U.S. GROCERY SHOPPER TRENDS 2021



Report's Key Findings

Shopping well now gives more emphasis on "being well," including not just health and safety but also recreation and leisure.

Many more adults have become comfortable using grocery ecommerce and tend to give these experiences high marks for aligning with their immediate needs.

Digital is accepted as a medium for food discovery, but digital shopping has not yet tapped this promise. Instead, **shoppers remain hungry to return to shop in stores** to connect with new food experiences, people and the pleasures of food shopping.



Source: FMI's *U.S. Grocery Shopper Trends 2021* report, prepared in partnership with The Hartman Group. The report explores how the future of food retail will be colored by the pandemic – driven by shifts in the way consumers purchase groceries.

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