

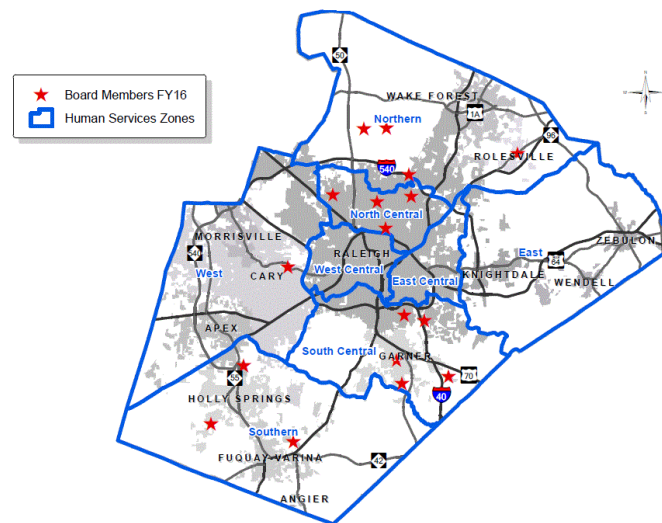


Human Services

Wake County Human Services Quarterly Report By Service Designated Indicator

Fiscal Year 2016 – Quarter 2

*A Report on Trends in Case Load Activities for Programs and Services
October 1, 2015 through December 31, 2015*



**Report to Wake County Human Services Board and Human Services Director,
Regina Petteway**

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March 24, 2016

Wake HS Quarterly Report by Service Designated Indicator Quarter 2 FY16

PROGRAM or SERVICE	Indicator Tracked	Q1 FY16	Q2 FY16	COMMENTS FROM PROGRAM ABOUT LEVEL OF CHANGE AND IMPACT ON SERVICE DELIVERY (For this quarter only)	Update New Cases Added Fiscal Year to Date Count - Total for Jul 1- Dec 31, 2015
Adult Medicaid	New Cases Added per Quarter	29,058 ¹	31,608 ¹	¹ Indicates active case count at the end of the quarter. The case count for the second quarter is 9% higher than the first quarter of FY16. The active case count for the second quarter of FY16 is 43% higher than the second quarter of FY15.	31,608 ¹ (as of December 31, 2015)
Adult Guardianship	Wards Added per Quarter	29	34	New Wards added for the second quarter of FY16 are 17% higher than the previous quarter. New cases received in October 2016 are higher than normal.	63
Adult Protective Services	Accepted Reports per Quarter	103	76	Accepted reports for this quarter are 26% lower than the previous quarter. Accepted reports for this quarter are 52% higher than second quarter (Q2) FY15. Reports are usually lower in November and December due to seasonal variation.	183
Child Welfare, CPS Assessments	Accepted Assessments per Quarter	1,280	1,206	New Child Protective Service (CPS) reports and assist requests for the second quarter are 6% lower than the first quarter of FY16. The number of reports and assist requests for Q2 FY16 is 20% lower than Q2 FY15.	2,486
Child Welfare, In Home	New In Home Service Cases for Families Opened per Quarter	142	140	The number of new Child Protective Service (CPS) In Home Services for the second quarter dropped slightly from the first quarter of FY16. The number of new families admitted during Q2 FY16 is 15% lower than Q2 FY15.	282
Foster Care	New Placements of Children per Quarter	83	72	The number of new placements in foster care for the second quarter is 13% lower than the first quarter of FY16. There were 769 children in custody on the last day of Q2 FY16.	155
Child Care Subsidy	New Cases of Children Opened for Service per Quarter	630	475	The number of new child care subsidy cases added for this quarter is 25% lower than the previous quarter, Q1 FY16. The number of new child care subsidy cases for Q2 FY16 is 5% higher than Q2 FY15.	1,105
Child Care Subsidy	New Cases Added to Wait List per Quarter	563	-1,775	This number shows a reduction of families on the child care subsidy program waiting list.	(as of December 31, 2015)

