

Change request information

Title	Add FTE - Business Application	Technician	
Number	B-06-02	Department	06 - Superior Court
Requester	Georgia Christian		
Published by	Jennifer Smith	Publish Date	2023-08-22
Change Type	Policy Change		
Board outcome	(to be entered by budget afte	r Board action)	
Board Decision			
Board Changes			
Funds affected			
Fund	0010 - General Fund		
General Fund Affe	ected? Yes	More Than One	Fund Affected? No
	ected? Yes		e Fund Affected? No
			EFund Affected? No Effective County
Policy request p Priority #	priority and connection to the	strategic plan Strategic Plan	
Policy request p Priority #	priority and connection to the	strategic plan Strategic Plan	
Policy request p Priority # Does this reque	eriority and connection to the 2 st include federal, state, or pr None	strategic plan Strategic Plan	
Policy request p Priority # Does this reque Grant Funded? Grantor and times	eriority and connection to the 2 st include federal, state, or pr None	strategic plan Strategic Plan ivate grants?	Effective County
Policy request p Priority # Does this reque Grant Funded? Grantor and times	oriority and connection to the 2 st include federal, state, or pr None frame st affect current positions or p	strategic plan Strategic Plan ivate grants?	Effective County

What do you need and why? Include any unexpected and external requirements.

Statement of Need

This new position will enable the Court to address unmet IT needs, which will support successful court operations and allow the Court to provide timely access to justice. Unmet needs include support of the Court's hearings, website, case management system, and miscellaneous business-side IT support. Currently, staff who lack formal IT training are taken away from their assigned duties to try to address these demands.

Superior Court receives formal IT support through the County's IT department. The Court is allocated the equivalent of one staff person, provided from portions of three IT staff members' assignments. County IT responds to specified court IT needs, including IT support in 12 courtrooms across three buildings. This position would not replace the formal IT support provided by county IT. Rather, it would supplement County IT's support by providing an internal court team member whose sole focus within the court is IT.

How will this change the performance of your office or department?

Statement of Need

This new position is necessary because currently Superior Court employees provide considerable informal timesensitive operations and business-side IT support on an "other duties as assigned" basis. The Superior Court's two court Operations Managers, and other court employees, dedicate substantial time – taken away from their assigned duties -- to addressing these additional unmet IT needs of the Court.

Time-sensitive operations IT issues arise from Superior Court proceedings of all types that rely on many forms of technology, including audio-visual technology (so that court participants can see and hear all parts of the proceeding), recording systems (to ensure a court record is made), and audio/video internet platforms such as Zoom (that support remote participation by parties, witnesses, victims, and members of the public). The court rapidly increased its reliance on these technologies during the pandemic so that court proceedings could go forward while also protecting public health. Although public health conditions no longer require the use of some of these technologies, the court continues to use these technologies for many of its proceedings to support broader access to the courts.

Expenditure, FTE and revenue assumptions plus current budget level

Accu	mn	tio	
Assu		ונוני	15

Current Budget Level

2024
0106A638: \$2,439,173

What happens if this isn't funded? Are there other options?

Impacts and Alternatives

If not funded, court operations will suffer which will in turn impact the public's access to the courts. Examples of impact to public access from lack of IT support include: court proceedings continued when courtroom technology fails, parties receiving outdated information when website updates are delayed, and delay in case processing because staff lack training in new case management system updates.

How does this request affect other offices and departments?

Impact to Other Departments

Which Other Departments are Affected?

Operating Transfer Needed? Yes

Operating Transfer Coding and Amount	5260040 535000	\$4,000
	5260G040 397001	

Personnel Information

FTE		Number	Name	Start Date	End Date
	1.00	@ Business Applications Tech II / nonu12	BUSINESS APPLICATIONS TECH II	2024-01-01	
	1.00	< Total			

Operating Revenue Line Items

Org Code	Object Code	Object Description	Project Code	2024	2025
5260G040	397001	O/T-GENERAL FUND		4,000	-
			Total:	4,000.00	-

Capital Revenue Line Items

Org Code	Object Code	Object Description	Project Code	2024	2025
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Operating Expenditure Line Items

Org Code	Object Code	Object Description	Project Code	2024	2025
0106A638	510000	SALARIES		67,476	69,504.00
0106A638	521000	SOCIAL SECURITY		5,162	5,317.00
0106A638	522000	RETIREMENT		6,336	6,526.00
0106A638	523000	MEDICAL/DENTAL/LIFE		26,016	27,276.00
0106A638	524000	WORKERS COMPENSATION-L&I		360	360.00
0106A638	525000	UNEMPLOYMENT COMPENSATION		202	209.00
0106A638	526000	PAID FAMILY MEDICAL LEAVE		147	151.00
0106A638	527000	LONG TERM DISABILITY		385	396.00
0106A638	535000	SMALL TOOLS & MINOR EQUIPMENT		1,500	-
0106A638	599526	O/T-IT RESERVE		4,000	-
5260G040	535000	SMALL TOOLS & MINOR EQUIPMENT		4,000	-
			Total:	115,584.00	109,739.00

Capital Expenditure Line Items

Org Code	Object Code	Object Description	Project Code	2024	2025
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