Housing Opportunities for Persons with AIDS Consolidated Annual Performance and Evaluation Report (HOPWA CAPER)

2017-2018 *Draft*



Wake County
Housing and Community Revitalization



Housing Opportunities for Persons With AIDS (HOPWA) Program

Consolidated Annual Performance and Evaluation Report (CAPER) Measuring Performance Outcomes

OMB Number 2506-0133 (Expiration Date: 01/31/2021)

The CAPER report for HOPWA formula grantees provides annual information on program accomplishments that supports program evaluation and the ability to measure program beneficiary outcomes as related to: maintain housing stability; prevent homelessness; and improve access to care and support. This information is also covered under the Consolidated Plan Management Process (CPMP) report and includes Narrative Responses and Performance Charts required under the Consolidated Planning regulations. Reporting is required for all HOPWA formula grantees. The public reporting burden for the collection of information is estimated to average 41 hours per manual response, or less if an automated data collection and retrieval system is in use, along with 60 hours for record keeping, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Grantees are required to report on the activities undertaken only, thus there may be components of these reporting requirements that may not be applicable. This agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless that collection displays a valid OMB control number.

Overview. The Consolidated Annual Performance and Evaluation Report (CAPER) provides annual performance reporting on client outputs and outcomes that enables an assessment of grantee performance in achieving the housing stability outcome measure. The CAPER fulfills statutory and regulatory program reporting requirements and provides the grantee and HUD with the necessary information to assess the overall program performance and accomplishments against planned goals and objectives.

HOPWA formula grantees are required to submit a CAPER demonstrating coordination with other Consolidated Plan resources. HUD uses the CAPER data to obtain essential information on grant activities, project sponsors,, housing sites, units and households, and beneficiaries (which includes racial and ethnic data on program participants). The Consolidated Plan Management Process tool (CPMP) provides an optional tool to integrate the reporting of HOPWA specific activities with other planning and reporting on Consolidated Plan activities.

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Continued Use Periods. Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation of a building or structure are required to operate the building or structure for HOPWA-eligible beneficiaries for a ten (10) years period. If no further HOPWA funds are used to support the facility, in place of completing Section 7B of the CAPER, the grantee must submit an Annual Report of Continued Project Operation throughout the required use periods. This report is included in Part 6 in CAPER. The required use period is three (3) years if the rehabilitation is non-substantial.

Record Keeping. Names and other individual information must be kept confidential, as required by 24 CFR 574.440. However, HUD reserves the right to review the information used to complete this report for grants management oversight purposes, except for recording any names and other identifying information. In the case that HUD must review client-level data, no client names or identifying information will be retained or recorded. Information is reported in aggregate to HUD without personal identification. Do not submit client or personal information in data systems to HUD.

In connection with the development of the Department's standards for Homeless Management Information Systems (HMIS), universal data elements are being collected for clients of <u>HOPWA-funded homeless assistance projects</u>. These project sponsor records would include: Name, Social Security Number, Date of Birth, Ethnicity and Race, Gender, Veteran Status, Disabling Conditions, Residence Prior to Program Entry, Zip Code of Last Permanent Address, Housing Status, Program Entry Date, Program Exit Date, Personal Identification Number, and Household

Identification Number. These are intended to match the elements under HMIS. The HOPWA program-level data elements include: Income and Sources, Non-Cash Benefits, HIV/AIDS Status, Services Provided, Housing Status or Destination at the end of the operating year, Physical Disability, Developmental Disability, Chronic Health Condition, Mental Health, Substance Abuse, Domestic Violence, Medical Assistance, and T-cell Count. Other HOPWA projects sponsors may also benefit from collecting these data elements. HMIS local data systems must maintain client confidentiality by using a closed system in which medical information and HIV status are only shared with providers that have a direct involvement in the client's case management, treatment and care, in line with the signed release of information from the client.

Operating Year. HOPWA formula grants are annually awarded for a three-year period of performance with three operating years. The information contained in this CAPER must represent a one-year period of HOPWA program operation that coincides with the grantee's program year; this is the operating year. More than one HOPWA formula grant awarded to the same grantee may be used during an operating year and the CAPER must capture all formula grant funding used during the operating year. Project sponsor accomplishment information must also coincide with the operating year this CAPER covers. Any change to the period of performance requires the approval of HUD by amendment, such as an extension for an additional operating year.

Final Assembly of Report. After the entire report is assembled, number each page sequentially.

Filing Requirements. Within 90 days of the completion of each program year, grantees must submit their completed CAPER to the CPD Director in the grantee's State or Local HUD Field Office, and to the HOPWA Program Office: at HOPWA@hud.gov. Electronic submission to HOPWA Program office is preferred; however, if electronic submission is not possible, hard copies can be mailed to: Office of HIV/AIDS Housing, Room 7248, U.S. Department of Housing and Urban Development, 451 Seventh Street, SW, Washington, D.C., 20410.

Definitions

Adjustment for Duplication: Enables the calculation of unduplicated output totals by accounting for the total number of households or units that received more than one type of HOPWA assistance in a given service category such as HOPWA Subsidy Assistance or Supportive Services. For example, if a client household received both TBRA and STRMU during the operating year, report that household in the category of HOPWA Housing Subsidy Assistance in Part 3, Chart 1, Column [1b] in the following manner:

Н	IOPWA Housing Subsidy Assistance	[1] Outputs: Number of Households
1.	Tenant-Based Rental Assistance	1
2a.	Permanent Housing Facilities: Received Operating Subsidies/Leased units	
2b.	Transitional/Short-term Facilities: Received Operating Subsidies	
3a.	Permanent Housing Facilities: Capital Development Projects placed in service during the operating year	
3b.	Transitional/Short-term Facilities: Capital Development Projects placed in service during the operating year	
4.	Short-term Rent, Mortgage, and Utility Assistance	1
5.	Adjustment for duplication (subtract)	1
6.	TOTAL Housing Subsidy Assistance (Sum of Rows 1-4 minus Row 5)	1

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Administrative Costs: Costs for general management, oversight, coordination, evaluation, and reporting. By statute, grantee administrative costs are limited to 3% of total grant award, to be expended over the life of the grant. Project sponsor administrative costs are limited to 7% of the portion of the grant amount they receive.

Beneficiary(ies): All members of a household who received HOPWA assistance during the operating year including the one individual who qualified the household for HOPWA assistance as well as any other members of the household (with or without HIV) who benefitted from the assistance.

Chronically Homeless Person: An individual or family who: (i) is homeless and lives or resides individual or family who: (i) Is homeless and lives or resides in a place not meant for human habitation, a safe haven, or in an emergency shelter; (ii) has been homeless and living or residing in a place not meant for human habitation, a safe haven, or in an emergency shelter continuously for at least 1 year or on at least 4 separate occasions in the last 3 years; and (iii) has an adult head of household (or a minor head of household if no adult is present in the household) with a diagnosable substance use disorder, serious mental illness, developmental disability (as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (42 U.S.C. 15002)), post traumatic stress disorder, cognitive impairments resulting from a brain injury, or chronic physical illness or disability, including the co-occurrence of 2 or more of those conditions. Additionally, the statutory definition includes as chronically homeless a person who currently lives or resides in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital or other similar facility, and has resided there for fewer than 90 days if such person met the other criteria for homeless prior to entering that facility. (See 42 U.S.C. 11360(2)) This does not include doubled-up or overcrowding situations.

Disabling Condition: Evidencing a diagnosable substance use disorder, serious mental illness, developmental disability, chronic physical illness, or disability, including the co-occurrence of two or more of these conditions. In addition, a disabling condition may limit an individual's ability to work or perform one or more activities of daily living. An HIV/AIDS diagnosis is considered a disabling condition.

Facility-Based Housing Assistance: All eligible HOPWA Housing expenditures for or associated with supporting facilities including community residences, SRO dwellings, short-term facilities, project-based rental units, master leased units, and other housing facilities approved by

Faith-Based Organization: Religious organizations of three types: (1) congregations; (2) national networks, which include national denominations, their social service arms (for example, Catholic Charities, Lutheran Social Services), and networks of related organizations (such as YMCA and YWCA); and (3) freestanding religious organizations, which are incorporated separately from congregations and national networks.

Grassroots Organization: An organization headquartered in the local community where it provides services; has a social services budget of \$300,000 or less annually, and six or fewer full-time equivalent employees. Local affiliates of national organizations are not considered "grassroots."

HOPWA Eligible Individual: The one (1) low-income person with HIV/AIDS who qualifies a household for HOPWA assistance. This person may be considered "Head of Household." When the CAPER asks for information on eligible individuals, report on this individual person only. Where there is more than one person with HIV/AIDS in the household, the additional PWH/A(s), would be considered a beneficiary(s).

HOPWA Housing Information Services: Services dedicated to helping persons living with HIV/AIDS and their families to identify, locate, and acquire housing. This may also include fair housing counseling for eligible persons who may encounter discrimination based on race, color, religion, sex, age, national origin, familial status, or handicap/disability.

HOPWA Housing Subsidy Assistance Total: The unduplicated number of households receiving housing subsidies (TBRA, STRMU, Permanent DRAFT

Housing Placement services and Master Leasing) and/or residing in units of facilities dedicated to persons living with HIV/AIDS and their families and supported with HOPWA funds during the operating year.

