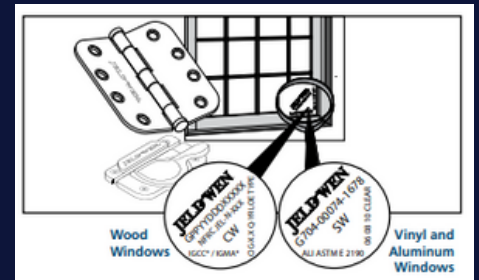


JELD-WEN PRODUCT IDENTIFICATION & WARRANTY QUICK REFERENCE

Identifying your window or door correctly is the first step in checking warranty coverage or ordering replacement parts. Use the guide below to locate the right code or label on your product.

1. New Products (2006 – Current)

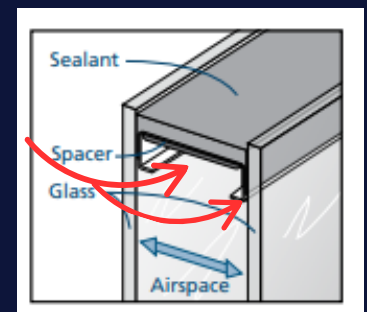
- Look for the G-Code etched on the bottom right corner of the glass.
- Code format: GXXXXXXXXXXXX (1 letter + 13 numbers).
- This unique serial number provides complete order details for warranty claims or product information.



2. Older Products (Pre-2006)

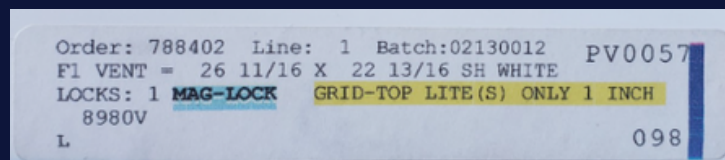
- Check the spacer bar between the panes of glass.
- Code format: JW + Order Number + Date.
- These can be faint, but very helpful if legible.

Printed on
edge of metal
band or on
center of
spacer



3. Vinyl Windows (Paper Sticker)

- Many vinyl windows include a paper sticker on the edge of the operable sash (bottom or sides).
- Sticker may include: Order #, date, color, size, hardware details, etc.
- These stickers may fade or wear off over time, but can last 10–15 years.



4. AAMA Certification Label

- Many vinyl windows include a paper sticker on the edge of the operable sash (bottom or sides).
- Sticker will indicate the manufacturer.
- These stickers may fade or wear off over time, but can last 10–15 years.



Send us a few key details and photos and we can often process your warranty claim without coming onsite!

