

Crime Victims Advocacy Network



Partner Agencies:



Community Action Council
of Lewis, Mason & Thurston Counties



**We offer free and
confidential services for
individuals hurt or harmed by
crime, and their families, in a
compassionate, empowering,
& supportive manner**

Examples of crimes addressed by advocates:

- Property Crimes
- Assault
- Identity Theft
- Robbery
- Vehicular Assault
- Vehicular Homicide
- Homicide
- Hate Crimes
- Vulnerable Adult Abuse
- Burglary
- DUI/DWI Injuries
- Child Physical Abuse
- Human Trafficking
- Arson
- Harassment

****Excluded Crimes: Domestic
Violence, Sexual Assault,
Stalking**

(** We will gladly refer victims of these crimes to other
resources and victim assistance programs)

Program Staff

- **Stanley J. Phillips, MS NCA (TCPAO)**
Senior Victim Advocate; **Kaitlyn Turner, & Taylor
Saastad** Victim Advocate Interns Thurston Co.
- **Steven Briggs, NCA Victim Advocate (CAC)**
Lewis & Mason Counties
- **Rachel Stanton, Victim Advocate (CSN)**
Grays Harbor & Pacific Counties
- **Terrie Noble, Victim Advocate (VCVS)**
Region 11

CVAN Office Locations

• **THURSTON COUNTY**

Main Office @ Thurston County Courthouse:
2000 Lakeridge Dr. SW, Bldg 2, Rm 258
Olympia, WA 98502

- Family Justice Center*
201 Capitol Way N., Olympia, WA 98501
Telephone: 360.709.3040
**Staffed Tuesdays & Fridays, and by appointment*
- Toll Free: 1.888.288.9221

CVAN Office Locations

MASON COUNTY*

807 W. Railroad Ave.
Shelton, WA 98584

Telephone: 360.736.1800 ext. 105
Toll Free: 1.888.288.9221
Cell Phone: 360.528.1179

**Satellite Office staffed by appointment*

CVAN Office Locations

- **LEWIS COUNTY**
409 N. Tower Ave.
Centralia, WA 98531
Telephone: 360.736-1800 x105
Toll Free: 1.888.288.9221
Cell Phone: 360.528-1179
- **PACIFIC COUNTY**
312 Duryea St.; Raymond, WA 98577 &
318 2nd St.; Long Beach, WA 98631
Telephone: 1.800.435.7276
Toll Free: 1.888.288.9221
Cell Phone: 360.934.5654

About the CVAN Program

- Part of Statewide Crime Victim Service Center Program that started in 2006
- We serve victims in Thurston, Mason, Grays Harbor, Pacific, and Lewis Counties
- All services are free and confidential
- Empowerment-the victim chooses what direction they want to proceed

About the CVAN Program

- We offer a 24-Hour crisis & referral hotline: 1-888-288-9221
- Comprehensive website with referrals at www.cvan11.org
- Trained Victim Advocates available in all 5 counties
- Interpreters available free of charge

What we offer....

- Crisis Intervention-assess immediate needs, concerns, and safety issues
- Assist victims in identifying and prioritizing relevant needs and options
- Provide support by phone, in person, and community responding to meet the victim's needs

Information and Referral

- Explanation of community / public programs and assistance determining victims' eligibility
- Referrals to local resources that may assist with the many issues that are associated with crime victimization (ie: support groups, trauma & grief counseling)

Information and Referral

- Assistance with safety planning
- Explanation of civil justice system
- Referrals to civil justice resources, anti-harassment orders, small claims court, National Crime Victim Bar Association

Systems Advocacy

- Acting in support of victims when working with public service providers, creditors, employers, insurance companies, landlords, etc.
- Aid victims in obtaining medical care that respects victim's choices and rights
- Assistance in retrieving property from law enforcement

Systems Advocacy

- Assistance with civil anti-harassment order process
- Limited emergency financial assistance
- Assistance applying for Address Confidentiality Program (ACP) if eligible

Legal Advocacy

- Explanation of the criminal justice system and what to expect
- Explanation of victim's role in the Criminal Justice system
- Assistance with legal forms & Victim Impact Statements

Legal Advocacy

- Accompaniment to court hearings and interviews
- Assistance applying for restitution
- Explanation of statutory rights of crime victims. RCW 7.69 & Article 1, Section 35 of WA Constitution

RCW 7.69-Victim Rights

- The right to be reasonably protected from the accused
- The right to reasonable, accurate, and timely notice of any public court proceeding