Household: A single individual or a family composed of two or more persons for which household incomes are used to determine eligibility and for calculation of the resident rent payment. The term is used for collecting data on changes in income, changes in access to services, receipt of housing information services, and outcomes on achieving housing stability. Live-In Aides (see definition for Live-In Aide) and non-beneficiaries (e.g. a shared housing arrangement with a roommate) who resided in the unit are not reported on in the CAPER.

Housing Stability: The degree to which the HOPWA project assisted beneficiaries to remain in stable housing during the operating year. See *Part 5: Determining Housing Stability Outcomes* for definitions of stable and unstable housing situations.

In-kind Leveraged Resources: These are additional types of support provided to assist HOPWA beneficiaries such as volunteer services, materials, use of equipment and building space. The actual value of the support can be the contribution of professional services, based on customary rates for this specialized support, or actual costs contributed from other leveraged resources. In determining a rate for the contribution of volunteer time and services, use the criteria described in 2 CFR 200. The value of any donated material, equipment, building, or lease should be based on the fair market value at time of donation. Related documentation can be from recent bills of sales, advertised prices, appraisals, or other information for comparable property similarly situated.

Leveraged Funds: The amount of funds expended during the operating year from non-HOPWA federal, state, local, and private sources by grantees or sponsors in dedicating assistance to this client population. Leveraged funds or other assistance are used directly in or in support of HOPWA program delivery.

Live-In Aide: A person who resides with the HOPWA Eligible Individual and who meets the following criteria: (1) is essential to the care and wellbeing of the person; (2) is not obligated for the support of the person; and (3) would not be living in the unit except to provide the necessary supportive services. See t24 CFR 5.403 and the HOPWA Grantee Oversight Resource Guide for additional reference.

Master Leasing: Applies to a nonprofit or public agency that leases units of housing (scattered-sites or entire buildings) from a landlord, and subleases the units to homeless or low-income tenants. By assuming the tenancy burden, the agency facilitates housing of clients who may not be able to maintain a lease on their own due to poor credit, evictions, or lack of sufficient income.

Operating Costs: Applies to facility-based housing only, for facilities that are currently open. Operating costs can include day-to-day housing function and operation costs like utilities, maintenance, equipment, insurance, security, furnishings, supplies and salary for staff costs directly related to the housing project but not staff costs for delivering services.

Outcome: The degree to which the HOPWA assisted household has been enabled to establish or maintain a stable living environment in housing that is safe, decent, and sanitary, (per the regulations at 24 CFR 574.310(b)) and to reduce the risks of homelessness, and improve access to HIV treatment and other health care and support.

Output: The number of units of housing or households that receive HOPWA assistance during the operating year.

Permanent Housing Placement: A supportive housing service that helps establish the household in the housing unit, including but not limited to reasonable costs for security deposits not to exceed two months of rent costs.

Program Income: Gross income directly generated from the use of

HOPWA funds, including repayments. See grant administration requirements on program income at 2 CFR 200.307.

Project-Based Rental Assistance (PBRA): A rental subsidy program that is tied to specific facilities or units owned or controlled by a project sponsor. Assistance is tied directly to the properties and is not portable or transferable.

Project Sponsor Organizations: Per HOPWA regulations at 24 CFR 574.3, any nonprofit organization or governmental housing agency that receives funds under a contract with the grantee to provide eligible housing and other support services or administrative services as defined in 24 CFR 574.300. Project Sponsor organizations are required to provide performance data on households served and funds expended.

SAM: All organizations applying for a Federal award must have a valid registration active at sam.gov. SAM (System for Award Management) registration includes maintaining current information and providing a valid DUNS number.

Short-Term Rent, Mortgage, and Utility (STRMU) Assistance: A time-limited, housing subsidy assistance designed to prevent homelessness and increase housing stability. Grantees may provide assistance for up to 21 weeks in any 52-week period. The amount of assistance varies per

client depending on funds available, tenant need and program guidelines.

Stewardship Units: Units developed with HOPWA, where HOPWA funds were used for acquisition, new construction and rehabilitation that no longer receive operating subsidies from HOPWA. Report information for the units is subject to the three-year use agreement if rehabilitation is non-substantial and to the ten-year use agreement if rehabilitation is substantial.

Tenant-Based Rental Assistance (TBRA): TBRA is a rental subsidy program similar to the Housing Choice Voucher program that grantees can provide to help low-income households access affordable housing. The TBRA voucher is not tied to a specific unit, so tenants may move to a different unit without losing their assistance, subject to individual program rules. The subsidy amount is determined in part based on household income and rental costs associated with the tenant's lease.

Transgender: Transgender is defined as a person who identifies with, or presents as, a gender that is different from his/her gender at birth.

Veteran: A veteran is someone who has served on active duty in the Armed Forces of the United States. This does not include inactive military reserves or the National Guard unless the person was called up to active duty.

Housing Opportunities for Person With AIDS (HOPWA) Consolidated Annual Performance and Evaluation Report (CAPER) Measuring Performance Outputs and Outcomes

OMB Number 2506-0133 (Expiration Date: 01/31/2021)

Part 1: Grantee Executive Summary

As applicable, complete the charts below to provide more detailed information about the agencies and organizations responsible for the administration and implementation of the HOPWA program. Chart 1 requests general Grantee Information and Chart 2 is to be completed for each organization selected or designated as a project sponsor, as defined by 24 CFR 574.3.

Note: If any information does not apply to your organization, please enter N/A. Do not leave any section blank.

1. Grantee Information

HUD Grant Number		Operating Y	Operating Year for this report				
NCH17F002		From (mm/d	From (mm/dd/yy) 06/30/17 To (mm/dd/yy) 07/1/18				
Grantee Name Wake County Housing Division, Housing	g and Community Revitaliz	ation					
Business Address	3301 dyctic vine Street, wake County Office Building,						
	Housing and Community Revitalization						
City Co. 4 City 72	Suite 448, P.O. Box 550			27.602			
City, County, State, Zip	Raleigh Wake			NC	27602		
Employer Identification Number (EIN) or Tax Identification Number (TIN)	56-60000347						
DUN & Bradstreet Number (DUNs):	830417742		System for Award Management (SAM):: Is the grantee's SAM status currently act				
Congressional District of Grantee's Business Address	13						
*Congressional District of Primary Service Area(s)	2 4 13						
*City(ies) and County(ies) of Primary Service Area(s)	Cities: : Raleigh Smith Selma Clayton He	field enderson	Counties: Wake Franklin	Johns	ton		
Organization's Website Address Is there a waiting list(s) for HOPWA Housin Services in the Grantee Service Area? If yes, explain in the narrative section what so list and how this list is administered.			es 🗆 N	О			

^{*} Service delivery area information only needed for program activities being directly carried out by the grantee.

2. Project Sponsor Information

Please complete Chart 2 for each organization designated or selected to serve as a project sponsor, as defined by 24 CFR 574.3. Use this section to report on organizations involved in the direct delivery of services for client households.

Note: If any information does not apply to your organization, please enter N/A.

Project Sponsor Agency Name	Parent Company Name, if applicable					
Under One Roof	Wake County Government Public Health Division					
Name and Title of Contact at Project Sponsor Agency	Kathleen Horstmann,	Human Services S	uperviso	or		
Email Address	Kathleen.horstmann@wakegov.com					
Business Address	3000 Falstaff Road					
City, County, State, Zip,	Raleigh, Wake, NC, 27610					
Phone Number (with area code)	(919) 212-7832					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	56-60000347 Fax Number (with area code) (919) 212			212-7780		
DUN & Bradstreet Number (DUNs):	830417742					
Congressional District of Project Sponsor's Business Address	13					
Congressional District(s) of Primary Service Area(s)	2 4 13					
City(ies) and County(ies) of Primary Service Area(s)	Cities: : Raleigh S Selma Clayton	mithfield Henderson	Counti	ies: Wake	Johnston	Franklin
Total HOPWA contract amount for this Organization for the operating year	Under One Roof is part of Wake County, so our contract with them is a Memorandum of Agreement, and does not include funding. \$60,521 of the grant was allocated to a case manager located at Under one Roof for Supportive Services Activities.					
Organization's Website Address	http://www.wakegov.com					
Is the sponsor a nonprofit organization?	Does your organizati	ion maint	ain a waiting li	ist? ⊠ Yes	□ No	
Please check if yes and a faith-based organization. Please check if yes and a grassroots organization.	If yes, explain in the	narrative	e section how th	his list is admir	nistered.	

Project Sponsor Agency Name	Parent Company Name, if applicable					
Triangle Family Services						
Name and Title of Contact at Project Sponsor Agency						
Email Address	Alutz@tfsnc.org					
Business Address	3937 Western Blvd					
City, County, State, Zip,	Raleigh, Wake, NC, 27606					
Phone Number (with area code)	(919) 821-0790 ext. 107					
Employer Identification Number (EIN) or Tax Identification Number (TIN)	56-054-7491 Fax Number (with area code) (919) 518-9427				,	
DUN & Bradstreet Number (DUNs):	097604649					
Congressional District of Project Sponsor's Business Address	4					
Congressional District(s) of Primary Service Area(s)	2,4,13					
City(ies) and County(ies) of Primary Service Area(s)	Cities: Raleigh, Clayto Selma, Henderson	n, Smithfield,	Counties:	Wake,	Johnston, Franklin	
Total HOPWA contract amount for this Organization for the operating year	\$107,000					
Organization's Website Address	http://www//tfsnc.org					
Is the sponsor a nonprofit organization? ☐ Yes ☐ No		Does your organization	on maintain	a waiting l	ist? □ Yes ⊠ No	
Please check if yes and a faith-based organization Please check if yes and a grassroots organization.	If yes, explain in the narrative section how this list is administered.					

