Welcome to the University of California’s online California Child Abuse and Neglect Reporting Act (CANRA) Mandated Reporter training. This course was created for all mandated reporters at your location.
1.2 How to use

Before we begin please note that you can read the information presented (without having to listen to the narrator) at anytime by clicking on the “Script” tab. To disable the audio click on the sound icon at the bottom.

Also, this is an interactive tutorial. You will often be prompted to click on an area, or make a decision, before proceeding to the next section of the course.

If you cannot access content or use features in this training due to a disability or other accessibility-related issue, please complete the Accessibility Needs Request form located in the “Resources” tab of your training player.
We have a moral, and under CANRA and other laws, a legal responsibility to protect children from abuse. Reporting is critical because it prevents harm to children, prevents more victims, protects the university, and keeps our communities safer.

At the University of California, we require our employees and administrators to comply with their obligations under CANRA and we encourage all members of the University community to report any witnessed or suspected incidents of child abuse or neglect.
In this training, you will learn the overview of the The California Child Abuse and Neglect Reporting Act (“CANRA”), recognize the responsibilities of a mandated reporter, identify how to report, and locate resources at your location. To begin, click “Overview”.
2. Overview

2.1 Objectives

By the end of this section, you will be able to:
- Define CANRA
- Classify who is a mandated reporter
- Identify who can report
2.2 CANRA Definition

The California Child Abuse and Neglect Reporting Act ("CANRA," Penal Code sections 11164-11174.4) requires certain professionals, known as mandated reporters, to report known or suspected instances of child abuse or neglect to law enforcement.
2.3 Mandated Reporter Definition

A Mandated Reporter is defined as an individual required to report observed or suspected child abuse or neglect to designated law enforcement or social services agencies.
2.4 Mandated Reporters

An employee is considered a mandated reporter if their duties require:
• Contact with children on a regular basis; or
• Direct contact and supervision of children; or
• Supervision of other mandated reporters.

Examples include: licensed health professionals, daycare workers, campus police, human resources administration who are designated to receive discrimination and harassment complaints.

Each campus or location also should attempt to identify volunteers who are Mandated Reporters.
2.5 Who is a Mandated Reporter?

Mandated reporters include:

- certain health professionals;
- certain academic personnel who have responsibility for instruction at the preschool, elementary, or high school level;
- individuals whose University duties require direct contact and supervision of children;
- employees whose duties bring them into contact with children on a regular basis, or who supervise others with such duties;
- certain human resources employees;
- adults who supervise minor employees and athletic coaches.

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- individuals whose University duties require direct contact and supervision of children;
- employees whose duties bring them into contact with children on a regular basis, or who supervise others with such duties;
- certain human resources employees (including academic personnel staff or other such location employees who are charged with handling discrimination complaints as defined by the Fair Employment and Housing Act (FEHA));
- adults who supervise minor employees; and athletic coaches.
2.6 What are Child Abuse & Neglect

SafeSport Mandated Reporting Requirements
Federal law in the United States requires certain individuals who work with youth athletes to report any suspected or known child abuse within 24 hours to the proper authorities. The law applies to both employees and volunteers. If mandated reporters fail to report abuse, they could be criminally prosecuted.
2.7 Your Role

The CANRA list and University of California table of mandated reporters is expansive.

For this reason, if you have any doubt about whether you are or are not a mandated reporter, respond as though you are one. Report observed or suspected child abuse or neglect.

If you believe you are a mandated reporter but have not been asked to sign an acknowledgement, please contact your local Human Resources or Academic Personnel office.
2.8 Who Else Can Report

Although only mandated reporters are required to report child abuse and neglect to law enforcement or child protection agencies, all members of the University community - faculty, staff, administrators, volunteers, and students - are encouraged to report to proper authorities or the UC Whistleblower Hotline.
2.9 Summary

You should now be able to:
Define CANRA
Classify who is a mandated reporter
Identify who can report
3. Responsibilities

3.1 Objectives

By the end of this section, you will be able to:
- Identify types of conduct to report
- Understand reporting responsibilities
- Acknowledge your role as a mandated reporter

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Identify types of conduct to report
Understand reporting responsibilities
Acknowledge your role as a mandated reporter
3.2 Terms

Abuse occurs when a child (any person under the age 18, even a college student) suffers injuries by another not caused accidentally. Injuries may be physical or emotional. Neglect occurs when a child is denied proper care and attention or is living under conditions that could negatively affect the child's well-being.

