



### **ADDENDUM #3**

**October 27, 2021**

**RFP Title: Workers' Compensation Third Party Administrator Services**

**Owner: County of Wake – Melissa England, Procurement**

**RFP Bid No.: #21-062**

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The following items provide answers to questions that were submitted for RFP #21-062. Wake County answers are in blue.

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1. How do you evaluate a successful TPA partnership? (Key performance indicators you look at?)

Successful implementation of the criteria outlined in the RFP.

2. Can we submit an addendum (by November 4, 2021 deadline) to be included with the proposal response already sent on August 19<sup>th</sup>? Yes

3. Why did the County choose to reopen the response time instead of making a decision based off the responses from the first deadline? The county desires a greater number of bids for evaluation.