## Divided Shopper Loyalties: Today's Multichannel Grocery Shoppers

Contrary to the timeworn belief that grocery shoppers are loyal to a particular retail store, the fact is that despite claims of being time-starved, consumers simply **do not** seem to want a one-stop shop.

Here's a look at how many different channels today's consumers shop for foods and beverages.

## Consumers Continue to Cross-shop Multiple Channels a Month



Primary shoppers visited an average of

4.4

channels in the past 30 days

