becoming more common as people live longer, and outlive spouses. Recent articles published by AARP have attempted to raise awareness of the issue. It is not, however, something that is a major contributor to admissions to JEKMC.

Transportation

Lack of access to transportation creates a barrier to accessing health and social services necessary in addition to increasing the number of missed appointments. No available data for hospital service area. Transportation was identified during focus groups and key informant interviews as an issue especially affecting the elderly population that can limit their daily activities and result in social isolation.

LAJH works with local transportation providers to arrange transportation to and from appointments on the campus, and JEKMC staff make arrangements with providers to assure that clients discharged from the facility are provided with appropriate transportation home or to their new residence.

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