

# **Trilogy Golf Club at Vistancia**

## **Course Use Guidelines**

These guidelines for Trilogy Golf Club at Vistancia (TVI) are intended to be a guide to the use of TVI. They are not intended to deal with all conceivable issues that may be presented for governance. These guidelines are established by the TVI to protect the Facilities and to promote the health, safety, welfare and enjoyment of Trilogy Community members, their respective families and guests, daily fee guests and all other persons using the Facilities. TVI's goal is to provide an enjoyable golf experience. To uphold these standards, all persons using the TVI facilities are expected to act in a manner consistent with good taste. TVI may amend these Guidelines from time to time without notice as it determines appropriate in its sole discretion.

### ***General Rules***

All persons using the TVI Facilities shall abide by all Guidelines of TVI as they may be amended from time to time, whether such Guidelines are set forth in these Guidelines or are otherwise promulgated by TVI, whether written or oral.

### ***Hours of Operation***

The TVI Facilities shall be open on the days and during the hours as may be established by TVI. Areas of the facility may also be periodically closed for maintenance and repairs. TVI reserves the right to close the golf course, V's Taproom, or clubhouse from time to time at its discretion.

### ***Personal Coolers***

All food and beverages consumed on the TVI Facilities must be furnished by TVI unless otherwise permitted. The consumption of outside food and beverages on property will result in confiscation and possible suspension from the facility.

### ***Personal Service***

No person should request special personal services from employees of TVI who are on duty or the personal use of TVI furnishings or equipment which are not ordinarily available for use by all guests.

### ***Pets***

Dogs or other pets are not permitted on the TVI facilities, except with the permission of the TVI. Where pets are permitted on the grounds, they must be on a leash.

### ***Pedestrian Traffic and Bicycle Traffic***

For your safety, the golf course is closed to pedestrian and bicycle traffic. Jogging, bicycling, fishing or recreational walking is not permitted on the golf course.

### ***Complaints***

All complaints, criticisms or suggestions of any kind relating to any of the operations of TVI or its employees must be submitted in writing, signed and addressed to the Club Manager.

# **Trilogy Golf Club at Vistancia**

## **Course Use Guidelines**

### ***Dress Code***

It is expected that individuals utilizing TVI facilities will choose to dress in a fashion befitting the surroundings and atmosphere. TVI may publish dress requirements from time to time. Gentlemen and ladies are requested to dress in a fashion compatible with the appropriate occasion. Shirts and shoes must be worn at all times when at TVI.

***Golf Attire*** – Proper golf attire is required for all players. Proper attire shall mean the following:

- Men: Shirts with collars (soft, hard, or mock) and sleeves and slacks or Bermuda shorts of mid-thigh length are considered appropriate attire. Tank tops, tee shirts, mesh shirts, sweatpants, warm-up suits, blue jeans, swim wear, short shorts, cut-offs, gym shorts, tennis outfits or other athletic shorts are not permitted.
- Women: Dresses, skirts, slacks, mid-length shorts and blouses are considered appropriate attire. Halter tops, tee shirts, cut-offs, sweatpants, warm-up suits, blue jeans, swim wear, tennis dresses, short shorts, or other athletic shorts are not permitted.
- Golf Shoes: Shoes with metal spikes are prohibited. Shoes with “soft spikes” or spikeless shoes must be worn by all golfers. Appropriate golf shoes are required for all golfers. Football, soccer or other large knobby spike shoes are not allowed. Tennis shoes or other soft sole shoes are subject to the approval of the golf professional on duty.

This dress code is mandatory for all players. Improperly dressed golfers shall be asked to change before playing. If you are in doubt concerning your attire, please check with the Golf professional before starting play.

### ***Golf Rules***

The Rules of Golf as adopted by the USGA together with the Rules of Etiquette as adopted by the USGA shall be the rules of TVI, except when in conflict with local rules or with any of the rules herein.

### ***Check In***

All Players must check in with the Golf Shop prior to using the Practice Facility or the golf course. “Cutting-in” is not permitted at any time. Under no circumstances are players permitted to start play from residences.