RCW 7.69-Victim Rights

- The right to be reasonably heard at any public proceeding in the Superior Court involving release, plea, sentencing or any parole proceeding
- The right to be treated with fairness respect for the victim's dignity and privacy

RCW 7.69-Victim Rights

- The right to full and timely restitution as provided by law
- The right to submit a Victim Impact Statement to the court at the time of sentencing
- The right to have a secure waiting area provided during court proceedings

RCW 7.69-Victim Rights

- The right to be informed of the final disposition of the case
- All victim rights cover the victim or survivor of the victim

RCW 7.69-Victim Rights

**We will make every effort
to ensure victims are
afforded these rights**

Community Education & Outreach

- We provide information to the public and social service providers about crime victimization and available resources for victims
- We participate in community events and give presentations to the public or private groups regarding crime victim advocacy, special crime topics, and victim rights

Victim Notification

- Assist victims with enrollment in Victim Notification programs, so they are notified when an offender is released or transferred from jail or prison

- www.vinelink.com
- www.doc.wa.gov

Crime Victims Compensation

- Washington State's Crime Victim Compensation Program (CVCP) can assist in paying a victim's medical bills, pharmaceutical, travel expenses, and counseling costs resulting from crime.
- Funeral & burial expenses for victims of Homicide.
- Property crimes are excluded.

Crime Victims Compensation

- Explanation and assistance in completing the application can be provided as well as assistance in the appeal process if the application is initially denied
- CVCP is the payer of last resort

Crime Victims Compensation

- Benefit Amounts:
- The maximum benefit eligible per claim is \$190,000.
- The maximum benefit for Funeral & Burial Expenses is \$5,750.00

Crime Victims Compensation

- Victim Advocates can provide CVC applications to any eligible victim of crime.
- Applications can also be made on-line at CVC's website:
- <http://www.lni.wa.gov/ClaimsIns/CrimeVictims/default.asp>

Thurston County

Victims & Secondary Victims Served

***January 1, 2014 –
December 31, 2015***

Program Information Thurston County

- Total Staff in 2016: 1 FTE
- 3 BSW Interns from Saint Martin's University School of Social Work (September thru May)

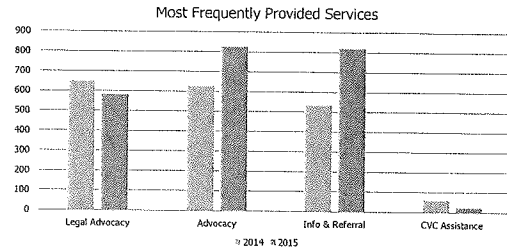
Victims Served

- Primary Victims Served: **397**
- Secondary Victims Served: **235**
- Total Victims Provided Comprehensive/Long-Term Services: **632**
- *Not just victims affected by crime....*

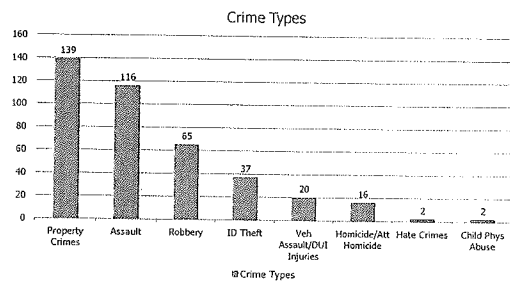
Additional Victims Served

- Provided Direct Services to **5,714** Victims via phone, in-person, letter, or e-mail
- Provided Direct Services to an additional **1,137** Victims who called our 24 hour hotline or stopped by our office

