

THE BRIDGING TIMES



Cheers to
a 5-Star
Year!



#YourYearlyWrapped



Joyful
Celebrations





Dancing Through Deadlines



Goofy Dance Moves

Creative Sparks

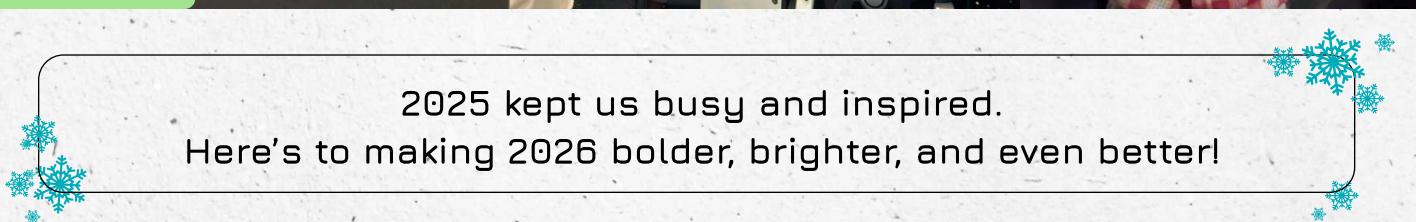


Fun Mode: ON

Teamwork
Making
the
Dream
Work



2025 kept us busy and inspired.
Here's to making 2026 bolder, brighter, and even better!



Performance Review of the Year 2025

The ratings and lessons are in!



And even if it all falls apart,
there's always pasta.

-Prakrati



"Forgive yourself for not knowing
earlier what only time could teach."

-Vishali



Nothing is Permanent,
So Just stay strong!

-Ankush Sharma



Hardwork

-Vinay Sharma



You are the greatest project
Reset, Restart and
Refocus...as many times
you need

-Shardha Rana



Personal learnings

-Nitesh Sharma



Be confident in my work,
adopt only the good qualities
of others, stay positive, work
with focus, and continuously
learn new things. Life is full of
new experiences, whether
good or bad, and we can
learn a new lesson from every
moment.

-Kiranjeet Kaur



Without health, wealth
cannot be used, strategy
cannot be executed, and
power cannot be sustained.

-Sudhir Kumar



This year I traveled less than last year,
but I read good books, learned about
the environment and how it works, and
asked thoughtful questions about what I
observed. Next year, I hope to ask even
more questions and understand many
new things.

-Shashank Shekhar Pandey



I mastered the art of
pretending I have it together.

-Gagandeep Singh



Do not believe what people say;
believe what they do

-Vivek Chaudhary



My biggest lesson from 2025 is the
value of intentional focus. In 2026,
I'm committed to prioritizing my
professional goals and maintaining a
solution-oriented mindset, ensuring
that my energy stays directed toward
growth and positive outcomes.

-Kavita Sohal



Health is wealth

-Puneet Jain



Give your best

-Pritam



Believing in yourself and taking the initiative.

-Suraj Singh Rawat



The importance of adaptability and continuous learning in a changing environment.

-Dinesh Kumar



We all face a moment that feels like ruin. Stay calm. That moment is simply your restart button.

-Amandeep Singh



Time flies make the most of it.

-Kenny



Mentally strong, Physically strong, Financially strong

-Jaswinder Singh



Growth looks good on me 😊

-Richit Sharma



Stay focused and committed to your goals

-Andy Bhatt



Be punctual and work hard

-Vipul Katyal



One key lesson I'm taking into 2026 is to never take health lightly. This year reminded me that no role, responsibility, or location matters more than listening to your body and acting on early signs instead of ignoring them. It also reinforced the importance of having a strong support system and a reliable care network — especially for those of us living away from home. Going forward, I want to be more mindful of my well-being and encourage others to prioritise timely medical attention and self-care, no matter how busy life gets.

-Varun Goswami



This year taught me that excellence is just the glamorous name we give to relentless consistency. The big wins of 2025 weren't built on sudden sparks of genius, but on the willingness to embrace the loop—to draft, delete, and draft again. I've learned that you don't practice until you get it right; you practice until you can't get it wrong.

-Gaby Singh



Truth doesn't always reward you

-Asher



Sometimes it's better to be kind than to be right.

-Tenzin Ananda



This year taught me the importance of staying adaptable and communicating clearly. Going into 2026, I'm focused on continuous self-improvement and bringing a positive, responsible approach to my work.

-Rob Dillon



5 Star rating

-Vinay Sanga (Vince Perez)



जो हुआ अच्छा हुआ, जो हो रहा है अच्छा हो रहा है. और जो होगा, वह भी अच्छे के लिए ही होगा

-Dr. Chaman Verma



Not everything needs a meeting. Some things need a decision. 🤓

-Madhu Chauhan



26 में तो दुनिया खत्म है
(२०२५(२०२५)२०२५)
-Abhay



Eliminate expectations for the coming year to protect your peace of mind.

