

Change request information

| Title | Add FTE - Business Application | Technician | |
|---|--|---|--|
| Number | B-06-02 | Department | 06 - Superior Court |
| Requester | Georgia Christian | | |
| Published by | Jennifer Smith | Publish Date | 2023-08-22 |
| Change Type | Policy Change | | |
| Board outcome | (to be entered by budget afte | r Board action) | |
| Board Decision | | | |
| Board Changes | | | |
| Funds affected | | | |
| Fund | 0010 - General Fund | | |
| | | | |
| General Fund Affe | ected? Yes | More Than One | Fund Affected? No |
| | ected? Yes | | e Fund Affected? No |
| | | | EFund Affected? No Effective County |
| Policy request p Priority # | priority and connection to the | strategic plan Strategic Plan | |
| Policy request p Priority # | priority and connection to the | strategic plan Strategic Plan | |
| Policy request p Priority # Does this reque | eriority and connection to the 2 st include federal, state, or pr None | strategic plan Strategic Plan | |
| Policy request p Priority # Does this reque Grant Funded? Grantor and times | eriority and connection to the 2 st include federal, state, or pr None | strategic plan Strategic Plan ivate grants? | Effective County |
| Policy request p Priority # Does this reque Grant Funded? Grantor and times | oriority and connection to the 2 st include federal, state, or pr None frame st affect current positions or p | strategic plan Strategic Plan ivate grants? | Effective County |

What do you need and why? Include any unexpected and external requirements.

Statement of Need

This new position will enable the Court to address unmet IT needs, which will support successful court operations and allow the Court to provide timely access to justice. Unmet needs include support of the Court's hearings, website, case management system, and miscellaneous business-side IT support. Currently, staff who lack formal IT training are taken away from their assigned duties to try to address these demands.

Superior Court receives formal IT support through the County's IT department. The Court is allocated the equivalent of one staff person, provided from portions of three IT staff members' assignments. County IT responds to specified court IT needs, including IT support in 12 courtrooms across three buildings. This position would not replace the formal IT support provided by county IT. Rather, it would supplement County IT's support by providing an internal court team member whose sole focus within the court is IT.

How will this change the performance of your office or department?

Statement of Need

This new position is necessary because currently Superior Court employees provide considerable informal timesensitive operations and business-side IT support on an "other duties as assigned" basis. The Superior Court's two court Operations Managers, and other court employees, dedicate substantial time – taken away from their assigned duties -- to addressing these additional unmet IT needs of the Court.

Time-sensitive operations IT issues arise from Superior Court proceedings of all types that rely on many forms of technology, including audio-visual technology (so that court participants can see and hear all parts of the proceeding), recording systems (to ensure a court record is made), and audio/video internet platforms such as Zoom (that support remote participation by parties, witnesses, victims, and members of the public). The court rapidly increased its reliance on these technologies during the pandemic so that court proceedings could go forward while also protecting public health. Although public health conditions no longer require the use of some of these technologies, the court continues to use these technologies for many of its proceedings to support broader access to the courts.

Expenditure, FTE and revenue assumptions plus current budget level

| Accu | mn | tio | |
|------|----|-------|----|
| Assu | | ונוני | 15 |
| | | | |

Current Budget Level

| 2024 |
|-----------------------|
| 0106A638: \$2,439,173 |

What happens if this isn't funded? Are there other options?

Impacts and Alternatives

If not funded, court operations will suffer which will in turn impact the public's access to the courts. Examples of impact to public access from lack of IT support include: court proceedings continued when courtroom technology fails, parties receiving outdated information when website updates are delayed, and delay in case processing because staff lack training in new case management system updates.

How does this request affect other offices and departments?

Impact to Other Departments

Which Other Departments are Affected?

Operating Transfer Needed? Yes

| Operating Transfer Coding and Amount | 5260040 535000 | \$4,000 |
|--------------------------------------|-----------------|---------|
| | 5260G040 397001 | |

Personnel Information

| FTE | | Number | Name | Start Date | End Date |
|-----|------|---|-------------------------------|------------|----------|
| | 1.00 | @ Business Applications Tech II / nonu12 | BUSINESS APPLICATIONS TECH II | 2024-01-01 | |
| | 1.00 | < Total | | | |

Operating Revenue Line Items

| Org Code | Object Code | Object Description | Project Code | 2024 | 2025 |
|----------|-------------|--------------------|--------------|----------|------|
| 5260G040 | 397001 | O/T-GENERAL FUND | | 4,000 | - |
| | | | Total: | 4,000.00 | - |

Capital Revenue Line Items

| Org Code | Object Code | Object Description | Project Code | 2024 | 2025 |
|----------|-------------|--------------------|--------------|------|------|
|----------|-------------|--------------------|--------------|------|------|

Operating Expenditure Line Items

| Org Code | Object Code | Object Description | Project Code | 2024 | 2025 |
|----------|-------------|----------------------------------|--------------|------------|------------|
| 0106A638 | 510000 | SALARIES | | 67,476 | 69,504.00 |
| 0106A638 | 521000 | SOCIAL SECURITY | | 5,162 | 5,317.00 |
| 0106A638 | 522000 | RETIREMENT | | 6,336 | 6,526.00 |
| 0106A638 | 523000 | MEDICAL/DENTAL/LIFE | | 26,016 | 27,276.00 |
| 0106A638 | 524000 | WORKERS COMPENSATION-L&I | | 360 | 360.00 |
| 0106A638 | 525000 | UNEMPLOYMENT COMPENSATION | | 202 | 209.00 |
| 0106A638 | 526000 | PAID FAMILY MEDICAL LEAVE | | 147 | 151.00 |
| 0106A638 | 527000 | LONG TERM DISABILITY | | 385 | 396.00 |
| 0106A638 | 535000 | SMALL TOOLS & MINOR EQUIPMENT | | 1,500 | - |
| 0106A638 | 599526 | O/T-IT RESERVE | | 4,000 | - |
| 5260G040 | 535000 | SMALL TOOLS & MINOR EQUIPMENT | | 4,000 | - |
| | | | Total: | 115,584.00 | 109,739.00 |

Capital Expenditure Line Items

| Org Code | Object Code | Object Description | Project Code | 2024 | 2025 |
|----------|-------------|--------------------|--------------|------|------|
|----------|-------------|--------------------|--------------|------|------|