

## Professional Liability Webinars Strategies for Handling Catastrophic Cases

## Phase II: Mediation Strategies

Participate in this training program for Claims Specialists, Risk Managers, and Defense Counsel, specific to the process and protocol for managing claims that have the potential for significant damages against the University of California.

Thursday, July 29, 2021 9:30 am - 11:00 am



https://training.ucr.edu/PL

Questions? Please email <a href="mailto:training@ucr.edu">training@ucr.edu</a>



## **Speakers**

Richard D. Carroll, JD

Carroll, Kelly, Trotter & Franzen

Attorney

Arcadia Settlements Group
Settlement Facilitator

Ann Koerner, RN, BSN, CRRN
National Care Advisors
President

Brenda Lillington, JD
UCOP, Risk Services
Executive Director, PMHL

Learn more about the speakers