-Mayank Sharma



No act of kindness, no matter how small, is ever wasted :)

-Selena Sharma



Softer with myself, and stronger with the lessons 2025 taught me.

-Sonam Kainthla



What I'm Taking Into 2026: Clear boundaries without guilt, Bonds rooted in mutual respect, Peace over people-pleasing, Growth over comfort, Alignment over attachment. 2025 taught me who not to carry forward. 2026 will be about walking lighter, wiser, and more intentional — with people who meet me where I am, not where I used to be.

-Udita



Many, for example: 1. The line you choose at a toll plaza will always move slower than the others. 2. You will open the fridge repeatedly as if new food might appear. 3. You never realize how loud a snack is until the floor is silent. 4. No number of gol-gappe will ever be enough for me! :D

-Sakshi Aneja



2025 was the lesson;
2026 is the application.

-Rahul Dev



Life changes overnight—in October 2025 I became a girl dad. Sleep became optional, love turned unlimited, and every responsibility feels lighter when it's for your daughter. Heading into 2026 with more patience, purpose, and a lot more Tea & coffee ☕️❤️

-Jagdeep Marketing



Many things from my colleague and need to implement in my work

-Tajinder Singh

2026 LOOKS LIKE

GROWTH ALREADY!

Wow, what an eventful year it has been!
So, what are we manifesting for 2026?

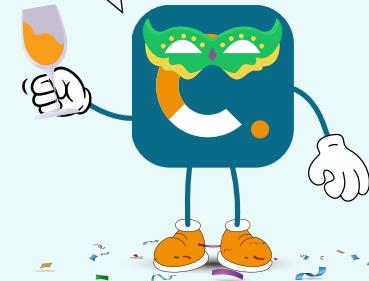
BNPL was where it all started.
I'll be growing into the embedded, white-label revenue infrastructure that platforms and enterprises rely on.



I'll win the most prestigious award for AI and innovation in customer financing.

I'll onboard top-tier businesses at a global scale, including India!

I'll close 1,000+ enterprise contracts across industries.



I already hit 10M views on YouTube, and this year it'll be 100M! Also, 5-star ratings with top visibility on App Store and Play Store!

Supporters will queue around the block to be part of our community!

I'll be the go-to Vasooli bhai for 1000+ businesses!



You Won't BE-LEAVE This!

The Highlights of 2026 Holiday Calendar!

Holi on Wednesday



Mon



Tue



Wed



Thu



Fri

Na idhar ke na udhar ke

Republic Day on Monday



Chakk de India (Feeling extra patriotic)

Independence Day on Saturday



Dukh, dard, peedha

Christmas on Friday



Santa Claus is coming around with yet another holiday

Gandhi Jayanti on Friday



You've been added to 'October Trip' on WhatsApp

Diwali on Sunday



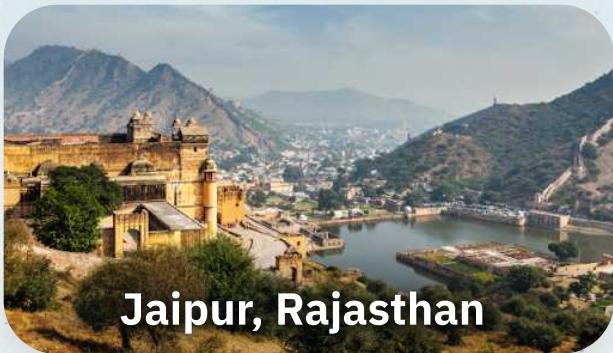
Mere tumhare, sab ke liye, one less holidayyy

Have You Planned Your 2026 Long Weekends Yet?

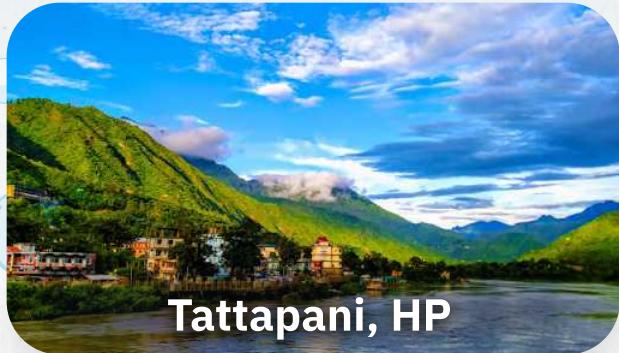
These destinations deserve a spot on your bucket list



