



RP4.2-TY11 No Audio

Correcting the "No Audio" situation when using select Pioneer AVH units with 3-Way Audio Network Mode

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Condition: No audio is heard from the amplified audio system when using one of the below listed Pioneer radios or any model equipped with "3-Way Audio Network Mode" when "3-Way Audio Network Mode" has been selected upon initial setup.

List of known radios which have the option of "3-Way Audio Network Mode":

- AVH-X7800BT ◦ AVH-X6800DVD ◦ AVH-X5800BHS ◦ AVH-X4800BS
- AVH-X3800BHS ◦ AVH-X2800BS ◦ AVH-X1800S ◦ AVH-X7700BT
- AVH-X6700DVD ◦ AVH-X5700BHS ◦ AVH-X4700BS ◦ AVH-X3700BHS
- AVH-X2700BS ◦ AVH-X1700S

Verify: Touch the "Settings gear" icon, then touch the "Speaker" icon in the menu to access the Balance and Fade settings. If only Balance is available, (fade is not adjustable) then your radio is set to "3-Way Audio Network Mode".



Fix: 1. Touch the "Settings gear" icon in the upper right hand corner of the screen.



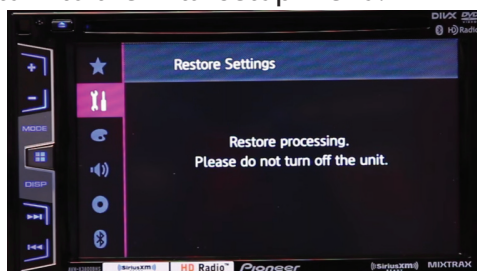
2. Select the "System" tab and look for the "Restore Settings" option. Select the "Restore Settings" option.



3. Touch the "Restore" icon.



4. The radio will restore to the factory default settings and return to the initial setup menu.



5. When the "Speaker Mode Settings" menu is displayed, make sure that the "Standard Mode" option is highlighted and touch the "OK" icon.



6. Select your device and connection type and then select the next arrow to complete the initial setup. Verify at this point that you now have audio.



If audio is still not present please contact our technical support department.