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Family and Children's Medicaid	New Cases Opened for Services per Quarter	54,887 ²	54,707 ²	² Indicates active case count at the end of the quarter. The case count for Q2 FY16 is slightly lower than the previous quarter. The best comparable data for last fiscal year is end of year case count (59,221); the number of active cases at the end of Q2 FY16 is 8% lower than the end year case count for FY15.	54,707 ² (as of December 31, 2015)
Capital Area Workforce Center at Swinburne	New & Repeat Customers Served per Quarter	4,397	4,418	The number of new and repeat users of the service location at Swinburne for Q2 FY16 slightly higher than the previous quarter. The number for Q2 FY16 is 8% lower than Q2 FY15.	8,815
Food and Nutrition Services (FNS)	New Cases Opened for Services per Quarter	6,399	38,638 ³	³ Indicates active case count at the end of the quarter. On average FNS serves 3.2 people per case; the estimated number of people served in the quarter is 123,642 (using the December 31, 2015 case count and calculated average of persons per household in FY15).	38,638 ³ (as of December 31, 2015)
Syphilis Services	New Cases being Served	78	52	The number of Syphilis cases for Q2 FY16 is 33% lower than Q1 FY16. The number cases for Q2 FY16 is 13% higher than Q2 FY15. Syphilis remains a major concern in Wake County; 224 cases were reported to Centers for Disease Control and Prevention (CDC) in 2015, the highest number for one year in recent memory.	130
HIV / AIDS Services	New Cases being Served	51	38	The number of HIV/AIDS cases for Q2 FY16 is 26% lower than Q1 FY16. The case trend remains relatively stable; 39 cases were reported for Q2 FY15.	89
Gonorrhea Services	New Cases being Served	296	277	The number of Gonorrhea cases for Q2 FY16 is 6% lower than Q1 FY16. The number of cases for Q2 FY16 is 3% lower than the same time last year.	573
Chlamydia Services	New Cases being Served	797	1,140	The number of Chlamydia cases for Q2 FY16 is 43% higher than last quarter, but last quarter represented a below average number of cases; 1,140 cases is much more in line with recent quarterly Chlamydia case numbers than 797. The figure for Q2 FY16 is 7% lower than the same time last year.	1,937

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Immunizations	Total Vaccine Doses Provided	8,632	12,969	Includes flu vaccine doses administered to the public and Wake County staff during the 2015-16 season. Total vaccine doses provided for Q2 FY16 is 7% lower than Q2 FY15. Total number of clients at WCHS receiving vaccine doses for Q2 FY16 is 8% lower than Q2 FY15.	21,601
	Total Number of Clients at WCHS Receiving Vaccine Doses	4,153	6,949		11,102
Immunizations, Regional Centers	Total Vaccine Doses Provided	1,077	907	Does NOT include Employee Flu doses administered at Regional sites during the 2015-16 season. Total vaccine doses provided at Regional Centers for Q2 FY16 is 30% lower than Q2 FY15. Total number of clients at Regional Centers receiving vaccine doses for Q2 FY16 is 36% lower than Q2 FY15.	1,984
	Total Number of Clients at Regional Centers	559	493		1,052
WIC, Eastern Regional Center (ERC)	Active Participants per Quarter	3,281	1,026 ⁴	⁴ Indicates final participation numbers for the month of October 2015 by service site. The total figure for WIC participation in October is 17,099. The figures will be updated as data become available. New monthly averages will be calculated when five months of data is available.	1,094 average monthly (est.)
WIC, Millbrook Center	Active Participants per Quarter	9,409	3,249 ⁴		3,136 average monthly (est.)
WIC, Northern Regional Center (NRC)	Active Participants per Quarter	2,768	1,026 ⁴		923 average monthly (est.)
WIC, Sunnybrook	Active Participants per Quarter	30,008	10,259 ⁴		10,003 average monthly (est.)
WIC, Southern Regional Center (SRC)	Active Participants per Quarter	4,815	1,539 ⁴		1605 average monthly (est.)