5. Grantee Narrative and Performance Assessment

a. Grantee and Community Overview

Provide a one to three page narrative summarizing major achievements and highlights that were proposed and completed during the program year. Include a brief description of the grant organization, area of service, the name(s) of the program contact(s), and an overview of the range/type of housing activities provided. This overview may be used for public information, including posting on HUD's website. *Note: Text fields are expandable.*

Wake County manages the HOPWA allocation for the Raleigh-Cary, NC MSA (covering Franklin, Johnston, and Wake Counties), and the current program contact is Emily Fischbein, Wake County Human Services, Wake County Housing Division. This year, the range/type of housing activities provided were: long term rental assistance; short term rental, mortgage, and utility assistance; case management, housing information services (such as help finding housing); and resource identification (such as landlord outreach and program development).

Wake County received \$632,377 in HOPWA funds for FY 2017-2018. Our highlights and achievements this year centered around providing permanent housing, reducing the risk of homelessness, and improving access to health care among persons with HIV/AIDS through case management. We provided tenant based rental assistance for long-term housing; continued a successful program of short-term housing, rent, mortgage and utility (STRMU) payments to prevent homelessness; and provided case management to enable participants to maintain stable housing.

Other highlights of our HOPWA program this year included;

- (1) Implementation of a HOPWA Program Development Team to ensure coordination of all aspects of the grant, and enable the various partners involved to understand how their work fits together. Our team meets bi-monthly to suggest improvements, discuss needs of the program, and address other issues that arise.
- (2) Use of HUD's Community Planning Assessment and Strategy Tool to comprehensively address current and future needs of our HOPWA program in order to best serve HIV positive individuals in our HOPWA jurisdiction. We have identified goals and implemented strategies, such as coordination with outside partners, increasing the number of landlords participating in the program, and determining additional supportive service needs for the future. The HOPWA Program Development Team uses the items in the tool to help strengthen our HOPWA program.

b. Annual Performance under the Action Plan

Provide a narrative addressing each of the following four items:

1. Outputs Reported. Describe significant accomplishments or challenges in achieving the number of housing units supported and the number households assisted with HOPWA funds during this operating year compared to plans for this assistance, as approved in the Consolidated Plan/Action Plan. Describe how HOPWA funds were distributed during your operating year among different categories of housing and geographic areas to address needs throughout the grant service area, consistent with approved plans.

We addressed needs throughout our HOPWA grant service area consistent with our approved 2017-2018 Action Plan by continuing to serve clients from three counties: Wake, Johnston, and Franklin. Categories of housing include rental apartments, rented units in single family homes, and owned homes. We offered a variety of types of housing assistance, ranging from long term vouchers to short term emergency assistance, and security deposit payments.

This year, a total of 150 households were served with Tenant Based Rental Assistance (TBRA) or Short-Term Rental, Mortgage, and Utility (STRMU) assistance, and Supportive Services. An additional seven HIV positive individuals were served with HOPWA funded case management, though they were receiving non-HOPWA rental subsidies. Though the goals in our 2017-2018 Action plan were slightly higher, we are happy with the performance of our HOPWA program in the face of challenges to achieving our goal numbers.

We served 100 households with STMRU assistance, 20 fewer than anticipated because more assistance was needed per client. This is because housing costs continue to rise in Wake County, and more and more people seem to have a rental cost they cannot afford, but they also cannot find affordable units. Thus, more assistance was needed to help stabilize them as they faced other obstacles in their lives. In instances where long term assistance is a better solution, a client is added to the TBRA waiting list.

We served 50 households with TBRA, though our goal was 55. With this long-term rental assistance program, the significant challenges are locating decent and affordable housing, and finding landlords who are willing to work with us. We were able to engage several new landlords and are going to strengthen this effort in the coming year.

Historically, our project sponsor, Under One Roof, has maintained a waitlist for clients needing long term TBRA, and in January 2018, we also began using our Continuum of Care (CoC) Homeless Coordinated Intake system. The process for filling a voucher now begins with a request to the CoC Coordinated Intake director to look for any homeless HIV+ persons in their system, as housing someone who is homeless is our first priority. After that, we move to the Under One Roof waitlist to fill remaining vouchers. Their waitlist will generally not have homeless clients on it, because anyone who presented to Under One Roof in a homeless status will have been referred to one of the seven Coordinate Intake points of entry.

2. Outcomes Assessed. Assess your program's success in enabling HOPWA beneficiaries to establish and/or better maintain a stable living environment in housing that is safe, decent, and sanitary, and improve access to care. Compare current year results to baseline results for clients. Describe how program activities/projects contributed to meeting stated goals. If program did not achieve expected targets, please describe how your program plans to address challenges in program implementation and the steps currently being taken to achieve goals in next operating year. If your program exceeded program targets, please describe strategies the program utilized and how those contributed to program successes.

Our stability outcomes were good, with approximately 105 out of 150 clients (70%) remaining in or moving into permanent housing. However, our outcomes for stability after STRMU assistance are not as high as we would like to see. We plan to address this is the coming year in several ways. The case managers will need to assess whether a potential STRMU client would be better served by long term housing subsidy assistance (HOPWA or other) or whether housing search help is needed to find a more affordable living situation. As noted earlier, there is a shortage of affordable housing in Wake County, and most clients desire to live in Wake, because Franklin and Johnston counties lack transportation options. Wake County Housing is working on various strategies to increase the affordable housing stock, but this takes time, and as more people move here, it is challenging to keep up with the demand. An additional option is to better connect clients with economic advancement opportunities to help them increase their incomes, become independently stable, and remain where they are living. The solutions will need to be a combination of all of the above.

3. Coordination. Report on program coordination with other mainstream housing and supportive services resources, including the use of committed leveraging from other public and private sources that helped to address needs for eligible persons identified in the Consolidated Plan/Strategic Plan.

All HOPWA case managers reported requiring that the clients they serve with housing apply for Housing Choice vouchers through the local housing authority. Sponsors are also working with clients to make sure that they are receiving any entitlement benefits that they may qualify for (SSI, Food Stamps, Medicaid, etc.). Fifty-four (54) households in FY17-18 obtained an income producing job, 143 received other sources of income, and 155 households served received medical benefits and/or access. We are pleased that these numbers reflect the majority of our clients. Coordination with Ryan White providers enabled leveraged funds in the amount of \$124,352 to be spent on HOPWA clients, and seven clients with HIV/AIDS are case managed with HOPWA funds but receive other federal or county rental subsidies, another example of leveraging other sources.

4. Technical Assistance. Describe any program technical assistance needs and how they would benefit program beneficiaries.

We will be receiving technical assistance through HUD to prepare for HOPWA Modernization, which is expected to bring increased funding to the Wake County entitlement area (which includes Franklin and Johnston counties.) The needs that we are hoping to address include:

- Expansion of TBRA/permanent housing efforts
- Best practices in system coordination (RWHAP partnership, CoC/Coordinated Entry, using Resource ID)
- HMIS/Careware integration
- Development of new units (project-based, etc.)

c. Barriers and Trends Overview

Provide a narrative addressing items 1 through 3. Explain how barriers and trends affected your program's ability to achieve the objectives and outcomes discussed in the previous section.

1. Describe any barriers (including regulatory and non-regulatory) encountered in the administration or implementation of the HOPWA program, how they affected your program's ability to achieve the objectives and outcomes discussed, and, actions taken in response to barriers, and recommendations for program improvement. Provide an explanation for each barrier selected.

HOPWA/HUD Regulations:

Landlords often do not want to have annual inspections and request approval for rent increases; thus they rent to the private market, and can charge a higher rental fee. The HOPWA regulations do not allow vacancy/damage payments, but these payments would provide an incentive for landlords.

Actions taken in response: Case managers have requested Wake County funding for vacancy/damage payments, when these limited funds are available. Case managers teach life skills and complete monthly in-home inspections.

Recommendations: Allow vacancy/damage payments as part of the HOPWA program.

Rent Determination and Fair Market Rent:

Permitted Fair Market Rent rates cannot compete with the booming housing market in Wake County. Many rental rates in Wake County are high above Fair Market Rent and this mismatch limits options for clients. Rents can be lower in Johnston or Franklin Counties, but transportation there can be a problem. Sometimes there is difficulty finding comparable rent costs online because of new high rises and luxury housing in Wake County.

Actions taken in response: The program may be able to pay up to 110% of Fair Market Rent. Case managers utilize all rental websites including craigslist, hot pads, apartment.com, forrent.com, nchousingsearch.com, etc.

Recommendations: Increase Fair Market Rent

Housing Availability/Housing Affordability:

The housing market is expensive in Wake County. The program does not have a large landlord pool because non-assisted rents can be higher. Also, some tax credit properties are expiring, and naturally occurring affordable housing is being sold for redevelopment, resulting in the loss of landlords. If the housing remains affordable, often the new owner does not want to sign contracts and/or have inspections conducted. Much of the available affordable housing is located in areas that will not benefit the populations served. It is difficult to find affordable rents in safe, decent neighborhoods.