Mussoorie, Uttarakhand



Jaipur, Rajasthan



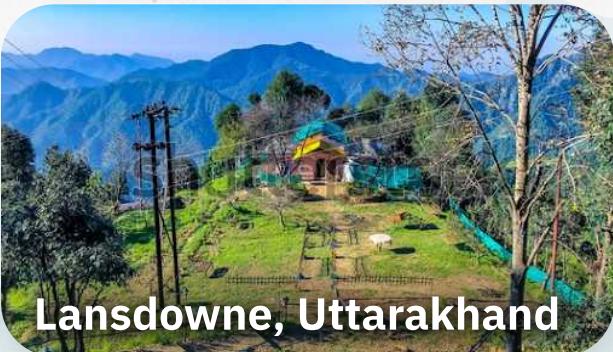
Tattapani, HP



Churdhar Trek, HP



Kanatal, Uttarakhand



Lansdowne, Uttarakhand



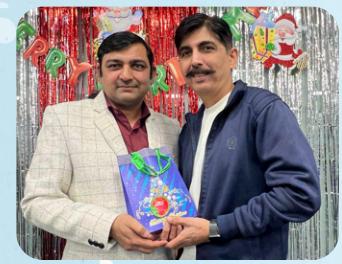
Chopta Valley, Sikkim



Munnar, Kerala

MERRY Christmas

How many candies did you catch?!





Promotions

Proud moment right here!



Harmanpreet Singh
Sr. Full Stack Developer



Tanujay Singh
Front-end Developer



Himanshu Pant
Front-end Developer

New Joiners

The dream team is growing, and we couldn't be happier!



Nikhil Chauhan



Ashish



Mayank Das



Lakshay



Himanshi



Ayushyaman Singh



Karan



Nitesh Sharma



Satya Hunjan



Sudipta Panda



Riya Chauhan



Pawanesh Kumar



Samarth Koundal



Navraj Singh



Kavya Ohri



Jaswinder Singh



Jasjeet Singh



Chandra Bhushan



Nikita Rawat



Sourav Saini



Avinash



Arun Mago



Divyanshi



Shruti Khurana



Purshotam Joshi



Kiranjeet Kaur



Shiv Anand Dubey



Vivek

Spotlight

Talk about starting the year on a high note!



Rajan Dass

Collection Officer-Collection & Billing AR/PR-
Benefits

Appreciation for Spanish Call Assistance

His outstanding support with Spanish call assistance. He consistently goes above and beyond to help everyone throughout the entire shift, ensuring smooth communication and effective resolution of calls. His dedication, teamwork, and willingness to support others make a significant positive impact on overall performance.



Sourabh Kumar

Inside Sales Executive (L2)- Credee

Stan Brooks: We're excited to spotlight Stan for his outstanding consistency and results. Stan has played a key role in activating a large volume of business through his focus, persistence, and disciplined approach.

His deep understanding of the process, coupled with a results-driven mindset, consistently translates into strong performance. Stan's reliability and determination make him a valuable contributor to the team, and his continued momentum is helping push our success forward.



Sagar

Inside Sales Executive (L1)- Recovery

Congrats to **Stephen** for achieving the **highest number of booked meetings** and the **top show ratio** this month! Your dedication and performance are truly commendable—kudos!



John Jorden

Sr. Collection Officer-Collection/Billing-Benefits

Your adaptability and willingness to take on new challenges have played a vital role in our team's success. Your dedication and commitment continue to inspire everyone around you.



Nandini Singla

Inside Sales Executive (L1)-Credee

This month, we're proud to recognize **Nandini Singla** as our Spotlight of the Month!

Nandini started from scratch and worked relentlessly, overcoming challenges—especially in scheduling meetings—to reach this milestone. Through her consistent hard work and determination, she successfully onboarded potential healthcare businesses. She has become a key contributor to the team, and her efforts truly make a difference.

Congratulations, Nandini, on this well-deserved recognition!



Sonali Sharma

Collection Officer- Collection/Billing-Credee

We truly appreciate your hard work and dedication. Your effort is evident in the outstanding results you achieve. Thank you for your commitment and excellence.



Sorokhaibam Kartic Singh

Collection Officer- Collection/Billing-Benefits

Your consistent achievement of targets, disciplined work ethic, and measurable contributions directly impact team performance. Your dedication, accountability, and results-driven execution set a benchmark for excellence



Divya Ansh Dhiman

Inside Sales Executive (L2)-Finance Mutual

We're thrilled to announce that Divya Ansh is our **Spotlight of the Month for December!**

Ash has booked the **highest number of demos** across the team and also maintains the **highest show-up rate**, reflecting his exceptional planning, follow-through, and commitment to excellence. His consistency, positive attitude, and ability to deliver results under pressure truly set him apart.

