Office Hours and Locations

Telephone: (650) 261-5010

Redwood City

Mon., Tue., Th.: 8:30 a.m.– 2:00 p.m.
Fri.: 8:30 a.m.-12:00 p.m.
Wednesdays: CLOSED

400 County Center, 2nd Floor
Redwood City, CA 94063

South San Francisco

Mon.-Th.: 8:30 a.m. – 2:00 p.m.
Fri.: CLOSED

1050 Mission Road
South San Francisco, CA 94080

FAMILY LAW FACILITATOR'S OFFICE / SELF-HELP CENTER DISCLOSURE

- The Family Law Facilitator's Office/Self -Help Center is NOT YOUR LAWYER. Our office can assist both parties with their case.
- If you already have a lawyer, we cannot help you.
- What you say to the Family Law Facilitator/Self-Help Center staff is NOT confidential. You do not have an attorney-client relationship with the Family Law Facilitator/Self-Help Center.
- We are not responsible for the outcome of your case.
- You need your own lawyer if you want personalized advice or strategy, to have a confidential conversation, or to be represented by an attorney in court.

Family Law Facilitator's Office / Self Help Center

Superior Court of California,
County of San Mateo

The Family Law Facilitator / Self Help Center can help you!

We can help with:

- Divorce or Legal Separation
- Parentage, Custody, Visitation
- Child Support, Spousal Support, and other family law issues
- Domestic Violence Restraining Orders

When coming to our office please:

Arrive early. We help people on a first-come, first-served basis. Many people arrive early to sign in. The courthouse opens at 7:30 a.m. and we begin sign-ups at 8 a.m.

Sign up. We do our best to see everyone, but sometimes it is not possible. You may have to come back and sign up another day.

We will take your name off the list if we call your name and you are not here. You will have to come back and sign up again.

Exception: If you need to check the parking meter or go to the restroom, let our clerk know.

If you need a **domestic violence restraining order**, and there is no more room on the sign-up list, let the clerk know right away.

Bring your court papers. Bring all of your court papers with you. We may need to see them so we can help you. If you want to ask the court to change an order, you **must** bring a copy of your current order. You can get a copy at the Redwood City Courthouse, Records, 1st Floor, Room A.

Bring proof of your income for the last two months if you are asking for support or a change to support orders, such as:
pay stubs, disability or unemployment statements, proof of CalWorks, most recent tax return, or any other proof.

No kids in the office, please. Please do not bring children under 18 to our office. Ask someone to care for your children while you meet with us. If you are in the Redwood City Courthouse, you can take them to the Children's Waiting Room (2nd Floor).

Bring an interpreter. If you do not speak or read English well, bring an adult friend or relative who can help you.

Sorry… we cannot help you if:

You have your own lawyer.

If you had a lawyer before, we can help you if you bring a *filed* "Substitution of Attorney" or "Notice of Withdrawal."

(These papers tell the court you do not have a lawyer now.)

Referrals. If we cannot help you, we will refer you to the San Mateo County Bar Association Lawyer Referral Service, a legal services provider, or the Law Library.

Online help. To learn more about your case, and to get forms, visit these websites:
www.sanmateocourt.org
www.courtinfo.ca.gov
www.icandocs.org/ca/