

Ready, Set, Restart: Supply Chain Readiness

Case Study

March 11, 2021

Participants

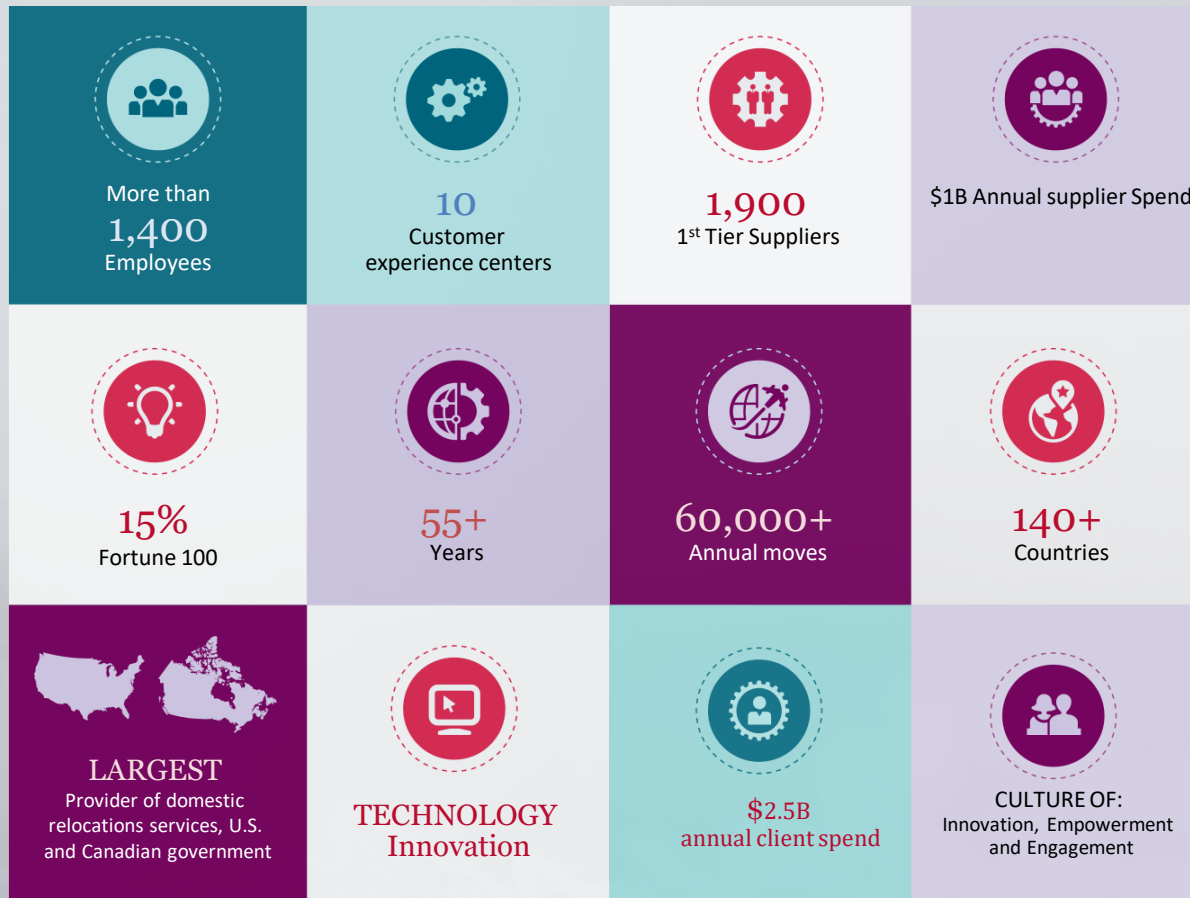
BGRS

- **Dan Mack**
Vice President
Supply Chain Management
- **Amber Tucker**
Vice President
Government Services



BGRS OVERVIEW

About BGRS





BGRS Supplier Partner Readiness



The Challenge

- Impact of COVID-19
- Changing mobility landscape
- Supplier readiness/capacity planning
- Rapidly Evolving Customer Experience
- Government Supplier Network Restrictions



