

[REDACTED]

[REDACTED]

Supportive Services Plan

[REDACTED] will provide two levels of supportive services to its residents: 1) General social and self improvement opportunities; and 2) Targeted supportive services to persons affected by mental health and substance abuse conditions. The general residential services would be provided by the regular on-site property management staff. The targeted supportive services would be provided by Alliance Behavioral Healthcare.

Services Provided

[REDACTED] as the property management agent, will provide and advertise the following general services at no cost and open for all residents:

- Semi-Monthly Resident Appreciation Events (Social Mixers, Birthday Parties)
- Semi-Monthly On-Site Fitness Classes
- Monthly Arts and Crafts
- Monthly Resume and Interview Skills Work Group

These general supportive services will be provided by the existing on-site staff at no additional cost to the property or to residents. Events will be publicized in a prominent, central location at the clubhouse. Additional ideas will be solicited from residents by the management staff and incorporated into the general supportive services plan provided there are no significant additional costs in time or money to the site management.

[REDACTED] a public supportive services provider serving Wake, Durham, Cumberland, and Johnston counties, will provide targeted supportive services for mental and substance abuse patients to the approximate 20% of total residents supported by its TCLI subsidy vouchers. A letter of explanation of the services is attached. Alliance staff will coordinate with on-site management staff to ensure the targeted residents have continuous access to a comprehensive network of services and service providers to assist in the treatment of their mental and substance abuse conditions.

The development would also participate in North Carolina's Key Program and accept these state vouchers and referrals on an additional 10% of the total units. The voucher portion of the program is administered through the North Carolina Housing Finance Agency (NCHFA) and referrals are handled through the Department of Health and Human Services (DHHS). Boyd management staff have extensive experience working with NCHFA, DHHS Housing Support Coordinators, and Key Program referrals and residents.

[REDACTED]

[REDACTED]

Provider of Services

[REDACTED] on-site management staff will provide the regular general supportive services to all residents. [REDACTED] in coordination with on-site property management staff, will provide the targeted mental and substance abuse supportive services. DHHS would provide Key Program referrals for other disabled persons.

History of Providing Services

[REDACTED] has provided on-site property management services for 34 years. It has extensive experience throughout the Southeast with affordable housing and providing general supportive services that benefit its lower income residents and assist with their personal and professional enrichment.

Alliance Behavioral Healthcare is the public managed care organization serving persons with mental health or substance abuse disorders in Durham, Wake, Cumberland, and Johnston counties. It is the primary entity in its service area responsible for administering the TCLI program, or Olmstead Settlement Agreement, to expand housing opportunities beyond institutionalization and into the community for persons with disabilities.

Annual Budget for Services

[REDACTED] will not require additional compensation, beyond its standard management fee, to provide the general supportive services to all residents. [REDACTED] will not require additional funding from the property to provide its targeted supportive services to the 20% of the total residents served by its TCLI subsidy vouchers.

[REDACTED]

[REDACTED]

January 16, 2019

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

At your request, we are providing the following summary of our supportive services plan for [REDACTED] in Raleigh, North Carolina. [REDACTED] is the Managed Care Organization for persons with mental health or substance abuse disorders in the Wake, Durham, Cumberland, and Johnston counties.

[REDACTED] is in discussions with [REDACTED] to provide subsidy vouchers, resident referrals, and supportive services for up to 20% of the total 85 units at [REDACTED] or 17 total units, as part of the statewide TCLI Program, also known as the Olmstead Settlement Agreement. Alliance will provide the following supportive services for these residents at no charge to [REDACTED] or its residents:

[REDACTED] will ensure that persons with disabilities receiving rental subsidy assistance referred through the statewide TCLI Program will have continuous access and provision of comprehensive support services. [REDACTED] provider network includes numerous service agencies with expertise in behavioral health, substance abuse disorders, and intellectual and developmental disabilities. [REDACTED] members may have Care Coordinators that are connecting members to service providers for specific healthcare needs. [REDACTED] members may also be working with Peer Support Specialists who have unique experiences that can assist members navigate the service provision options available to them. For example, [REDACTED] members within the Transitions to Community Living Initiative (TCLI) may be receiving such services as Transition Management Services (TMS), Assertive Community Treatment Team (ACTT), or Community Support Team (CST) services. These sets of services work with [REDACTED] members to provide whole person care so that individuals can live successfully in a supportive housing environment Alliance's provider network is dedicated to holistic evidence based approaches that put members at the center of their goals and needs so they can live successful independent lives in the communities of their choice.

We look forward to working with your team to help bring these needed additional units of affordable housing to Raleigh. If you have any questions, please feel free to call me at [REDACTED]

Sincerely,

[REDACTED]
[REDACTED]

[REDACTED]