### ***Practice***

Practice is not allowed on the golf course. The practice facilities should be used for all practice. All Players must check in prior to using the practice facility. The south pitching green and putting green are open to annual and practice pass holders only and is available

# **Trilogy Golf Club at Vistancia**

## **Course Use Guidelines**

from sun-up to sun-down most days of the year. The practice facility is open daily from ½ hour prior to the first tee time and closed one hour prior to sunset.

Annual Pass holders have unlimited access to the practice facility when it is designated to be open. Flex Pass holders may enjoy complimentary practice facility access on the day of play only. From time to time, the practice facility will close for maintenance. Practice balls are for use on the practice facility only and may not be removed or used on the golf course.

### ***Fivesomes***

Fivesomes are not allowed. The General Manager or Head Golf Professional has the right to waive this rule at his/her discretion.

### ***First Tee Host and Player Assistant***

First tee host and player assistant have been empowered to enforce all policies expressed in the TVI Guidelines.

### ***General Golf Course Etiquette***

- Enter and leave bunkers at the nearest level point to the green and smooth sand over with a rake upon leaving.
- Repair all ball marks on the greens and divots in the fairways and roughs.
- Searching for balls other than those played by members of the group is not allowed on the course at any time.
- Each player must have his or her own set of golf clubs.
- If lightning is in the area, all play shall cease. Although the golf shop staff may warn players about lightning in the area, TVI does not assume any duty to detect lightning and warn patrons. If TVI personnel warn players about potential lightning in the area, play must stop immediately. Players assume the risk of playing in adverse weather conditions.
- Twosomes and singles shall be grouped with other players, if available, at the discretion of the golf shop.
- Singles shall have no priority on the golf course and shall be permitted to play only at the discretion of the golf shop. Singles should not expect to play through other groups and should not exert any pressure on groups ahead.
- Walking is permitted at all times.

### ***Golf Reservations***

#### ***Annual Pass holders and Flex Pass Holders***

Tee times may be made via the phone or in person at the Trilogy Golf Club Golf Shop 14 days in advance. Reservations made online may not be eligible for pass benefits. Days and times may be restricted by club management.

#### ***Daily Fee Guests***

Daily Fee Guests can book up to 12 days in advance by phone, in person, or online. A credit card number will be required to secure a tee time reservation.

# **Trilogy Golf Club at Vistancia**

## **Course Use Guidelines**

### ***Golf Cars***

- Maximum two (2) carts per group. Phat Scooters may be permitted to join a threesome with two carts. If two (2) Phat Scooters are present in a foursome, the other two players will be required to ride together.
- All players must adhere to the 90-degree rule and all directional signage.
- Players with valid government issued handicap placards only will be granted cart access outside of the existing rules of the day.
- From time to time, carts may be required to stay on the path. There will be no exceptions to this rule without authorization from the golf professional staff.
- Golf cars may only be operated by persons at least 16 years of age with a valid automobile driver's license.
- Only two persons and two sets of golf clubs are permitted per golf car.
- Golf carts are to remain on the golf cart paths on all Par 3's.
- Always use golf cart paths where provided.
- Carts are to remain at least 30 feet from tee boxes, greens, and bunkers. Carts are not to be driven inside of any hazard.
- Carts may not be driven in any native or naturalized areas of the golf course.
- Operation of a golf car is at the risk of the operator and passenger. Persons who are or appear to be intoxicated may not operate a golf car.
- Damages and/or injuries along with the resulting costs incurred to individuals, the golf cart, the golf course, or its affects will be assigned to the party responsible.

### ***Private Golf Cars***

- Golf course paths shall not be used when traveling to and from the club.
- Storage areas are not available at the Golf club for private cars. Storage of all golf cars must follow the CC&R's of the community.
- Only duly licensed drivers may operate an insured and licensed golf car within Trilogy Golf Club at Vistancia. CHILDREN UNDER 16 ARE NOT PERMITTED TO OPERATE A CAR.
- Golf cars must remain 30 feet from the greens at all times and never driven on the tees. Eligibility for a medical flag requires a doctor's written certificate. Certification must be updated at the discretion of the Club.
- Resident and guests operating golf cars shall be responsible for any damages that occur to the golf course or to other people and property. The Golf Course is held harmless on all claims that involve the driver and owner of the private golf car.
- Failure to operate cars in accordance may result in suspension of car privileges. All golf car owners agree to comply with the Guidelines established by the Private Cart Agreement, the Association CC&Rs and TVI as they may be amended from time to time.
- Each year a golf car owner using a private golf car shall be required to provide TVI with a certificate of insurance stating that the operation of the golf car is covered by a liability insurance policy of the resident with policy limits in such amounts