Mandated reporters who, in the course of their University duties, witness or form a reasonable suspicion of abuse or neglect must report it. Other members of the University community are encouraged to report it.
3.3 Types of Conduct

Types of Conduct that Must Be Reported

To learn more, click each box below.

- Physical Abuse
- Child Sexual Abuse
- Neglect
- Unlawful Corporal Punishment or Injury
- Willful Cruelty or Unjustified Punishment

Types of Conduct That Must Be Reported

There are five major categories of child abuse: Physical Abuse, Child Sexual Abuse, Neglect, Unlawful Corporal Punishment or Injury, Willful Cruelty or Unjustified Punishment.

To learn more, click each box below.
Physical Abuse

- Trauma or injury inflicted causing bodily harm or damage due to a physical impact, except accidental means.

**Physical indicators:**
- Small bruises, unexplained injuries, bruises or burns with distinctive patterns, broken bones, lacerations or any injury where there is a delay in seeking appropriate medical care

**Behavioral indicators:**
- Anxiety, depression, self-mutilation, low self-esteem, social maladjustment, delinquent behavior, academic/behavioral problems in school, hostile, aggressive or verbally abusive towards others, and fearful or withdrawn
Child Sexual Abuse

- Unwanted sexual activity, contact, or exploitation of anyone under the age of 18.
- Offenders may use force, make threats, or take advantage of victims who are not able to give consent. (California Penal Code 11165.1)

**Physical indicators**
- Complaints of painful urination or defecation, difficulty sitting or walking, or the presence of a sexually transmitted infection

**Behavioral indicators**
- Sexualized behavior and/or knowledge beyond developmental expectations, fearful or withdrawn behavior, changes in eating, sleeping or toileting, emotional and/or behavioral problems.
Neglect

- The negligent treatment, lack of treatment, or the maltreatment of a child by a person responsible for the child’s welfare under circumstances indicating harm or threatened harm to the child's health or welfare. (California Penal Code 11165.2)
- If you are a mandated reporter and you reasonably suspect child abuse or neglect, you must report to the following:
  - General neglect means the failure of a caregiver of a child to provide proper care, where no physical injury to the child has occurred.
  - Severe neglect means the intentional failure of a caregiver to provide proper care, where injury or endangerment to the child has occurred or is likely to occur.
  - Physical indicators: Malnourishment, dirty clothes, poor hygiene, unattended medical or dental conditions, or developmental delays
  - Behavioral indicators: Clingy or indiscriminate attachment, socially withdrawn, or internalized emotional symptoms

Neglect

- General neglect means the failure of a caregiver of a child to provide adequate food, clothing, shelter, medical care, or supervision, where no physical injury to the child has occurred.
- Severe neglect means the intentional failure of a caregiver to provide adequate food, clothing, shelter, or medical care where injury or endangerment to the child has occurred or is likely to occur.
- Physical indicators: Malnourishment, dirty clothes, poor hygiene, unattended medical or dental conditions, or developmental delays
- Behavioral indicators: Clingy or indiscriminate attachment, socially withdrawn, or internalized emotional symptoms
Unlawful Corporal Punishment or Injury (Slide Layer)

Types of Conduct that Must Be Reported

Unlawful Corporal Punishment or Injury

- Willfully inflicting unlawful corporal punishment on a child and resulting in a traumatic condition.
  (California Penal Code 11165.4)

Unlawful Corporal Punishment or Injury

- Willfully inflicting unlawful corporal punishment on a child and resulting in a traumatic condition.
  (California Penal Code 11165.4)
Willful Cruelty or Unjustified Punishment

- Willful cruelty or unjustified punishment refers to inflicting or permitting unjustifiable physical pain or mental suffering, or the endangerment of the child’s person or health.
3.4 Report