Actions taken in response: Case managers talk to landlords about the benefits of the program (security deposit, monthly in-home inspection by a case manager, guaranteed rent, and support from the housing program).

Recommendations: Housing construction, Housing preservation, Higher Fair Market Rent

Rental History/ Credit History:

Many of the landlords with whom we currently work are not willing to house someone with bad credit. Previous evictions and owed rent needed to be paid before a TBRA voucher would be accepted. This is difficult for a client on a fixed income.

Actions taken in response: Case managers work with clients to identify financial resources. In one case, a client's family and a local church were able to assist paying off the debt.

Recommendations: Supportive housing with classes, such as budgeting, where needed.

Criminal Justice History:

Many of the landlords with whom we currently work are not willing to house someone with a criminal history. One landlord who does often has a waitlist. Trying to find a landlord willing to house someone with a criminal history in a safe area that does not have drug or criminal activity can be difficult.

Actions taken in response: A good working relationship between the case manager, the landlord, and the client has

☐ HOPWA/HUD Regulations	☐ Planning		□ Rent Determination and Fair Market Rents
inor with the regulations		in Troubing Trumability	E ron Beenmadon and run Market rongs
☐ Discrimination/Confidentiality	☐ Multiple Diagnoses	☐ Eligibility	☐ Technical Assistance or Training
•	1 0	,	Č
☐ Supportive Services	□ Credit History	⊠ Rental History	☐ Criminal Justice History
			·
	⊠ Geography/Rural Access	☐ Other, please explain further	
	C 1 7	71 1	

helped, even if the neighborhood is not ideal. Also, our case manager tries to keep clients engaged in activities such as working, volunteering, and taking classes to keep him/her occupied, and less likely to relapse. Case managers can try to assist with reasonable accommodations, try to find landlords who will exercise more flexibility, and talk to landlords about the benefits to him/her of assisted rent (security deposit, monthly in-home inspection by a case manager, guaranteed rent, and support from the housing program).

Recommendations: Housing construction, Supportive housing including counseling and other services. Permit the HOPWA program to pay vacancy/damage fees.

2. Describe any trends in the community that may affect the way in which the needs of persons living with HIV/AIDS are being addressed, and provide any other information important to the future provision of services to this population.

As in recent years, the demand for affordable housing continues to outpace the supply. On a regular basis, existing affordable housing in Wake County is demolished for construction of market rate or high-end market rate housing. Future provision of services to attempt to ease this loss include more construction of subsidized affordable housing with some units specifically for households with HIV/AIDS, as well as creation of a preservation fund to purchase affordable housing before it is sold for redevelopment. In 2017-2018, we allocated \$250,000 for construction of new units for PLWHA within LIHTC (Low Income Housing Tax Credit) developments. We hope to see construction of these units beginning in late 2018 or early 2019. Wake County has begun implementing a recently developed twenty-year affordable housing plan, and permanent supportive housing is an important focus of the plan.

Housing costs are lower in Franklin and Johnston Counties, but lack of public transportation in these areas presents challenges, and often obstacles for our HOPWA clients who do not drive nor own cars. Therefore, clients must look in Wake County, where housing is more expensive. To address this issue, we are looking at potential future provision of some HOPWA funds for transportation.

3. Identify any evaluations, studies, or other assessments of the HOPWA program that are available to the public. *The HOPWA CAPER is available to the public.*

End of PART 1

PART 2: Sources of Leveraging and Program Income

1. Sources of Leveraging

Report the source(s) of cash or in-kind leveraged federal, state, local or private resources identified in the Consolidated or Annual Plan and used in the delivery of the HOPWA program and the amount of leveraged dollars. In Column [1], identify the type of leveraging. Some common sources of leveraged funds have been provided as a reference point. You may add Rows as necessary to report all sources of leveraged funds. Include Resident Rent payments paid by clients directly to private landlords. Do NOT include rents paid directly to a HOPWA program as this will be reported in the next section. In Column [2] report the amount of leveraged funds expended during the operating year. Use Column [3] to provide some detail about the type of leveraged contribution (e.g., case management services or clothing donations). In Column [4], check the appropriate box to indicate whether the leveraged contribution was a housing subsidy assistance or another form of support.

Note: Be sure to report on the number of households supported with these leveraged funds in Part 3, Chart 1, Column d.

A. Source of Leveraging Chart

A. Source of Leveraging Chart	[2] Amount		
	of		[4] Housing Subsidy
	Leveraged	[3] Type of	Assistance or Other
[1] Source of Leveraging	Funds	Contribution	Support
Public Funding			
Ryan White-Housing Assistance	\$13,778		☒ Housing Subsidy Assistance☐ Other Support
	****		☐ Housing Subsidy Assistance
Ryan White-Other	\$110,574		☑ Other Support
Housing Choice Voucher Program			☐ Housing Subsidy Assistance☐ Other Support
Troubing Choice + outlier Frogram			☐ Housing Subsidy Assistance
Low Income Housing Tax Credit			☐ Other Support
			☐ Housing Subsidy Assistance
HOME			☐ Other Support
			☐ Housing Subsidy Assistance
Continuum of Care			☐ Other Support
Emergency Solutions Grant			☐ Housing Subsidy Assistance☐ Other Support
Emergency Solutions Grant			 ☑ Housing Subsidy Assistance
Other Public:			☐ Other Support
O MINI T MONEY			☐ Housing Subsidy Assistance
Other Public: Wake County Public Health Client Assistance Funds	\$1,066.51		⊠ Other Support
·			☐ Housing Subsidy Assistance
Other Public:			☐ Other Support
			☐ Housing Subsidy Assistance
Other Public:			☐ Other Support
			☐ Housing Subsidy Assistance
Other Public:			☐ Other Support
Private Funding			
			☐ Housing Subsidy Assistance☐ Other Support
Grants			☐ Housing Subsidy Assistance
In-kind Resources			☐ Other Support
III-KIIIU KESOUICES			☐ Housing Subsidy Assistance
Other Private:			☐ Other Support
****			☐ Housing Subsidy Assistance
Other Private:			☐ Other Support
Other Funding			
			☐ Housing Subsidy Assistance
Grantee/Project Sponsor (Agency) Cash			☐ Other Support
Resident Rent Payments by Client to Private Landlord	\$64,697		
TOTAL (Sum of all Rows)	\$190,115.51		
- \~ ===================================	, , , , ,		

2. Program Income and Resident Rent Payments

In Section 2, Chart A, report the total amount of program income and resident rent payments directly generated from the use of HOPWA funds, including repayments. Include resident rent payments collected or paid directly to the HOPWA program. Do NOT include payments made directly from a client household to a private landlord.

Note: Please see report directions section for definition of <u>program income</u>. (Additional information on program income is available in the HOPWA Grantee Oversight Resource Guide).

A. Total Amount Program Income and Resident Rent Payment Collected During the Operating Year

	Program Income and Resident Rent Payments Collected	Total Amount of Program Income (for this operating year)
1.	Program income (e.g. repayments)	\$6,730.82
2.	Resident Rent Payments made directly to HOPWA Program	\$0
3.	Total Program Income and Resident Rent Payments (Sum of Rows 1 and 2)	\$6730.82

B. Program Income and Resident Rent Payments Expended To Assist HOPWA Households

In Chart B, report on the total program income and resident rent payments (as reported above in Chart A) expended during the operating year. Use Row 1 to report Program Income and Resident Rent Payments expended on Housing Subsidy Assistance Programs (i.e., TBRA, STRMU, PHP, Master Leased Units, and Facility-Based Housing). Use Row 2 to report on the Program Income and Resident Rent Payment expended on Supportive Services and other non-direct Housing Costs.

	Program Income and Resident Rent Payment Expended on HOPWA programs	Total Amount of Program Income Expended (for this operating year)
1.	Program Income and Resident Rent Payment Expended on Housing Subsidy Assistance costs	\$6,730.82
2.	Program Income and Resident Rent Payment Expended on Supportive Services and other non- direct housing costs	\$0
3.	Total Program Income Expended (Sum of Rows 1 and 2)	\$6,730.82

End of PART 2

PART 3: Accomplishment Data Planned Goal and Actual Outputs

In Chart 1, enter performance information (goals and actual outputs) for all activities undertaken during the operating year supported with HOPWA funds. Performance is measured by the number of households and units of housing that were supported with HOPWA or other federal, state, local, or private funds for the purposes of providing housing assistance and support to persons living with HIV/AIDS and their families.

