

vitalware[®]

CLIENT APPRECIATION WEEK

Conference Schedule



Monday, October 19

10:00 am CT

Welcome and Vitalware Keynote

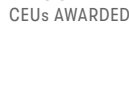
10:00 am – 10:30 am CT

Welcome to Vitalware's Client Appreciation Week. Vitalware leadership will kick off our week by sharing highlights and accomplishments from throughout 2020, as well as provide an inside look at where we're headed next.

10:40 am CT

Charge Capture—Hotspots In Your Facility

10:40 am – 11:40 am CT



Join William L. Malm, ND, CHIAP, CRCR, CMAS, VP, Client Strategies, as he discusses charge capture from first presentation to a clean claim and drills down into specific departments such as Blood and Transfusion, Radiology, Laboratory, Drug Admin and therapeutic ranges, and ED complexities. He will also review the pros and cons of different methods of charge capture, such as document driven versus charging through a system to paper charge captures, and more.

11:40 am CT

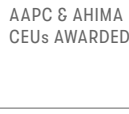
Break

11:40 am – 12:00 pm CT

12:00 pm CT

Preparing for the CY 2021 CPT Code Changes

12:00 pm – 1:00 pm CT



Vitalware coding expert Jennifer Bishop, CCS, CCS-P, CIRCC, CHRI, VP, Product Content, will get you up to speed on the CPT/HCPCS code changes for 2020 with a discussion of the new, deleted, and revised CPT codes and associated guidelines.

1:10 pm CT

VitalCDM Tips, Tricks & New Features

1:10 pm – 2:00 pm CT

Don't know what you don't know? VitalCDM's product manager Jennifer Calhoun, PMC-III, is standing by with tips, tricks, strategies, and even a few new features that can help you advance your chargemaster skills to the next level.

Tuesday, October 20

10:00 am CT

Preparing for the CY 2021 Hospital Price Transparency Requirements

10:00 am – 10:45 am CT



On November 15, 2019, CMS finalized policies with a goal of making hospital pricing more transparent for patients to create better informed healthcare consumers. These policies take effect January 1, 2021 and apply to all U.S. hospitals with limited exceptions. Join Jennifer Bishop, CCS, CCS-P, CIRCC, CHRI, VP, Product Content, as she covers the history of price transparency initiatives, outlines the latest requirements, and discusses practical tips and tricks for successful implementation.

10:50 am CT

VitalKnowledge & OPSP Calculator Tips, Tricks & New Features

10:50 am – 11:40 am CT

Product manager Andy Franz, MBA, MHA, PMC-III is confident he can help make your job easier through tips, tricks, and strategies to increase your efficiency and allow you to take advantage of all available features in VitalKnowledge, OPSP Calculator, Prior Authorizations, and more.

11:40 am CT

Break

11:40 am – 12:00 pm CT

12:00 pm CT

A Strategic Plan for Year-end Chargemaster Updates

12:00 pm – 12:50 pm CT



It's that time again. CDM maintenance may be an ongoing activity, but the end of the year certainly brings the most significant annual updates and time commitment. Luckily Wendy Kennedy, BS, RHIT, CCS, CRCR, Director, Revenue Integrity Services, has a strategic plan that can help.

1:00 pm CT

The Final, Final Rule for 2021

1:00 pm – 2:00 pm CT



Vitalware's Coding Integrity & Education Coordinator Lisa Ball, BS, RHIT, CCS, CDIP, will present the IPPS Final Rule with code set changes in regards to both CM and PCS for 2021. We will take a look at upcoming changes that affect coding and reimbursement for your facility. Make review of the IPPS Final Rule simple by joining us to learn more about what to expect with the IPPS Final Rule.

Wednesday, October 21

10:00 am CT

A Look At the Proposed Changes for OPSP In 2021

10:00 am – 11:00 am CT



Dive deep into the potential OPSP changes proposed for 2021. Vitalware's VP of product content, Jennifer Bishop, CCS, CCS-P, CIRCC, CHRI, has analyzed the key provisions of the OPSP proposed rule and identified the significant changes likely to impact your organization. She'll also share ways to help keep your organization afloat no matter which changes CMS includes in the impending final rule.