If you are a mandated reporter and you reasonably suspect child abuse you must report to the following:
- Law Enforcement
- External Agencies
- Internal Sources

- Phone (immediately)
- Written report (within 30 hours)

Visit the UC Whistleblower Hotline

ONE of the following:
- Contact Supervisor
- Phone the UC Whistleblower Hotline
- Online to UC Whistleblower Hotline

If you are a mandated reporter and you reasonably suspect child abuse you must report to the following:
- Law Enforcement
- External Agencies
- Internal Sources
3.5 Responsibility to Report

With very limited exceptions, California law requires any person - even people who are not mandated reporters - to report to law enforcement authorities murder, rape, or lewd acts involving victims who are under the age of 14 whenever such crimes are observed. Members of the University community may report to campus or community police officers or sheriffs. All University personnel who witness such a crime must also report that conduct to their supervisors or through the UC Whistleblower Hotline. Supervisors who receive such reports must promptly forward them to the Hotline.
3.6 Acknowledgement

Each campus or location must identify job classifications or individual academic or staff Employees and Officials who are mandated reporters by virtue of professional license or their University duties or activities. Each campus or location also should attempt to identify volunteers who are Mandated Reporters.

The University must identify mandated reporters and have them sign an acknowledgement that they understand their reporting obligations under CANRA.

When you are ready, click “Sign the Acknowledgement”.

Please return to this window after completing the acknowledgement form.
3.7 Acknowledgement

Each campus or location must identify job classifications or individual academic or staff Employees and Officials who are mandated reporters by virtue of professional license or their University duties or activities. Each campus or location also should attempt to identify volunteers who are Mandated Reporters.

The University must identify mandated reporters and have them sign an acknowledgement that they understand their reporting obligations under CANRA.

When you are ready, please complete the acknowledgement form on your screen.

Then, click “next” to advance to the next slide.
3.8 Summary

You should now be able to:
Identify types of conduct to report
Understand reporting responsibilities
Acknowledge your role as a mandated reporter
4. How to Report

4.1 Objectives

By the end of this section, you will be able to:
- Understand the legal reporting requirements
- Identify how to submit a report
- Recognize safeguards for mandated reporters

By the end of this section, you will be able to:
Understand the legal reporting requirements
Identify how to submit a report
Recognize safeguards for mandated reporters
4.2 Legal Requirement

You are not required to actually witness abuse.

Based on what you have witnessed or been told, and your own training and experience, if you know—or have reason to suspect—that abuse or neglect may have occurred, you are legally required to report your observations or suspicions.
4.3 *Call Police*

Call the Police Department for assaults or if there is immediate danger of abuse. Reports must be made immediately after observing or forming a reasonable suspicion of abuse or neglect, or as soon as practically possible, by phone.
4.4 External Report

External Report

**Step 1. Call by phone to report an incident immediately.**
- Police and sheriffs’ departments (UC Police Department)
- County welfare departments (Child Protective Services)

**Step 2. Complete a written report on the California Suspected Child Abuse Report Form SS 8572, within 36 hours.**

The completed form must be submitted to any police department or sheriff’s department, the county probation department, or the county welfare department. Detailed instructions for completing the report can be obtained online.
Submit an internal report through ONE of the following ways:

1. By phone to UC Whistleblower Hotline (800) 403-4744
2. Online to the UC Whistleblower Hotline
3. Contact your supervisor to submit a report
4.6 Reporting at the UC

Here at the University of California, we encourage all members of the community to report observed or suspected child abuse or neglect - even those who are not mandated reporters.

- UC Whistleblower Hotline (800) 403-4744
- Make an internal report to your supervisor

You can contact the UC Whistleblower Hotline (800) 403-4744 or make an internal report to your supervisor.

Supervisors, senior administrators, and other University personnel must forward reports to the UC Whistleblower Hotline.
4.7 Safeguards

Safeguards for Mandated Reporters

There are a number of safeguards that help protect mandated reporters and the integrity of the reporting process.