1. HOPWA Performance Planned Goal and Actual Outputs

1. 1.	IOPWA Performance Planned Goal and Actual Outputs						
		[1] Output: Households		[2] Outpu	t: Funding		
		HOPWA Leveraged					
	HOPWA Performance	Assis	tance	Hou	seholds	HOPW	A Funds
			b.		d.		f.
	Planned Goal	a.	D.	c.	u.	e.	
	and Actual	Goal	Actual	Goal	Actual	HOPWA	Budget HOPWA Actual
	HOPWA Housing Subsidy Assistance	[1]	Output	: House	holds	[2] Outpu	t: Funding
1.	Tenant-Based Rental Assistance	55	50			\$288,890.00	\$372,089.54
	Permanent Housing Facilities: Received Operating Subsidies/Leased units (Households Served)					Ψ200,00000	
2b.	Transitional/Short-term Facilities:						
	Received Operating Subsidies/Leased units (Households Served) (Households Served)						
3a.	Permanent Housing Facilities:						
	Capital Development Projects placed in service during the operating year (Households Served)						
3b.	Transitional/Short-term Facilities:						
	Capital Development Projects placed in service during the operating year (Households Served)						
4.	Short-Term Rent, Mortgage and Utility Assistance	120	100			\$121,182.35	\$117,510.11
5.	Permanent Housing Placement Services	5	4			\$0.00	\$2,370.00
6.	Adjustments for duplication (subtract)	0	3				
7.	Total HOPWA Housing Subsidy Assistance (Columns a – d equal the sum of Rows 1-5 minus Row 6; Columns e and f equal the sum of Rows 1-5)	175	150			\$410,072.35	\$491,969.65
	Housing Development (Construction and Stewardship of facility based housing)	[1] C	Output:	Housin	g Units	[2] Output: Funding	
8.	Facility-based units; Capital Development Projects not yet opened (Housing Units)	5	0			\$250,000.00	\$0.00
9.	Stewardship Units subject to 3- or 10- year use agreements					+======================================	+ 3133
10.	Total Housing Developed (Sum of Rows 8 & 9)		0			\$250,000.00	\$0.00
	Supportive Services	£11					
11a.	Supportive Services provided by project sponsors that also delivered <u>HOPWA</u> housing	[1]	Output	House	notas	[2] Outpu	t: Funding
	subsidy assistance	175	150			\$24,755.66	\$23,732.69
11b.	Supportive Services provided by project sponsors that only provided supportive services.	5	7				\$20,355.24
12.	Adjustment for duplication (subtract)		0			+30,701101	
13.	Total Supportive Services		J				
	(Columns a – d equals the sum of Rows 11 a & b minus Row 12; Columns e and f	177	1.55			Φ40. 5 40. 5 0	Φ44 00Z 02
	equal the sum of Rows 11a & 11b)		157 Output	· House	bolde	. /	\$44,087.93 t: Funding
	Housing Information Services	[1]	Output	. mouse	noius	[2] Outpu	t. Funding
14.	Housing Information Services	5	3			\$14,274.50	\$12,083.08
15.	Total Housing Information Services	5	3			\$14,274.50	\$12,083.08
		Υ	٢			WI 1921 TIJU	Ψ12,003.00

	Grant Administration and Other Activities	[1] Output: Households		[2] Output: Funding		
16.	Resource Identification to establish, coordinate and develop housing assistance resources				\$6.052.00	\$5,003.00
17.	Technical Assistance (if approved in grant agreement)					
18.	Grantee Administration (maximum 3% of total HOPWA grant)				\$18,971.00	\$18,170.29
	Project Sponsor Administration (maximum 7% of portion of HOPWA grant awarded)				\$7,000.00	\$6,999.96
20.	Total Grant Administration and Other Activities (Sum of Rows 16 – 19)	175	150		\$32,023.00	\$30,173.25
	Total Expended					HOPWA Funds ended
0.1	C. L. F				Budget	Actual
21.	Total Expenditures for operating year (Sum of Rows 7, 10, 13, 15, and 20)				\$754,910.35	\$578,313.91

2. Listing of Supportive Services

Report on the households served and use of HOPWA funds for all supportive services. Do NOT report on supportive services leveraged with non-HOPWA funds.

Data check: Total unduplicated households and expenditures reported in Row 17 equal totals reported in Part 3, Chart 1, Row 13.

	Supportive Services	[1] Output: Number of <u>Households</u>	[2] Output: Amount of HOPWA Funds Expended
1.	Adult day care and personal assistance		
2.	Alcohol and drug abuse services		
3.	Case management	157	\$44,087.93
4.	Child care and other child services		
5.	Education		
6.	Employment assistance and training		
	Health/medical/intensive care services, if approved		
7.	Note: Client records must conform with 24 CFR §574.310		
8.	Legal services		
9.	Life skills management (outside of case management)		
10.	Meals/nutritional services		
11.	Mental health services		
12.	Outreach		
13.	Transportation		
14.	Other Activity (if approved in grant agreement). Specify:		
15.	Sub-Total Households receiving Supportive Services (Sum of Rows 1-14)	157	
16.	Adjustment for Duplication (subtract)		
17.	TOTAL Unduplicated Households receiving Supportive Services (Column [1] equals Row 15 minus Row 16; Column [2] equals sum of Rows 1-14)	157	\$44,087.93

3. Short-Term Rent, Mortgage and Utility Assistance (STRMU) Summary

In Row a, enter the total number of households served and the amount of HOPWA funds expended on Short-Term Rent, Mortgage and Utility (STRMU) Assistance. In Row b, enter the total number of STRMU-assisted households that received assistance with mortgage costs only (no utility costs) and the amount expended assisting these households. In Row c, enter the total number of STRMU-assisted households that received assistance with both mortgage and utility costs and the amount expended assisting these households. In Row d, enter the total number of STRMU-assisted households that received assistance with rental costs only (no utility costs) and the amount expended assisting these households. In Row e, enter the total number of STRMU-assisted households that received assistance with both rental and utility costs and the amount expended assisting these households. In Row f, enter the total number of STRMU-assisted households that received assistance with utility costs only (not including rent or mortgage costs) and the amount expended assisting these households. In row g, report the amount of STRMU funds expended to support direct program costs such as program operation staff.

Data Check: The total households reported as served with STRMU in Row a, column [1] and the total amount of HOPWA funds reported as expended in Row a, column [2] equals the household and expenditure total reported for STRMU in Part 3, Chart 1, Row 4, Columns b and f, respectively.

Data Check: The total number of households reported in Column [1], Rows b, c, d, e, and f equal the total number of STRMU households reported in Column [1], Row a. The total amount reported as expended in Column [2], Rows b, c, d, e, f, and g. equal the total amount of STRMU expenditures reported in Column [2], Row a.

Housing Subsidy Assistance Categories (STRMU)		[1] Output: Number of <u>Households</u> Served	[2] Output: Total HOPWA Funds Expended on STRMU during Operating Year
a.	Total Short-term mortgage, rent and/or utility (STRMU) assistance	100	\$99,999.60
b.	Of the total STRMU reported on Row a, total who received assistance with mortgage costs ONLY.	3	\$3,770.28
c.	Of the total STRMU reported on Row a, total who received assistance with mortgage and utility costs.	3	\$3,818.57
d.	Of the total STRMU reported on Row a, total who received assistance with rental costs ONLY.	56	\$71,498.26
e.	Of the total STRMU reported on Row a, total who received assistance with rental and utility costs.	12	\$11,119.07
f.	Of the total STRMU reported on Row a, total who received assistance with utility costs ONLY.	28	\$9,793.42
g.	Direct program delivery costs (e.g., program operations staff time)		\$6,999.96

End of PART 3

Part 4: Summary of Performance Outcomes

In Column [1], report the total number of eligible households that received HOPWA housing subsidy assistance, by type. In Column [2], enter the number of households that continued to access each type of housing subsidy assistance into next operating year. In Column [3], report the housing status of all households that exited the program.

Data Check: The sum of Columns [2] (Number of Households Continuing) and [3] (Exited Households) equals the total reported in Column[1]. **Note**: Refer to the housing stability codes that appear in Part 5: Worksheet - Determining Housing Stability Outcomes.

Section 1. Housing Stability: Assessment of Client Outcomes on Maintaining Housing Stability (Permanent Housing and Related Facilities)

A. Permanent Housing Subsidy Assistance

	[1] Output: Total Number of Households Served	[2] Assessment: Number of Households that Continued Receiving HOPWA Housing Subsidy Assistance into the Next Operating Year	[3] Assessment: Nu Households that exi HOPWA Program; the Status after Exi	ited this eir Housing	[4] HOPWA Client Outcomes
			1 Emergency Shelter/Streets	2	Unstable Arrangements
			2 Temporary Housing		Temporarily Stable, with Reduced Risk of Homelessness
			3 Private Housing	4	
Tenant-Based	50	40	4 Other HOPWA		g 11 (p
Rental Assistance			5 Other Subsidy		Stable/Permanent Housing (PH)
			6 Institution	1	
			7 Jail/Prison		
			8 Disconnected/Unknown	1	Unstable Arrangements
			9 Death	2	Life Event
			1 Emergency Shelter/Streets		Unstable Arrangements
			2 Temporary Housing		Temporarily Stable, with Reduced Risk of Homelessness
Permanent Supportive			4 Other HOPWA		a 11 a
Housing Facilities/ Units			5 Other Subsidy		Stable/Permanent Housing (PH)
racinues/ Units			6 Institution		
			7 Jail/Prison		
			8 Disconnected/Unknown		Unstable Arrangements
			9 Death		Life Event

B. Transitional Housing Assistance [1] Output: Total [3] Assessment: Number of [2] Assessment: Number of Number of **Households that Continued** Households that exited this Households **Receiving HOPWA Housing HOPWA Program; their** [4] HOPWA Client Outcomes Served Subsidy Assistance into the Next **Housing Status after Exiting Operating Year** 1 Emergency Shelter/Streets Unstable Arrangements 2 Temporary Housing Temporarily Stable with Reduced Risk of Homelessness Transitional/ 3 Private Housing **Short-Term** Housing 4 Other HOPWA Stable/Permanent Housing (PH) Facilities/ Units 5 Other Subsidy 6 Institution

			7 Jail/Prison	Heatable Amon coments
			8 Disconnected/unknown	Unstable Arrangements
			9 Death	Life Event
B1: Total number of households receiving transitional/short-term housing assistance whose tenure exceeded 24 months				

Section 2. Prevention of Homelessness: Assessment of Client Outcomes on Reduced Risks of Homelessness (Short-Term Housing Subsidy Assistance)

Report the total number of households that received STRMU assistance in Column [1].