Ash's performance not only drives team success but also inspires everyone around him to raise the bar. Congratulations, Ash, and thank you for your outstanding contribution—**keep up the amazing work!**



Gurpreet Singh

Sr. Inside Sales Executive (L2)- Benefits

Gaby Singh: We're proud to recognize Gaby as this month's standout performer. Gaby's strong product knowledge, combined with an exceptional ability to build authentic relationships with businesses, has led to the activation of a significant volume of accounts and measurable growth.

Gaby consistently demonstrates professionalism, confidence, and clear communication in every interaction. His steady performance and commitment to excellence continue to set a high benchmark for the team. We truly appreciate Gaby's dedication and are proud to have him driving such a meaningful impact.



Gagandeep Kaur

Sr. Graphic Designer- Marketing

Consistently delivers strong, on-brand designs and supports multiple teams with speed and reliability.



Rohini Sood

Sr. Content Writer- Marketing

Produces high-quality content, meets deadlines, and brings structure and clarity to every project.



Tanya Sonkar

Sr. Content Writer- Marketing

Shows great ownership of her work and consistently contributes thoughtful, effective content.



Vaibhav Sharma

Email Marketing Executive- Marketing

Executes campaigns with precision, focuses on results, and continuously improves performance.



Kiran Kumar

Sr. Quality Auditor- Quality

Kiran is a hardworking, self-motivated, and dependable team member. He has a calm and gentle presence, yet consistently delivers strong results. His work is steady, high in quality, and something the team can always rely on. He makes a quiet but meaningful impact on the team's success every day. His dedication and professionalism truly deserve recognition.

Happy Birthday

Wishing you a year full of miracles and milestones!

Sr No	Employee No	Name	Alias Name	Designation	Shift	Birth Date
1	C-HK1011	Raj Kumar		Office Boy	Day	1-Jan
2	C-HK1019	Akash Kumar		Office Boy	Day	1-Jan
3	C-HK1040	Parkash		Housekeeping Supervisor	Day	1-Jan
4	C-HK1042	Sumit Kumar		Housekeeping Boy	Night	1-Jan
5	E0595	Dalip Kumar		Manager-IT & Network	Day	1-Jan
6	E0805	Saif Alam Siddiqui		Sr. Digital Marketing Executive	Day	1-Jan
7	E1131	Manpreet Kaur	Monica Kaur	Inside Sales Executive (L1)	Night	1-Jan
8	E1179	Nikhil Chauhan		Associate Front-end Developer	Day	1-Jan
9	E0535	Rajat Vashisht		Sr. Business Analyst	Day	2-Jan
10	E0489	Lalit Kumar		Sr. Full Stack Developer	Day	4-Jan
11	E0540	Neha Lathwal	Elena Lathwal	ATL-Customer Support	Night	4-Jan
12	E0914	Riya Thakur		Data Mining Executive	Day	4-Jan
13	E1170	Kavya Ohri	Kayla Ohri	Client Support Executive	Night	4-Jan
14	E0550	Tushar Joshi		Business Analyst	Day	5-Jan
15	E0572	Honey		Sr. UI/UX Designer	Day	5-Jan
16	E1057	Kanav Mehta	Kenny Mehta	Inside Sales Executive (L1)	Night	5-Jan
17	E0265	Prince Khurana		Sr. Executive-Administration	Day	7-Jan
18	E0871	Shivam Panchal		Lead Graphic Designer	Day	8-Jan
19	E1139	Palak		UI/UX Designer	Day	9-Jan
20	E0402	Jagdeep Singh		Sr. Team Lead-Digital Marketing	Day	11-Jan
21	E0393	Pooja Barwal	Cynthia Smith	Sr. Collection Officer	Night	13-Jan
22	E1149	Sahil Animesh		Front End Developer	Day	13-Jan
23	E0141	Chaman Verma	Calvin Gomez	Sr. Team Lead	Night	14-Jan
24	E0981	Himanshu Pant		Associate Developer	Day	14-Jan
25	E1097	Hemanshu Sharda	Henry Sharda	Customer Support Executive	Night	16-Jan
26	E0982	Nalini Dass	Natalie Davis	Client Support Executive	Night	17-Jan
27	C-HK1033	Barun Bagdi		Office Boy	Night	22-Jan
28	E0835	Devesh Chanan	Dave Right	Team Lead-Inside Sales	Night	22-Jan
29	E1100	Brijesh Kumar		AI Engineer	Day	22-Jan
30	E1045	Arvind Kaushal		PPC Executive	Night	24-Jan
31	E0849	Lalit Kumar Chauhan	Adam Browns	Team Lead-Inside Sales (L1)	Night	27-Jan
32	E1112	Mayank Saini	Mac Saini	Inside Sales Executive (L1)	Night	27-Jan
33	E1133	Mehak		Business Analyst	Day	30-Jan