**Immunity**
Mandated reporters have immunity from criminal or civil liability for reporting as required, unless the report is proven to be false.

**Supervisor Cooperation**
Your supervisor may not interfere with you reporting suspected abuse or neglect or punish you for making a report.

**Confidentiality**
Your identity and the content of your report are confidential and may be disclosed by law enforcement officials only to specified persons and agencies.

**Documentation**
Take careful written notes about your suspicions, time/date, names, and direct quotes. This can be used when filing a report.

**Anonymity**
If you are NOT a mandated reporter, you can make your report anonymously.

**Joint Knowledge**
If more than one mandated reporter has knowledge of a case, they can submit a single report together.
4.8 Summary

You should now be able to:
Understand the legal reporting requirements
Identify how to submit a report
Recognize safeguards for mandated reporters
6. Resources

6.1 Resources

Click on any box to access additional resources:

- UC Reporting Child Abuse and Neglect Policy
- UC Statement of Ethical Values and Standards of Ethical Conduct
- Department of Public Social Services Office of Child Abuse Prevention
- Child Abuse and Neglect Reporting Act (P.C. 11164-11174.4)

When you're ready, click on Next to move on to the next section of the training.
6.2 Location

Location Resources
Select your campus or location to access specific information and resources.
For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
6.4 Berkeley

For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
6.6 San Diego

For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
6.7 Riverside

For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
6.9 Los Angeles

For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
6.10 San Francisco

For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer.

When you are ready, select “next” to continue.
For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
For more information, view CANRA resources at your location. Or Contact Police or your Ethics & Compliance Officer

When you are ready, select “next” to continue.
5. Conclusion

5.1 Summary

In summary, you should now be able to understand the overview of the The California Child Abuse and Neglect Reporting Act (“CANRA”), recognize the responsibilities of a mandated reporter, identify how to report, and locate resources at your location.
5.2 For more information

To receive credit for this course you must complete the test. When you’re ready, proceed to take test.
5.3 Question 1
(Multiple Choice, 10 points, 1 attempt permitted)

Who is a mandated reporter?

- Only Police, Sheriff, or County Welfare Department
- Someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect
- Every volunteer and employee of the university
- Only supervisors in your department

Feedback when correct:
That's correct! CANRA defines a mandated reporter as someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect.

Feedback when incorrect:
That is incorrect. CANRA defines a mandated reporter as someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect.
Who is a mandated reporter?

- Only Police, Sheriff, or County Welfare Department
- Someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect
- Everyone
- Only suspects

Correct
That's correct! CANRA defines a mandated reporter as someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect.

Continue
Who is a mandated reporter?

- Only Police, Sheriff, or County Welfare Department
- Someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect
- Every person who has knowledge of or observes children
- Only those who work at a children’s educational institution

Incorrect

That is incorrect. CANRA defines a mandated reporter as someone who has knowledge of or observes children and who is required by law to report suspected child abuse or neglect.
5.4 Question 2
(Multiple Choice, 10 points, 1 attempt permitted)

Who must a mandated reporter notify about their suspicion of abuse to be in compliance with university policy?

- The Chancellor
- Human Resources
- An employee in their department
- Their supervisor or the UC Whistleblower Hotline

Correct Choice

<table>
<thead>
<tr>
<th>Correct</th>
<th>Choice</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>Their supervisor or the UC Whistleblower Hotline</td>
</tr>
</tbody>
</table>

Feedback when correct:
That's correct! Mandated reporters must promptly report suspected child abuse or neglect to their supervisors or through the UC Whistleblower Hotline according to University Policy.

Feedback when incorrect:
That is incorrect. Mandated reporters must promptly report suspected child abuse or neglect to their supervisors or through the UC Whistleblower Hotline according to University Policy.
Who must a mandated reporter notify about their suspicion of abuse to be in compliance with university policy?

Correct

That's correct! Mandated reporters must promptly report suspected child abuse or neglect to their supervisors or through the UC Whistleblower Hotline according to University Policy.

Continue
Incorrect (Slide Layer)

Who must a mandated reporter notify about their suspicion of abuse to be in compliance with university policy?