# **Trilogy Golf Club at Vistancia**

## **Course Use Guidelines**

determined by the TVI from time to time. The golf car owner shall name as an additional insured on such policy those parties requested by the TVI from time to time and shall require that such policy provide that it can only be cancelled upon 30 days prior written notice to the TVI.

- Private golf car owners will be held fully responsible for any and all damages caused by the use of the golf car by any person and shall reimburse TVI for any and all damages that TVI may sustain by reason of misuse, including without limitation, damage to other golf cars, any persons and any property of TVI.
- In the event a golf car operator is involved in an accident resulting in an injury or property damage, the operator must immediately notify the appropriate law enforcement agency.
- An identification number and a yearly decal will be issued to private golf car owners upon the signing of a private golf car agreement, providing of a certificate of insurance. Annual decals should be placed on the front of the golf car in clear view.
- Members using a private golf car are required to ensure that their private cars are restricted to licensed drivers who will operate the car in a safe, prudent manner and in accordance with all governmental regulations.
- Private golf car access requires registration and is limited to current, annual, or flex pass holders only.

### ***Pace of Play***

Management has adopted a policy of requiring its pass holders, community members, and outside guests to complete a round in 4 ½ hours or less. Disregard of the Pace of Play Policy may result in loss of golf privileges at the discretion of management. Trilogy Golf team members have the authority to assist, warn, and, if needed, move groups who are deemed to be out of position.

Warning Process is as follows:

1. First warning: Address the group out of position and ask to work to get back into position.
2. 2<sup>nd</sup> Warning: Player assistant will time the group against 12 minutes per hole.
3. 3<sup>rd</sup> Warning: Players will be required to pick up and move into the correct timed position on the course.
4. 4<sup>th</sup> Warning: The group will be removed from the course.

Please be reminded that your position on the golf course is best described as directly behind the group in front of you as opposed to directly in front of the group behind you.

### ***Homeowner Property***

Players are not permitted to enter homeowner or association property for any reason during the round. Please note that this specifically applies to the search for errant golf balls.

### ***Frost Policy***

# **Trilogy Golf Club at Vistancia**

## **Course Use Guidelines**

Please refrain from walking or driving your golf car on or near turf during a frost delay. The TVI website will update players with approximate delay time. Existing reservations will be honored in their original order.

TVI reserves the right to institute a shotgun or modified start on frost delay days. Players are advised that not all groups may be able to complete 18 holes.

### ***Cancellation Policy***

TVI requires advance notice before day of play (24 Hours) for any cancellation. Failure to do so can and will result in a no-show penalty being charged to the card on file. Refunds will only be issued in the case of golf course closure due to extreme weather conditions (temperature below 45 degrees or sustained winds over 25 mph). Please note that TVI reserves the right to offer (or not) a 'rain check' that will allow players to return at a later date and time of its choosing.

### ***Lightning***

If lightning is in the area, all play shall cease. Although the golf shop staff may warn players about lightning in the area, of which it is aware, TVI does not assume any duty to detect lightning and warn patrons. If TVI personnel warn players about potential lightning in the area, players must stop play immediately. Players assume the risk of playing in adverse weather conditions.

### ***Men's and Ladies' Club Play***

TVI can and will allocate tee times for club sponsored groups at its discretion and will collaborate with those groups regarding time and access based on seasonality and demand. All other reservations shall be on a first come first served basis.

Annual and Flex Pass program rates will be honored for club sponsored men's and ladies' play.

### ***Events & Outings***

The club may limit tee time access from time to time for outside events and/or outings. Should a pass holder participate in a private event at TVI, the applicable pass rate will not be applicable.

### ***V's Taproom***

V's is open to the Trilogy Community Members, their guests and the general public. The club reserves the right to limit access to V's for any reason and at any time.