

Dear Valued Guest,

We are looking forward to welcoming you on board your upcoming Mekong River cruise. In order to best prepare you for the most seamless river cruise vacation possible, we ask that you carefully read the following important information as it relates to obtaining a visa for Vietnam.

Important Visa Information

All guests from the US and Canada are required to obtain a visa to enter Vietnam. The Vietnam government has implemented a new requirement for obtaining visas. The best option to get an entry visa to Vietnam is an e-visa online from the Vietnam Immigration website that offers guests a one-stop-shop to obtain an e-visa itself.

Please be advised that your entry e-visa to Vietnam is only valid for 90 days after the issuing date. The ideal time to apply is after making final payment on your reservation between 90 days and 21 days prior to departure, as visa processing time can take up to 7 days. It is imperative that your passport expiration date be at least 6 months from their date of entry to Vietnam.

How to Apply for a Vietnam E-Visa

Important sailing information, including dates as well as points of entry and exit to help complete your visa application:

If you have reserved our 7-night Mekong River cruise and will be entering Vietnam ONCE, you will need only a single entry to Vietnam. You can apply for your single-entry e-visa on Vietnam's national immigration website here.

Similarly, if you have reserved our 7-night Mekong River cruise with pre- and post-cruise land packages and will be entering Vietnam TWICE, you must apply for a Multi-Entry e-visa and can also do so on Vietnam's national immigration website here.

Please review the steps with sample screenshots below. Note: Only sections on the immigration website marked with a red asterisk* are mandatory for you to fill out; you may choose to skip all other sections.

Riches of the Mekong

First, you should begin filling out your personal information. Towards the middle of the page, you will need to select whether you need the single-entry or multi-entry e-visa. (See screenshot below).





1. If you have reserved our *Riches of the Mekong* itinerary beginning in Hanoi, you will need the below information, which is based on the itinerary as listed on our website, to apply for your Multi-Entry Visa. However, if you are deviating from the itinerary listed on our website, please contact your travel advisor for assistance in filling out the "Allowed to Entry Through Checkpoint" and "Exit Through Checkpoint" below.

Purpose of Entry: Tourism

Intended Length of Stay in Vietnam: 90 days (this is the length recommended for the form)

Date of Entry: (fill out as per your itinerary)

Entry/Exit Point

Allowed to Entry Through Checkpoint: Noi Bai Int Airport (Hanoi) Exit Through Checkpoint: Tan Son Nhat Int Airport (Ho Chi Minh City)

Intended Temporary Residential Address in Vietnam: 15 P. Ngô Quyền, Street, Hoàn Kiếm

City/Province: Hanoi

Phone Number (in Vietnam): + 84 24 3826 6919

If you have reserved our *Riches of the Mekong* itinerary beginning in Siem Reap, you will need the below information, which is based on the itinerary as listed on our website, to apply for your Single-Entry Visa. However, if you are deviating from the itinerary listed on our website, please contact your travel advisor for assistance in filling out the "Allowed to Entry Through Checkpoint" and "Exit Through Checkpoint" below.

Purpose of Entry: Tourism

Intended Length of Stay in Vietnam: 30 days (this is the length recommended for the form)

Date of Entry: (fill out as per your itinerary)

Entry/Exit Point

Allowed to Entry Through Checkpoint: Song Tien Landport

Exit Through Checkpoint: Tan Son Nhat Int Airport (Ho Chi Minh City)

Intended Temporary Residential Address in Vietnam: RV AmaDara – 47 Dinh Tien Hoang Street, Dakao Ward, District 1

City/Provence: Ho Chi Minh City

Phone Number: +84 902 833 190

2. Complete the application by making credit card payment. A single-entry visa is currently \$25 USD while a multi-entry visa is \$50 USD.

You will receive a confirmation via email from the Vietnam Immigration Department once you complete payment on your application.

<u>IMPORTANT:</u> Please make sure you <u>check the accuracy of the information printed on your entry visa upon receipt</u> to avoid unnecessary delays or issues with arrival and departure.

Cambodian Visas

For your convenience, Cambodian visas will be available upon arrival to enter Siem Reap or Phnom Penh airports with cash payment in US dollars. If you plan to apply for a Cambodian visa on arrival at the airport in Cambodia, you will need approximately \$30 cash in USD. You may alternatively apply for your Cambodian visa on board *AmaDara* on our *Charms of the Mekong* cruises sailing in the direction from Vietnam to Cambodia, which will incur additional fees.



Cambodia: e-visas are NOT accepted for visitors entering from Vietnam by river cruise ship.

We look forward to welcoming you to Vietnam and Cambodia soon.

Sincerely,

Jon Burrows

Chief Operations Officer