

## **Crisis Services Consultant RFP - Appendix B**

Wake County's Fiscal 2022 budget includes \$35,341,238 in direct funding for Behavioral Health. This amount is used for various programs by category:

Crisis Services	\$22,600,912
Treatment	5,775,829
Judiciary/Criminal Justice	1,166,446
Residential	1,130,344
Support Services	2,354,348
Administrative	2,313,359

Included in this amount is \$22,600,912 for Crisis Services, these programs are:

### **WakeBrook \$13,200,912 for CAS, Facility Based Detox, and Inpatient services**

Crisis Assessment Services (CAS) are integrated services that are available 24 hours a day, 7 days a week, to respond to individuals experiencing a behavioral health crisis. CAS services include walk-in crisis services, screening and assessment, and crisis intervention and stabilization services. CAS maintains a focus on diversion from unnecessary psychiatric hospitalization, hospital emergency departments, Wake EMS, and the Wake County jail.

Facility Based Crisis Services provides an alternative to hospitalization for adults who have a mental illness or substance use disorder. This is a 24-hour residential facility with 16 beds or less that provides support and crisis services in a community setting. This can be provided in a non-hospital setting for recipients in crisis needing short-term intensive evaluation, treatment intervention or behavioral management to stabilize acute or crisis situations. Non-Hospital Medical Detoxification is an organized service delivered by medical and nursing professionals that provides for 24-hour medically supervised evaluation and withdrawal management in a permanent facility affiliated with a hospital or in a freestanding facility of 16 beds or less. Services are delivered under a defined set of physician-approved policies and physician-monitored procedures and clinical protocols.

Inpatient Services Local inpatient psychiatric beds created to support a statewide crisis response system which includes new local psychiatric inpatient capacity that is distributed across the State according to need, as determined by the Department. UNC accepts individuals who meet the Involuntary Commitment criteria (IVC) as well as individuals who willingly admit themselves to an inpatient unit. UNC staff will ensure that all individuals provided service under this contract are properly privileged, credentialed, and supervised. Supervision provided shall be consistent with any applicable requirements of the professions of individuals providing service. The Community Hospital Contractor will ensure that all patients who are admitted have proactive discharge protocols and processes in place ensuring that all patients discharged will have appropriate plans in place prior to discharge.

**Holly Hill Hospital - Inpatient Services \$7,350,000**

Holly Hill Hospital provides 24-hour inpatient, acute behavioral health services for eligible citizens of Wake County that are classified as indigent (those whose care will not be reimbursed by private insurance or other government programs such as Medicaid, and who do not have the ability to pay as verified by HHH and confirmed by Alliance) and who exhibit severe psychiatric or substance abuse problems.

**EMS-Mobile Crisis - \$850,000**

Mobile Crisis Management involves supports, services, and treatments necessary to provide integrated crisis response and stabilization interventions with a focus on hospital diversion or out of community placement. This Enhanced Mobile Crisis Management service will utilize licensed clinicians to provide supportive crisis response in collaboration with the Wake County Emergency Medical Services Advanced Practice Paramedics. Mobile Crisis clinicians will provide an immediate evaluation, triage and access to acute mental health, intellectual/developmental disabilities, or substance abuse services, treatment, and supports to effect symptom reduction, harm reduction, or to safely transition persons in acute crises to appropriate crisis stabilization and detoxification supports and/or services.

**Adult Shelter and Substance Use Rehabilitation - \$700,000**

Provides homeless shelter and rehabilitation service for homeless individuals with substance use problems.

**Consultant Contracts - \$500,000**

Professional and Technical Assistance for Behavioral Health Program through consultant contracts.