In Column [2], identify the outcomes of the households reported in Column [1] either at the time that they were known to have left the STRMU program or through the project sponsor's best assessment for stability at the end of the operating year. Information in Column [3] provides a description of housing outcomes; therefore, data is not required. At the bottom of the chart:

- In Row 1a, report those households that received STRMU assistance during the operating year of this report, and the prior operating year.
- In Row 1b, report those households that received STRMU assistance during the operating year of this report, and the two prior operating years.

Data Check: The total households reported as served with STRMU in Column [1] equals the total reported in Part 3, Chart 1, Row 4, Column b.

Data Check: The sum of Column [2] should equal the number of households reported in Column [1].

Assessment of Households that Received STRMU Assistance

[1] Output: Total number of households	[2] Assessment of Housing Status		[3] HOPW	A Client Outcomes
	Maintain Private Housing without subsidy (e.g. Assistance provided/completed and client is stable, not likely to seek additional support)	65		
	Other Private Housing without subsidy			
	(e.g. client switched housing units and is now stable, not likely to seek additional support)	8		
	Other HOPWA Housing Subsidy Assistance		Stable/Perm	anent Housing (PH)
	Other Housing Subsidy (PH)	1		
100	Institution (e.g. residential and long-term care)		-	
	Likely that additional STRMU is needed to maintain current housing arrangements	23		
	Transitional Facilities/Short-term (e.g. temporary or transitional arrangement)		_	arily Stable, with sk of Homelessness
	Temporary/Non-Permanent Housing arrangement (e.g. gave up lease, and moved in with family or friends but expects to live there less than 90 days)			
	Emergency Shelter/street			
	Jail/Prison	1	Unstable Arrangements	
	Disconnected			
	Death	2	I	ife Event
	ouseholds that received STRMU Assistance in the operating year or cior operating year (e.g. households that received STRMU assistance)			27
1b. Total number of those h STRMU assistance in the two operating years).	12			

Section 3. HOPWA Outcomes on Access to Care and Support

1a. Total Number of Households

Line [1]: For project sponsors that provided HOPWA housing subsidy assistance during the operating year identify in the appropriate row the number of households that received HOPWA housing subsidy assistance (TBRA, STRMU, Facility-Based, PHP and Master Leasing) and HOPWA funded case management services. Use Row c to adjust for duplication among the service categories and Row d to provide an unduplicated household total.

Line [2]: For project sponsors that did NOT provide HOPWA housing subsidy assistance identify in the appropriate row the number of households that received HOPWA funded case management services.

Note: These numbers will help you to determine which clients to report Access to Care and Support Outcomes for and will be used by HUD as a basis for analyzing the percentage of households who demonstrated or maintained connections to care and support as identified in Chart 1b below.

Total Number of	Total Number of Households		
	 For Project Sponsors that provided HOPWA Housing Subsidy Assistance: Identify the total number of households that received the following HOPWA-funded services: 		
a.	Housing Subsidy Assistance (duplicated)-TBRA, STRMU, PHP, Facility-Based Housing, and Master Leasing	150	
b.	Case Management	150	
c.	Adjustment for duplication (subtraction)	150	
d.	Total Households Served by Project Sponsors with Housing Subsidy Assistance (Sum of Rows a and b minus Row c)	150	
 For Project Sponsors did NOT provide HOPWA Housing Subsidy Assistance: Identify the total number of households that received the following HOPWA-funded service: 			
a.	HOPWA Case Management	7	
b.	Total Households Served by Project Sponsors without Housing Subsidy Assistance	7	

1b. Status of Households Accessing Care and Support

Column [1]: Of the households identified as receiving services from project sponsors that provided HOPWA housing subsidy assistance as identified in Chart 1a, Row 1d above, report the number of households that demonstrated access or maintained connections to care and support within the operating year.

Column [2]: Of the households identified as receiving services from project sponsors that did NOT provide HOPWA housing subsidy assistance as reported in Chart 1a, Row 2b, report the number of households that demonstrated improved access or maintained connections to care and support within the operating year.

Note: For information on types and sources of income and medical insurance/assistance, refer to Charts below.

Categories of Services Accessed	[1] For project sponsors that provided HOPWA housing subsidy assistance, identify the households who demonstrated the following:	[2] For project sponsors that did NOT provide HOPWA housing subsidy assistance, identify the households who demonstrated the following:	Outcome Indicator
Has a housing plan for maintaining or establishing stable ongoing housing	150	7	Support for Stable Housing
Had contact with case manager/benefits counselor consistent with the schedule specified in client's individual service plan (may include leveraged services such as Ryan White Medical Case Management)	143	7	Access to Support
3. Had contact with a primary health care provider consistent with the schedule specified in client's individual service plan	143	7	Access to Health Care
4. Accessed and maintained medical insurance/assistance	148	7	Access to Health Care
5. Successfully accessed or maintained qualification for sources of income	136	7	Sources of Income

Chart 1b, Line 4: Sources of Medical Insurance and Assistance include, but are not limited to the following (Reference only)

- MEDICAID Health Insurance Program, or use local program • MEDICARE Health Insurance Program, or
- AIDS Drug Assistance Program (ADAP)

Veterans Affairs Medical Services

- State Children's Health Insurance Program (SCHIP), or use local program name
- · Rvan White-funded Medical or Dental Assistance

use local program name

Chart 1b, Row 5: Sources of Income include, but are not limited to the following (Reference only)

- · Earned Income
- Veteran's Pension
- Unemployment Insurance
- Pension from Former Job
- Supplemental Security Income (SSI)
- Child Support
- Social Security Disability Income (SSDI)
- Alimony or other Spousal Support
- Veteran's Disability Payment
- Retirement Income from Social Security
- Worker's Compensation

- General Assistance (GA), or use local program name
- Private Disability Insurance
- Temporary Assistance for Needy Families (TANF)
- Other Income Sources

1c. Households that Obtained Employment

Column [1]: Of the households identified as receiving services from project sponsors that provided HOPWA housing subsidy assistance as identified in Chart 1a, Row 1d above, report on the number of households that include persons who obtained an income-producing job during the operating year that resulted from HOPWA-funded Job training, employment assistance, education or related case management/counseling services.

Column [2]: Of the households identified as receiving services from project sponsors that did NOT provide HOPWA housing subsidy assistance as reported in Chart 1a, Row 2b, report on the number of households that include persons who obtained an income-producing job during the operating year that resulted from HOPWA-funded Job training, employment assistance, education or case management/counseling services.

Note: This includes jobs created by this project sponsor or obtained outside this agency.

Note: Do not include jobs that resulted from leveraged job training, employment assistance, education or case management/counseling services.

Categories of Services Accessed	[1 For project sponsors that provided HOPWA housing subsidy assistance, identify the households who demonstrated the following:	[2] For project sponsors that did NOT provide HOPWA housing subsidy assistance, identify the households who demonstrated the following:
Total number of households that obtained an income-producing job	52	2

End of PART 4

PART 5: Worksheet - Determining Housing Stability Outcomes (optional)

1. This chart is designed to assess program results based on the information reported in Part 4 and to help Grantees determine

overall program performance. Completion of this worksheet is optional.

Permanent	Stable Housing	Temporary Housing	Unstable	Life Event
Housing Subsidy	(# of households	(2)	Arrangements	(9)
Assistance	remaining in program		(1+7+8)	
	plus 3+4+5+6)			
Tenant-Based				
Rental Assistance				
(TBRA)				
Permanent Facility-				
based Housing				
Assistance/Units				
Transitional/Short-				
Term Facility-based				
Housing				
Assistance/Units				
Total Permanent				
HOPWA Housing				
Subsidy Assistance				
Reduced Risk of	Stable/Permanent	Temporarily Stable, with Reduced Risk of	Unstable	Life Events
Homelessness:	Housing	Homelessness	Arrangements	Life Events
Short-Term	Housing	Homelessiess	minangements	
Assistance				
Short-Term Rent,				
Mortgage, and				
Utility Assistance				
(STRMU)				
Total HOPWA				
Housing Subsidy				
Assistance				

Background on HOPWA Housing Stability Codes Stable Permanent Housing/Ongoing Participation

- 3 = Private Housing in the private rental or home ownership market (without known subsidy, including permanent placement with families or other self-sufficient arrangements) with reasonable expectation that additional support is not needed.
- 4 = Other HOPWA-funded housing subsidy assistance (not STRMU), e.g. TBRA or Facility-Based Assistance.
- 5 = Other subsidized house or apartment (non-HOPWA sources, e.g., Section 8, HOME, public housing).
- 6 = Institutional setting with greater support and continued residence expected (e.g., residential or long-term care facility).

