

## **DFAS Enterprise Risk Management**

Shared Services Leadership Forum May 12, 2022



### **DFAS ERM Landscape**



ERM Landscape

Journey to ERM Toolset

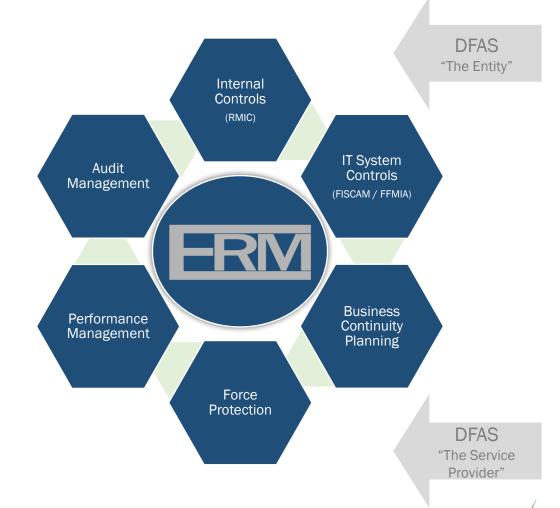
Feedback

# Who is DFAS?

- DoD's accounting and finance service provider
- Mission: Deliver financial excellence and quality pay services to our customers.
- Vision: To be a valued partner in financial management by consistently delivering first class services and products.

Why ERM?

Opportunity exists to support DFAS' Entity Level Objectives for ERM by integrating agency solutions to expand DFAS' ability to identify, project, and mitigate risks in a timely and more automated manner. A centralized platform to support the maturity of the agency's risk management activities is key.



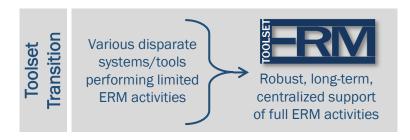
## **DFAS Journey to ERM Toolset**

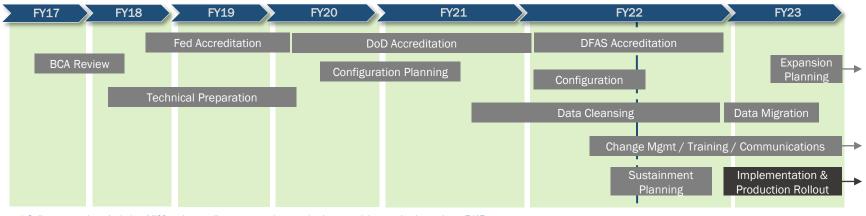


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<sup>\* 8</sup> disparate tools, to include a MICP toolset, audit systems, and agency business models, were in place prior to FY17

#### Forum Feedback



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#### **Fully Operational**

How are you fully maximizing/integrating ERM into strategic operations?

- What are you able to see in your business operations now that you couldn't see previously?
- How were you better able to manage in a crisis? How fast were you able to respond? What benefits did new information create? Have you averted a crisis?
- What additional capabilities/functionalities did you gain?
- How did you measure success/progress?

#### **Transition**

What are lessons learned from transition to and implementation of new ERM tool?

- What actions were taken during implementation to influence/advance your ERM decision-making and your ability to assess, anticipate, and be agile?
- What would you do differently?