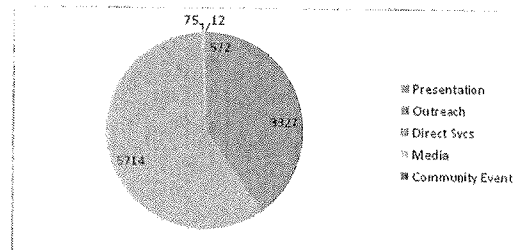
Services Provided



Crime types we are serving

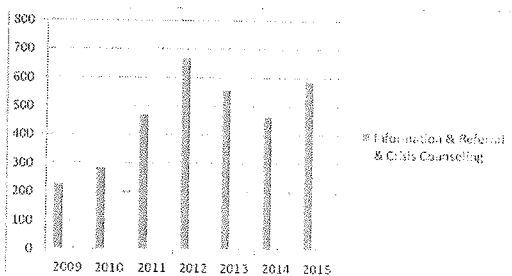


Outreach & Awareness *Total Participants*



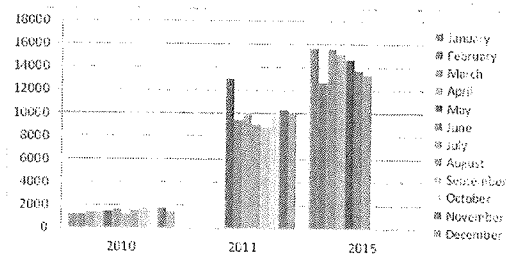
Hotline Calls Taken

**192 more hotline calls taken in 2011 after increased outreach. 2.0 FTEs in 2012*



Website Hits

www.cvan11.org



Getting the word out

- Community Outreach & Member of:
- Thurston County Vulnerable Adult TF
- Thurston Co. Human Trafficking TF
- SafeOlympia Community Group
- Coordinated Community Response Team
- State Vinelink Governance Board
- WAPA Victim/Witness Training Committee
- State CVSC Advisory Committee

Thank you for your support!

We look forward to working with you, and please keep CVAN in mind as a free & confidential resource for those hurt or harmed by crime in our community

www.cvan11.org

1-888-288-9221

Friend us on Facebook

VINE Court Notification

- VINE Courts is a fully automated service that keeps parties informed about the progress of their cases.
- Users can register to be notified by phone, e-mail, text message, TTY, or letter about upcoming court dates, cancellations, continuances, disposition changes, and other events.

Success Stories

- Multnomah County – CANS System
- “*Court Appearance Notification System*”
- In 2007, they conducted a study on the effectiveness of automated reminder calls.
- Results were a 41% reduction in FTA’s
- Net cost savings of \$1.55 million for 2007
- The first 8 months of CANS, 300 warrants were avoided and over 750 FTA’s avoided

Success Stories

- Multnomah County’s analysis on the cost to the system for each FTA = **\$1,346.00**
- Cost analysis breakdown: issuing and clearing a warrant, \$52; police apprehension, \$198; booking, \$291; one day jail detention, \$110; and court hearing, \$695).

Who Would Register?

- Defendants (Active cases & those with review hearings)
- Victims
- Attorneys
- Jurors
- Law Enforcement
- Witnesses for both defense & prosecution
- Interpreters
- Multiple registrant options available

VINE Court Notification- Benefits:

- Lower FTA rate = smaller Prelim calendars
- Decrease bench warrant issuance and service of warrants
- Less warrants served = less disruption of defendants and victim's family lives
- Shorten the length of time cases are in the court system by reducing FTA's

VINE Court Notification- Benefits:

- Reduce incarcerations = less people in the county jail for warrants
- Eliminates paperwork and phone calls for defense counsel, PTS
- Greatly reduce staff time Victim Advocates and PAO staff spend notifying victims and witnesses of changes in court dates by electronically managing communication

VINE Court Notification- Benefits:

- Reduce Clerk, Sheriff, PAO, and OAC staff time processing FTA paperwork, entering warrants, bail forfeiture, setting and holding hearings, etc.
- Empowers victims and defendants to be actively involved in the court process
- Applicable to all facets of Superior, District, Juvenile, and civil courts

VINE Court Notification- Benefits:

- Provide notifications for jury duty, attendance, and manage on-call juror situations
- Send payment deadline reminders to improve return on fines and fees
- More expeditious resolutions to cases
- Cost savings to all affected agencies

Current Issues

- No effective mechanism in place to have warrants served when defendants FTA
- No dedicated LE warrant service units
- Who coordinates having these defendants arrested? PTS, VA, PAO?
- =Justice delayed & denied for victims

VINECourt Implementation Sites

- Alaska, Arkansas, Connecticut, Delaware
- Idaho, Illinois, Kentucky, Maryland
- Michigan, Missouri, North Dakota
- South Carolina, Davidson County-TN
- Texas, Oregon

**VINE Court Notification:
Where to go from here**

- Met with Clerk Linda Enlow
- Appriss rep. Jonathon contacted AOC to discuss integration with Odyssey
- Provided information to Thurston County Judges, PTS, PAO, OAC
- Could be a Statewide system or just Thurston County

**VINE Court Notification:
Where to go from here**

- Appriss Contact for WA State:
- **Jonathon Waunch**
- *Client Relationship Manager, Public Safety Group*
- 10401 Linn Station Road
- Louisville, KY 40223-3842
- 502-815-5768 (office)
- 502-533-4565 (cell)

Questions?

Stanley J. Phillips, MS NCA

Senior Victim Advocate
Thurston County Prosecutor's Office/
Crime Victims Advocacy Network
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