Temporary Housing

2 = Temporary housing - moved in with family/friends or other short-term arrangement, such as Ryan White subsidy, transitional housing for homeless, or temporary placement in institution (e.g., hospital, psychiatric hospital or other psychiatric facility, substance abuse treatment facility or detox center).

Unstable Arrangements

- 1 = Emergency shelter or no housing destination such as places not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station, or anywhere outside).
- 7 = Jail /prison.
- 8 = Disconnected or disappeared from project support, unknown destination or no assessments of housing needs were undertaken.

Life Event

9 = Death, i.e., remained in housing until death. This characteristic is not factored into the housing stability equation.

Tenant-based Rental Assistance: Stable Housing is the sum of the number of households that (i) remain in the housing and (ii) those that left the assistance as reported under: 3, 4, 5, and 6. Temporary Housing is the number of households that accessed assistance, and left their current housing for a non-permanent housing arrangement, as reported under item: 2. Unstable Situations is the sum of numbers reported under items: 1, 7, and 8.

Permanent Facility-Based Housing Assistance: <u>Stable Housing</u> is the sum of the number of households that (i) remain in the housing and (ii) those that left the assistance as shown as items: 3, 4, 5, and 6. Temporary <u>Housing</u> is the number of households that accessed assistance, and left their current housing for a non-permanent housing arrangement, as reported under item 2. <u>Unstable Situations</u> is the sum of numbers reported under items: 1, 7, and 8.

Transitional/Short-Term Facility-Based Housing Assistance: <u>Stable Housing</u> is the sum of the number of households that (i) continue in the residences (ii) those that left the assistance as shown as items: 3, 4, 5, and 6. Other <u>Temporary Housing</u> is the number of households that accessed assistance, and left their current housing for a non-permanent housing arrangement, as reported under item 2. <u>Unstable Situations</u> is the sum of numbers reported under items: 1, 7, and 8.

Tenure Assessment. A baseline of households in transitional/short-term facilities for assessment purposes, indicate the number of households whose tenure exceeded 24 months.

STRMU Assistance: Stable Housing is the sum of the number of households that accessed assistance for some portion of the permitted 21-week period and there is reasonable expectation that additional support is not needed in order to maintain permanent housing living situation (as this is a time-limited form of housing support) as reported under housing status: Maintain Private Housing with subsidy; Other Private with Subsidy; Other HOPWA support; Other Housing Subsidy; and Institution. Temporarily Stable, with Reduced Risk of Homelessness is the sum of the number of households that accessed assistance for some portion of the permitted 21-week period or left their current housing arrangement for a transitional facility or other temporary/non-permanent housing arrangement and there is reasonable expectation additional support will be needed to maintain housing arrangements in the next year, as reported under housing status: Likely to maintain current housing arrangements, with additional STRMU assistance; Transitional Facilities/Short-term; and Temporary/Non-Permanent Housing arrangements Unstable Situation is the sum of number of households reported under housing status: Emergency Shelter; Jail/Prison; and Disconnected.

End of PART 5

PART 6: Annual Report of Continued Usage for HOPWA Facility-Based Stewardship Units (ONLY)

The Annual Report of Continued Usage for HOPWA Facility-Based Stewardship Units is to be used in place of Part 7B of the CAPER if the facility was originally acquired, rehabilitated or constructed/developed in part with HOPWA funds but no HOPWA funds were expended during the operating year. Scattered site units may be grouped together on one page.

Grantees that used HOPWA funding for new construction, acquisition, or substantial rehabilitation are required to operate their facilities for HOPWA eligible individuals for at least ten (10) years. If non-substantial rehabilitation funds were used, they are required to operate for at least three (3) years. Stewardship begins once the facility is put into operation.

Note: See definition of Stewardship Units.

1. General information	
HUD Grant Number(s)	Operating Year for this report From $(07/01/17)$ To $(06/30/18)$ \Box Final Yr
NCH13F002	\square Yr 1; \square Yr 2; \square Yr 3; \boxtimes Yr 4; \square Yr 5; \square Yr 6;
	\square Yr 7; \square Yr 8; \square Yr 9; \square Yr 10
Grantee Name	Date Facility Began Operations (mm/dd/yy)
Wake County Housing	11/26/14

2. Number of Units and Non-HOPWA Expenditures

Facility Name: Timber Spring Apartments	Number of Stewardship Units Developed with HOPWA funds	Amount of Non-HOPWA Funds Expended in Support of the Stewardship Units during the Operating Year
Total Stewardship Units	3	\$7,200
(subject to 3- or 10- year use periods)		

3. Details of Project Site

Project Sites: Name of HOPWA-funded project	Timber Spring Apartments
Site Information: Project Zip Code(s)	27529
Site Information: Congressional District(s)	4 th Congressional District
Is the address of the project site confidential?	☑ Yes, protect information; do not list
	☐ Not confidential; information can be made available to the public
If the site is not confidential:	
Please provide the contact information, phone,	
email address/location, if business address is	
different from facility address	

End of PART 6

Part 7: Summary Overview of Grant Activities

A. Information on Individuals, Beneficiaries, and Households Receiving HOPWA Housing Subsidy Assistance (TBRA, STRMU, Facility-Based Units, Permanent Housing Placement and Master Leased Units ONLY)

Note: Reporting for this section should include ONLY those individuals, beneficiaries, or households that received and/or resided in a household that received HOPWA Housing Subsidy Assistance as reported in Part 3, Chart 1, Row 7, Column b. (e.g., do not include households that received HOPWA supportive services ONLY).

Section 1. HOPWA-Eligible Individuals Who Received HOPWA Housing Subsidy Assistance

a. Total HOPWA Eligible Individuals Living with HIV/AIDS

In Chart a., provide the total number of eligible (and unduplicated) <u>low-income individuals living with HIV/AIDS</u> who qualified their household to receive HOPWA housing subsidy assistance during the operating year. This total should include only the individual who qualified the household for HOPWA assistance, NOT all HIV positive individuals in the household.

Individuals Served with Housing Subsidy Assistance	Total
Number of individuals with HIV/AIDS who qualified their household to receive HOPWA housing subsidy assistance.	150

Chart b. Prior Living Situation

In Chart b, report the prior living situations for all Eligible Individuals reported in Chart a. In Row 1, report the total number of individuals who continued to receive HOPWA housing subsidy assistance from the prior operating year into this operating year. In Rows 2 through 17, indicate the prior living arrangements for all new HOPWA housing subsidy assistance recipients during the operating year.

Data Check: The total number of eligible individuals served in Row 18 equals the total number of individuals served through housing subsidy assistance reported in Chart a above.

	Category	Total HOPWA Eligible Individuals Receiving Housing Subsidy Assistance
1.	Continuing to receive HOPWA support from the prior operating year	76
New	Individuals who received HOPWA Housing Subsidy Assistance support during Operating Year	1
2.	Place not meant for human habitation (such as a vehicle, abandoned building, bus/train/subway station/airport, or outside)	1
3.	Emergency shelter (including hotel, motel, or campground paid for with emergency shelter voucher)	
4.	Transitional housing for homeless persons	
5.	Total number of new Eligible Individuals who received HOPWA Housing Subsidy Assistance with a Prior Living Situation that meets HUD definition of homelessness (Sum of Rows 2 – 4)	1
6.	Permanent housing for formerly homeless persons (such as Shelter Plus Care, SHP, or SRO Mod Rehab)	
7.	Psychiatric hospital or other psychiatric facility	
8.	Substance abuse treatment facility or detox center	
9.	Hospital (non-psychiatric facility)	
10.	Foster care home or foster care group home	
11.	Jail, prison or juvenile detention facility	
12.	Rented room, apartment, or house	64
13.	House you own	4
14.	Staying or living in someone else's (family and friends) room, apartment, or house	5
15.	Hotel or motel paid for without emergency shelter voucher	
16.	Other	

17.	Don't Know or Refused	
18.	TOTAL Number of HOPWA Eligible Individuals (sum of Rows 1 and 5-17)	150

c. Homeless Individual Summary

In Chart c, indicate the number of eligible individuals reported in Chart b, Row 5 as homeless who also are homeless Veterans and/or meet the definition for Chronically Homeless (See Definition section of CAPER). The totals in Chart c do <u>not</u> need to equal the total in Chart b, Row 5.

Category	Number of Homeless Veteran(s)	Number of Chronically Homeless
HOPWA eligible individuals served with HOPWA Housing Subsidy Assistance	0	0

Section 2. Beneficiaries

In Chart a, report the total number of HOPWA eligible individuals living with HIV/AIDS who received HOPWA housing subsidy assistance (*as reported in Part 7A, Section 1, Chart a*), and all associated members of their household who benefitted from receiving HOPWA housing subsidy assistance (resided with HOPWA eligible individuals).

Note: See definition of HOPWA Eligible Individual

Note: See definition of <u>Transgender</u>. *Note:* See definition of Beneficiaries.