Immigration, Temporary Living, Household Goods and Destination Services



READY, SET, RESTART: SUPPLY CHAIN READINESS

Immigration, Destination Services, HHG & Temporary Living



Status of
Borders



Health Checks &
Quarantine
Requirements



Immigration
Practices/
Requirements



Real Estate
Services



Household Goods
Services



Schooling/
Education
Assistance



Temporary
Living



U.S. Real
Estate



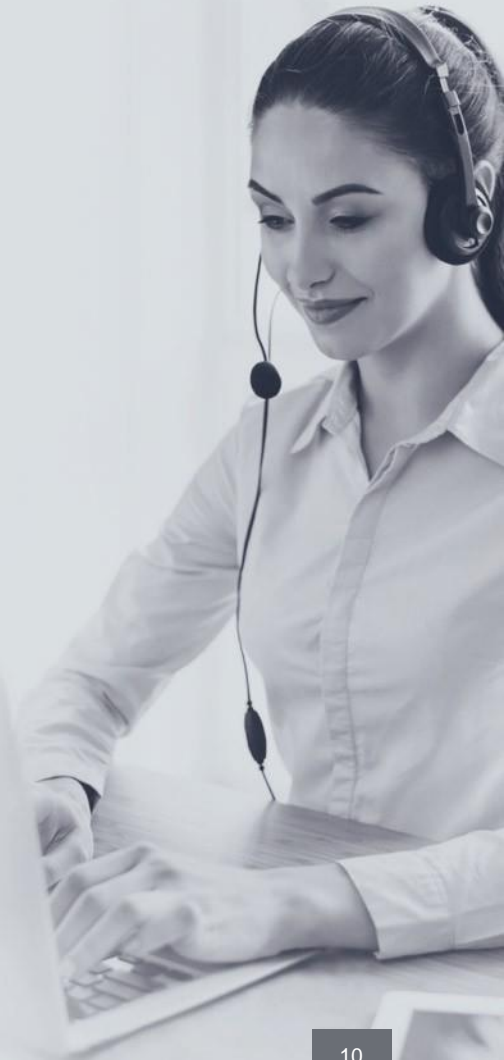
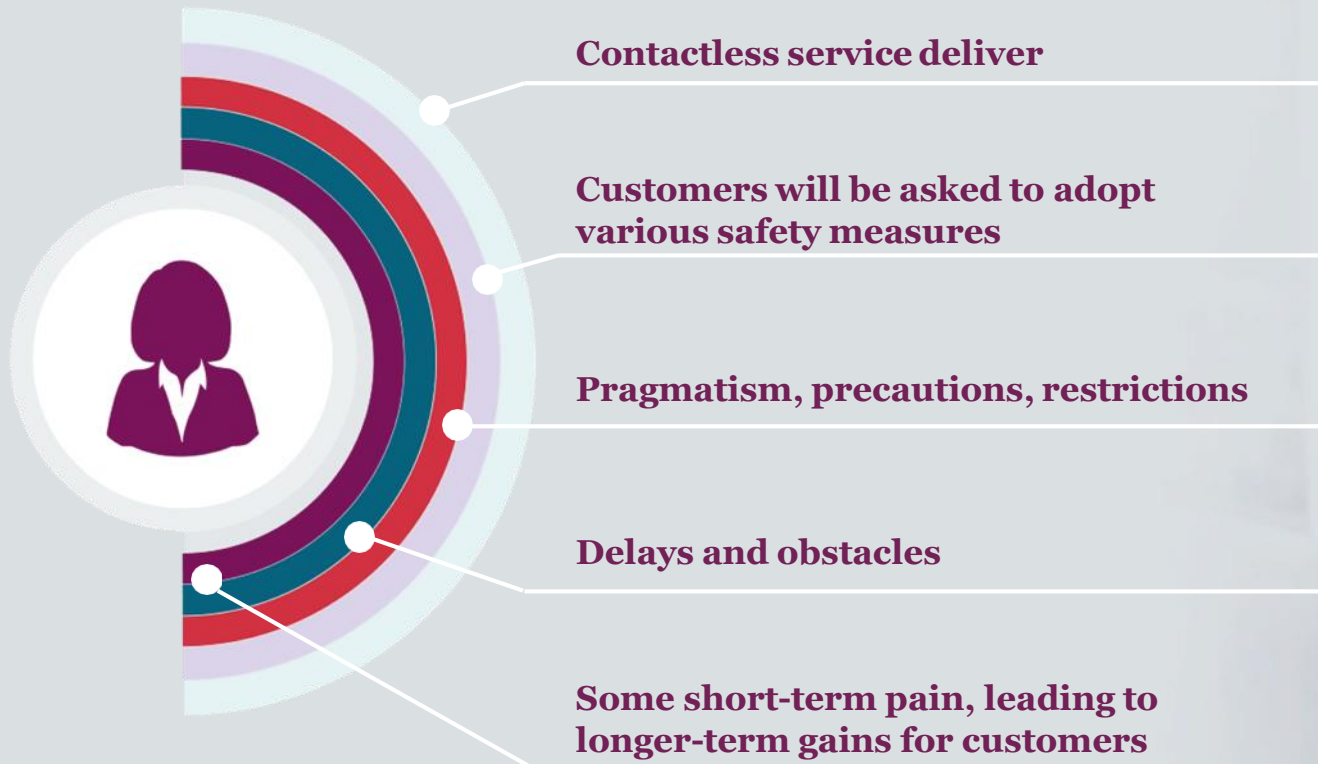


Customer Experience



READY, SET, RESTART: SUPPLY CHAIN READINESS

Rapidly Evolving Customer Experience





Relocation in 2021 and Beyond



READY, SET, RESTART: SUPPLY CHAIN READINESS

Relocation in 2021 and Beyond...

Breakthroughs and progress made during COVID-19

Convenience

Mobility decisions

Focus on customer experience and well-being

Questions & Answers