11:10 am CT

Introduction to the New VitalAuditor

11:10 am – 11:40 am CT

Join us to learn about Vitalware's newest product, VitalAuditor 4. During this session, product manager Andy Franz, MBA, MHA, PMC-III, will share VitalAuditor's exciting new look and discuss the latest new features, including batch processing, integration, and filter selection.

11:40 am CT

Break

11:40 am – 12:00 pm CT

12:00 pm CT

VitalIntegrity and VitalAnalysis Tips, Tricks & New Features

12:00 pm – 12:50 pm CT

Explore the exciting new features of VitalIntegrity. Existing users can learn tricks and strategies to help ensure they get the most from their charge integrity efforts, while those interested in catching a glimpse of this powerful new auditing tool will learn how VitalIntegrity can lead to real results—and added dollars—for their hospitals. Product manager Adam Ziegel, MBA, will take you on a tour of Vitalware's latest charge assurance products as well as give you tips and best practices for using them effectively.

1:00 pm CT

Interactive Product Strategy and Roadmap: VitalCDM

1:00 pm – 2:00 pm CT

From day one our products have been guided by the people that use them. Influence the next versions of VitalCDM during this session led by product manager Jennifer Calhoun, PMC-III. Come and provide direct feedback and vote on proposed features and functionality during this interactive session.

Thursday, October 22

10:00 am CT

Pharmacy: Identifying and Solving Problems in the Revenue Cycle

10:00 am – 10:45 am CT



Make sure you're getting the appropriate billing units on claims and receiving the reimbursement you deserve. Dig into pharmacy challenges with VP, Client Strategies, William L. Malm, ND, CHIAP, CRCR, CMAS, who will speak to JW modifier, HCPCS coding, and NDC management, discuss ways to address silos between billing, IT and pharmacy, talk about weight-based drugs, and more.

10:50 am CT

The Future of VitalIntegrity and VitalAuditor

10:50 am – 11:40 am CT

Join this interactive roadmapping session where you can help guide the future of VitalIntegrity and VitalAuditor, including updates and feature prioritization. Product managers Adam Ziegel, MBA, and Andy Franz, MBA, MHA, PMC-III, are looking for your insight and expertise as Vitalware looks to provide the features and tools you need most in 2021.

11:40 am CT

Break

11:40 am – 12:00 pm CT

12:00 pm CT

Revenue Cycle Leadership Roundtable: A Discussion of 2020's Most Pressing Issues

12:00 pm – 1:15 pm CT



The arrival of COVID-19 early in 2020 meant revenue cycle leaders had to turn on a dime to help ensure continued financial stability for their hospitals—and the safety and efficacy of their entire teams. And that was just Q1. Join moderator Andrea Kraynak, CPC, PMC-IV, Vitalware program manager and former director, NAHRI, for a panel discussion with revenue cycle executives on the most pressing issues of 2020, along with a few victories and lessons learned along the way.

1:20 pm CT

Find Focus and Monitor Change with Augmented Intelligence

1:20 pm – 1:40 pm CT

Have you ever wondered how revenue cycle processes or performance varied over time or place? Have you wondered whether two people, looking at the same data, shared a perspective on improvement opportunities or whether change had occurred? Join Jason Jones, PhD, Chief Data Scientist at Health Catalyst to learn how machine learning can help revenue cycle professionals separate signal from noise, focus on the future, and draw consistent interpretations and help make better decisions.

1:40 pm CT

In Closing

1:40 pm – 2:00 pm CT

Walk through the key takeaways from our sessions and look ahead to the exciting developments planned for 2021 with Vitalware leadership.

2:00 pm CT

Vitalware Happy Hour

2:00 pm – 3:00 pm CT

Join us for happy hour, Vitalware-style. Join us for a game—with prizes—or simply chat with your colleagues or account manager.

Friday, October 23

All Day

All content available on-demand, so you can watch what you missed—or simply listen again.

10:00 am – 10:45 am CT