Incorrect

That is incorrect. Mandated reporters must promptly report suspected child abuse or neglect to their supervisors or through the UC Whistleblower Hotline according to University Policy.

Continue

Their supervisor or the UC Whistleblower Hotline
5.5 Question 3
(Multiple Choice, 10 points, 1 attempt permitted)

Who must you contact in addition to submitting an internal report?

- Notify the police, sheriff, or county welfare department
- No one else, just an internal report is needed
- Alert the Chancellor
- Contact UC Office of the President

Feedback when correct:
That's correct! In addition to an internal report, a mandated reporter must also notify the police, sheriff, or county welfare department.

Feedback when incorrect:
That is incorrect. In addition to an internal report, a mandated reporter must also notify the police, sheriff, or county welfare department.
Who must you contact in addition to submitting an internal report?

- Notify the department
- No one
- Alert the
- Contact the Office of the President

Incorrect

That is incorrect. In addition to an internal report, a mandated reporter must also notify the police, sheriff, or county welfare department.

Continue
Correct (Slide Layer)

Who must you contact in addition to submitting an internal report?

- Notify the department
- No one
- Alert the
- Contact the Office of the President

Correct

That's correct! In addition to an internal report, a mandated reporter must also notify the police, sheriff, or county welfare department.

Continue
5.6 Question 4
(Multiple Choice, 10 points, 1 attempt permitted)

Which of the following is not a type of conduct that must be reported under CANRA or the university policy?

- Physical abuse
- Child sexual abuse
- Neglect
- Witnessing a child injure themself

**Feedback when correct:**
That's correct! Witnessing a child injure themself, like a child accidentally falling down, does not have to be reported under CANRA or University policy.

**Feedback when incorrect:**
That's incorrect. Witnessing a child injure themself, like a child accidentally falling down, does not have to be reported under CANRA or University policy.
Which of the following is not a type of conduct that must be reported under CANRA or the university policy?

- Physical abuse
- Child sexual abuse
- Neglect
- Witnessing a child injure themselves

Correct

That’s correct! Witnessing a child injure themselves, like a child accidentally falling down, does not have to be reported under CANRA or University policy.
Incorrect (Slide Layer)

Which of the following is not a type of conduct that must be reported under CANRA or the university policy?

- Physical abuse
- Child sexual abuse
- Neglect
- Witnessing a child injure themselves

Incorrect
That's incorrect. Witnessing a child injure themselves, like a child accidentally falling down, does not have to be reported under CANRA or University policy.

Continue
5.7 Question 5
(Multiple Choice, 10 points, 1 attempt permitted)

What is the timeframe to submit a written external report?

<table>
<thead>
<tr>
<th>Correct</th>
<th>Choice</th>
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<tbody>
<tr>
<td></td>
<td>Within 24 hours</td>
</tr>
<tr>
<td>X</td>
<td>Within 36 hours</td>
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<td>Within 48 hours</td>
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<td>Within 1 week</td>
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<tr>
<td></td>
<td>Within 1 month</td>
</tr>
</tbody>
</table>

Feedback when correct:
That's correct! You must submit an external written report within 36 hours of suspecting or observing abuse.

Feedback when incorrect:
That is incorrect. You must submit an external written report within 36 hours of suspecting or observing abuse.
What is the timeframe to submit a written external report?

Correct

That's correct! You must submit an external written report within 36 hours of suspecting or observing abuse.

Continue

Within 1 month
Incorrect (Slide Layer)

What is the timeframe to submit a written external report?

Incorrect
That is incorrect. You must submit an external written report within 36 hours of suspecting or observing abuse.

Continue

Within 1 month
Thank you for taking the UC CANRA training. If you have time, please evaluate the course. Click “Finish” when you are done.
Success (Slide Layer)

Results

Your Score: 0% (0 points)
Passing Score: 0% (0 points)

Result:
✓ Congratulations, you passed.

Finish course
Evaluate course
Failure (Slide Layer)

Results

Your Score: 0% (0 points)
Passing Score: 0% (0 points)

Result:

× You did not pass.

Retry test Exit