

# Alex Basile

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[LinkedIn](#) / [GitHub](#)

## PROFESSIONAL EXPERIENCE

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### **Amazon Web Services (AWS) - Sr. Technical Program Manager** **September 2022 – Present**

Led global AI/ML platform, analytics, and automation initiatives for ~500-person tech enablement org. Streamlined manual workflows by 75% using LLMs via AWS Bedrock, Lambda and Elastic Beanstalk. Managed design and implementation of org's retrieval augmented generation (RAG) infrastructure. Owned platform threat modeling and security compliance, maintaining zero production vulnerabilities. Delivered internal enablement series on LLM agents on RAG for non-technical stakeholders.

### **Komodo Health - Sr. Program Manager (Technical Solutions)** **October 2021 – September 2022**

Led strategic/tactical operations for cross-functional solutions delivery program of 35+ tech resources. Acted as Scrum Master/Agile Coach for 3 teams (Product Delivery, Central Analytics, Client Services). Owned configuration/maintenance of Jira projects and workflows for 9 teams across the organization. Established new Commercial Program Management function; hired and led a team of 3 direct reports. Coordinated division of Agile development from Waterfall delivery processes for 2 Product teams.

### **Komodo Health - Sr. Technical Engagement Manager** **October 2020 – September 2021**

Led technical implementation of 32 B2B Data Platform solutions for healthcare/life science analytics. Deployed \$12 million in revenue, with 3 projects each exceeding \$2 million in total contract value. Developed automation tooling that reduced project planning overhead by 87% for 150+ engagements. Implemented reporting suite adopted by Product, Engineering, and Customer Success teams. Facilitated collaboration between Data Science/Engineering, Solutions Delivery & Customer Success.

### **CipherHealth - Technical Implementation Lead** **November 2019 – October 2020**

Led implementation of 13 SaaS patient engagement solutions for distributed healthcare systems. Developed and maintained project schedules, dependencies, milestones and risk management plans. Managed stakeholder relationships between Product, Engineering, Sales & Customer Success.

### **Endpoint Clinical - Technical Project Manager** **December 2017 – November 2019**

Led design and implementation of 17 biotech/pharma sponsored clinical-trial management solutions. Directed cross-functional engineering teams of 12+ resources on builds exceeding \$600k in budget. Maintained relationships and integrations with 10 data-capture and trial-management vendors.

### **Stanford School of Medicine - Research Program Manager** **July 2014 – December 2017**

Administered portfolio of 15 research/design projects for multi-disciplinary clinical research program. Drove 50% increase in clinical intake efficiency through custom data capture platform implementation.

## SKILLS, TOOLS & TECH

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**Skills:** Agile, Project Management, Scrum Master (CSM), Kanban, Waterfall, DevOps, HIPAA/GDPR

**Tools:** Jira/Confluence (Admin), Asana, Salesforce, Tableau, Lucid, Trello, Monday, SmartSheet

**Tech:** AWS, Python (FastAPI), Node.js (Express), Docker, SQL, Jenkins, Postman, Git

## EDUCATION & CERTIFICATIONS

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**UC Berkeley Extension:** Professional Certificate in Project Management (PMP)

**Rutgers University:** Bachelor of Arts in Psychology (BA)

## PERSONAL INTERESTS

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Ice Cream, Surfing, Dogs, Guitars, Spreadsheets