Data Check: The sum of <u>each</u> of the Charts b & c on the following two pages equals the total number of beneficiaries served with HOPWA housing subsidy assistance as determined in Chart a, Row 4 below.

a. Total Number of Beneficiaries Served with HOPWA Housing Subsidy Assistance

Individuals and Families Served with HOPWA Housing Subsidy Assistance	Total Number
1. Number of individuals with HIV/AIDS who qualified the household to receive HOPWA housing subsidy assistance (equals the number of HOPWA Eligible Individuals reported in Part 7A, Section 1, Chart a)	150
2. Number of ALL other persons diagnosed as HIV positive who reside with the HOPWA eligible individuals identified in Row 1 and who benefitted from the HOPWA housing subsidy assistance	6
3. Number of ALL other persons NOT diagnosed as HIV positive who reside with the HOPWA eligible individual identified in Row 1 and who benefited from the HOPWA housing subsidy	58
4. TOTAL number of ALL <u>beneficiaries</u> served with Housing Subsidy Assistance (Sum of Rows 1, 2, & 3)	214

b. Age and Gender

In Chart b, indicate the Age and Gender of all beneficiaries as reported in Chart a directly above. Report the Age and Gender of all HOPWA Eligible Individuals (those reported in Chart a, Row 1) using Rows 1-5 below and the Age and Gender of all other beneficiaries (those reported in Chart a, Rows 2 and 3) using Rows 6-10 below. The number of individuals reported in Row 11, Column E. equals the total number of beneficiaries reported in Part 7, Section 2, Chart a, Row 4.

	HOPWA Eligible Individuals (Chart a, Row 1)					
		Α.	В.	C.	D.	E.
	T	Male	Female	Transgender M to F	Transgender F to M	TOTAL (Sum of Columns A-D)
1.	Under 18					
2.	18 to 30 years	12	2			14
3.	31 to 50 years	26	25	1		52
4.	51 years and Older	37	46	1		84
5.	Subtotal (Sum of Rows 1-4)	75	73	2	O	150
		Al	l Other Benefici	aries (Chart a, Rows 2	and 3)	
ŀ		Α.	В.	C.	D.	E.
		Male	Female	Transgender M to F	Transgender F to M	TOTAL (Sum of Columns A-D)
6.	Under 18	9	40			49
7.	18 to 30 years	2	6			8
8.	31 to 50 years	3	1			4
9.	51 years and Older	2	1			3
10.	Subtotal (Sum of Rows 6-9)	16	48	0	O	64
			Total Benefic	ciaries (Chart a, Row 4)	
11.	TOTAL (Sum of Rows 5 & 10)	91	121	2	O	214

c. Race and Ethnicity*

In Chart c, indicate the Race and Ethnicity of all beneficiaries receiving HOPWA Housing Subsidy Assistance as reported in Section 2, Chart a, Row 4. Report the <u>race</u> of all HOPWA eligible individuals in Column [A]. Report the <u>ethnicity</u> of all HOPWA eligible individuals in column [B]. Report the <u>race</u> of all other individuals who benefitted from the HOPWA housing subsidy assistance in column [C]. Report the <u>ethnicity</u> of all other individuals who benefitted from the HOPWA housing subsidy assistance in column [D]. The summed total of columns [A] and [C] equals the total number of beneficiaries reported above in Section 2, Chart a, Row 4.

Category		HOPWA Eligi	ble Individuals	All Other Beneficiaries		
		[A] Race [all individuals reported in Section 2, Chart a, Row 1]	[B] Ethnicity [Also identified as Hispanic or Latino]	[C] Race [total of individuals reported in Section 2, Chart a, Rows 2 & 3]	[D] Ethnicity [Also identified as Hispanic or Latino]	
1.	American Indian/Alaskan Native					
2.	Asian					
3.	Black/African American	145		61		
4.	Native Hawaiian/Other Pacific Islander			-		
5.	White	4	1	3		
6.	American Indian/Alaskan Native & White					
7.	Asian & White					
8.	Black/African American & White					
9.	American Indian/Alaskan Native & Black/African American					
10.	Other Multi-Racial	1	1			
11.	Column Totals (Sum of Rows 1-10)	150	2	64		
Data	Check: Sum of Row 11 Column A and Row 11 Co	olumn C equals the total	number HOPWA Benef	iciaries reported in Par	t 3A, Section 2,	

^{*}Reference (data requested consistent with Form HUD-27061 Race and Ethnic Data Reporting Form)

Section 3. Households

Household Area Median Income

Report the income(s) for all households served with HOPWA housing subsidy assistance.

Data Check: The total number of households served with HOPWA housing subsidy assistance should equal Part 3C, Row 7, Column b and Part 7A, Section 1, Chart a. (Total HOPWA Eligible Individuals Served with HOPWA Housing Subsidy Assistance).

Note: Refer to https://www.huduser.gov/portal/datasets/il.html for information on area median income in your community.

	Percentage of Area Median Income	Households Served with HOPWA Housing Subsidy Assistance
1.	0-30% of area median income (extremely low)	68
2.	31-50% of area median income (very low)	78
3.	51-80% of area median income (low)	4
4.	Total (Sum of Rows 1-3)	150

Part 7: Summary Overview of Grant Activities

B. Facility-Based Housing Assistance

Complete one Part 7B for each facility developed or supported through HOPWA funds.

Do not complete this Section for programs originally developed with HOPWA funds but no longer supported with HOPWA funds. If a facility was developed with HOPWA funds (subject to ten years of operation for acquisition, new construction and substantial rehabilitation costs of stewardship units, or three years for non-substantial rehabilitation costs), but

HOPWA funds are no longer used to support the facility, the project sponsor should complete Part 6: Continued Usage for HOPWA Facility-Based Stewardship Units (ONLY).

Complete Charts 2a, Project Site Information, and 2b, Type of HOPWA Capital Development Project Units, for all Development Projects, including facilities that were past development projects, but continued to receive HOPWA operating dollars this reporting year.

1	. Project Sponsor Agency Name (Required)							

2. Capital Development

2a. Project Site Information for HOPWA Capital Development of Projects (For Current or Past Capital Development Projects that receive HOPWA Operating Costs this reporting year)

Note: If units are scattered-sites, report on them as a group and under type of Facility write "Scattered Sites."

year New construction Rehabilitation Acquisition		evelopment soperating year (if applicable) Expended Expended (if applicable)		Name of Facility:
		\$ \$	\$ \$ \$	Type of Facility [Check only one box.] □ Permanent housing □ Short-term Shelter or Transitional housing □ Supportive services only facility
a.	1 1 3			Date (mm/dd/yy): Date started: Date Completed:
c.	1			Date residents began to occupy: ☐ Not yet occupied Date started:
d. Date supportive services be e. Number of units in the facil		mber of units in the facility:		□ Not yet providing services HOPWA-funded units = Total Units = □ Yes □ No
f. Is a waiting list maintained for the facility?g. What is the address of the facility (if different differe				If yes, number of participants on the list at the end of operating year
h.	Is the address of	the project site confidentia	al?	☐ Yes, protect information; do not publish list ☐ No, can be made available to the public

2b. Number and Type of HOPWA Capital Development Project Units (For Current or Past Capital Development Projects that receive HOPWA Operating Costs this Reporting Year)

For units entered above in 2a, please list the number of HOPWA units that fulfill the following criteria:

	Number Designated for the Chronically Homeless	Number Designated to Assist the Homeless	Number Energy- Star Compliant	Number 504 Accessible
Rental units constructed (new) and/or acquired with or without rehab				
Rental units rehabbed				
Homeownership units constructed (if approved)				

3. Units Assisted in Types of Housing Facility/Units Leased by Project Sponsor

<u>Charts 3a, 3b, and 4 are required for each facility</u>. In Charts 3a and 3b, indicate the type and number of housing units in the facility, including master leased units, project-based or other scattered site units leased by the organization, categorized by the number of bedrooms per unit.

Note: The number units may not equal the total number of households served.

Please complete separate charts for each housing facility assisted. Scattered site units may be grouped together.

3a.	Check	one	only
-----	-------	-----	------

	Permanent Supportive Housing Facility/Units
	Short-term Shelter or Transitional Supportive Housing Facility/Units

3b. Type of Facility

Complete the following Chart for all facilities leased, master leased, project-based, or operated with HOPWA funds during the reporting year.

Name of Project Sponsor/Agency Operating the Facility/Leased Units:

Type of housing facility operated by the		Total Number of <u>Units</u> in use during the Operating Year Categorized by the Number of Bedrooms per Units					
	project sponsor	SRO/Studio/0 bdrm	1 bdrm	2 bdrm	3 bdrm	4 bdrm	5+bdrm
a.	Single room occupancy dwelling						
b.	Community residence						
c.	Project-based rental assistance units or leased units						
d.	Other housing facility Specify:						

4. Households and Housing Expenditures

Enter the total number of households served and the amount of HOPWA funds expended by the project sponsor on subsidies for housing involving the use of facilities, master leased units, project based or other scattered site units leased by the organization.

Housing Assistance Category: Facility Based Housing		Output: Number of Households	Output: Total HOPWA Funds Expended during Operating Year by Project Sponsor
a.	Leasing Costs		
b.	Operating Costs		
c.	Project-Based Rental Assistance (PBRA) or other leased units		
d.	Other Activity (if approved in grant agreement) Specify:		
e.	Adjustment to eliminate duplication (subtract)		
f.	TOTAL Facility-Based Housing Assistance (Sum Rows a through d minus Row e)		