



RP4.2-TY11 No Audio

Correcting the "No Audio" situation in select 2014 and newer Toyota vehicles with JBL

West Coast
Operations
2500 E Francis Street
Ontario, CA 91761

Corporate
Headquarters
15500 Lightwave Dr
Suite 202
Clearwater FL 33760

Technical Support 866-931-8021

Condition: No audio heard from the amplifier and amplifier settings not showing in the RadioPro PC Application.

Fix: Locate the data wires in the 28 pin connector. They are the Pink and Pink/Black twisted pair. They need to swap locations in the connector. The Pink wire will need to be moved to pin 7 and the Pink/Black wire will need to be moved to Pin 8. This can be done by performing one of the two following modifications:

1. Remove the two pins on the end of the Pink and Pink/Black wires from the 28 pin connector (FIG A.) and re-pin them in the proper locations. (FIG B.)
2. With the harness disconnected from the vehicle cut the two wires in half (FIG C.) and wire them so that the Pink from our module connects to the pink/black in the 28 pin connector and the Pink/Black from our module connects to the Pink in the 28 pin connector. (FIG D.)

Either of these two modifications will fix this issue and should result with audio being heard from the factory amplifier and the amplifier settings being accessible through the RadioPro application.

FIG A.

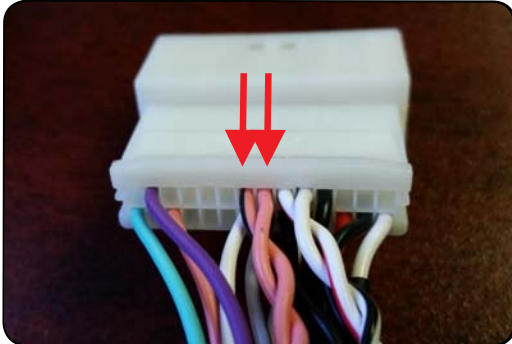


FIG B.

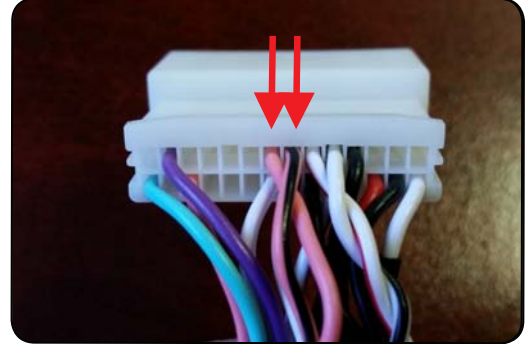


FIG C.

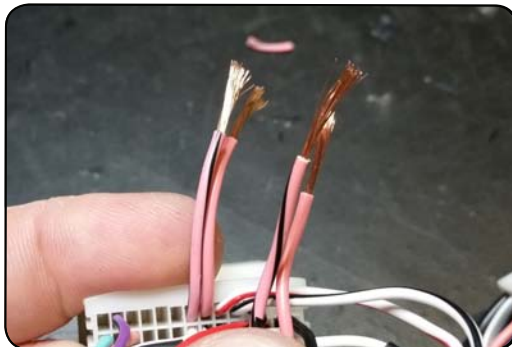


FIG D.

